PISA 2012 defines problem-solving competence as “...an individual's capacity to engage in cognitive processing to understand and resolve problem situations where a method of solution is not immediately obvious. It includes the willingness to engage with such situations in order to achieve one's potential as a constructive and reflective citizen.”

The problem-solving assessment focuses on students’ general reasoning skills, their ability to regulate problem-solving processes, and their willingness to do so, by confronting students with problems that do not require expert knowledge to solve – such as buying the best ticket that satisfies all constraints at an unfamiliar vending machine. In contrast, when the regular assessments of mathematics, reading and science in PISA include problem-solving tasks, solving these problems requires curricular knowledge in addition to problem-solving skills.

Across OECD countries, there has been a marked increase in recent decades in the share of jobs that require creative problem-solving skills. Fifteen-year-olds who, today, lack these skills thus face a high risk of economic disadvantage as adults. They will compete for jobs that are becoming rare; and if they are unable to adapt to new circumstances and learn in unfamiliar contexts, they may find it particularly difficult to move to better jobs as economic and technological conditions evolve. PISA’s first assessment of creative problem-solving skills shows how well-prepared students are to confront – and solve – the kinds of problems that are encountered almost daily in 21st century life.

- With a mean score of 517 points, students in England (United Kingdom) perform significantly above the OECD average in problem solving (500 points). England (United Kingdom) ranks among the top-performing European countries and at a similar level as Canada and Australia, but below top-performers Singapore, Korea and Japan.

- In England, students perform significantly better in problem solving, on average, than students in other countries who show similar performance in mathematics, reading and science. This is particularly true among strong performers in mathematics, which suggests that these students, in particular, have access to learning opportunities that prepare them well for handling complex, real-life problems.

- Still, one in six students (16.4%) in England does not reach the baseline level of proficiency in problem solving – meaning that these students are, at best, only able to solve very simple problems that do not require thinking ahead and that are cast in familiar settings, such as choosing the cheapest models of furniture from a catalogue showing different brands and prices (Level 1 tasks). While this proportion is smaller than the OECD average (21.4%), in Japan and Korea only 7% of students perform at this low level.

- The largest difference in performance between England and the Asian countries that are the highest performers in problem solving is found on tasks in which students must select, organise and integrate the information and feedback received, in order to represent and formulate their knowledge about the problem. While students in England perform above the OECD average on these tasks, where information is turned into knowledge, there is significant room for improvement.
Performance in problem solving in England (United Kingdom)

- Students in England perform above the average of the 28 OECD countries that assessed students’ problem-solving skills in 2012. With a mean score of 517 points, the rank of England among all 44 participating countries and economies is estimated to lie between ranks 9 and 16.

- Average performance in England is not significantly different from average performance in Australia, Austria, Belgium, Canada, the Czech Republic, Estonia, Finland, France, Germany, Italy, the Netherlands and the United States.

Relative performance in problem solving in England (United Kingdom)

Relative performance is defined as the difference between the observed score in problem solving and the expected score, based on performance in core subjects. Stronger-than-expected performance in problem solving may indicate that the learning opportunities available to students prepare them well for handling complex, real-life problems in contexts that they do not usually encounter at school. However, if it coincides with low performance overall, it may also indicate that students’ potential is not realised in the core subjects.

- Students in England perform better than expected in problem solving, based on their performance in mathematics, reading and science. The difference between observed and expected performance is particularly large among students with strong performance in mathematics.
Strengths and weaknesses in problem solving

- Success rates for students in England (United Kingdom) on interactive and static (non-interactive) tasks are in line with the OECD on average, after accounting for overall success on the test. Interactive tasks require students to uncover useful information by exploring the problem situation and gathering feedback on the effect of their actions. In order to reach a solution, students need to be open to novelty, tolerate doubt and uncertainty, and dare to use intuitions to initiate a solution.

- Success rates on knowledge-acquisition and knowledge-utilisation tasks are in line with the OECD on average, after accounting for overall success on the test. The best-performing countries in problem-solving often do particularly well on knowledge-acquisition tasks that require high levels of reasoning skills and self-directed learning.

Strengths and weaknesses in problem solving, after accounting for overall differences in performance

How performance in problem solving varies within England (U.K.)

- In England, boys score at the same level as girls in problem solving, on average (the OECD average difference, in favour of boys, is 7 score points), and there are similar proportions of boys and girls at all levels of performance (across OECD countries, on average, more boys than girls perform at the highest levels). Compared to girls, boys in England have higher rates of success on knowledge-acquisition tasks, in which students must select, organise and integrate the information and feedback received in order to represent and formulate their knowledge about the problem.

- In England, students with an immigrant background score significantly below non-immigrant students in problem solving. In contrast, this performance gap is not significant in mathematics and reading.

The impact of socio-economic status is slightly weaker on problem-solving performance than on mathematics performance, both in England and across OECD countries, on average.
What is PISA?

The Programme for International Student Assessment (PISA) is a triennial survey that assesses the extent to which 15-year-old students near the end of compulsory education have acquired the knowledge and skills that are essential for full participation in modern societies. The assessment does not just ascertain whether students can reproduce knowledge; it also examines how well students can extrapolate from what they have learned and apply that knowledge in unfamiliar settings, both in and outside of school.

PISA offers insights for education policy and practice, and helps monitor trends in students’ acquisition of knowledge and skills across countries and in different demographic subgroups within each country. The findings allow policy makers to gauge the knowledge and skills of students in their own countries in comparison with those in other countries, set policy targets against measurable goals achieved by other education systems, and learn from policies and practices applied elsewhere.

Key features of the PISA 2012 assessment of problem solving

In 2012, more than 40 countries and economies participated in the assessment of problem solving. **OECD countries**: Australia, Austria, Belgium, Canada, Chile, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Ireland, Israel, Italy, Japan, Korea, the Netherlands, Norway, Poland, Portugal, the Slovak Republic, Slovenia, Spain, Sweden, Turkey, England (United Kingdom) and the United States. **Partner countries and economies**: Brazil, Bulgaria, Colombia, Croatia, Hong Kong-China, Macao-China, Malaysia, Montenegro, the Russian Federation, Serbia, Shanghai-China, Singapore, Chinese Taipei, the United Arab Emirates and Uruguay.

The assessment

- Problem solving was assessed on computers. The computer-based assessments lasted a total of 40 minutes, with different students taking different combinations of test items. A total of 80 minutes of problem-solving items were covered. Only basic computer familiarity and skills were required to complete the assessment.
- The use of computers made it possible to include interactive problems, in which students need to explore the (simulated) environment and gather feedback on the effect of their interventions in order to obtain all the information needed to solve a problem. Test questions were a mixture of multiple-choice questions and those requiring students to construct their own responses. Sample items can be explored online at: [www.oecd.org/pisa/test](http://www.oecd.org/pisa/test).
- Students assessed in problem solving also completed a two-hour assessment of mathematics, reading and science. They also answered a background questionnaire, which took 30 minutes to complete, that sought information about themselves, their homes and their school and learning experiences. In addition, countries could choose an optional questionnaire for students, asking about their familiarity with and use of information and communication technologies.

The students

- Only a subsample of all students assessed in mathematics, reading and science in 2012 also participated in the computer-based assessment of problem solving. Around 85,000 students were assessed in problem solving, representing about 19 million 15-year-olds in the schools of the 44 participating countries and economies.

In England (United Kingdom), 1,458 students in 137 schools completed the assessment of problem solving.

Contacts:

Andreas Schleicher
Acting Director for Education and Skills and Special Advisor on Education Policy to the Secretary-General
Andreas.SCHLEICHER@oecd.org
Telephone: +33 6 07 38 54 64

Francesco Avvisati
Analyst
Directorate for Education and Skills
Francesco.AVVISATI@oecd.org
Telephone: +33 1 45 24 17 61

For more information on the Programme for International Student Assessment and to access the full set of PISA 2012 results, visit: [www.oecd.org/pisa](http://www.oecd.org/pisa)