



PAGE 5: ABOUT YOU

Q1: Respondent	ST. LUCIA
Q2: About you	
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Ministry	Department of Commerce, International Trade, Investment, Enterprise Development and Consumer Affairs
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PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)	Yes
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PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

Trade facilitation	3
Transport infrastructure (airport, roads, rail, port)	5
International competitiveness	2
Export diversification	1
Connecting to value chains	4

PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014?	Yes
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Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)

2030 Sustainable Development Goals	1
Green growth objectives	2
Other (please specify)	3

Additional information on the top 3 drivers of changes in your Aid-for-Trade priorities since 2014.
Climate Change and disaster risk resilience is the third driver of these changes.

Q7: Have these changes been reflected in your dialogue with development partners? Yes

PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ? Yes

PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:

1. No poverty , 2. Zero hunger ,
3. Good health and well-being , 4. Quality education,
12. Responsible consumption and production ,
17. Partnership for the goals,
9. Industry, innovation and infrastructure ,
8. Decent work and economic growth ,
7. Affordable and clean energy

PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?

Yes,

Additional information on how Aid for Trade can make a contribution to women's economic empowerment.

- Encourage the involvement of women in the trade sector/industry - Foster establishment of micro enterprises – use of more environmentally friendly initiatives - Encourage women's creativity in promoting their produce, facilitate training for women – business techniques, IT, business management - Women form partnership with others of similar interest so as to advocate for advertising and sale of product on the market, women advocate for other micro entrepreneurs as well as that of micro enterprises - Faster access to funding/financial assistance for lending agencies – reduce poverty, foster gender equality

Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?

No

PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)

No

PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)

Respondent skipped this question

PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)

National development strategy,
National trade strategy, Regional trade agreement,
Regional development strategy

PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ? Yes

PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

Q17: If yes, please specify:(You may tick more than 1 box) Category A commitments deposited

PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)

Art 12: Customs Cooperation ,
 Art 10: Formalities Connected with Importation, Exportation and Transit
 ,
 Art 8: Border Agency Cooperation ,
 Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties
 ,
 Art 3. Advance Rulings

Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs? Yes

PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT

Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation. International Trade Centre ,
 World Customs Organization, World Bank Group

PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT

Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box) *Respondent skipped this question*

PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT

Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?

No

PAGE 25: SECTION 3 : E-COMMERCE

Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?

Yes

PAGE 26: SECTION 3 : E-COMMERCE

Q24: If yes, please indicate which of the following : (You may tick more than 1 box)

Information and Communication Technology (ICT) development

,

E-commerce development, E-government

Q25: If yes, is this national strategy reflected in your national development strategy?

Stand-alone strategy

PAGE 27: SECTION 3 : E-COMMERCE

Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?

Unsure

Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?

Yes

PAGE 28: SECTION 3 : E-COMMERCE

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?

Other coordination mechanism,

Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government.

The Ministry with responsibility for Commerce is responsible for coordination of the National E-Commerce Strategy.

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?

No

PAGE 29: SECTION 3 : E-COMMERCE

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)

Respondent skipped this question

PAGE 30: SECTION 3 : E-COMMERCE

Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Absence of, or difficulties in, using electronic single window for customs or border clearance
,
High costs of small parcel shipment,
High shipping costs

PAGE 31: SECTION 3 : E-COMMERCE

Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Costs of delivery for small parcel trade,
Problems in using electronic single window for customs or border clearance

PAGE 32: SECTION 3 : E-COMMERCE

Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.

Percentage of goods exported through e-commerce	No data available
Percentage of services exported through e-commerce	No data available
Percentage of goods traded as expedited shipments	No data available
Growth of imports through e-commerce channels in the past 3 years	No data available
Growth of export through e-commerce channels in the past 3 years	No data available
Growth of expedited shipments	No data available

PAGE 33: SECTION 3 : E-COMMERCE

Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Unsure

PAGE 34: SECTION 3 : E-COMMERCE

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Unsure

PAGE 35: SECTION 3 : E-COMMERCE

Q36: Please indicate how consumers and enterprises connect to the internet.

Fixed broadband	11-20%
Wifi	51-60%
Mobile phone	91% or above
Dial up modem	No data available
Other (please specify)	No data available

Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)

Access to digital information,
Cost of broadband subscription,
Cost of mobile phone subscription

PAGE 36: SECTION 3 : E-COMMERCE

Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)

Yes, e-banking,
Yes, credit or debit card transactions

PAGE 37: SECTION 3 : E-COMMERCE

Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):

No data available

PAGE 38: SECTION 3 : E-COMMERCE

Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)

Respondent skipped this question

PAGE 39: SECTION 3 : E-COMMERCE

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer? No

PAGE 40: SECTION 3 : E-COMMERCE

Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box) E-government forms and application downloads ,
On-line submission of forms and applications

PAGE 41: SECTION 3 : E-COMMERCE

Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)? Yes,
Additional information on whether ICT support programmes are available for students, workers and MSMEs.
Community access centers have been set up island wide to provide ITC support to students and small businesses within communities.

Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice? No

PAGE 42: SECTION 3 : E-COMMERCE

Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives? Yes

PAGE 43: SECTION 3 : E-COMMERCE

Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box) Bilateral donors, Multilateral and regional donors ,
South-South partners

PAGE 44: SECTION 3 : E-COMMERCE

Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment? Yes

PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q48: Does your national development strategy include trade-related infrastructure development priorities? Yes

PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)

Air transport infrastructure,

Maritime transport infrastructure,

Telecommunications infrastructure,

Other (please specify),

Additional information on trade-related infrastructure sectors that feature as priority sectors in your national development strategy.

The Government of St Lucia has the application of geothermal energy as a priority activity.

PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors? Yes

PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

Accounting, auditing and bookkeeping services ,
 Architectural services , Engineering services ,
 Medical and dental services ,
 Advertising services ,
 Market research and public opinion polling services
 ,
 Services incidental to manufacturing services ,
 Postal services , Telecommunication services ,
CONSTRUCTION AND RELATED ENGINEERING SERVICES
 ,
 Higher education services ,
 Insurance and insurance-related services ,
 Hospital services ,
 Hotels and restaurants (including catering) ,
 Travel agencies and tour operators services ,
 Tourist guides services , Air transport services

PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?

Yes

PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

Architectural services , Engineering services ,
COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
 ,
CONSTRUCTION AND RELATED ENGINEERING SERVICES
 ,
ENVIRONMENTAL SERVICES,
 Banking and other financial services (excluding insurance)

PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

Accounting, auditing and bookkeeping services ,
 Architectural services , Engineering services ,
 Medical and dental services ,
 COMPUTER AND RELATED SERVICES (e.g.,
 services related to installation of computer hardware,
 data processing and database services)
 ,
 Advertising services ,
 Market research and public opinion polling services
 ,
 Telecommunication services ,
 DISTRIBUTION SERVICES (including wholesale and
 retail trade services)
 ,
 Higher education services ,
 Banking and other financial services (excluding
 insurance)
 ,
 Hospital services ,
 Hotels and restaurants (including catering) ,
 Travel agencies and tour operators services ,
 Tourist guides services

PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)

Access to finance ,
 Education and vocational training ,
 Funding constraints of national professional bodies ,
 Lack of recognition internationally of professional or
 vocational qualifications
 ,
 Low levels of domestic investment ,
 Low levels of foreign direct investment

PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)

Access to finance,
Lack of recognition internationally of professional or vocational qualifications
,
Limitations on natural persons,
Qualification requirements

PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

Accounting, auditing and bookkeeping services ,
Technical testing and analysis services ,
Banking and other financial services (excluding insurance)
,
Maritime transport services,
Air transport services

PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?

No

PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q59: Does your national development strategy include actions to improve the investment climate?

Yes

PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q60: If yes, please specify how: (You may tick more than 1 box)

By reducing risk for investors,

By updating investment policy, regulations and/or strategy

,

By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.

,

Additional information about actions to improve the investment climate foreseen in your national development strategy.

Saint Lucia has an investment policy but it has not yet been fully implemented.

PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)

Reviewing tax policy, Other (please specify), No,

Unsure,

Additional information on actions taken to improve the investment climate in the past 5 years.

Saint Lucia has been following a programme of improving on the ten(10) indicators listed in the World Bank's "Ease of Doing Business Report". Saint Lucia already has an IPA.

PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q62: Are development partners supporting investment climate reforms ?

Yes

Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?

Yes,

Please provide further details and a link to the project website or other documentation:

Through assistance from Compete Caribbean, Saint Lucia was able to establish a dedicated commercial Court, this was aimed at speeding up dispute resolutions and enforcing contracts.

PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

Medical and dental services ,
 Technical testing and analysis services ,
 Services incidental to energy distribution ,
 Telecommunication services ,
 Higher education services ,
 Insurance and insurance-related services ,
 Hospital services , Maritime transport services ,
 Air transport services

PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?

Yes

PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors:(You may tick more than 1 box)

Legal services ,
 Accounting, auditing and bookkeeping services ,
 Medical and dental services ,
 Veterinary services , Advertising services ,
 Market research and public opinion polling services ,
 Convention services , Higher education services ,
 Insurance and insurance-related services ,
 Banking and other financial services (excluding insurance) ,
 Hospital services ,
 Hotels and restaurants (including catering) ,
 Travel agencies and tour operators services ,
 Tourist guides services

PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?

Yes

PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)

- 1. No poverty , 3. Good health and well-being ,
- 8. Decent work and economic growth ,
- 9. Industry, innovation and infrastructure ,
- 10. Reduce inequalities,
- 11. Sustainable cities and communities

PAGE 66: END OF SURVEY

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Department of Commerce, International Trade, Investment, Enterprise Development and Consumer Affairs, Department of Planning and National Development, Ministry of Finance, Research and Policy Department, Department of Customs and Excise, Ministry of Education, Innovation, Gender Relations and Sustainable Development, Ministry of Infrastructure, Ports, Energy and Labour, Ministry of Economic Development, Housing, Urban Renewal, Transport and Civil Aviation
