



## PAGE 5: ABOUT YOU

## Q1: Respondent

COLOMBIA

## Q2: About you

Name

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Position

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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

## Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Trade policy analysis, negotiations and implementation

2

Trade facilitation

3

International competitiveness

1

Export diversification

4

E-commerce

5

Please provide a weblink to the relevant strategy.

<https://www.dnp.gov.co/Plan-Nacional-de-Desarrollo/Paginas/Que-es-el-Plan-Nacional-de-Desarrollo.aspx>

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

## Q5: Have your Aid-for-Trade priorities changed since 2014?

No

## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes : (Please choose no more than 3 options)**

*Respondent skipped this question*

**Q7: Have these changes been reflected in your dialogue with development partners?**

*Respondent skipped this question*

## PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

## PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:**

9. Industry, innovation and infrastructure ,

10. Reduce inequalities,

17. Partnership for the goals,

Additional information on how Aid for Trade can help implement the SDGs.

Aid for Trade contributes to the achievement of the SDGs, through the development of a quality, sustainable and reliable infrastructure, including regional and cross-border infrastructure to support economic development and human well-being with a focus on affordable and equitable access for all.

## PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?**

Yes,

Additional information on how Aid for Trade can make a contribution to women's economic empowerment.

Liberalization and trade facilitation is one of the advantage that offers new opportunities to Women to continue growing and gaining ground despite the current gender bias and discrimination. Strengthened trade policies will increase women's economic and social activities.

**Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?**

Yes,

Additional information on your participation in Aid for Trade support evaluations. (Please include information on the review's findings and/or a weblink to the evaluation document)  
5th. Global Aid for Trade Review "Reducing Trade Costs with a view to Sustainable and inclusive growth. " Which can be consulted at [www.aid4trade.org](http://www.aid4trade.org).

**PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)**

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

,

Additional information on whether trade facilitation is reflected as a priority in your national or regional development policy.  
Strategic Infrastructure in the National Development Plan 2014-2018. Several programs to improve trade facilitation and competitiveness are included at: <https://www.dnp.gov.co/Plan-Nacional-de-Desarrollo/Paginas/Que-es-el-Plan-Nacional-de-Desarrollo.aspx>

**PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

National development strategy,

National infrastructure development strategy,

Regional trade agreement(s),

Additional information on the policy document(s) in which trade facilitation can be found as a priority.  
Consult: [www.tlc.gov.co](http://www.tlc.gov.co): FTA Information subscribed and in force containing chapters on trade facilitation.  
<https://www.dnp.gov.co/Plan-Nacional-de-Desarrollo/Paginas/Que-es-el-Plan-Nacional-de-Desarrollo.aspx> Plan Nacional de Desarrollo CONPES 3547

**PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

**PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") awaiting parliamentary or executive approval

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

**PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q17: If yes, please specify:(You may tick more than 1 box)**

Category A commitments deposited ,  
Category B commitments deposited ,  
Category C commitments under preparation

**PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency ,

Art 7: Release and Clearance of Goods ,

Art 8: Border Agency Cooperation ,

Other (please specify),

Additional information on the disciplines of the TFA you are seeking Aid for Trade support to implement particularly with respect to specific measures within articles (e.g. single window, authorized operator, etc.).

Additional information on the disciplines of the Trade Facilitation Agreement for which application required obtaining support under the framework of Aid for Trade, in particular on the concrete measures of the articles of the Agreement (for example, single window, authorized dealer, etc.) National Trade Facilitation Committee.

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

Yes

**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

Global Alliance for Trade Facilitation (World Economic Forum )

Inter American Development Bank ,

World Bank Group , World Customs Organization,  
Additional information on the development partners with which you are discussing TFA implementation. The National Tax and Customs Department of Colombia maintains permanent dialogue with the WCO. Currently, Colombia is carrying out a program Pilot project with the Global Alliance for Trade Facilitation.

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**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

No

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**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?**

Yes,

If yes, please provide a weblink to the relevant national e-commerce (or national digital-related strategy).

<https://www.dnp.gov.co/Plan-Nacional-de-Desarrollo/Paginas/Que-es-el-Plan-Nacional-de-Desarrollo.aspx>, correspondiente al Plan Nacional de Desarrollo 2014-2018, Artículo 45

<http://www.mintic.gov.co/porta/vivedigital/612/w3-channel.html> <http://www.mintic.gov.co/porta/604/w3-article-19600.html>

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**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)**

Information and Communication Technology (ICT) development  
,  
Broadband development, E-commerce development,  
Telecommunications strategy,  
Other digital strategy (please specify e.g. business, e-learning, e-health, etc.)  
Strategy for MSMEs to enter the digital economy

**Q25: If yes, is this national strategy reflected in your national development strategy?**

Partially

**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?**

Unsure

**Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?**

Unsure

**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?**

*Respondent skipped this question*

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?**

*Respondent skipped this question*

**PAGE 29: SECTION 3 : E-COMMERCE**

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)**

*Respondent skipped this question*

**PAGE 30: SECTION 3 : E-COMMERCE**

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

High costs of small parcel shipment,  
High shipping costs,  
Additional information on the export challenges faced by your MSMEs in relation to cross border e-commerce transactions.  
Most companies in electronic commerce and, in the economy in general, use a simplified regime that does not allow exporting.

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PAGE 31: SECTION 3 : E-COMMERCE

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

No customs or low de minimis threshold, Unsure,  
Additional information on the import challenges faced by your MSMEs in relation to cross border e-commerce transactions.  
Article 3 of the External Regulatory Circular DCIN - 83 of the Bank of the Republic, which implies that when a Colombian resident acquires a product abroad and performs payment by any method other than an international card issued in Colombia charged in legal currency must personally and directly file a declaration of change by importation of goods (Form No. 1 of the Circular). That way, any Colombian who wants to buy a good from a seller abroad and use local means for payment through payment gateways (such as cash payments, insurance payments online (PES) or even electronic deposits), must submit the corresponding import declaration directly. According to current regulations, this declaration must be filed personally, without intermediaries or agents for payment (such as, for example, payment gateways) acting as agents for such purposes.

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PAGE 32: SECTION 3 : E-COMMERCE

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

Percentage of goods exported through e-commerce	No capacity to estimate
Percentage of services exported through e-commerce	No capacity to estimate
Percentage of goods traded as expedited shipments	No capacity to estimate
Growth of imports through e-commerce channels in the past 3 years	No capacity to estimate
Growth of export through e-commerce channels in the past 3 years	No capacity to estimate
Growth of expedited shipments	No capacity to estimate

## PAGE 33: SECTION 3 : E-COMMERCE

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Unsure

## PAGE 34: SECTION 3 : E-COMMERCE

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Unsure,  
Additional information on the import challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.  
Not applicable

## PAGE 35: SECTION 3 : E-COMMERCE

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Fixed broadband

No capacity to estimate

Wifi

No capacity to estimate

Mobile phone

No capacity to estimate

Dial up modem

No capacity to estimate

Other (please specify)

No capacity to estimate

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Access to digital information ,  
Other regulatory issues (please specify)  
Part of the problem is difficulty accessing information for companies!

## PAGE 36: SECTION 3 : E-COMMERCE

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, e-banking,  
Yes, credit or debit card transactions

## PAGE 37: SECTION 3 : E-COMMERCE



**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

0-10%,

Please provide a reference of weblink to the document(s) on which your answer is based. Colombian Chamber of Electronic Trade, consult the following link: [www.ccce.org.co](http://www.ccce.org.co)

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**PAGE 38: SECTION 3 : E-COMMERCE**

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 39: SECTION 3 : E-COMMERCE**

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?**

Yes, only domestic remittances and fund transfer

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**PAGE 40: SECTION 3 : E-COMMERCE**

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)**

E-government forms and application downloads ,  
On-line submission of forms and applications

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**PAGE 41: SECTION 3 : E-COMMERCE**

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?**

Yes

**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?**

Unsure

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**PAGE 42: SECTION 3 : E-COMMERCE**

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?**

Yes

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**PAGE 43: SECTION 3 : E-COMMERCE**

**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)**

Multilateral and regional donors , Private sector

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**PAGE 44: SECTION 3 : E-COMMERCE**

**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?**

Yes,

Additional information on how growth in e-commerce can make a contribution to women's economic empowerment.  
Our figures show that women have become increasingly interested in e-commerce in the country and that it is a sector that promotes women participation, for example, and according to a report from the Colombian Chamber of Electronic Commerce (CCCE) , women represent 90% of the total audience of Internet use in the country.

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**PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q48: Does your national development strategy include trade-related infrastructure development priorities?**

Yes

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**PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

Infrastructure related to audio visual services (radio, television, motion pictures)

,

Additional information on trade-related infrastructure sectors that feature as priority sectors in your national development strategy.

Not applicable

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**PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?**

Yes

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**PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES,

Technical testing and analysis services ,

Services incidental to manufacturing services ,

Audio visual services ,

Secondary education services ,

Adult education services ,

ENVIRONMENTAL SERVICES, Hospital services ,

TOURISM AND TRAVEL RELATED SERVICES ,

Additional information about service sectors that feature as priority sectors in your national development strategy.

Not applicable

**PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?**

Yes

**PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,  
COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)  
,  
RESEARCH AND DEVELOPMENT SERVICES,  
Technical testing and analysis services ,  
Services incidental to manufacturing services ,  
Higher education services ,  
RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)  
,  
TRANSPORT SERVICES (passenger and freight transportation)  
,  
Additional information about services sectors identified as important for growth in industrial capacity and manufacturing.  
Not applicable

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**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

OTHER BUSINESS SERVICES,  
TOURISM AND TRAVEL RELATED SERVICES ,  
TRANSPORT SERVICES (passenger and freight transportation)  
,  
Additional information about which services sectors are growing fastest in your country.  
Not applicable

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**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Access to finance,  
 Education and vocational training,  
 Funding constraints of national professional bodies,  
 Lack of recognition internationally of professional or vocational qualifications  
 ,  
 Licensing requirements, Quality of services offered,  
 Other (please specify),  
 Additional information about the main issues constraining growth in national services capacity.  
 Strengthening of the promotion of entrepreneurs abroad.

**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Education and vocational training,  
 Lack of recognition internationally of professional or vocational qualifications  
 ,  
 Licensing requirements, Qualification requirements,  
 Quality of services offered,  
 Additional information about the main issues constraining growth in services trade.  
 Not applicable

**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

Banking and other financial services (excluding insurance)

,

TRANSPORT SERVICES (passenger and freight transportation)

,

Maritime transport services,

Internal waterways transport services,

Air transport services, Rail transport services,

Road transport services,

Insurance and insurance-related services,

FINANCIAL SERVICES,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

Courier and express delivery services,

Postal services

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**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?** No

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**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q59: Does your national development strategy include actions to improve the investment climate?** Yes

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**PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q60: If yes, please specify how: (You may tick more than 1 box)**

By training officials,

By updating investment policy, regulations and/or strategy

,

Additional information about actions to improve the investment climate foreseen in your national development strategy.

At this moment, diagnoses are being made with the World Bank and Fedesarrollo to determine the next steps in this discipline.

**PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Facilitating entry and operations of foreign investors ,

Signing a bilateral investment treaty(ies) or other investment agreements

,

Signing investment agreements focused on investment promotion and facilitation

,

Updating investment policy, regulations and/or strategy

,

Additional information on actions taken to improve the investment climate in the past 5 years.

Not applicable

**PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q62: Are development partners supporting investment climate reforms ?**

Yes

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?**

No

**PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

No priority services sectors

**PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?**

Yes

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**PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)**

PROFESSIONAL SERVICES,  
 COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)  
 ,  
 Services incidental to manufacturing services ,  
 HEALTH RELATED AND SOCIAL SERVICES ,  
 TOURISM AND TRAVEL RELATED SERVICES ,  
 Additional information on how the development of services capacity and trade can contribute to women's economic empowerment.  
 Not applicable

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**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

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**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

3. Good health and well-being , 4. Quality education,  
 10. Reduce inequalities,  
 Additional information on growth in services trade that may help meet the SDGs.  
 Not applicable

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**PAGE 66: END OF SURVEY**

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**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Ministry of Trade, Industry & Tourism, and the Colombian Chamber of Electronic Trade

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