



Australian Government
Australian Taxation Office

OECD Tax Administration Series Report 2021 – ATO submission

Supporting Illustrations for ATO Strategic direction
for APIs

Australian Taxation Office

March 2021



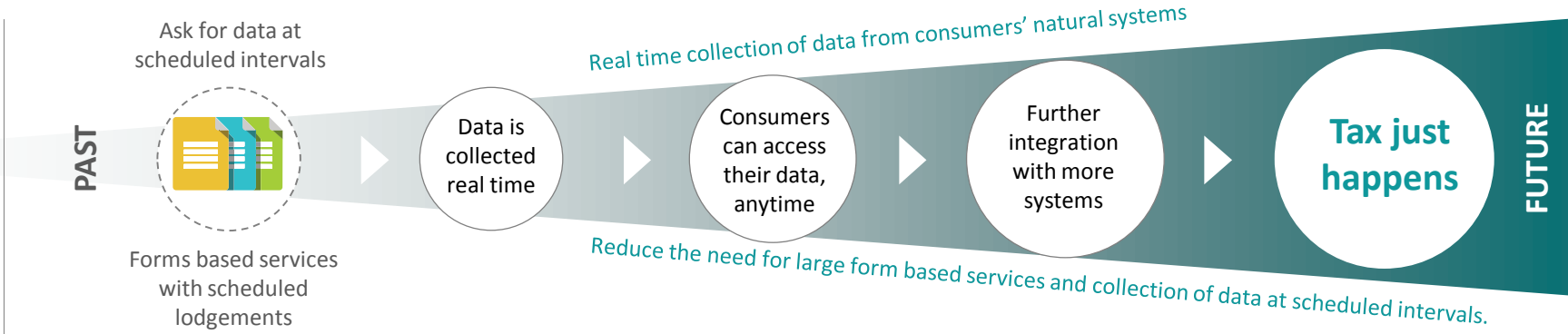
**DIGITAL
DELIVERY**



Enhancing the way we design, develop & deliver API services

Consumer Experience

New services & technologies require collaboration. The number of DSPs is growing rapidly



Digital Service Providers

Enabling DSPs to evolve their services for their clients through collaboration & smart service design



We have made a substantial investment in connecting with the ATO's systems



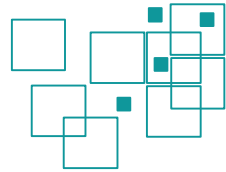
We are involved in the design thinking which will achieve efficiencies for our clients, us and the ATO



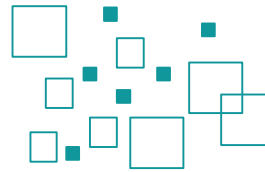
As we shift our services and platforms we can take up ATO's new services and capabilities. This allows us to support our users and reduces the cost to us

Digital Platform

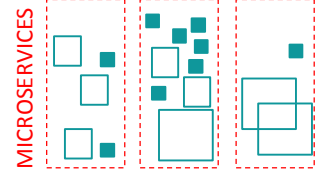
Ensuring the right technology to continue to support ATO's growing digital business



Digital services are large, complex, secure & consumable via Machine to Machine



Working with DSPs to deliver some digital services in smaller lightweight capabilities whilst maintaining some larger services.



Delivering digital services in the message standard & on the channel that makes sense using microservices architecture

ATO vision

Our strategies connect, align and enable the right internal capabilities



Modern & stable IT systems



Application & platform design



Natural systems & data insights



Efficiency, value & cost



Capability & culture