

Worldwide snapshot of online products that fail safety standards



471 of 693 banned or recalled products authorities searched for were found to be **sold online**



33 of 60 selected products **did not comply** with product safety standards

Source: 2015 OECD online product safety sweep (25 countries)

Country breakdowns



EU: From January 2017 to September 2018, 12% of EU alerts on non-food dangerous products concerned products sold online.



Australia: In 2017 children's products, such as **car restraints and toys** accounted for almost 40% of all product safety reports to the ACCC relating to online sales.



Canada: Children's products, such as **baby jumpers and car seats**, were the most reported categories of the 127 incident reports relating to products sold online.



Chile: From 2015–18 there were **2911 complaints** on defective products purchased online. Approximately 50% of complaints were for potentially dangerous or unsafe products.



France: In 2018 a surveillance campaign found 74% of jewellery products sold online to be non-compliant or dangerous and 32% of the **cosmetics tested** were found non-compliant.



Japan: Between 2013 and 2017 approximately **8000 complaints** from online purchases were categorised as 'harmful' or 'dangerous'.



Korea: In 2017 there were **4128 complaints** about harmful and dangerous products purchased online. Korea Consumer Agency blocked the online sale of 106 products recalled overseas.

Buy&Sell **#SafeProductsOnline**