ORGANISATION DE COOPÉRATION ET DE DÉVELOPPEMENT ÉCONOMIQUES

OECD OCDE

ORGANISATION FOR ECONOMIC CO-OPERATION AND DEVELOPMENT

OECD COMMUNICATIONS OUTLOOK 2001
Telecommunications

Country: Greece

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TELECOMMUNICATIONS - REGULATORY ISSUES

Market Structure and Regulatory Status (Questions 1 -10)

1. Please provide details of the regulation of communication infrastructure, including the public switched telecommunication network (PSTN), provision in your country.

Infrastructure provision for following service	**Regulatory Status** (e.g. monopoly, duopoly, certain number, fully open to any applicant)	**Number of licensed operators** (2000)
Fixed PSTN (Local, National and International)	Monopoly	1
Network infrastructure capacity (Includes only companies not licensed to provide voice services)	Fully open	3 Major providers (incl. the incumbent) + around 15 resellers (minor)
Analogue Cellular Mobile (e.g. NMT etc.)	N/A	
Digital Cellular Mobile (e.g. GSM, PCS etc.)	Certain number	3
Wireless local loop (fixed wireless)	Public consultation under way	0
IMT-2000 Operators (i.e. UMTS and 3rd Generation)	Public consultation under way	0

2. Please provide details for the major public telecommunication operator (PTO) of public switched telecommunication services in your country. *(PTOs are state and privately owned entities providing public switched telecommunication services over their own infrastructure)*

Name of PTO	PTO Ownership Status (2000) (e.g. state owned/privately owned) If a balance of ownership exists please indicate the share (%) held by the government
OTE	State owned, 51%

3. **Please provide details of market share for the largest PTO in the following categories.**

	The largest PTO's share End 1998	End 1999
Local Access: % of access lines	100	100
Local Access: % of local calls	100	100
National Long Distance (% of total minutes)[1]	100	100
International (% of total outgoing MiTT)	100	100
Internet Subscribers[2]	0	0

1. If % of minutes is not available, please indicate the % of revenue
2. If share of subscribers is not available, please indicate number of Internet subscribers for the PTO.

4. **Please provide details of the number of subscribers by cellular and PCN mobile communication operators.**

Name of Operator	Number of Subscribers (End 1999)
1.Panafon (GSM 900 operator)	
2.Telestet (GSM 900 operator)	
3.Cosmote (DCS 1800 operator)	
4.	
5.	

5. **Please provide a description of the most significant recent policy changes affecting the provision of telecommunications services, as well as any draft laws, or regulatory proposals to be implemented in 2000 to 2001.**

Please provide details:

- A new licensing regime is in place since end 1999, fully compatible with Dir. 97/13/EC. Under this regime, the former Declarations that had to be endorsed by EETT have been replaced by registrations with regard to specific General Authorisations.
- A draft telecommunications bill, addressing the full liberalisation challenges, is expected to be brought soon to the House of Parliament for voting.
- Public consultation is under way for UMTS and Fixed Wireless Access licences and Local Loop unbundling.

6. Please provide a brief description of the responsibilities of the national regulatory authorities for public telecommunication services. Please highlight any changes over the last 12 months.

Please provide details: To implement the telecommunications legislative and regulatory framework and monitor the market, with a view to: - promote development of the market and sustainable competition; - protect users' interests and public policy objectives.

7. Are there any foreign ownership, size of shareholding or other ownership restrictions on individuals and corporations investing in the incumbent PTO(s) in your country? Yes/ No

No

8. Are there any communication infrastructures or services *(e.g. mobile, cable television, terrestrial broadcasting, satellite broadcasting)* **that PTOs in your country are not permitted to provide directly? In addition, please specify any restrictions on PTOs investing in companies that provide such infrastructure or services. Please include information on requirements by the incumbent PTO to divest cable networks.**

Please provide details: Negative, with the exception of telecommunications operators with dominant market position that may not enter the cable television market.

9. **What selection procedures are used to grant licences for new Wireless Local Loop (WLL) and IMT-2000 services? (e.g. spectrum auctions, calls for tenders, government appointments, licence on request)?**

Please provide details: Public consultation on these issues is under way.

10. **Under the communication regulation existing in your country how would national and international voice telephony services provided over the Internet, by entities other than a PTO, be defined and treated? Please mention any restrictions or obligations that may apply.**

Please provide details: All telecommunications services are liberalised, with the exception of voice telephony (to be liberalised on 31.12.2000). As telephony services over the Internet are not considered as voice telephony (too poor quality to be considered as real time communication), they are liberalised. Providers must specify that the service does not meet voice telephony criteria.

Pricing (Questions 11 -12)

11. **What, if any, conditions are applied to the tariffs set by PTOs?** (Please include any price control information such as price caps or approvals and specify for which services they apply).

Please provide details: OTE’s tariffs must be cost oriented. They have to be approved by EETT.

12. **If communication discount schemes are available in your country please provide information on one or more popular schemes applicable to low users and dial-up Internet access users from the incumbent PTO.** In the space below please indicate the main features:

Low User scheme:
There is no low user scheme. The State finances the provision by OTE of a number of free telephone communication units for the blind.

Internet Access Discount Scheme:
There are special rates for local access to the Internet, from 1/3rd to 1/6th of the standard local call rate (2 GRD/min. during peak hours).

(Additional pamphlets from the PTO in English or French, or with the main points translated into one of these languages, would be most appreciated. Please provide data in local currency).

Note: Low user schemes is a term sometimes applied by PTOs to schemes designed for segments of the community that are financially disadvantaged. A dial-up Internet user refers to a consumer accessing the Internet via a PC with a modem over the local public switched telecommunication network.

Numbering/Domain Names (Questions 13 - 14)

13. **Please describe the numbering policy in your country. Please mention the responsible authority and whether portability (including geographic portability) has been introduced and for which services (e.g. 800 numbers, cellular numbers, local PSTN numbers).**

Please provide details:
The numbering plan is established by the Minister for Transport and Communications and managed by EETT. Number portability is to be introduced no later than 01.01.2003, according to legislation in force.

14. **Which organisation is responsible for the administration of your Internet country code top level domain names.** (An example of a country code top level domain name is .be for Belgium). Please provide any details of any recent policy initiatives relating to country code domains.

Please provide details:
EETT is the authority responsible for the allocation of names from the domain [.gr]. It has issued a Decision establishing the rules for the allocation of domain names and resolution of disputes. This Decision has been taken following extensive consultation with market players.

Interconnection (Questions 15)

15. Interconnection between fixed networks.

	Yes /No	Details
Are PSTN interconnect or access charges a matter for commercial agreement between operators? And if so, is there provision for arbitration and by whom?	Yes	EETT may intervene in the case of a dispute between operators.
Is there a requirement on the incumbent to publish the rate for PSTN interconnect or access charges?	Yes	OTE must produce a reference interconnection offer (RIO) that must be approved by EETT and published.
For the purpose of establishing interconnect or access charges is accounting separation used?	Yes	
Once the interconnection or access charge of the incumbent has been established, is it available as a standard rate for other service providers (including other PTOs and resellers)?	Yes	OTE must not discriminate between operators. In this sense, for the same service with the same specifications, the same rates apply.
Does regulation specify that competitive service providers can collocate facilities on the same site as incumbent PTOs? (Please indicate whether resellers and Internet Service Providers can collocate equipment under the same terms and conditions as PTOs without being designated as a PTO?)	No	The legislation in force provides that EETT promotes negotiations between operators for co-location and facility sharing agreements.
What kind of interconnection accounting methodology (e.g. LRIC, FDC, etc.) is used for calculating the incumbent's interconnection charges?	Although OTE's cost accounting system is based on FDC, the introduction of FL LRIC for interconnection services is expected in 2001.	
Is carrier pre-selection implemented? If so, please describe the coverage of carrier pre-selection (e.g. local, long-distance and international).	No	CPS should according to the legislation in force be introduced not later than 01.01.2003

16. Fixed to Mobile Network Interconnection

	Details
Are termination rates to mobile networks published?	No
How are the termination rates for fixed-to-mobile calls determined in your country (e.g. commercial negotiated between operators, determined by mobile operator or other)?	Determined by mobile operators
Are these rates subject to any regulation (e.g. must they be cost orientated if operators have significant market power)?	Not to date. They should be cost oriented if a mobile operator possesses significant market power in the interconnection market.

Unbundling (Questions 17 -18)

17. Please describe initiatives for local loop unbundling and indicate when unbundling policies were put in place or the expected date of implementation.

Please provide details: EETT has launched a public consultation on the issue.

18. Please provide the prices for access to unbundled local loops and specify the service on offer (e.g. raw copper, DSL subscriber line).

Please provide details: N/A (see above)

Consumer Issues (Questions 19 -20)

19.

	Details
In the context of universal service policies, which elements of telecommunication service are considered as part of universal service in your country?	The universal service issue will be addressed after the liberalisation of voice telephony. The Ministry of Transport and Telecommunications has commissioned a study to identify the legislative and other measures to be taken in relation to universal service.
Please provide details of any explicit funding mechanism for addressing universal service and its coverage (this can include initiatives related to infrastructure in respect to addressing digital divide issues).	N/A (see above).
Is the cost of providing universal service calculated? If so please provide the latest annual costing.	Not at this stage.
What percentage of telephone subscribers do not have access to an Internet service provider's point of presence with a local call?	Data not available.
What is the average monthly online time for a subscriber to the largest PTO's Internet access service (e.g. number of hours).	Data not available.
What is the average household consumption expenditure of telecommunication services in your country? Please provide the data in local currency and specify the year of the survey. Please indicate which of the following telecommunications services are included or excluded -- fixed PSTN services, cellular mobile services and Internet access -- or provide a definition of the indicator used in your country.	Data not available.

20.

	2000	**2001**	**2002**	**2003**
Please report any estimates of the potential coverage of access lines with DSL by the end of the following years (as a % of total subscriber lines) by the incumbent(s):				