Strategic IT Workshop--2003
Meeting Hall A
International Monetary Fund, Washington, D.C.

Agenda

Thursday, April 24, 2003

8:45 - 9:15  Continental breakfast

9:15 - 9:30  Introduction  Mr. Brian Stuart, Director
              Technology and General Services Department
              IMF

9:30 - 10:15 Key Strategic IT Issues: IMF  Messrs. Stuart and Brookings
              IMF

10:15 - 11:00 Key Strategic IT Issues: OECD  Mr. Maccari, Director of the IT Service

11:00 - 11:15 Break

11:15 - 12:00 Key Strategic IT Issues: World Bank  Mr. Asthana, Director, Corporate Info. Services
12:00 - 12:45 Key Strategic IT Issues: IADB  Mr. Silve, Deputy Manager, ITS and CIO
12:45 - 2:30  Lunch  Meeting Hall B

2:30 - 3:45  Performance measurements, benchmarks, and indicators  Round table discussion

- How to define the value of IT?
- How can simple yet reliable comparators be determined?
- What to measure; who should measure?

3:45 - 4:00  Break

4:00 - 5:15  IT Governance:  Round Table discussion

- Is there a successful model?
- What works, what doesn’t?
- The user wedge: which end to hold?

5:15  Cocktails and Dinner  Private Dinning Room
         Guest Speaker
         Mr. French Caldwell
         Gartner Consulting
Friday, April 25, 2003

8:45 - 9:15  Continental breakfast
9:15 - 10:30 Strategies, architecture, and business cases for portals, content management, and the x-nets

- What are the Critical Success Factors for managing the intranet, internet, extranets and content?
- Portals: for what purposes, costs, and returns?
- Is a single content management approach valid for publishing on internet, intranet, and extranet?
- What role does information architecture play?

10:30 - 10:45 Break
10:45 - 12:15 Web: continued

- Content management: where does one start?
- Content management: what’s the best approach for repurposing content during the document life cycle?
- Possibilities for reciprocal hosting of web and extranet environments?

12:15 – 1:45 Lunch  Meeting Hall B
1:45 – 3:00 Infrastructure key issues: Storage; configuration management, remote access, IP/PBX

- How to cope with rapidly increasing storage requirements?
- Remote access: investments, support costs, security, technologies, and users’ personal PCs
- IP/PBX: Now or later?

3:00 – 3:15 Break
3:15 – 5:00 Free for All

- What is the best corporate approach for Business Continuity Planning?
- Outsourcing/off-shoring: critical success factors?
- Viruses and spam: what are the best tools?
- Workflow and provisioning: procurement policies or quality control processes?
- Document management: technologies? Applications?