



مركز محمد بن راشد
للابتكار الحكومي
MOHAMMED BIN RASHID CENTRE
FOR GOVERNMENT INNOVATION



Call For Innovations

Submitting an Innovation

To share your innovation, please complete this step-by-step form.

The sections of the form include a few questions for each of the following sections:

- Personal Details
- Organisation Details
- Description of the Innovation
- Novelty of the Innovation
- Developing the Innovation
- Partnership
- Results
- Lessons Learned

Questions indicated by * are required responses but we highly encourage you to take the time to answer those which are optional.

Compelling examples may be featured in OPSI's [database of innovations](#).

Should you encounter any technical problems, please contact opsi@oecd.org. If possible, please provide a screen shot of the problem.



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Personal Details

***Your name**

***Your organisation**

***Your email address**

Your telephone number

***Are you currently a public employee involved with the innovation you plan to submit?**

- Yes
 No

***Do you know the name and/or contact information for a public official involved with the innovation?**

- Yes
 No

Their name

Their organisation

Their e-mail address

Their telephone number



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Organisation Details

***Country**

Select:

***Level of government**

Select:

***Sector**

Select:

Size of organisation

Select:



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Description of the Innovation

***Name of Innovation**

URL related to the innovation

Year innovation launched

***Brief description of the innovative practice**

***Type of innovation**

- | | |
|--|--|
| <input type="checkbox"/> Communication | <input type="checkbox"/> Methods |
| <input type="checkbox"/> Data | <input type="checkbox"/> Organisational Design |
| <input type="checkbox"/> Digital | <input type="checkbox"/> Partnerships |
| <input type="checkbox"/> Financial Resources | <input type="checkbox"/> Public Service |
| <input type="checkbox"/> Human Resources | <input type="checkbox"/> Other: |

***Innovation's main beneficiaries**

- | | |
|--|---|
| <input type="checkbox"/> Academia | <input type="checkbox"/> Government staff |
| <input type="checkbox"/> Businesses | <input type="checkbox"/> High-risk populations |
| <input type="checkbox"/> Civil Society | <input type="checkbox"/> Low-income groups |
| <input type="checkbox"/> Elderly people | <input type="checkbox"/> People with disabilities |
| <input type="checkbox"/> Ethnic or racial minorities | <input type="checkbox"/> Students |
| <input type="checkbox"/> Families | <input type="checkbox"/> Young people |

- General population Other:
 Government bodies

***Why was the innovation developed?**

***Objectives of the innovation**

- Enhance public trust Improve efficiency
 Enhance transparency Improve effectiveness
 Develop staff capacity Improve social equity
 Improve service quality Improve user satisfaction
 Improve access Support economic growth
 Increase citizen engagement Other:

What is the potential for the innovation to be replicated to address similar or common problems in government?

This could include replicability of the problem (i.e., widespread public challenges), as well as replicability of the solution (i.e., the ease at which the solution can be adopted by others)

File relevant to the innovation

Select file to upload...

Allowed file type(s): .csv, .doc, .docx, .gif, .jpeg, .jpg, .pdf, .png, .ppt, .pptx, .txt, .xls, .xlsx

File relevant to the innovation

Select file to upload...

Allowed file type(s): .csv, .doc, .docx, .gif, .jpeg, .jpg, .pdf, .png, .ppt, .pptx, .txt, .xls, .xlsx

File relevant to the innovation

Select file to upload...

Allowed file type(s): .csv, .doc, .docx, .gif, .jpeg, .jpg, .pdf, .png, .ppt, .pptx, .txt, .xls, .xlsx



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Novelty of the Innovation

***How is your innovation different, unique, or more innovative than the status-quo?**

***Are you aware of existing practices similar to your innovation?**

- Yes
 No

***Where did the practice occur?**

Select:

***Practice name**

***Organisation where the practice occurred**

***Brief description of the existing similar practice**

If applicable, please provide a URL relevant to the similar practice



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Developing the Innovation

***Which stage is your innovation currently in?**

Select:

Design

***Who generated the idea for the innovation, and how was the idea generated?**

For example, front-line staff, policy planning staff, consulting with users, adapted from an external source, or through a prize or awards program

Testing

***Please outline any methods used to test the innovation prior to full implementation.**

For example: trials, pilots, prototypes. To the extent know, please also include the tools, budget, and/or other resources used for testing. Please also indicate if the innovation was not tested prior to full broader implementation.

Implementation

What tools were used to develop and implement the innovation?

For example: information and communications technology, specific management approaches

To the extent information is available, what resources were used?

For example: staff, budget

Diffusion/Replication

***Please outline the methods used to extend the innovation to other services or organisations**

Overall

What challenges were encountered and what solutions were developed?

To what extent were the intended users of the service involved in these phases?

For example, how were the targeted end users involved in the design of the innovation, or how was the public involved to co-create a policy or service?

Timing

Approximately how much time have the completed phases taken?

(in months and/or years)

Where you have the information, approximately how much time did each phase take?

(in months and/or years)

Design

Testing

-

Implementation

Diffusion



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Partnership

***Did you partner with any actors?**

- Yes
- No

***Who are the people and/or organisations that you partnered with?**

***Partner sector(s)**

- Private sector
- Civil society
- Academic and research boards
- Other public sector
- Other:

***Please describe the nature of the partnership(s) and how it affected the innovation**



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Results

*What results has the innovation had?

- Results not yet available
- Improved efficiency
- Improved effectiveness
- Improved service quality: accessibility
- Improved service quality: responsiveness
- Improved service quality: reliability
- Improved user satisfaction
- Other:

Results not yet available

Please briefly indicate any preliminary results where they exist, and please indicate when fuller results will be available.

Efficiency

Please provide brief details on how the innovation improved efficiency

Effectiveness

Please provide brief details on how the innovation improved effectiveness

Improved service quality: accessibility

Please provide brief details on how the innovation improved service accessibility

Improved service quality: responsiveness

Please provide brief details on how the innovation improved service responsiveness

Improved service quality: reliability

Please provide brief details on how the innovation improved service reliability

Improved user satisfaction

Please provide brief details on how the innovation improved user satisfaction

Other

Please provide brief details on other results the innovation had

***Has the innovation been evaluated?**

Yes

No

***Please describe the evaluation process and results**

If applicable, please provide a URL to further information on the evaluation



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Lessons Learned

What lessons from your experience would you like to share with other countries?

Please include what worked well and less well.

What conditions do you think are necessary for the success of the innovation?

For example: supporting infrastructure and services, policy and rules, leadership and guidance, human and financial resources, and personal values and motivation.

Is there any other information that you would like to share about the innovation?

Feedback About Questionnaire

On a scale of 1-10, how simple did you find it to complete this form?

Impossible

Very
straightforward



Please let us know if you have any feedback on how to improve the form or your experience in completing it

For example, were there any questions that were too difficult to answer, and why?

Please enter the CAPTCHA image text in the box below.





Call For Innovations

Thank you for submitting an innovation. You will now be redirected to the Observatory of Public Sector Innovation website. If you are not redirected automatically, please click [here](#).

Message Format:

Html

From Email Address:

ServiceDesk@oecd.org

To Email Address:

Bcc:

Subject:

Body:

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