



**Workshop hosted by the OECD, the
Global Coalition and Home Instead**

**The future of care and the caregiving
workforce: lessons and insights from
the COVID-19 experience**

**21 October 2021
13:00 – 15:40 hrs (CEST – Paris time)
Virtual Meeting – Zoom
Conducted in English
Registration: ricardo.sancheztorres@oecd.org**

Workshop hosted by the OECD, the Global Coalition on Aging and Home Instead

"The Future Of Care And The Caregiving Workforce: Lessons and Insights From The COVID-19 Experience"

21 October 2021 | 13:00 -15:40 hrs (CEST – Paris time) | Via Zoom

TENTATIVE AGENDA

13:00 –
13:15

Welcome and Introductory Conversation

- **Stefano Scarpetta**, Director, Employment, Labour and Social Affairs, OECD
- **Jeff Huber**, CEO, Home Instead
- **Michael Hodin**, CEO, Global Coalition on Aging (*facilitator*)

13:15 –
13:55

Panel #1: Unintended Spotlight: The COVID-19 Pandemic and the Caregiving Workforce

Moderator: Francesca Colombo, Health Division Head, OECD

Panelists:

- **Adelina Comas-Herrera**, Assistant Professorial Research Fellow, Care Policy and Evaluation Centre, London School of Economics & Political Science
- **Stecy Yghemonos**, Executive Director, Eurocarers
- **Octavio Vergara**, National Director, National service to older people, (SENAMA), Chile

13:55 –
14:00

Caregiver Testimonial #1

Teena Gates, Family Caregiver, Ireland

14:00 –
14:20

Roundtable Discussions #1: The Essential Caregiving Workforce

Participants will break into groups to discuss key questions.

14:20 – 15:00 **Panel #2: Solutions to Evolve the Caregiving Profession: Training, Quality, Career-Pathing and Beyond**

Moderator: Jisella Dolan, Chief Global Advocacy Officer, Home Instead

Panelists:

- **Simon Bottery**, Senior Fellow, Social Care, The King's Fund
- **Adrian Durtschi**, Head of UNICARE, Global Union
- **Mikiro Suga**, Head of Health and Welfare, Japan External Trade Organization (JETRO) New York
- **Julianne Parkinson**, CEO, Global Centre for Modern Ageing

15:00 – 15:05 **Caregiver Testimonial #2**

Bill Glover, Professional Caregiver, United States

15:05 – 15:25 **Roundtable Discussions #2: Solutions to Evolve the Caregiving Profession: Training, Quality, Career-Pathing**

Participants will break into groups to discuss key questions.

15:25 – 15:40 **Closing Conversation**

Summary of roundtable discussions

Closing remarks

- **Stefano Scarpetta**
- **Jeff Huber**
- **Michael Hodin**