

OECD Workshop on Inter-Agency Crisis Management

Meeting agenda

28 June 2012

Geneva, Switzerland,



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Federal Chancellery FCh
Federal Crisis Management Training

Agenda

Morning - 28 June 2012

9h15 – 9h30 **Welcome Coffee and Tea**

9h30 – 10h00 **Introductory Remarks**

Mr. André Simonazzi, Vice Chancellor, Swiss Confederation

Mr. Yves Leterme, Deputy Secretary General, OECD

10h00 – 10h15 **Presentation of meeting objectives by the organisers**

10h15 – 11h00 **Keynote presentation**

Thinking the Unthinkable: The limits of traditional crisis management and new approaches to crisis preparation and crisis responses

Professor Arjen Boin, University of Utrecht

11h00-11h15 **Coffee Break**

11h30-13h00 **Panel discussion: Inter agency crisis management concepts, processes and instruments**

Moderator: Dr. Nicolas Mueller, Swiss Federal Chancellery

The increasing economic, political, and social integration in the course of globalization has broadened the spectrum of potential risks and threats and changed framework conditions of crisis management. Crises caused by human failure or systemic shortcomings e.g. in the financial sector, as well as crises resulting from threats such as political violence or natural or technological disasters often affect several states or societies at once. These changed parameters give rise to new challenges to crisis management, which have led to reorganization within state crisis management organizations including far-reaching adaptation measures in terms of the concepts, processes, instruments and actors involved in crisis management.

Mr. Patrick Smit (Switzerland/Chief Operations Officer, National Emergency Operations Centre, (NEOC), Federal Office for Civil Protection (FOCP)

Mr. Xavier Delarue, Deputy Director for Protection and Security of the State, Secrétariat Général de la Défense et de la Sécurité Nationale (SGDSN), France

Mr. Bengt Sundelius (Sweden/Strategic advisor to the Director General of the National Agency for Civil Contingencies (MSB)

Panel Questions:

- What should a holistic crisis management concept consist of? What institutions, structures and processes are needed to ensure effective coordination and cooperation in the case of crisis at national level?
- What current challenges and emerging questions do crisis organizations face in case of strategic crisis where national inter-agency crisis management is needed?
- What are the new approaches to crisis preparation and crisis responses regarding inter-agency crisis management concepts?
- Is there a need to establish international principles for country crisis management?

Questions & Answers, Discussion

13h00-14h00

LUNCH BREAK

Afternoon - 28 June 2012

14h00-14h45

Keynote Presentation

Inter-Agency Coordination in Large Scale Emergencies

Professor Herman P. Leonard, Harvard University Kennedy School of Government

14h45-15h45

Lessons from National Experiences 1: Real Cases, Exercises and Good Practices

The growing complexity of crises necessitates an exchange of knowledge and strengthening of international cooperation in the field of crisis management. The discussion of national experiences at an international platform in order to identify best practices as well as central issues can help to improve national inter-agency crisis management.

Moderator: Mr. Christoph Doktor, Swiss Federal Chancellery

Mr. Rob Duiven, Director National Security, Ministry of Justice and Security, The Netherlands:

Mr. Juan Carlos Orantes, Emergency Management Director, General Direction of Civil Protection, Ministry of Interior, Mexico

Mr. Seong-Ju Kang, Ministry of Public Administration and Security, Korea,

Questions and answers

Key questions

- Have the concepts and instruments for strategic crisis management in your country had to adapt to a changing risk environment?
- How is cooperation and coordination between different crisis management structures in your country ensured to manage possible cascading effects of complex crisis?
- What are your experiences with public-private partnerships in terms of their capacity to enhance crisis preparation and response?
- What important lessons have you learned through strategic crisis exercises in your country?
- How do you bring lessons learned to the attention of decision-makers in order to implement them in the redesign of strategies and methods?
- What benefits could be achieved by establishing an international crisis management forum and network to exchange national experiences in the area of inter-agency crisis management?

15h45-16h00

Coffee Break

16h00-17h00

Lessons from National Experiences 2: Real Cases, Exercises and Good Practices

Moderator: Mr. Jack Radisch, OECD

Mr. Juan Carlos Jobet, Undersecretary of Housing, Chile

Mr. Yoshimitsu Kaji, Counselor/Director of Global Communications Strategy, Prime Minister's Office, Japan,

Mr. Luca Rossi, Director Engineer, Civil Protection Department, presidency of the Council of Ministers, Italy

Questions and answers: see questions above.

17h00-18h00

Conclusion: Building OECD Principles on Country Crisis Management

Moderators: Stéphane Jacobzone, OECD/Nicolas Mueller, Swiss Federal Chancellery

- Summaries of workshops discussions with a focus on the specific concepts, organisations and instruments that were suggested to improve inter-agency crisis management. Drawing policy conclusions.
- Promoting cooperation, interoperability and development of international (OECD) basic standards for crisis management.

18h00-19h30

Cocktail Reception

Policy context

Modern day crises often have consequences for several areas of State competence, and hence horizontal and vertical coordination between different government actors, and partnerships with industry, may be necessary to stem such complex events. In addition the spectrum of potential risks that may induce a sudden crisis has increased with economic, political and social integration. Breakdowns in critical systems or natural and technological disasters may lead to crisis with cascade effects across national or even international systems.

Against this backdrop there is a strong need for exchange of experiences and good practices of inter-agency crisis management. Many crisis managers in public administration and the private sector agree that the complexity of modern crises calls for adaptation of measures in terms of interoperability and basic standards. Moreover, there is a need to meet and be acquainted with partners from national crisis management agencies and experts from the private sector, international organizations, and think tanks in order to exchange knowledge and strengthen cooperation in crisis management. However, no platform or network for inter-agency crisis managers currently exists.

In this context, the aim of the workshop is to bring together a group of inter-agency crisis managers and experts to discuss national methods, concepts and instruments for crisis management, and to establish a stable group that will meet at least once a year. The objectives of the group will be to identify and promote good practices to improve national inter-agency crisis management through the OECD High Level Risk Forum, as well as to establish collaborative relationships and exchanges amongst experts and practitioners from national administrations, industry, think tanks and academia.

Background documents

Mueller, N., *“Proposition for a multi-dimensional, integrated approach for a crisis management system on a national level”*

Frey, S., *“Compendium of national Crisis Management approaches in OECD Member Countries, Part 1 Europe”*

PRACTICAL INFORMATION

OECD Workshop on Inter-Agency Crisis Management

28 June 2012 – Geneva, Switzerland

Venue

Villa La Pastorale

106, route de Ferney
1211 Geneva, Switzerland



Directions to Venue

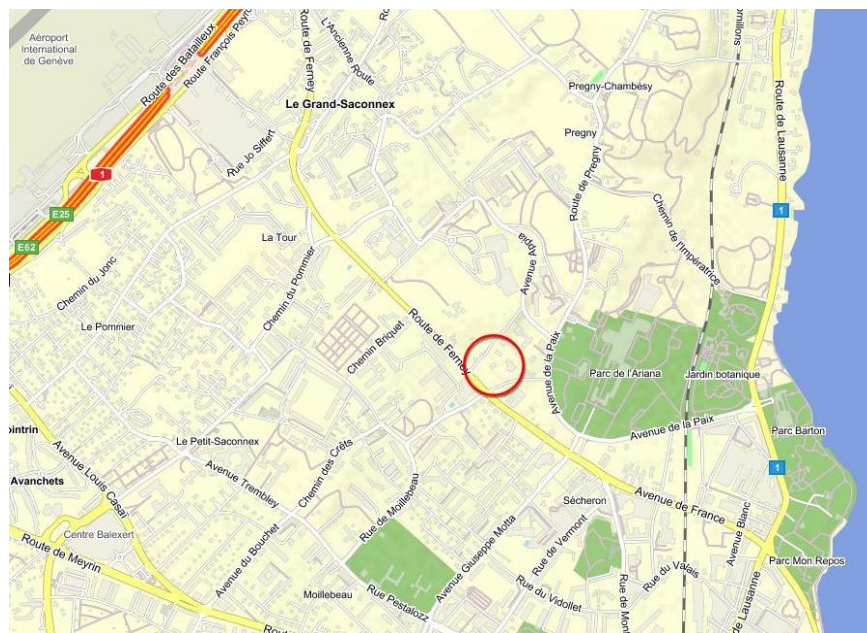
From the **Geneva International Airport**: Take bus **5** (Direction: Thônex-Vallard)

From the **Geneva Central Train Station (Gare Cornavin)**: Take bus **5** (Direction: Aéroport)

Exit from bus at stop Intercontinental. The Villa La Pastorale is across from the InterContinental hotel, along the Allée David Morse, at 106 route de Ferney.

Bus timetable: <http://www.tpg.ch/fr/ligne5>

Geneva public transportation route planner: <http://tpg.hafas.de/hafas/tp/query.exe/en>



For a detailed map of the venue and hotels, please use the following link: <http://g.co/maps/jnsv8>