



Ontario's measurement of procurement performance in healthcare systems



Public Procurement Principle: **Evaluation**



Procurement Stage: **All stages**



Audience: **Procuring entity**

Description

In November 2005, the Ministry of Finance of Ontario, Canada, invited 12 healthcare supply-chain specialists to assess the current state of supply-chain performance measurement at Ontario hospitals. The resulting report, *Performance Measurement: A Report by the Hospital Supply Chain Metrics Working Group*, proposes a series of 48 metrics and 21 supporting standards for hospitals to use in evaluating their supply-chain performance and target performance improvement. It also advises how to adopt and use the metrics to support the underlying leading practices and recommends introducing them in three stages: basic supply-chain operations, emerging supply-chain practices and supply-chain excellence.

Two companion reports, issued in 2009, expand on 20 of the metrics and 12 of the standards introduced in the original reports. Each defines the objectives, rationale and proposed benefits, together with formulas, targets, associated variables and potential data sources, related metrics and potential challenges in implementing them. The 20 metrics proposed by these recent reports cover six areas of interest (governance and process, financial, transactions and technology, customers, suppliers, and people).

Source: OECD (2019), [Reforming ISSSTESON's Public Procurement for Sustainability](#), OECD Publishing, Paris

