

National Audit Office

Perception Surveys

The role of the National Audit Office

- The NAO is independent of Government. Report to Parliament on the value for money of public spending
- Dual role – to hold to account and to help improve the delivery of public services / public administration
- VFM = economy, efficiency and effectiveness
- Our job: an independent analysis of the evidence

Objectives of NAO work

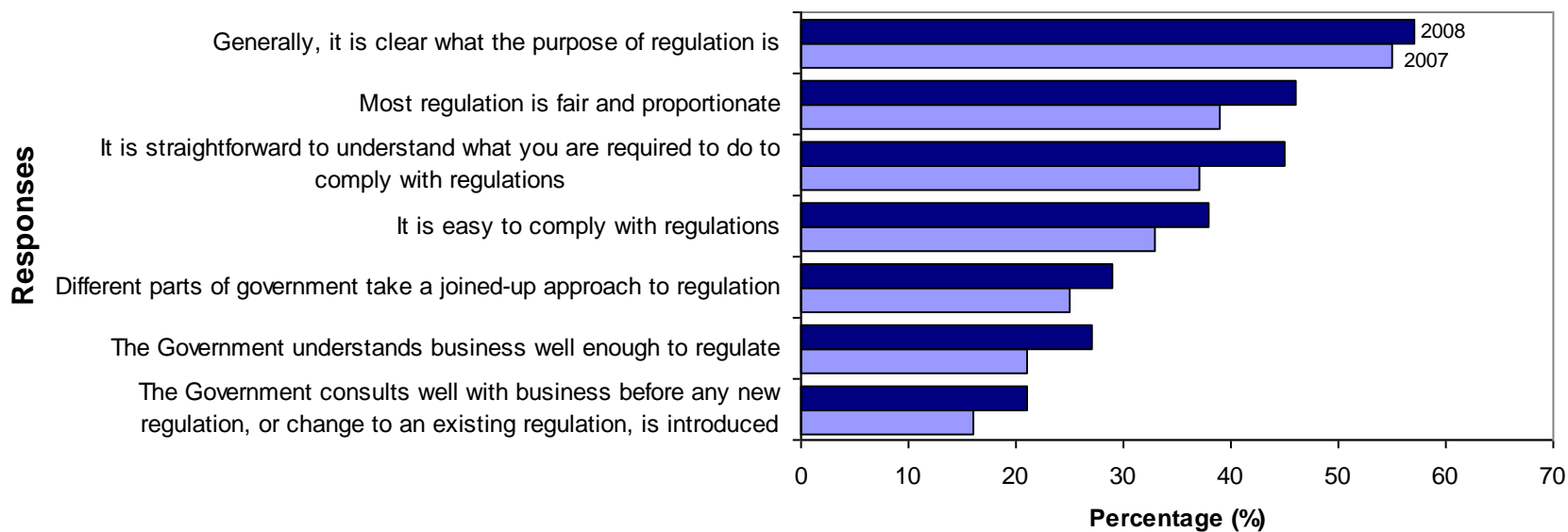
- Examine whether regulatory reform initiatives are delivering their intended objectives
- Evaluate Government's performance in reducing administrative burdens
- Key question: are the initiatives delivering a tangible benefit for businesses?
- Range of methods – including an annual survey of businesses

The NAO's business survey

- Survey of 2,000 businesses
- Primary focus on four departments, covering Employment Law, Company Law, Planning Law, Tax Law and Health and Safety Law
- Objective - to measure perceptions on:
 - The Government's approach to regulating
 - What business finds burdensome about complying with regulation
 - What is delivering a meaningful impact
- This gives: a better understanding of impacts and a prompt for further analysis

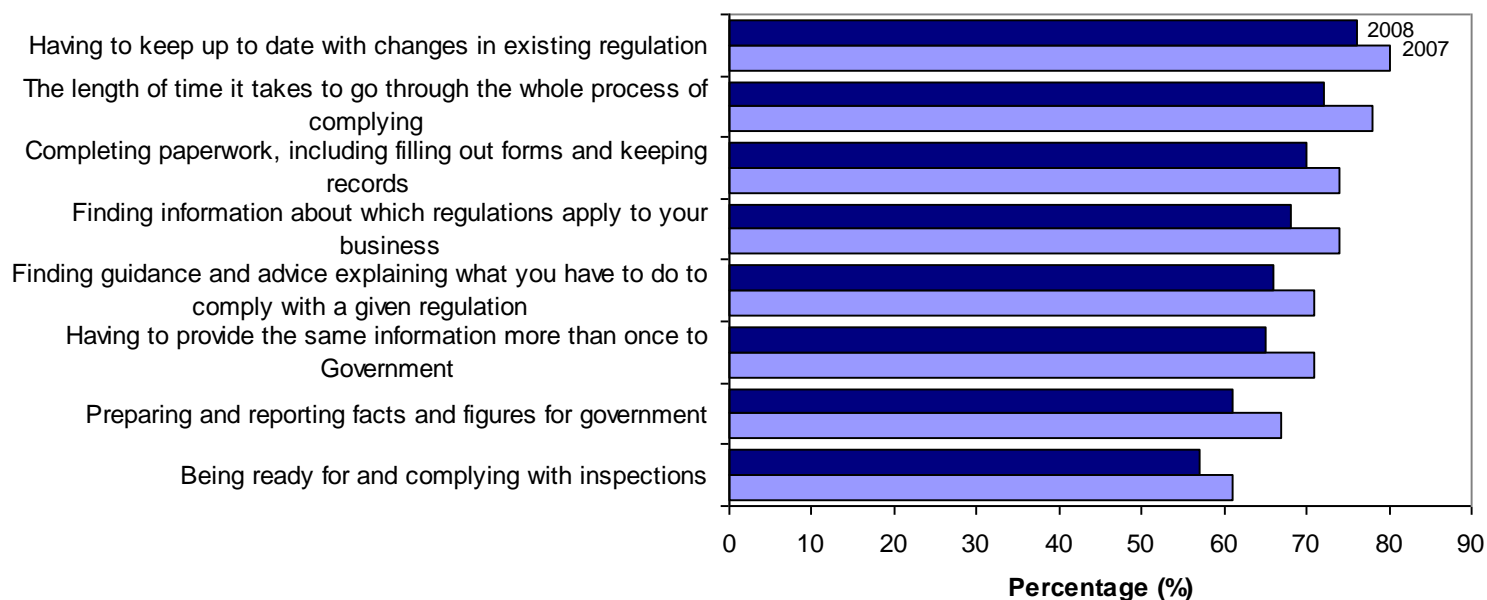
Survey results 2008

Do you agree or disagree with the following statements about the Government's approach to regulating in this area? ("Agree" only)

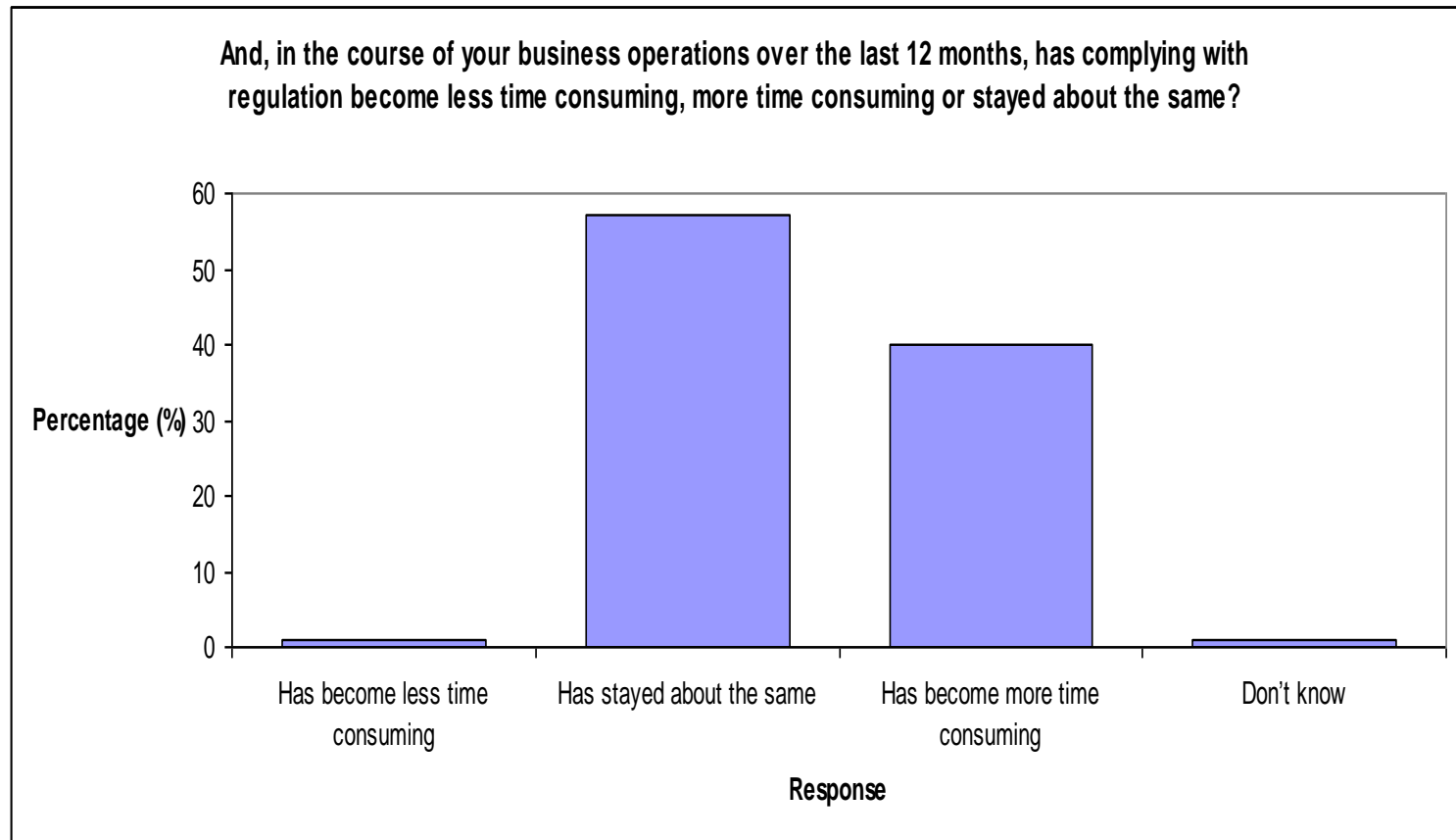


Survey results 2008

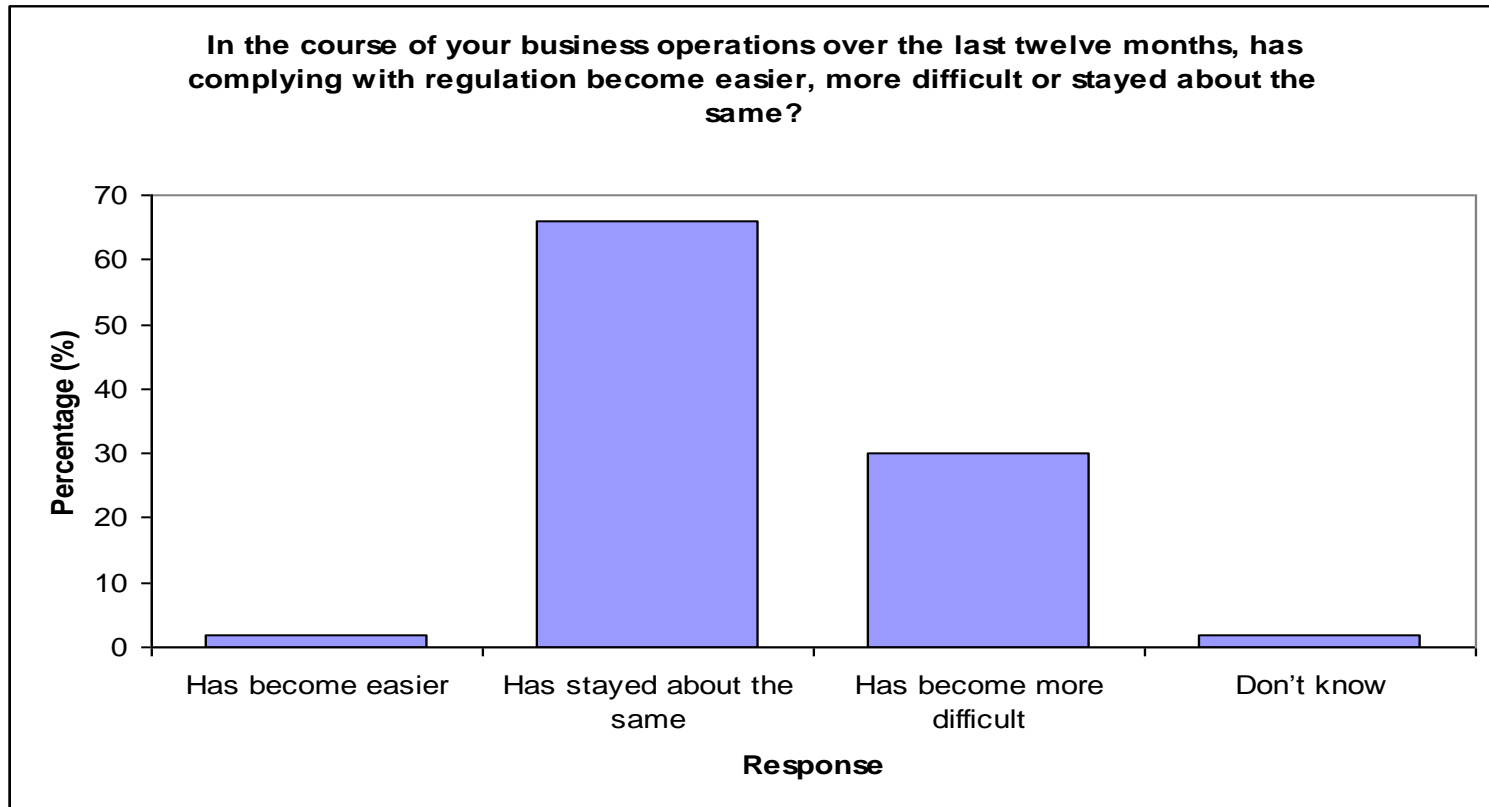
Do you agree or disagree that the following administrative activities are a burden when complying with regulation? ("Agree" only)



Survey results 2008



Survey results 2008



More analysis

[www.nao.org.uk/what we do/other specialist expertise/regulation/about regulation.aspx](http://www.nao.org.uk/what-we-do/other-specialist-expertise/regulation/about-regulation.aspx)

See link to dedicated website

2009 examination

Three objectives from business survey:

- To continue to track business perceptions year on year
- To better understand what is driving perceptions
- To test the impact of the Programme

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