



Digital Government Strategies: Good Practices



Netherlands: Generic Digital Infrastructure

The OECD Council adopted on 15 July 2014 the Recommendation on Digital Government Strategies. The Recommendation provides a set of 12 principles structured around 3 pillars. The OECD Secretariat is developing a Digital Government Policy Toolkit to support OECD member countries and non-member adhering countries with the implementation of the Recommendation. This practice was submitted by the government of Netherlands to be considered as a good practice in the implementation of one or more of the principles contained in the Recommendation.

Description of the practice:

Organisation:	Ministry of Interior and Kingdom Relations
Name of the practice:	Generic Digital Infrastructure
Principles implemented:	<u>Principle 6</u> – Ensure coherent use of digital technologies across policy areas and levels of government
Description:	The GDI consists of a number of services, authentication mechanisms, (12) base registries and connections between them, security provisions, networks, standards etc. that needs to be used through the whole public sector in the Netherlands.

Several business cases were prepared.

The DigiCommissioner has put a governance in place with on top a top-level civil servants and a ministerial Commissioner. The governance exists of all levels of government (national, regional, local and functional). www.digicommissaris.nl

Results

Extensive use of many of the provisions and services (authentication - e.g 170 mln transaction annually- based registries, national PKI-system), less extensive use of other parts and some standards



Digital government toolkit



Development

Design: The different provisions and services which form together the GDI have been constructed from the year 2000 and further. The first base registry has been constructed in 1994.

All relevant stakeholders from the different levels of government were included in the process.

Testing:

Implementation: The use of open standards were possible.

Resources:

Diffusion and scaling: Depending on the (set of) provisions communication and implementation programmes

Partnerships: Private Sector, Academics and Research Bodies, Public Sector Organisations

Partners: Stakeholders, researchers, developers, builders

Lessons learned

The involvement of stakeholders, the gap between ICT-persons, agencies, policy makers

Conditions required:

Stakeholders involvement, focused goals, appropriate funding

Additional information: