



Ministry of Social Security
and Labour of the Republic
of Lithuania



EC – OECD International Virtual Workshop

Organised in cooperation with the European Commission's Directorate-General for Structural Reform Support (DG Reform) and the Ministry of Social Security and Labour of Lithuania

INTEGRATION OF IT SYSTEMS AND DATA EXCHANGE TO SUPPORT SERVICE PROVISION AND IDENTIFICATION OF PEOPLE IN NEED OF SUPPORT

Thursday, 22 September 2022

Background

The European Commission's Directorate-General for Structural Reform Support (DG REFORM) and the Organisation for Economic Co-operation and Development (OECD) are providing technical support to Lithuania's Ministry of Social Security and Labour to develop a new approach to personalised services for vulnerable groups, particularly in terms of better coordination and integration of employment and social services. The project focuses on three vulnerable groups in particular: ex-prisoners, people with disabilities and young people leaving care.

In the context of this project, a workshop is organised to share good practices in EU countries that provide relevant lessons for the Lithuanian authorities.

Objective

The workshop aims to facilitate a mutual exchange on good practices on the integration of IT systems and data exchange to support 1) comprehensive service provision across different service providers for the most vulnerable groups and 2) identification of people in need of support and reach out to them pro-actively. By involving experts from several EU countries in the discussion, the workshop will provide valuable insights on possibilities to improve service provision in Lithuania.

Participants

The workshop will bring together international experts of social and employment services from several EU countries on the one hand, and a range of stakeholders from Lithuania, such as representatives from the Ministry of Social Security and Labour, the Lithuanian Employment Service, Non-governmental organisations and municipalities.

The action has received funding from the European Union via the Technical Support Instrument and is implemented in cooperation with the European Commission's Directorate-General for Structural Reform Support (Contract number REFORM/IM2020/004, project "Lithuania: Developing a new approach to personalised services for vulnerable groups").

Format

The workshop will take place on Zoom platform with simultaneous interpretation English-Lithuanian-English. The workshop will feature three presentations from EU experts on the good practices in the area of IT system integration and data exchange to support service provision and identification of people in need of support. Each presentation will be followed by a discussion among stakeholders.

The workshop will be moderated by the OECD.

Agenda

The agenda below is in the EEST (Vilnius time zone; +1h compared to Brussels/Paris).

11:00 – 11:15	Welcoming words and introductory remarks Daina Urbonaitienė – Head of Horizontal Policy and Project Management Group, Ministry of Social Security and Labour Oana Dumitrescu – Directorate-General for Structural Reform Support, European Commission Anne Lauringson – Labour Market Economist, Skills and Employability Division, Directorate for Employment, Labour and Social Affairs, OECD
11.15 – 11.35	Good practice 1: Estonia – Youth Guarantee Support System Heidi Paabort , Youth Guarantee adviser, Estonian Social Insurance Board Liis Seeme , Youth Guarantee Support System co-ordinator, Estonian Social Insurance Board
11:35 – 11.45	Q&A
11.45 – 12.05	Good practice 2: Netherlands – The “Candidate Explorer”: How to make persons with occupational disability visible for employers Thea Kampers , Coordinator of work between UWV and municipalities, UWV (Dutch employment services) Robin van der Krogt , IT department, UWV (Dutch employment services)
12.05 – 12.15	Q&A
12:15 – 12:35	Good practice 3: Sweden – Cooperation and data exchange between the caseworkers of the Arbetsförmedlingen and the Swedish Prison and Probation Service to support integrating ex-prisoners into the society and labour market Benny Berglöw , Arbetsförmedlingen (Swedish employment service) Eva Birkstam , Arbetsförmedlingen (Swedish employment service)
12:35 – 12:45	Q&A
12:45 – 13:00	Closing remarks Ailbhe Brioscú – Labour Market Economist, Skills and Employability Division, Directorate for Employment, Labour and Social Affairs, OECD