OECD/G20 Base Erosion and Profit Shifting Project

Making Dispute Resolution More Effective – MAP Peer Review Report, Kazakhstan (Stage 2)

INCLUSIVE FRAMEWORK ON BEPS: ACTION 14
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Note by all the European Union Member States of the OECD and the European Union
The Republic of Cyprus is recognised by all members of the United Nations with the exception of Türkiye. The information in this document relates to the area under the effective control of the Government of the Republic of Cyprus.

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Foreword

Digitalisation and globalisation have had a profound impact on economies and the lives of people around the world, and this impact has only accelerated in the 21st century. These changes have brought with them challenges to the rules for taxing international business income, which have prevailed for more than a hundred years and created opportunities for base erosion and profit shifting (BEPS), requiring bold moves by policy makers to restore confidence in the system and ensure that profits are taxed where economic activities take place and value is created.

In 2013, the OECD ramped up efforts to address these challenges in response to growing public and political concerns about tax avoidance by large multinationals. The OECD and G20 countries joined forces and developed an Action Plan to address BEPS in September 2013. The Action Plan identified 15 actions aimed at introducing coherence in the domestic rules that affect cross-border activities, reinforcing substance requirements in the existing international standards, and improving transparency as well as certainty.

After two years of work, measures in response to the 15 actions, including those published in an interim form in 2014, were consolidated into a comprehensive package and delivered to G20 Leaders in November 2015. The BEPS package represents the first substantial renovation of the international tax rules in almost a century. As the BEPS measures are implemented, it is expected that profits will be reported where the economic activities that generate them are carried out and where value is created. BEPS planning strategies that rely on outdated rules or on poorly co-ordinated domestic measures will be rendered ineffective.

OECD and G20 countries also agreed to continue to work together to ensure a consistent and co-ordinated implementation of the BEPS recommendations and to make the project more inclusive. As a result, they created the OECD/G20 Inclusive Framework on BEPS (Inclusive Framework), bringing all interested and committed countries and jurisdictions on an equal footing in the Committee on Fiscal Affairs and its subsidiary bodies. With over 140 members, the Inclusive Framework monitors and peer reviews the implementation of the minimum standards and is completing the work on standard setting to address BEPS issues. In addition to its members, other international organisations and regional tax bodies are involved in the work of the Inclusive Framework, which also consults business and the civil society on its different work streams.

Although implementation of the BEPS package is dramatically changing the international tax landscape and improving the fairness of tax systems, one of the key outstanding BEPS issues – to address the tax challenges arising from the digitalisation of the economy – remained unresolved. In a major step forward on 8 October 2021, over 135 Inclusive Framework members, representing more than 95% of global GDP, joined a two-pillar solution to reform the international taxation rules and ensure that multinational enterprises pay a fair share of tax wherever they operate and generate profits in today’s
digitalised and globalised world economy. The implementation of these new rules is envisaged by 2023.

This report was approved by the Inclusive Framework on 25 August 2022 and prepared for publication by the OECD Secretariat.
Acknowledgements

Making Dispute Resolution More Effective – MAP Peer Review Report, Kazakhstan (Stage 2) has been produced by the Organisation for Economic Co-operation and Development (OECD)'s Centre for Tax Policy and Administration (CTPA) under the auspices of the Forum on Tax Administration (FTA)’s Mutual Agreement Procedure (MAP) Forum of the Committee on Fiscal Affairs. The report was prepared by Ms Félicie Bonnet, Mr Jonathan Fraser, Mr Sriram Govind, and Ms Tamami Matsuka, all part of the MAP Unit, under the supervision of Ms Sandra Knaepen, Head of the MAP Unit, and Mr Achim Pross, Head of the International Co-operation and Tax Administration (ICA) division of the CTPA.

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# Abbreviations and acronyms

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>APA</td>
<td>Advance Pricing Arrangement</td>
</tr>
<tr>
<td>BEPS</td>
<td>Base Erosion and Profit Shifting</td>
</tr>
<tr>
<td>FTA</td>
<td>Forum on Tax Administration</td>
</tr>
<tr>
<td>MAP</td>
<td>Mutual Agreement Procedure</td>
</tr>
<tr>
<td>OECD</td>
<td>Organisation for Economic Co-operation and Development</td>
</tr>
</tbody>
</table>
Executive summary

Kazakhstan has a relatively large tax treaty network with more than 50 tax treaties. It has a MAP programme with limited experience in resolving MAP cases. It has a small MAP inventory and a small number of new cases submitted each year and 26 MAP cases pending on 31 December 2020. Of these cases, almost 85% concern other MAP cases. The outcome of the stage 1 peer review process was that overall Kazakhstan met less than half of the elements of the Action 14 Minimum Standard. Where it has deficiencies, Kazakhstan did not report as to having worked to address them, which has been monitored in stage 2 of the process. In this respect, Kazakhstan has solved none of the identified deficiencies and existing problems have been seen to be exacerbated in stage 2.

All of Kazakhstan’s tax treaties contain a provision relating to MAP. Those treaties mostly follow paragraphs 1 through 3 of Article 25 of the OECD Model Tax Convention (OECD, 2017). Its treaty network is mostly consistent with the requirements of the Action 14 Minimum Standard, except mainly for the fact that:

• Almost 15% of its tax treaties neither contain a provision stating that mutual agreements shall be implemented notwithstanding any time limits in domestic law (which is required under Article 25(2), second sentence), nor the alternative provisions for Article 9(1) and Article 7(2) to set a time limit for making transfer pricing adjustments; and
• Almost 18% of its tax treaties do not contain the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017) stating that the competent authorities may consult together for the elimination of double taxation for cases not provided for in the tax treaty.

In order to be fully compliant with all four key areas of an effective dispute resolution mechanism under the Action 14 Minimum Standard, Kazakhstan signed and ratified the Multilateral Instrument. Through this instrument a number of its tax treaties have been or will be modified to fulfil the requirements under the Action 14 Minimum Standard. Where treaties will not be modified, upon entry into force and entry into effect of the Multilateral Instrument, Kazakhstan reported that it intends to update all of its tax treaties to be compliant with the requirements under the Action 14 Minimum Standard via bilateral negotiations. However, except for one treaty, Kazakhstan does not have a specific plan in place nor has it taken or planned any specific actions for such negotiations for the remaining treaties.

Kazakhstan does not meet the Action 14 Minimum Standard concerning the prevention of disputes. It has in place a bilateral APA programme, but this programme does not allow roll-back of bilateral APAs.

Furthermore, Kazakhstan meets none of the requirements regarding the availability and access to MAP under the Action 14 Minimum Standard. It is not clear whether it provides access to MAP in all eligible cases. Moreover, for treaties that do not include a filing period for a MAP request, Kazakhstan’s domestic time-limits may lead to a filing period of less than three years as from the first notification of the action resulting in taxation not
in accordance with the provisions of a tax treaty. In addition, Kazakhstan has in place a bilateral consultation or notification process for those situations in which its competent authority considers the objection raised by taxpayers in a MAP request as not justified, but this process is not documented. Kazakhstan also has no guidance on the availability of MAP and how it applies this procedure in practice and has not updated its MAP profile.

Concerning the average time needed to close MAP cases, the MAP statistics for Kazakhstan for the period 2016-20 are as follows:

<table>
<thead>
<tr>
<th>2016-20</th>
<th>Opening inventory 1/1/2016</th>
<th>Cases started</th>
<th>Cases closed</th>
<th>End inventory 31/12/2020</th>
<th>Average time to close cases (in months)*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/allocation cases</td>
<td>0</td>
<td>6</td>
<td>2</td>
<td>4</td>
<td>19.84</td>
</tr>
<tr>
<td>Other cases</td>
<td>10</td>
<td>15</td>
<td>3</td>
<td>22</td>
<td>30.72</td>
</tr>
<tr>
<td>Total</td>
<td>10</td>
<td>21</td>
<td>5</td>
<td>26</td>
<td>26.37</td>
</tr>
</tbody>
</table>

*The average time taken for resolving MAP cases for post-2015 cases follows the MAP Statistics Reporting Framework. For computing the average time taken for resolving pre-2016 MAP cases, Kazakhstan used the same rules as the MAP Statistics Reporting Framework.

From 2016-20, MAP cases were on average not closed within a timeframe of 24 months (which is the pursued average for resolving MAP cases received on or after 1 January 2016), as the average time necessary was 26.37 months. Further, there was an increase of 16 MAP cases during this period. In addition, the figures in the above table also show that the number of closed cases is only a quarter of the number of all cases started in the period 2016-20 and nine out of ten pre-2016 cases in Kazakhstan's inventory still remain pending. In addition, a number of peers experienced difficulties in effectively scheduling face-to-face meetings, obtaining positions papers in due time, receiving responses to position papers issued by peers and receiving timely responses to communications on pending MAP cases. This indicates that resources are not adequate in Kazakhstan's competent authority. Therefore, immediate action should be taken by Kazakhstan to ensure a timely resolution of MAP cases and Kazakhstan should, without further delay, ensure that adequate resources are made available to the competent authority function for the resolution of MAP cases in a timely, efficient and effective manner.

Furthermore, Kazakhstan meets some of the other requirements under the Action 14 Minimum Standard in relation to the resolution of MAP cases. Its organisation is adequate and the performance indicators used are appropriate to perform the MAP function. However, tax administration personnel directly involved in the adjustment at issue may influence the resolution of MAP cases. Further, peer input suggested that Kazakhstan’s competent authority does not have the authority to resolve MAP cases in accordance with the terms of the applicable tax treaty. In addition, it did not submit or match MAP statistics according to the MAP Statistics Reporting Framework within the deadline for all the relevant years.

Lastly, Kazakhstan meets the Action 14 Minimum Standard as regards the implementation of MAP agreements in principle, although no MAP agreement was reached that required implementation in Kazakhstan in the period 2016-20.
Reference

Introduction

Available mechanisms in Kazakhstan to resolve tax treaty-related disputes

Kazakhstan has entered into 55 tax treaties on income (and/or capital), all of which are in force.¹ These 55 treaties are being applied to the same number of jurisdictions. All of these treaties provide for a mutual agreement procedure (“MAP”) for resolving disputes on the interpretation and application of the provisions of the tax treaty. In addition, eight of the 55 treaties provide for an arbitration procedure as a final stage to the mutual agreement procedure.²

Under the tax treaties that Kazakhstan has entered into, the competent authority function is assigned to the Ministry of Finance or its authorised representative. Accordingly, this function is delegated to the non-resident taxation unit within Kazakhstan’s State Revenue Committee and which is competent to handle both attribution/allocation cases as well as other cases. The non-resident taxation unit comprises a total of 20 staff members, out of which five staff members deal partly with MAP cases along with other tasks such as exchange of information, elucidation of tax legislation, consideration of objections on the decisions of the local revenue authority on refunds of the tax withheld at source and other administrative matters.

Kazakhstan has not issued any guidance on the governance and administration of the mutual agreement procedure.

Developments in Kazakhstan since 1 January 2020

Developments in relation to the tax treaty network

On 25 June 2018, Kazakhstan signed the Multilateral Convention to Implement Tax Treaty Related Measures to Prevent Base Erosion and Profit Shifting (“Multilateral Instrument”), to adopt, where necessary, modifications to the MAP article under its tax treaties with a view to be compliant with the Action 14 Minimum Standard in respect of all the relevant tax treaties. Kazakhstan deposited its instrument of ratification of this instrument on 24 June 2020, following which the Multilateral Instrument for Kazakhstan entered into force on 1 October 2020. With the depositing of the instrument of ratification, Kazakhstan also submitted its list of notifications and reservations to that instrument, which it later amended by submitting additional notifications after becoming a party.³ In relation to the Action 14 Minimum Standard, Kazakhstan has not made any reservations pursuant to Article 16 of the Multilateral Instrument (concerning the mutual agreement procedure).

For the seven treaties that are considered not to be in line with one or more elements of the Action 14 Minimum Standard and that will not be modified by the Multilateral Instrument, Kazakhstan reported that it intends to update them via bilateral negotiations. In this regard, bilateral negotiations on an amending protocol are scheduled with one treaty partner. However, with respect to the remaining treaties, no details were shared as

¹ Kazakhstan has entered into 55 tax treaties on income (and/or capital), all of which are in force. These 55 treaties are being applied to the same number of jurisdictions. All of these treaties provide for a mutual agreement procedure (“MAP”) for resolving disputes on the interpretation and application of the provisions of the tax treaty. In addition, eight of the 55 treaties provide for an arbitration procedure as a final stage to the mutual agreement procedure.

² Under the tax treaties that Kazakhstan has entered into, the competent authority function is assigned to the Ministry of Finance or its authorised representative. Accordingly, this function is delegated to the non-resident taxation unit within Kazakhstan’s State Revenue Committee and which is competent to handle both attribution/allocation cases as well as other cases. The non-resident taxation unit comprises a total of 20 staff members, out of which five staff members deal partly with MAP cases along with other tasks such as exchange of information, elucidation of tax legislation, consideration of objections on the decisions of the local revenue authority on refunds of the tax withheld at source and other administrative matters.

³ Kazakhstan has not issued any guidance on the governance and administration of the mutual agreement procedure.

⁴ Kazakhstan has entered into 55 tax treaties on income (and/or capital), all of which are in force. These 55 treaties are being applied to the same number of jurisdictions. All of these treaties provide for a mutual agreement procedure (“MAP”) for resolving disputes on the interpretation and application of the provisions of the tax treaty. In addition, eight of the 55 treaties provide for an arbitration procedure as a final stage to the mutual agreement procedure.
to planned actions, specifically as regards which treaty partners are prioritised for bilateral negotiations.

**Other developments**

No other developments were reported in relation to Kazakhstan’s legislative and administrative framework in connection with MAP as Kazakhstan failed to provide an update report.

**Basis for the peer review process**

The peer review process entails an evaluation of Kazakhstan’s implementation of the Action 14 Minimum Standard through an analysis of its legal and administrative framework relating to the mutual agreement procedure, as governed by its tax treaties, domestic legislation and regulations, as well as its MAP programme guidance and the practical application of that framework. The review process performed is desk-based and conducted through specific questionnaires completed by Kazakhstan, its peers and taxpayers. The questionnaires for the peer review process were sent to Kazakhstan and the peers on 20 December 2019.

The process consists of two stages: a peer review process (stage 1) and a peer monitoring process (stage 2). In stage 1, Kazakhstan’s implementation of the Action 14 Minimum Standard as outlined above is evaluated, which has been reflected in a peer review report that has been adopted by the BEPS Inclusive Framework on 28 October 2020. This report identifies the strengths and shortcomings of Kazakhstan in relation to the implementation of this standard and provides for recommendations on how these shortcomings should be addressed. The stage 1 report is published on the website of the OECD. Stage 2 is launched within one year upon the adoption of the peer review report by the BEPS Inclusive Framework through an update report by Kazakhstan. In this update report, Kazakhstan would have reflected (i) what steps it has already taken, or are to be taken, to address any of the shortcomings identified in the peer review report and (ii) any plans or changes to its legislative and/or administrative framework concerning the implementation of the Action 14 Minimum Standard. The update report forms the basis for the completion of the peer review process, which is reflected in this update to the stage 1 peer review report. However, Kazakhstan failed to submit such an update report.

**Outline of the treaty analysis**

For the purpose of this report and the statistics below, in assessing whether Kazakhstan is compliant with the elements of the Action 14 Minimum Standard that relate to a specific treaty provision, the newly negotiated treaties or the treaties as modified by a protocol were taken into account, even if it concerns a modification or a replacement of an existing treaty. Reference is made to Annex A for the overview of Kazakhstan’s tax treaties regarding the mutual agreement procedure.

**Timing of the process and input received from peers and taxpayers**

Stage 1 of the peer review process for Kazakhstan was launched on 20 December 2019, with the sending of questionnaires to Kazakhstan and its peers. The FTA MAP Forum has approved the stage 1 peer review report of Kazakhstan in September 2020, with the subsequent approval by the BEPS Inclusive Framework on 28 October 2020. Although Kazakhstan was required to submit its update report on 28 October 2021 to initiate stage 2 of the process, it failed to do so.
The period for evaluating Kazakhstan’s implementation of the Action 14 Minimum Standard for stage 1 ranged from 1 January 2016 to 31 December 2019 and formed the basis for the stage 1 peer review report. The period of review for stage 2 started on 1 January 2020 and depicts all developments as from that date until 31 October 2021.

In total ten peers provided input: Canada, Germany, Italy, Netherlands, Poland, Sweden, Switzerland, Türkiye, the United Kingdom and the United States. Out of these ten peers, seven had MAP cases with Kazakhstan that started in 2016-19. These seven peers represent approximately 72.2% of post-2015 MAP cases in Kazakhstan’s inventory that started in 2016, 2017, 2018 or 2019. During stage 2, the same peers provided input, except for the Netherlands. For this stage, these peers represent approximately 47.6% of post-2015 MAP cases in Kazakhstan’s MAP inventory that started in 2016, 2017, 2018, 2019 or 2020. The input given by these peers identify areas of concern regarding the availability and the responsiveness of Kazakhstan’s competent authority. Specifically with respect to stage 2, some peers that provided input reported that there was no addition to previous input given or that there was specific input to provide. However, a number of peers retained concerns regarding Kazakhstan’s policy and practice in respect of MAP.

**Input by Kazakhstan and co-operation throughout the process**

Kazakhstan provided its questionnaire on time. Kazakhstan was responsive in the course of the drafting of the peer review report by responding in a timely and comprehensive manner to requests for additional information, and provided further clarity where necessary. In addition, Kazakhstan provided the following information:

- MAP profile
- MAP statistics according to the MAP Statistics Reporting Framework (see below).

Concerning stage 2 of the process, Kazakhstan failed to submit its update report. Kazakhstan was not co-operative or responsive during stage 2 and the finalisation of the peer review process.

Finally, Kazakhstan is a member of the FTA MAP Forum but has shown no co-operation during the peer review process.

**Overview of MAP caseload in Kazakhstan**

The analysis of Kazakhstan’s MAP caseload relates to the period starting on 1 January 2016 and ending on 31 December 2020 ("**Statistics Reporting Period**"). According to the statistics provided by Kazakhstan, its MAP caseload during this period was as follows:

<table>
<thead>
<tr>
<th>2016-20</th>
<th>Opening inventory 1/1/2016</th>
<th>Cases started</th>
<th>Cases Closed</th>
<th>End inventory 31/12/2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/allocation cases</td>
<td>0</td>
<td>6</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Other cases</td>
<td>10</td>
<td>15</td>
<td>3</td>
<td>22</td>
</tr>
<tr>
<td>Total</td>
<td>10</td>
<td>21</td>
<td>5</td>
<td>26</td>
</tr>
</tbody>
</table>
General outline of the peer review report

This report includes an evaluation of Kazakhstan’s implementation of the Action 14 Minimum Standard. The report comprises the following four sections:

A. Preventing disputes
B. Availability and access to MAP
C. Resolution of MAP cases
D. Implementation of MAP agreements.

Each of these sections is divided into elements of the Action 14 Minimum Standard, as described in the terms of reference to monitor and review the implementation of the BEPS Action 14 Minimum Standard to make dispute resolution mechanisms more effective (“Terms of Reference”). Apart from analysing Kazakhstan’s legal framework and its administrative practice, the report also incorporates peer input and responses to such input by Kazakhstan during stage 1 and stage 2. Furthermore, the report depicts the changes adopted and plans shared by Kazakhstan to implement elements of the Action 14 Minimum Standard where relevant. The conclusion of each element identifies areas for improvement (if any) and provides for recommendations how the specific area for improvement should be addressed.

The basis of this report is the outcome of the stage 1 peer review process, which has identified in each element areas for improvement (if any) and provides for recommendations how the specific area for improvement should be addressed. Following the outcome of the peer monitoring process of stage 2, each of the elements have been updated with a recent development section to reflect any actions taken or changes made on how recommendations have been addressed, or to reflect other changes in the legal and administrative framework of Kazakhstan relating to the implementation of the Action 14 Minimum Standard. Where it concerns changes to MAP guidance or statistics, these changes are reflected in the analysis sections of the elements, with a general description of the changes included in the recent development sections.

The objective of the Action 14 Minimum Standard is to make dispute resolution mechanisms more effective and concerns a continuous effort. Where recommendations have been fully implemented, this has been reflected and the conclusion section of the relevant element has been modified accordingly, but Kazakhstan should continue to act in accordance with a given element of the Action 14 Minimum Standard, even if there is no area for improvement and recommendation for this specific element.
Notes

1. The tax treaties Kazakhstan has entered into are available at: https://kgd.gov.kz/kk/content/tabys-pen-kapitalga-salynatyn-salyktarga-katysty-kosarlangan-salyk-saludy-boldyrmau-zhne-0. Reference is made to Annex A for the overview of Kazakhstan’s tax treaties.

2. This concerns Kazakhstan’s treaties with Canada, France, Italy, Netherlands, Pakistan, Switzerland, Tajikistan and the United States. Reference is made to Annex A for the overview of Kazakhstan’s tax treaties.


6. The MAP statistics of Kazakhstan are included in Annexes B and C of this report.

Part A

Preventing disputes

[A.1] Include Article 25(3), first sentence, of the OECD Model Tax Convention in tax treaties

Jurisdictions should ensure that their tax treaties contain a provision which requires the competent authority of their jurisdiction to endeavour to resolve by mutual agreement any difficulties or doubts arising as to the interpretation or application of their tax treaties.

1. Cases may arise concerning the interpretation or the application of tax treaties that do not necessarily relate to individual cases, but are more of a general nature. Inclusion of the first sentence of Article 25(3) of the OECD Model Tax Convention (OECD, 2017) in tax treaties invites and authorises competent authorities to solve these cases, which may avoid submission of MAP requests and/or future disputes from arising, and which may reinforce the consistent bilateral application of tax treaties.

Current situation of Kazakhstan’s tax treaties

2. Out of Kazakhstan’s 55 tax treaties, 51 contain a provision equivalent to Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017) requiring their competent authority to endeavour to resolve by mutual agreement any difficulties or doubts arising as to the interpretation or application of the tax treaty. Of the four remaining treaties, three do not contain provisions that are based or equivalent to Article 25(3), first sentence. The remaining treaty does not include the part of the sentence reading “to resolve any difficulties or doubts arising as to the interpretation or application of the Convention”, but instead refers to “any matters”. As this particular treaty provides for a scope of application that is at least as broad as the first sentence of Article 25(3), it is considered to be in line with element A.1. For this reason, three treaties are considered to not contain the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017).

3. Kazakhstan reported that it is willing to enter into MAP agreements of a general nature even where the applicable treaty does not contain a provision equivalent to Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017). Kazakhstan reported in this regard that where a general MAP agreement is entered into, the regional revenue departments are duly informed of such a MAP agreement and its interpretation. Moreover, Kazakhstan reported that such MAP agreement would be made public on the official website of the State Revenue Committee.

4. Almost all peers that provided input during stage 1 reported that their treaty with Kazakhstan is in line with the requirements under the Action 14 Minimum Standard, which also concerns element A.1. For the three treaties identified that do not contain the equivalent
of Article 25(3), first sentence of the OECD Model Tax Convention (OECD, 2017), one peer provided input. This peer mentioned that its treaty with Kazakhstan does not meet the requirement under this element and that it will not be modified by the Multilateral Instrument to include the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017), owing to a missing notification from its end.

Recent developments

Multilateral Instrument


6. Article 16(4)(c)(i) of that instrument stipulates that Article 16(3), first sentence – containing the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017) – will apply in the absence of a provision in tax treaties that is equivalent to Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017). In other words, in the absence of this equivalent, Article 16(4)(c)(i) of the Multilateral Instrument will modify the applicable tax treaty to include such equivalent. However, this shall only apply if both contracting parties to the applicable tax treaty have listed this treaty as a covered tax agreement under the Multilateral Instrument and insofar as both notified, pursuant to Article 16(6)(d)(i), the depositary that this treaty does not contain the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017).

7. With regard to the three tax treaties identified above that are considered not to contain the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017), Kazakhstan listed all of them as a covered tax agreement under the Multilateral Instrument and made for all, pursuant to Article 16(6)(d)(i), a notification that they do not contain a provision described in Article 16(4)(c)(i). Of the relevant three treaty partners, all of them are signatories to the Multilateral Instrument and listed their treaty with Kazakhstan as a covered tax agreement. However, only two of these treaty partners also made a notification pursuant to Article 16(6)(d)(i).

8. Both of the treaty partners mentioned above have already deposited their instrument of ratification, following which the Multilateral Instrument has entered into force for the treaty between Kazakhstan and these treaty partners. Therefore, at this stage, the Multilateral Instrument has modified two treaties to include the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017).

Peer input

9. Of the peers that provided input during stage 2, one provided input in relation to its tax treaty with Kazakhstan. This peer reiterated that its treaty with Kazakhstan does not meet the requirement under this element and that it will not be modified by the Multilateral Instrument to include the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017), owing to a missing notification from its end.
Anticipated modifications

10. Kazakhstan reported that for the one tax treaty that does not contain the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017) and will not be modified by the Multilateral Instrument, it intends to update it via bilateral negotiations with a view to be compliant with element A.1. Kazakhstan, however, did not report that it has a specific plan in place for such negotiations. In addition, Kazakhstan reported it will seek to include Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017) in all of its future tax treaties.

Conclusion

<table>
<thead>
<tr>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Three out of 55 tax treaties do not contain a provision that is equivalent to Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017). Of these three treaties:</td>
<td></td>
</tr>
<tr>
<td>• Two have been modified by the Multilateral Instrument to include the required provision.</td>
<td></td>
</tr>
<tr>
<td>• One will not be modified by the Multilateral Instrument to include the required provision. With respect to this treaty, no actions have been taken nor are any actions planned to be taken.</td>
<td></td>
</tr>
<tr>
<td>For the remaining treaty that will not be modified by the Multilateral Instrument to include the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017), Kazakhstan should, without further delay, request the inclusion of the required provision via bilateral negotiations.</td>
<td></td>
</tr>
</tbody>
</table>

[A.2] Provide roll-back of bilateral APAs in appropriate cases

Jurisdictions with bilateral advance pricing arrangement (“APA”) programmes should provide for the roll-back of APAs in appropriate cases, subject to the applicable time limits (such as statutes of limitation for assessment) where the relevant facts and circumstances in the earlier tax years are the same and subject to the verification of these facts and circumstances on audit.

11. An APA is an arrangement that determines, in advance of controlled transactions, an appropriate set of criteria (e.g. method, comparables and appropriate adjustment thereto, critical assumptions as to future events) for the determination of the transfer pricing for those transactions over a fixed period of time. The methodology to be applied prospectively under a bilateral or multilateral APA may be relevant in determining the treatment of comparable controlled transactions in previous filed years. The “roll-back” of an APA to these previous filed years may be helpful to prevent or resolve potential transfer pricing disputes.

Kazakhstan’s APA programme

12. Kazakhstan is authorised to enter into bilateral APAs and has implemented an APA programme. The legal basis of the bilateral APA programme is Article 4 (1)(6) read with Article 5(1)(7) of Kazakhstan’s transfer pricing law to be found at (in English):

http://kgd.gov.kz/en/content/transfer-pricing-1

13. Although no timelines are specified in the law, the general time limitation in Article 48 of the Code of the Republic of Kazakhstan on Taxes and other Obligatory Payments to the Budget (“Tax Code”) would apply. This provision would thus allow an APA to be entered into within five years from the end of the taxable year till 2019 and three years from the end of the taxable year from 2020 onwards. APAs can only run for a
period of three years since the Decree of the Government of the Republic of Kazakhstan of October 24, 2011 No. 1197 “On Approval of the Rules for Concluding an Agreement on the Application of Transfer Pricing” specifies that APAs cannot exceed three years.

**Roll-back of bilateral APAs**

14. Kazakhstan reported that it is not possible to obtain a roll-back of bilateral APAs.

**Recent developments**

15. No recent developments were reported with respect to element A.2, since Kazakhstan failed to submit its update report.

**Practical application of roll-back of bilateral APAs**

**Period 1 January 2016-31 December 2019 (stage 1)**

16. Kazakhstan reported that it had received one request for a bilateral APA during the period 1 January 2016-31 December 2019, which was granted.

17. All peers that provided input reported not having any experience with Kazakhstan in the period 1 January 2016-31 December 2019 concerning the roll-back of bilateral APAs, which can be clarified by the fact that Kazakhstan does not allow such roll-backs.

**Period 1 January 2020-31 October 2021 (stage 2)**

18. Kazakhstan did not report as to whether it had received bilateral APA requests since 1 January 2020.

19. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

**Anticipated modifications**

20. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element A.2.

**Conclusion**

<table>
<thead>
<tr>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Roll-back of bilateral APAs is not provided for in appropriate cases.</td>
<td>Kazakhstan should, without further delay, follow its stated intention to introduce the possibility of and in practice provide for roll-back of bilateral APAs in appropriate cases.</td>
</tr>
</tbody>
</table>
References


Notes

1. This description of an APA based on the definition of an APA in the OECD Transfer Pricing Guidelines for Multinational Enterprises and Tax Administrations.

Part B

Availability and access to MAP

[B.1] Include Article 25(1) of the OECD Model Tax Convention in tax treaties

Jurisdictions should ensure that their tax treaties contain a MAP provision which provides that when the taxpayer considers that the actions of one or both of the Contracting Parties result or will result for the taxpayer in taxation not in accordance with the provisions of the tax treaty, the taxpayer, may irrespective of the remedies provided by the domestic law of those Contracting Parties, make a request for MAP assistance, and that the taxpayer can present the request within a period of no less than three years from the first notification of the action resulting in taxation not in accordance with the provisions of the tax treaty.

21. For resolving cases of taxation not in accordance with the provisions of the tax treaty, it is necessary that tax treaties include a provision allowing taxpayers to request a mutual agreement procedure and that this procedure can be requested irrespective of the remedies provided by the domestic law of the treaty partners. In addition, to provide certainty to taxpayers and competent authorities on the availability of the mutual agreement procedure, a minimum period of three years for submission of a MAP request, beginning on the date of the first notification of the action resulting in taxation not in accordance with the provisions of the tax treaty, is the baseline.

Current situation of Kazakhstan's tax treaties

Inclusion of Article 25(1), first sentence of the OECD Model Tax Convention

22. Out of Kazakhstan’s 55 tax treaties, none contain a provision equivalent to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2017), as amended by the Action 14 final report (OECD, 2015b) and allowing taxpayers to submit a MAP request to the competent authority of either state when they consider that the actions of one or both of the treaty partners result or will result for the taxpayer in taxation not in accordance with the provisions of the tax treaty and that can be requested irrespective of the remedies provided by domestic law of either state. In addition, 49 of Kazakhstan’s tax treaties contain a provision equivalent to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b), allowing taxpayers to submit a MAP request to the competent authority of the state in which they are resident.
23. The remaining six treaties can be categorised as follows:

<table>
<thead>
<tr>
<th>Provision</th>
<th>Number of tax treaties</th>
</tr>
</thead>
<tbody>
<tr>
<td>A variation to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b), whereby the taxpayer can only submit a MAP request to the competent authorities of the contracting state of which they are resident and/or citizen.</td>
<td>1</td>
</tr>
<tr>
<td>A variation of Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b), whereby taxpayers can only submit a MAP request to the competent authority of the contracting state of which they are resident.</td>
<td>4</td>
</tr>
<tr>
<td>A variation of Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b), whereby the taxpayer can submit a MAP request irrespective of domestic available remedies, but whereby pursuant to a protocol provision the taxpayer is also required to initiate these remedies when submitting a MAP request.</td>
<td>1</td>
</tr>
</tbody>
</table>

24. With respect to the one treaty in the first row of the table that only allow taxpayers to submit a MAP request to their state of residence or citizenship, the non-discrimination clause does not cover nationals but “citizens”, which is extended specifically as against a resident of the other contracting state. Thus, this provision is considered to be in line with this part of element B.1.

25. The four treaties in the second row of the table mentioned above are considered not to have the full equivalent of Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b), since taxpayers are not allowed to submit a MAP request in the state of which they are a national where the case comes under the non-discrimination article. However, for the following reasons three of those four treaties are considered to be in line with this part of element B.1:

- the relevant tax treaty does not contain a non-discrimination provision and only applies to residents of one of the states (one treaty)
- the non-discrimination provision of the relevant tax treaty only covers nationals that are resident of one of the contracting states. Therefore, it is logical to allow only for the submission of MAP requests to the state of which the taxpayer is a resident (two treaties).

26. For the remaining treaty from this row, the non-discrimination provision is almost identical to Article 24(1) of the OECD Model Tax Convention (OECD, 2017) and applies both to nationals that are and are not resident of one of the contracting states. The omission of the full text of Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a), as it read prior to the adoption of the Action 14 final report (OECD, 2015b) is therefore not clarified by the absence of or a limited scope of the non-discrimination provision, following which this one treaty is not in line with this part of element B.1.

27. The treaty mentioned in the third row of the table above allows taxpayers to submit a MAP request irrespective of domestic available remedies. However, the protocol to this treaty limits such submission, as it requires that a domestic remedy should first be initiated before a case can be dealt with in MAP. Furthermore, with respect to the one treaty included in the second row of the table above, the provision incorporated in the protocol to this treaty reads:
With respect to Article 26, paragraph 1, the expression “irrespective of the remedies provided by the national laws” means that the mutual agreement procedure is not alternative to the national ordinary proceedings which shall be, in any case, preventively initiated, when the claim is related with an assessment of the taxes not in accordance with this Convention.

28. As pursuant to this provision a domestic procedure has to be initiated concomitantly to the initiation of the mutual agreement procedure, a MAP request can in practice thus not be submitted irrespective of the remedies provided by the domestic law. This tax treaty is therefore also considered not to be in line with this part of element B.1.

**Inclusion of Article 25(1), second sentence of the OECD Model Tax Convention**

29. Out of Kazakhstan’s 55 tax treaties, 49 contain a provision equivalent to Article 25(1), second sentence, of the OECD Model Tax Convention (OECD, 2017) allowing taxpayers to submit a MAP request within a period of no less than three years from the first notification of the action resulting in taxation not in accordance with the provisions of the particular tax treaty.

30. The remaining six tax treaties that do not contain such provision can be categorised as follows:

<table>
<thead>
<tr>
<th>Provision</th>
<th>Number of tax treaties</th>
</tr>
</thead>
<tbody>
<tr>
<td>No filing period for a MAP request</td>
<td>3</td>
</tr>
<tr>
<td>Filing period less than 3 years for a MAP request (2 years)</td>
<td>3</td>
</tr>
</tbody>
</table>

**Peer input**

31. Almost all peers that provided input during stage 1 confirmed that their treaty with Kazakhstan meets the requirements under this element of the Action 14 Minimum Standard. For the four treaties identified that do not contain the equivalent of Article 25(1) of the OECD Model Tax Convention (OECD, 2015a), either as it read prior to the adoption of the Action 14 final report or as amended by that report (OECD, 2015b), two peers provided input. One peer noted that the peer does not intend to initiate bilateral negotiations with Kazakhstan. However, the treaty with this peer will be modified by the Multilateral Instrument, upon entry into force to include the equivalent of Article 25(1) of the OECD Model Tax Convention (OECD, 2015a), as it read prior to the adoption of the Action 14 final report (OECD, 2015b). The other peer reported that it has proposed to Kazakhstan to enter into a memorandum of understanding to address the issue that taxpayers have to initiate domestic remedies when submitting a MAP request.

**Practical application**

**Article 25(1), first sentence, of the OECD Model Tax Convention**

32. As indicated in paragraphs 22-28 above, all but one of Kazakhstan’s tax treaties allow taxpayers to file a MAP request irrespective of domestic remedies. Kazakhstan reported that submitting a MAP request does not deprive taxpayers of other remedies available under their respective domestic tax law. Kazakhstan further clarified that access to MAP would not be denied on the grounds that the taxpayer has pursued domestic remedies. However, if domestic remedies are pursued, MAP proceedings would be suspended till such remedies are exhausted. In this respect, Kazakhstan also reported that its competent authority
30 – PART B – AVAILABILITY AND ACCESS TO MAP

cannot deviate from court decisions rendered in Kazakhstan. This position is confirmed in Kazakhstan’s non-member position to Article 25(1) of the OECD Model Tax Convention (2017).

33. One peer provided input and indicated that Kazakhstan’s competent authority proposed not to engage in MAP discussions in a particular case since domestic procedures were considered to be still available to the taxpayer. This input concerns a MAP request filed by a taxpayer in December 2017 with the peer’s competent authority relating to a withholding tax imposed by Kazakhstan. The competent authority of Kazakhstan, in turn, was informed of such request in January 2018. After reviewing the request, the peer’s competent authority was of the view that objection raised by the taxpayer was justified and thus, sent an extensive position paper to the competent authority of Kazakhstan in October 2018. However, the peer reported that in November 2018, Kazakhstan’s competent authority responded to the peer stating that discussions in the MAP case were premature since the taxpayer has not applied for a refund of taxes paid in Kazakhstan under its domestic law as yet.

34. Since Kazakhstan provided access to MAP in the case described above but only decided to not discuss the case till the procedural requirement of application of refund in Kazakhstan is completed, this action is not found to be in contravention of this element of the Action 14 minimum standard.

35. In addition, Kazakhstan introduced amendments to its domestic law in December 2020 to clarify that access to MAP would be granted to not just its residents, but also its citizens where the treaty scope allows the same. This law entered into force in January 2021.

36. However, during stage 2, as noted under element C.1 in detail, a number of peers have been unable to contact Kazakhstan’s competent authority and one peer has expressed doubts as to the validity of the information provided in Kazakhstan’s MAP profile. Owing to this and since Kazakhstan failed to provide an update report, it is not possible to verify whether Kazakhstan continues to provide access to MAP in line with the provisions based on Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a), as it read prior to the adoption of the Action 14 final report (OECD, 2015b) contained in its tax treaties.

37. Kazakhstan has reported that for treaties that do not include a filing period for a MAP request, the general provision on statute of limitation under Article 48 of the Tax Code would apply. Per this provision, the limitation period would be five years from the end of the concerned taxable period for cases until 2020 and three years from the end of the concerned taxable period for cases after 2020. In both situations, since the starting point is the end of the concerned taxable period and not the date of first notification of the action resulting in taxation not in accordance with the provisions of the treaty, it is possible that this time-period is shorter than the time-period prescribed under Article 25(1), second sentence of the OECD Model Tax Convention (OECD, 2017).

38. Therefore, Kazakhstan’s approach leads to the situation that where a tax treaty does not contain the equivalent of Article 25(1), second sentence of the OECD Model Tax Convention (OECD, 2017) and a MAP request has been filed within three years from the first notification of the action resulting in taxation not in accordance with the provisions of the treaty, but after the expiration of Kazakhstan’s domestic time limit, Kazakhstan would deny access to MAP for such a MAP case without any investigation on the merits of the case.
Recent developments

Multilateral Instrument


Article 25(1), first sentence of the OECD Model Tax Convention

40. Article 16(4)(a)(i) of that instrument stipulates that Article 16(1), first sentence, of the OECD Model Tax Convention (OECD, 2017), as amended by the Action 14 final report (OECD, 2015b) and allowing the submission of MAP requests to the competent authority of either contracting state – will apply in place of or in the absence of a provision in tax treaties that is equivalent to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b). However, this shall only apply if both Contracting Parties to the applicable tax treaty have listed this tax treaty as a covered tax agreement under the Multilateral Instrument and insofar as both notified the depositary, pursuant to Article 16(6)(a), that this treaty contains the equivalent of Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b). Article 16(4)(a)(i) will for a tax treaty not take effect if one of the treaty partners has, pursuant to Article 16(5)(a), reserved the right not to apply the first sentence of Article 16(1) of that instrument to all of its covered tax agreements.

41. With the depositing of its instrument of ratification, Kazakhstan opted, pursuant to Article 16(4)(a)(i) of that instrument, to introduce in its tax treaties a provision that is equivalent to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2017) as amended by the Action 14 final report (OECD, 2015b), allowing taxpayers to submit a MAP request to the competent authority of either contracting state. In other words, where under Kazakhstan’s tax treaties taxpayers currently have to submit a MAP request to the competent authority of the contracting state of which they are resident, Kazakhstan opted to modify these treaties allowing taxpayers to submit a MAP request to the competent authority of either contracting state. In this respect, Kazakhstan listed 54 of its 55 treaties as a covered tax agreement under the Multilateral Instrument and made for all, on the basis of Article 16(6)(a), the notification that they contain a provision that is equivalent to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b).

42. In total, ten of the 54 relevant treaty partners are not a signatory to the Multilateral Instrument, six did not list their treaty with Kazakhstan as a covered tax agreement, whereas 16 reserved, pursuant to Article 16(5)(a), the right not to apply the first sentence of Article 16(1) to its existing tax treaties, with a view to allow taxpayers to submit a MAP request to the competent authority of either contracting state. All of the remaining 22 treaty partners are signatories to the Multilateral Instrument, listed their treaty with Kazakhstan as a covered tax agreement and also made a notification on the basis of Article 16(6)(a).

43. Of these 22 treaty partners, 20 have already deposited their instrument of ratification of the Multilateral Instrument, following which the Multilateral Instrument has entered into force for the treaties between Kazakhstan and these treaty partners, and therefore has modified these treaties to include the equivalent of Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2017) as amended by the Action 14 final report.
(OECD, 2015b). For the remaining two treaties, the instrument will, upon entry into force for these treaties, modify them to include the equivalent of this provision.

44. In view of the above and in relation to the two treaties identified in paragraphs 22-28 that are considered not to contain the equivalent of Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a) as it read prior to the adoption of the Action 14 final report (OECD, 2015b), one is part of the 22 treaties that has been or will be modified by the Multilateral Instrument.

Article 25(1), second sentence of the OECD Model Tax Convention

45. With respect to the period of filing of a MAP request, Article 16(4)(a)(ii) of the Multilateral Instrument stipulates that Article 16(1), second sentence – containing the equivalent of Article 25(1), second sentence, of the OECD Model Tax Convention (OECD, 2017) – will apply where such period is shorter than three years from the first notification of the action resulting in taxation not in accordance with the provisions of a tax treaty. However, this shall only apply if both contracting parties to the applicable tax treaty have listed this treaty as a covered tax agreement under the Multilateral Instrument and insofar as both notified, pursuant to Article 16(6)(b)(i), the depositary that this treaty does not contain the equivalent of Article 25(1), second sentence, of the OECD Model Tax Convention (OECD, 2017).

46. With regard to the three tax treaties identified in paragraph 30 above that contain a filing period for MAP requests of less than three years, Kazakhstan listed all three treaties as a covered tax agreement under the Multilateral Instrument and made for all, pursuant to Article 16(6)(b)(i), a notification that they do not contain a provision described in Article 16(4)(a)(ii). Of the three relevant treaty partners, one is not a signatory to the Multilateral Instrument. The remaining two tax treaties partners also made such notification.

47. Of these two treaty partners, one already deposited its instrument of ratification of the Multilateral Instrument, following which the Multilateral Instrument has entered into force for the treaties between Kazakhstan and this treaty partner, and therefore has modified this treaty to include the equivalent of Article 25(1), second sentence, of the OECD Model Tax Convention (OECD, 2017). For the remaining treaty, the instrument will, upon entry into force for this treaty, modify it to include the equivalent of this provision.

Peer input

48. Of the peers that provided input during stage 2, one provided input in relation to its tax treaty with Kazakhstan. However, no input was provided with respect to this element.

Anticipated modifications

49. Kazakhstan reported that for the two tax treaties that do not contain the equivalent of Article 25(1), first or second sentence, of the OECD Model Tax Convention (OECD, 2015a), as it read prior to the Action 14 final report (OECD, 2015b) and will not be modified by the Multilateral Instrument, it intends to update them via bilateral negotiations with a view to be compliant with element B.1. Kazakhstan, however, did not report that it has a specific plan in place for such negotiations. In addition, Kazakhstan reported it will seek to include Article 25(1), first and second sentence, of the OECD Model Tax Convention (OECD, 2017), as amended by the Action 14 final report (OECD, 2015b) in all of its future tax treaties.
## Conclusion

<table>
<thead>
<tr>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
</table>
| One out of 55 tax treaties does not contain a provision that is equivalent to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a), either as it read prior to the adoption of the Action 14 final report or as amended by that report (OECD, 2015b) and the timeline to file a MAP request is shorter than three years from the first notification of the action resulting in taxation not in accordance with the provision of the tax treaty. This treaty is expected to be modified by the Multilateral Instrument to include a filing period of three years upon entry into force for the treaties concerned, but not as regards Article 25(1), first sentence. With respect to this treaty, no actions have been taken nor are any actions planned to be taken. | As this treaty will not be modified by the Multilateral Instrument to include the equivalent to Article 25(1), first sentence of the OECD Model Tax Convention (OECD, 2017), as amended by the Action 14 final report (OECD, 2015b), Kazakhstan should, without further delay, request the inclusion of the required provision via bilateral negotiations, either  
   a. as amended by the Action 14 final report (OECD, 2015b); or  
   b. as it read prior to the adoption of Action 14 final report (OECD, 2015b), thereby including the full sentence of such provision. |

Two out of 55 tax treaties do not contain the equivalent of Article 25(1), second sentence, of the OECD Model Tax Convention (OECD, 2017), as the timeline to file a MAP request is shorter than three years from the first notification of the action resulting in taxation not in accordance with the provision of the tax treaty. Out of these two treaties:

- One has been modified by the Multilateral Instrument to include the required provision.
- The remaining treaty will not be modified by the Multilateral Instrument to include the required provision. With respect to this treaty, no actions have been taken nor are any actions planned to be taken.

| As the remaining treaty will not be modified by the Multilateral Instrument to include the equivalent to Article 25(1), second sentence of the OECD Model Tax Convention (OECD, 2017) in the treaty that currently does not contain such equivalent, Kazakhstan should, without further delay, request the inclusion of the required provision via bilateral negotiations. |

Where tax treaties do not include a time limit for submission of a MAP request, applicable rules under domestic legislation may lead to a filing period of less than three years as from the first notification of the action resulting in taxation not in accordance with the provisions of a tax treaty. | Kazakhstan should ensure that where its domestic time limits apply for filing of MAP requests, in the absence of a provision hereon in its tax treaties, such time limits do not prevent taxpayers from having access to MAP if a request thereto is made within a period of three years as from the first notification of the action resulting in taxation not in accordance with the provisions of a tax treaty. |

There is no clarity as to whether Kazakhstan continues to provide access to MAP in line with the provisions based on Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a), as it read prior to the adoption of the Action 14 final report (OECD, 2015b) contained in its tax treaties. Kazakhstan should ensure that taxpayers that meet the requirements of paragraph 1 of Article 25 of the OECD Model Tax Convention have access to MAP in all eligible cases. |
Allow submission of MAP requests to the competent authority of either treaty partner, or, alternatively, introduce a bilateral consultation or notification process

Jurisdictions should ensure that either (i) their tax treaties contain a provision which provides that the taxpayer can make a request for MAP assistance to the competent authority of either Contracting Party, or (ii) where the treaty does not permit a MAP request to be made to either Contracting Party and the competent authority who received the MAP request from the taxpayer does not consider the taxpayer’s objection to be justified, the competent authority should implement a bilateral consultation or notification process which allows the other competent authority to provide its views on the case (such consultation shall not be interpreted as consultation as to how to resolve the case).

In order to ensure that all competent authorities concerned are aware of MAP requests submitted, for a proper consideration of the request by them and to ensure that taxpayers have effective access to MAP in eligible cases, it is essential that all tax treaties contain a provision that either allows taxpayers to submit a MAP request to the competent authority:

i. of either treaty partner; or, in the absence of such provision,

ii. where it is a resident, or to the competent authority of the state of which they are a national if their cases come under the non-discrimination article. In such cases, jurisdictions should have in place a bilateral consultation or notification process where a competent authority considers the objection raised by the taxpayer in a MAP request as being not justified.

Domestic bilateral consultation or notification process in place

As discussed under element B.1, none of Kazakhstan’s 55 treaties, currently contain a provision equivalent to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2017) as amended by the Action 14 final report (OECD, 2015b), allowing taxpayers to submit a MAP request to the competent authority of either treaty partner. However, as was also discussed under element B.1, 22 of these 55 treaties have been or will be modified by the Multilateral Instrument to allow taxpayers to submit a MAP request to the competent authority of either treaty partner.

Kazakhstan reported that it has introduced a bilateral notification process that allows the other competent authority concerned to provide its views on the case when Kazakhstan’s competent authority considers the objection raised in the MAP request not to be justified. Where access to MAP is denied on the grounds that the objection raised by the taxpayer is not justified, the Kazakhstan competent authority typically informs treaty partners the identification of the taxpayer, general information on the issues raised in the request and the grounds for denying access. This process, however, is not documented.

Recent developments

No recent developments were reported with respect to element B.2, since Kazakhstan failed to submit its update report.

Practical application

Period 1 January 2016-31 December 2019 (stage 1)

Kazakhstan reported that in the period 1 January 2016-31 December 2019 its competent authority has for none of the MAP requests it received decided that the objection raised by
taxpayers in such request was not justified. The 2016, 2017, 2018 and 2019 MAP statistics submitted by Kazakhstan also show that none of its MAP cases was closed with the outcome "objection not justified".

55. All peers that provided input indicated not being aware of any cases for which Kazakhstan’s competent authority considered the objection raised in a MAP request as not justified in the period 1 January 2016-31 December 2019. They also reported not having been consulted/notified in such cases, which can be explained by the fact that no such cases occurred in this period.

**Period 1 January 2020-31 October 2021 (stage 2)**

56. Kazakhstan did not report as to whether it had for any of the MAP requests it received since 1 January 2020 decided that the objection raised by taxpayers in such request was not justified. However, the 2020 MAP statistics submitted by Kazakhstan show that none of its MAP cases was closed with the outcome “objection not justified”.

57. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

**Anticipated modifications**

58. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element B.2.

**Conclusion**

<table>
<thead>
<tr>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>[B.2] None of the 55 treaties contain a provision equivalent to Article 25(1) of the OECD Model Tax Convention (OECD, 2017) as amended by the Action 14 final report (OECD, 2015b), allowing taxpayers to submit a MAP request to the competent authority of either treaty partners. For these treaties no documented bilateral consultation or notification process is in place, which allows the other competent authority concerned to provide its views on the case when the taxpayer’s objection raised in the MAP request is considered not to be justified.</td>
<td>Kazakhstan should, without further delay, follow its stated intention to document its notification and/or consultation process and provide in that document rules of procedure on how that process should be applied in practice, including the steps to be followed and timing of these steps. Furthermore, Kazakhstan should apply that process in practice for cases in which its competent authority considered the objection raised in a MAP request not to be justified and when the tax treaty concerned does not contain Article 25(1) of the OECD Model Tax Convention (OECD, 2017), as amended by the Action 14 final report (OECD, 2015b).</td>
</tr>
</tbody>
</table>

[B.3] **Provide access to MAP in transfer pricing cases**

Jurisdictions should provide access to MAP in transfer pricing cases.

59. Where two or more tax administrations take different positions on what constitutes arm’s length conditions for specific transactions between associated enterprises, economic double taxation may occur. Not granting access to MAP with respect to a treaty partner’s transfer pricing adjustment, with a view to eliminating the economic double taxation that may arise from such adjustment, will likely frustrate the main objective of tax treaties. Jurisdictions should thus provide access to MAP in transfer pricing cases.
**Legal and administrative framework**

60. Out of Kazakhstan’s 55 tax treaties, 34 contain a provision equivalent to Article 9(2) of the OECD Model Tax Convention (OECD, 2017) requiring their state to make a correlative adjustment in case a transfer pricing adjustment is imposed by the treaty partner. Furthermore, three do not contain such equivalent. The remaining 18 treaties contain a provision that is based on Article 9(2) of the OECD Model Tax Convention (OECD, 2017), but deviate from this provision for the following reasons:

- 14 treaties contain a provision that is based on Article 9(2) of the OECD Model Tax Convention (OECD, 2017), but the granting of a corresponding adjustment could be read as only optional as the word “shall” is replaced by “may”.
- Three treaties contain a provision that is based on Article 9(2) of the OECD Model Tax Convention (OECD, 2017), but is considered not being equivalent thereof as it stipulates that a corresponding adjustment can only be made through an agreement or consultation between the competent authorities.
- One treaty contains a provision that significantly deviates from Article 9(2) in that it includes income earned by persons other than enterprises and does not endorse the “arm’s length” approach for corresponding adjustments.

61. Access to MAP should be provided in transfer pricing cases regardless of whether the equivalent of Article 9(2) is contained in Kazakhstan’s tax treaties and irrespective of whether its domestic legislation enables the granting of corresponding adjustments. In accordance with element B.3, as translated from the Action 14 Minimum Standard, Kazakhstan indicated that it will always provide access to MAP for transfer pricing cases and is willing to make corresponding adjustments, regardless of whether the equivalent of Article 9(2) of the OECD Model Tax Convention (OECD, 2017) is contained in its tax treaties.

62. Since Kazakhstan has no published MAP guidance to date, there is no published information on access to MAP in transfer pricing cases. However, Kazakhstan’s MAP profile notes that access to MAP would be given in transfer pricing cases.

**Recent developments**

**Multilateral Instrument**

63. Kazakhstan signed the Multilateral Instrument and has deposited its instrument of ratification on 24 June 2020. The Multilateral Instrument has entered into force for Kazakhstan on 1 October 2020.

64. Article 17(2) of that instrument stipulates that Article 17(1) – containing the equivalent of Article 9(2) of the OECD Model Tax Convention (OECD, 2017) – will apply in place of or in the absence of a provision in tax treaties that is equivalent to Article 9(2) of the OECD Model Tax Convention (OECD, 2017). However, this shall only apply if both contracting parties to the applicable tax treaty have listed this treaty as a covered tax agreement under the Multilateral Instrument. Article 17(2) of the Multilateral Instrument does not take effect for a tax treaty if one or both of the treaty partners have, pursuant to Article 17(3), reserved the right not to apply Article 17(2) for those tax treaties that already contain the equivalent of Article 9(2) of the OECD Model Tax Convention (OECD, 2017), or not to apply Article 17(2) in the absence of such equivalent under the condition that: (i) it shall make appropriate corresponding adjustments or (ii) its competent authority shall endeavour to resolve the case under mutual agreement procedure of the applicable tax treaty. Where neither treaty partner has made such a reservation, Article 17(4) of the Multilateral Instrument stipulates that both
have to notify the depositary whether the applicable treaty already contains a provision equivalent to Article 9(2) of the OECD Model Tax Convention (OECD, 2017). Where such a notification is made by both of them, the Multilateral Instrument will modify this treaty to replace that provision. If neither or only one treaty partner made this notification, Article 17(1) of the Multilateral Instrument will supersede this treaty only to the extent that the provision contained in that treaty relating to the granting of corresponding adjustments is incompatible with Article 17(1) (containing the equivalent of Article 9(2) of the OECD Model Tax Convention (OECD, 2017)).

65. Kazakhstan has, pursuant to Article 17(3), not reserved the right not to apply Article 17(2) of the Multilateral Instrument for those tax treaties that already contain a provision equivalent to Article 9(2) of the OECD Model Tax Convention (OECD, 2017). With regard to the 21 tax treaties identified in paragraph 60 above that are considered not to contain this equivalent, Kazakhstan listed all of them as a covered tax agreement under the Multilateral Instrument, but only for four did it make a notification on the basis of Article 17(4). One of the four relevant treaty partners is not a signatory to the Multilateral Instrument and one of them did not make a notification pursuant to Article 17(4). The remaining two treaty partners have also made a notification on the basis of Article 17(4) that their treaty with Kazakhstan contains a provision described in Article 17(2). Both of these treaty partners have already deposited their instrument of ratification of the Multilateral Instrument, following which the Multilateral Instrument has entered into force for the treaties between Kazakhstan and these treaty partners, and therefore has modified these treaties to include the equivalent of Article 9(2) of the OECD Model Tax Convention (OECD, 2017) in place of existing provisions in these treaties.

66. With regard to the remaining 17 treaties, three treaty partners are not a signatory to the Multilateral Instrument, whereas five have not listed its treaty with Kazakhstan under that instrument and four have, on the basis of Article 17(3), reserved the right not to apply Article 17(2). One of the five remaining treaty partners made a notification under Article 17(4). The remaining four treaty partners as well as one treaty partner for which Kazakhstan made a notification under Article 17(4) are signatories to the Multilateral Instrument and listed their treaty with Kazakhstan as a covered tax agreement, but did not make a notification under Article 17(4).

67. Of these six treaty partners, five have already deposited their instrument of ratification of the Multilateral Instrument, following which the Multilateral Instrument has entered into force for the treaties between Kazakhstan and these treaty partners, and therefore have been superseded by the Multilateral Instrument upon its entry into force for these treaties to include the equivalent of Article 9(2) of the OECD Model Tax Convention (OECD, 2017), but only to the extent that the provisions contained in these treaties relating to the granting of corresponding adjustments are incompatible with Article 17(1). The remaining treaty will be superseded by the Multilateral Instrument upon its entry into force for this treaty to include the equivalent of Article 9(2) of the OECD Model Tax Convention (OECD, 2017), but only to the extent that the provisions contained in this treaty relating to the granting of corresponding adjustments are incompatible with Article 17(1).

Application of legal and administrative framework in practice

Period 1 January 2016-31 December 2019 (stage 1)

68. Kazakhstan reported that in the period 1 January 2016-31 December 2019, it has not denied access to MAP on the basis that the case concerned a transfer pricing case.
69. All peers that provided input indicated not being aware of a denial of access to MAP by Kazakhstan in the period 1 January 2016-31 December 2019 on the basis that the case concerned was a transfer pricing case.

**Period 1 January 2020-31 October 2021 (stage 2)**

70. Kazakhstan did not report as to whether it had for any of the MAP requests it received since 1 January 2020 denied access to MAP on the basis that the case concerned a transfer pricing case.

71. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

**Anticipated modifications**

72. Kazakhstan reported that it is in favour of including Article 9(2) of the OECD Model Tax Convention (OECD, 2017) in its tax treaties where possible and that it will seek to include Article 9(2) in all of its future tax treaties.

**Conclusion**

<table>
<thead>
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<th>Recommendations</th>
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</thead>
<tbody>
<tr>
<td>[B.3] Kazakhstan’s MAP profile notes that it will provide access to MAP in transfer pricing cases. However, Kazakhstan did not provide updates in this regard during stage 2. Kazakhstan is therefore recommended to follow its policy and grant access to MAP in such cases.</td>
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</table>

[B.4] **Provide access to MAP in relation to the application of anti-abuse provisions**

Jurisdictions should provide access to MAP in cases in which there is a disagreement between the taxpayer and the tax authorities making the adjustment as to whether the conditions for the application of a treaty anti-abuse provision have been met or as to whether the application of a domestic law anti-abuse provision is in conflict with the provisions of a treaty.

73. There is no general rule denying access to MAP in cases of perceived abuse. In order to protect taxpayers from arbitrary application of anti-abuse provisions in tax treaties and in order to ensure that competent authorities have a common understanding on such application, it is important that taxpayers have access to MAP if they consider the interpretation and/or application of a treaty anti-abuse provision as being incorrect. Subsequently, to avoid cases in which the application of domestic anti-abuse legislation is in conflict with the provisions of a tax treaty, it is also important that taxpayers have access to MAP in such cases.

**Legal and administrative framework**

74. None of Kazakhstan’s 55 tax treaties allow competent authorities to restrict access to MAP for cases where a treaty anti-abuse provision applies or where there is a disagreement between the taxpayer and the tax authorities as to whether the application of a domestic law anti-abuse provision is in conflict with the provisions of a tax treaty. In addition, also the domestic law and/or administrative processes of Kazakhstan do not include a provision allowing its competent authority to limit access to MAP for cases in which there is a disagreement between the taxpayer and the tax authorities as to whether the conditions for the application of a domestic law anti-abuse provision is in conflict with the provisions of a tax treaty.
75. Since Kazakhstan has no published MAP guidance to date, there is no published information on access to MAP in relation to the application of anti-abuse provisions. However, Kazakhstan’s MAP profile notes that access to MAP would be given in such cases.

**Recent developments**

76. No recent developments were reported with respect to element B.4, since Kazakhstan failed to submit its update report.

**Practical application**

**Period 1 January 2016-31 December 2019 (stage 1)**

77. Kazakhstan reported that in the period 1 January 2016-31 December 2019 it has not denied access to MAP in cases in which there was a disagreement between the taxpayer and the tax authorities as to whether the conditions for the application of a treaty anti-abuse provision have been met, or as to whether the application of a domestic law anti-abuse provision is in conflict with the provisions of a tax treaty. However, no such cases in relation here to were received in this period.

78. All peers that provided input indicated not being aware of cases that have been denied access to MAP in Kazakhstan in the period 1 January 2016-31 December 2019 in relation to the application of treaty and/or domestic anti-abuse provisions.

**Period 1 January 2020-31 October 2021 (stage 2)**

79. Kazakhstan did not report as to whether it had for any of the MAP requests it received since 1 January 2020 denied access to MAP in cases in which there was a disagreement between the taxpayer and the tax authorities as to whether the conditions for the application of a treaty anti-abuse provision have been met, or as to whether the application of a domestic law anti-abuse provision is in conflict with the provisions of a tax treaty.

80. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

**Anticipated modifications**

81. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element B.4.

**Conclusion**

<table>
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<tr>
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<tbody>
<tr>
<td>[B.4] Kazakhstan's MAP profile notes that it will provide access to MAP in cases involving the application of anti-abuse provisions. However, Kazakhstan did not provide updates in this regard during stage 2. Kazakhstan is therefore recommended to follow its policy and grant access to MAP in such cases.</td>
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</table>
[B.5] Provide access to MAP in cases of audit settlements

Jurisdictions should not deny access to MAP in cases where there is an audit settlement between tax authorities and taxpayers. If jurisdictions have an administrative or statutory dispute settlement/resolution process independent from the audit and examination functions and that can only be accessed through a request by the taxpayer, jurisdictions may limit access to the MAP with respect to the matters resolved through that process.

82. An audit settlement procedure can be valuable to taxpayers by providing certainty on their tax position. Nevertheless, as double taxation may not be fully eliminated by agreeing on such settlements, taxpayers should have access to the MAP in such cases, unless they were already resolved via an administrative or statutory disputes settlement/resolution process that functions independently from the audit and examination function and which is only accessible through a request by taxpayers.

Legal and administrative framework

Audit settlements

83. Kazakhstan reported that under its domestic law no process is available allowing taxpayers and the tax administration to enter into a settlement agreement during the course of or after the ending of an audit. This is confirmed in Kazakhstan’s MAP profile.

Administrative or statutory dispute settlement/resolution process

84. Kazakhstan reported that it does not have an administrative or statutory dispute settlement/resolution process in place, which is independent from the audit and examination functions and which can only be accessed through a request by the taxpayer.

Recent developments

85. No recent developments were reported with respect to element B.5, since Kazakhstan failed to submit its update report.

Practical application

Period 1 January 2016-31 December 2019 (stage 1)

86. Kazakhstan reported that in the period 1 January 2016-31 December 2019, it has not denied access to MAP in any case where the issue presented by the taxpayer in a MAP request has already been resolved through an audit settlement between the taxpayer and the tax administration, which is explained by the fact that such settlements are not possible in Kazakhstan.

87. All peers indicated not being aware of a denial of access to MAP in Kazakhstan in the period 1 January 2016-31 December 2019 in cases where there was an audit settlement between the taxpayer and the tax administration.

Period 1 January 2020-31 October 2021 (stage 2)

88. Kazakhstan did not report as to whether it had for any of the MAP requests it received since 1 January 2020 denied access to MAP in any case where the issue presented by the
taxpayer in a MAP request has already been resolved through an audit settlement between the taxpayer and the tax administration. However, it is assumed that such settlements are still not possible in Kazakhstan.

89. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

**Anticipated modifications**

90. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element B.5.

**Conclusion**

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<td>B.5</td>
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**[B.6] Provide access to MAP if required information is submitted**

Jurisdictions should not limit access to MAP based on the argument that insufficient information was provided if the taxpayer has provided the required information based on the rules, guidelines and procedures made available to taxpayers on access to and the use of MAP.

91. To resolve cases where there is taxation not in accordance with the provisions of the tax treaty, it is important that competent authorities do not limit access to MAP when taxpayers have complied with the information and documentation requirements as provided in the jurisdiction’s guidance relating hereto. Access to MAP will be facilitated when such required information and documentation is made publicly available.

**Legal framework on access to MAP and information to be submitted**

92. As will be discussed under element B.8, Kazakhstan has not yet issued any MAP guidance. Nevertheless, it reported that Article 221 of the Tax Code, which regulates the procedure for applying for the MAP, provides the list of information that is required from the taxpayer while filing a MAP request.

93. Where a taxpayer has not included all required information in its MAP request, Article 221 states that the MAP request may be denied and the taxpayer is invited to resubmit the application including the missing information or documentation. Kazakhstan clarified that its competent authority is generally flexible on timeframes as long as the information is provided within the time limitation provided under domestic law as discussed under element B.1.

94. Kazakhstan’s competent authority is allowed under Article 221 to request for additional information or documents from the taxpayer and there are no prescribed timeframes to be followed. Where the taxpayer does not provide such additional information, Article 221 states that the MAP request may be denied and the taxpayer is invited to resubmit the application including such requested information or documentation. In other words, the requesting and submission of such additional information may affect the (timely) resolution of the MAP case, but would not lead to a limitation of taxpayers’ access to MAP.
Recent developments

95. No recent developments were reported with respect to element B.6, since Kazakhstan failed to submit its update report.

Practical application

Period 1 January 2016-31 December 2019 (stage 1)

96. Kazakhstan reported that it provides access to MAP in all cases where taxpayers have complied with the information or documentation requirements as set out in its domestic law. It further reported that in the period 1 January 2016-31 December 2019 it has not denied access to MAP for cases where the taxpayer had provided the required information or documentation.

97. All peers that provided input indicated not being aware of a limitation of access to MAP by Kazakhstan in the period 1 January 2016-31 December 2019 in situations where taxpayers complied with information and documentation requirements.

Period 1 January 2020-31 October 2021 (stage 2)

98. Kazakhstan did not report as to whether it had for any of the MAP requests it received since 1 January 2020 denied access to MAP in any case where the taxpayer had provided the required information or documentation.

99. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

Anticipated modifications

100. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element B.6.

Conclusion

Areas for improvement | Recommendations
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[B.6] Kazakhstan did not provide updates as to whether it continued to provide access to MAP in a case where the taxpayer had provided the required information or documentation during stage 2. Kazakhstan is therefore recommended to grant access to MAP in such cases.

[B.7] Include Article 25(3), second sentence, of the OECD Model Tax Convention in tax treaties

Jurisdictions should ensure that their tax treaties contain a provision under which competent authorities may consult together for the elimination of double taxation in cases not provided for in their tax treaties.

101. For ensuring that tax treaties operate effectively and in order for competent authorities to be able to respond quickly to unanticipated situations, it is useful that tax treaties include the second sentence of Article 25(3) of the OECD Model Tax Convention (OECD, 2017), enabling them to consult together for the elimination of double taxation in cases not provided for by these treaties.
Current situation of Kazakhstan’s tax treaties

102. Out of Kazakhstan’s 55 tax treaties, 45 contain a provision equivalent to Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017) allowing their competent authorities to consult together for the elimination of double taxation in cases not provided for in their tax treaties. The remaining 10 treaties do not contain a provision that is based on or equivalent to Article 25(3), second sentence of the OECD Model Tax Convention (OECD, 2017).

103. Almost all peers that provided input during stage 1 confirmed that their treaty with Kazakhstan meets the requirements under this element of the Action 14 Minimum Standard. For the ten treaties identified that do not contain the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017), only two relevant peers provided input in respect of this element. Both these peers noted that their treaties with Kazakhstan will, upon entry into force, be modified by the Multilateral Instrument to include the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017).

Recent developments

Multilateral Instrument

104. Kazakhstan signed the Multilateral Instrument and has deposited its instrument of ratification on 24 June 2020. The Multilateral Instrument has entered into force for Kazakhstan on 1 October 2020.

105. Article 16(4)(c)(ii) of that instrument stipulates that Article 16(3), second sentence – containing the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017) – will apply in the absence of a provision in tax treaties that is equivalent to Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017). In other words, in the absence of this equivalent, Article 16(4)(c)(ii) of the Multilateral Instrument will modify the applicable tax treaty to include such equivalent. However, this shall only apply if both contracting parties to the applicable tax treaty have listed this treaty as a covered tax agreement under the Multilateral Instrument and insofar as both notified, pursuant to Article 16(6)(d)(ii), the depositary that this treaty does not contain the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017).

106. With regard to the ten tax treaties identified above that are considered not to contain the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017), Kazakhstan listed all of them as a covered tax agreement under the Multilateral Instrument and made for all, pursuant to Article 16(6)(d)(ii), a notification that they do not contain a provision described in Article 16(4)(c)(ii). Of the relevant ten treaty partners, two are not a signatory to the Multilateral Instrument. All the remaining eight treaty partners made such notification.

107. Of these eight treaty partners, six have already deposited their instrument of ratification of the Multilateral Instrument, following which the Multilateral Instrument has entered into force for the treaties between Kazakhstan and these treaty partners, and therefore has modified these treaties to include the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017). For the remaining two treaties, the instrument will, upon entry into force for these treaties, modify them to include the equivalent of this provision.
Peer input

108. Of the peers that provided input during stage 2, one provided input in relation to its tax treaty with Kazakhstan. This peer reiterated that its treaty with Kazakhstan will, upon entry into force, be modified by the Multilateral Instrument to include the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017), which is in line with the above analysis.

Anticipated modifications

109. Kazakhstan reported that for the two tax treaties that do not contain the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017) and will not be modified by the Multilateral Instrument, it intends to update them via bilateral negotiations with a view to be compliant with element B.7. Kazakhstan, however, did not report that it has a specific plan in place for such negotiations. In addition, Kazakhstan reported it will seek to include Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017) in all of its future tax treaties.

Conclusion

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<tr>
<td>Ten out of 55 tax treaties do not contain a provision that is equivalent to Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017). Of these ten treaties: • Six have been modified by the Multilateral Instrument to include the required provision. • Two are expected to be modified by the Multilateral Instrument to include the required provision. • The remaining two treaties will not be modified by the Multilateral Instrument to include the required provision. With respect to these treaties, no actions have been taken nor are any actions planned to be taken.</td>
<td>For the remaining two treaties that will not be modified by the Multilateral Instrument to include the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017), Kazakhstan should, without further delay, request the inclusion of the required provision via bilateral negotiations.</td>
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[B.8] Publish clear and comprehensive MAP guidance

Jurisdictions should publish clear rules, guidelines and procedures on access to and use of the MAP and include the specific information and documentation that should be submitted in a taxpayer’s request for MAP assistance.

110. Information on a jurisdiction’s MAP regime facilitates the timely initiation and resolution of MAP cases. Clear rules, guidelines and procedures on access to and use of the MAP are essential for making taxpayers and other stakeholders aware of how a jurisdiction’s MAP regime functions. In addition, to ensure that a MAP request is received and will be reviewed by the competent authority in a timely manner, it is important that a jurisdiction’s MAP guidance clearly and comprehensively explains how a taxpayer can make a MAP request and what information and documentation should be included in such request.

Kazakhstan’s MAP guidance

111. Kazakhstan has not issued guidance on the MAP process and how it applies that process in practice. In this respect, Kazakhstan clarified that due to the few MAP cases
it had to date, it did not publish rules, guidelines and procedures on access to and use of MAP, including the specific information and documentation that should be submitted in a MAP request.

112. However, general information on the MAP process in Kazakhstan is included in Article 221 of the Tax Code. Article 221 grants a resident or citizen of Kazakhstan the right to apply to the competent authority for an application for mutual agreement with the competent authority of a treaty partner of Kazakhstan if it considers that the actions of one or both Contracting States result or will result in taxation inconsistent with the provisions of the tax treaty or for determining residence of the taxpayer. Further, the manner and form in which the taxpayers should submit its MAP request is provided. However, no further guidance regarding the conduct of the MAP process is available in Article 221.

113. Since Kazakhstan does not have published MAP guidance, the information that the FTA MAP Forum agreed should be included in such guidance is not available. This concerns: (i) contact information of the competent authority or the office in charge of MAP cases and (ii) the manner and form in which the taxpayers should submit its MAP request. Furthermore, due to the absence of any MAP guidance, information on various subjects is not specifically addressed. This concerns information on:

- whether MAP is available in cases of: (i) transfer pricing cases, (ii) the application of anti-abuse provisions, (iii) multilateral disputes and (iv) bona fide foreign-initiated self-adjustments
- whether taxpayers can request for the multi-year resolution of recurring issues through MAP
- the possibility of suspension of tax collection during the course of a MAP
- the consideration of interest and penalties in the MAP
- the steps of the process and the timing of such steps for the implementation of MAP agreements, including any actions to be taken by taxpayers (if any).

Information and documentation to be included in a MAP request

114. To facilitate the review of a MAP request by competent authorities and to have more consistency in the required content of MAP requests, the FTA MAP Forum agreed on guidance that jurisdictions could use in their domestic guidance on what information and documentation taxpayers need to include in request for MAP assistance. This agreed guidance is shown below.

115. With respect to Article 221, the information to be included in a MAP request is Kazakhstan is checked in the following list:

- identity of the taxpayer(s) covered in the MAP request
- the basis for the request
- facts of the case
- analysis of the issue(s) requested to be resolved via MAP
- whether the MAP request was also submitted to the competent authority of the other treaty partner
- whether the MAP request was also submitted to another authority under another instrument that provides for a mechanism to resolve treaty-related disputes
116. Further to the above, Article 221 states that the application for MAP must include the following documents:

- copies of accounting documents confirming the amounts of income received (or to be received) and/or withheld taxes (if withheld) in the treaty partner jurisdiction
- notarised copies of contracts (agreements, contracts) for performance of work, rendering of services or for other purposes
- constituent documents or extracts from the trade register with details of founders and majority shareholders of the resident legal entity (in case of legal entities)
- where the taxpayer is a foreign legal entity having its place of effective management in Kazakhstan, a notarised copy of documents confirming the place of effective management (location of the actual management body) of the legal entity in Kazakhstan (minutes of the general meeting of the board of directors or similar body with details of the place of its holding or other documents confirming the place of the main management and/or control, as well as the acceptance of the strategies, or other documents confirming the place of effective management and/or control)
- where the taxpayer is a citizen of Kazakhstan, being a resident, a copy of an identity card or passport
- where the taxpayer is a foreigner or a stateless person who is a resident, a notarised copy of the person’s passport or identity card, residence permit in Kazakhstan (if any) and a document confirming the period of stay in Kazakhstan (visas or other documents).

Recent developments

117. No recent developments were reported with respect to element B.8, since Kazakhstan failed to submit its update report.

Anticipated modifications

118. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element B.8.

Conclusion

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<tr>
<td>[B.8]</td>
<td>There is no published MAP guidance. Domestic legislative rules on MAP only provide minimal information as regards the MAP process.</td>
</tr>
</tbody>
</table>
[B.9] Make MAP guidance available and easily accessible and publish MAP profile

Jurisdictions should take appropriate measures to make rules, guidelines and procedures on access to and use of the MAP available and easily accessible to the public and should publish their jurisdiction MAP profiles on a shared public platform pursuant to the agreed template.

119. The public availability and accessibility of a jurisdiction’s MAP guidance increases public awareness on access to and the use of the MAP in that jurisdiction. Publishing MAP profiles on a shared public platform further promotes the transparency and dissemination of the MAP programme.3

Rules, guidelines and procedures on access to and use of the MAP

120. As noted under element B.8, Kazakhstan has not issued MAP guidance. Limited information on Kazakhstan’s MAP process is included in its domestic legislation, but there is no central information available on this process and on which rules apply during this process.

MAP profile

121. The MAP profile of Kazakhstan is published on the website of the OECD and was last updated in March 2019. This MAP profile is complete, but only contains basic information on the MAP process in Kazakhstan and additional information is not always provided for. However, this profile includes external links that provide additional information to domestic law where appropriate.

122. One peer noted in this regard that it had doubts as to the validity of the information provided in Kazakhstan’s MAP profile. Another peer noted that they have received no response from Kazakhstan in 2019 or 2020 when it was contacted using the contact details provided in its MAP profile. Since these peers and some other peers were not able to establish contact with Kazakhstan’s competent authority based on the contact details provided in the MAP profile, the MAP profile may need to be updated.

Recent developments

123. No recent developments were reported with respect to element B.9, since Kazakhstan failed to submit its update report.

Anticipated modifications

124. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element B.9.

Conclusion

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<tr>
<td>MAP guidance has not been issued and is therefore not publically available.</td>
<td>Kazakhstan should, once it has issued MAP guidance, make this guidance publicly available and easily accessible and should update its MAP profile once it has issued MAP guidance in order to have more detailed information on Kazakhstan’s MAP programme.</td>
</tr>
<tr>
<td>The MAP profile may contain outdated information.</td>
<td>Kazakhstan should update its MAP profile to include the most up to date information.</td>
</tr>
</tbody>
</table>
[B.10] Clarify in MAP guidance that audit settlements do not preclude access to MAP

Jurisdictions should clarify in their MAP guidance that audit settlements between tax authorities and taxpayers do not preclude access to MAP. If jurisdictions have an administrative or statutory dispute settlement/resolution process independent from the audit and examination functions and that can only be accessed through a request by the taxpayer, and jurisdictions limit access to the MAP with respect to the matters resolved through that process, jurisdictions should notify their treaty partners of such administrative or statutory processes and should expressly address the effects of those processes with respect to the MAP in their public guidance on such processes and in their public MAP programme guidance.

125. As explained under element B.5, an audit settlement can be valuable to taxpayers by providing certainty to them on their tax position. Nevertheless, as double taxation may not be fully eliminated by agreeing with such settlements, it is important that a jurisdiction’s MAP guidance clarifies that in case of audit settlement taxpayers have access to the MAP. In addition, for providing clarity on the relationship between administrative or statutory dispute settlement or resolution processes and the MAP (if any), it is critical that both the public guidance on such processes and the public MAP programme guidance address the effects of those processes, if any. Finally, as the MAP represents a collaborative approach between treaty partners, it is helpful that treaty partners are notified of each other’s MAP programme and limitations thereto, particularly in relation to the previously mentioned processes.

MAP and audit settlements in the MAP guidance

126. As previously discussed under B.5, audit settlements are not possible in Kazakhstan. 127. Peers raised no issues with respect to the availability of audit settlements and the inclusion of information hereon in Kazakhstan’s MAP guidance, which can be clarified by the fact that Kazakhstan has no such published guidance and such settlements are not possible in Kazakhstan.

MAP and other administrative or statutory dispute settlement/resolution processes in available guidance

128. As previously mentioned under element B.5, Kazakhstan reported that it does not have an administrative or statutory dispute settlement/resolution process in place, which is independent from the audit and examination functions and which can only be accessed through a request by the taxpayer. 129. All peers that provided input indicated not being aware of the existence of an administrative or statutory dispute settlement/resolution process in Kazakhstan, which can be clarified by the fact that such process is not in place in Kazakhstan.

Notification of treaty partners of existing administrative or statutory dispute settlement/resolution processes

130. As Kazakhstan does not have an internal administrative or statutory dispute settlement/resolution process in place, there is no need for notifying treaty partners of such process.

Recent developments

131. No recent developments were reported with respect to element B.10, since Kazakhstan failed to submit its update report.
**Anticipated modifications**

132. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element B.10.

**Conclusion**

<table>
<thead>
<tr>
<th></th>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>[B.10]</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

**References**


**Notes**


3. The shared public platform can be found at: [www.oecd.org/ctp/dispute/country-map-profiles.htm](http://www.oecd.org/ctp/dispute/country-map-profiles.htm).
Part C

Resolution of MAP cases

[C.1] Include Article 25(2), first sentence, of the OECD Model Tax Convention in tax treaties

Jurisdictions should ensure that their tax treaties contain a provision which requires that the competent authority who receives a MAP request from the taxpayer, shall endeavour, if the objection from the taxpayer appears to be justified and the competent authority is not itself able to arrive at a satisfactory solution, to resolve the MAP case by mutual agreement with the competent authority of the other Contracting Party, with a view to the avoidance of taxation which is not in accordance with the tax treaty.

133. It is of critical importance that in addition to allowing taxpayers to request for a MAP, tax treaties also include the equivalent of the first sentence of Article 25(2) of the OECD Model Tax Convention (OECD, 2017), which obliges competent authorities, in situations where the objection raised by taxpayers are considered justified and where cases cannot be unilaterally resolved, to enter into discussions with each other to resolve cases of taxation not in accordance with the provisions of a tax treaty.

Current situation of Kazakhstan’s tax treaties

134. All of Kazakhstan’s 55 tax treaties contain a provision equivalent to Article 25(2), first sentence, of the OECD Model Tax Convention (OECD, 2017) requiring its competent authority to endeavour – when the objection raised is considered justified and no unilateral solution is possible – to resolve by mutual agreement with the competent authority of the other treaty partner the MAP case with a view to the avoidance of taxation which is not in accordance with the tax treaty.

135. All peers that provided input during stage 1 confirmed that their treaty with Kazakhstan meets the Action 14 Minimum Standard for this element.

Recent developments

Peer input

136. Of the peers that provided input during stage 2, one provided input in relation to its tax treaty with Kazakhstan. However, no input was provided with respect to this element.
Practical application

137. Four peers noted that Kazakhstan’s competent authority has not responded since 1 January 2020 when their competent authorities have tried to contact it in respect of MAP cases. One peer noted in this regard that Kazakhstan’s competent authority has not responded to a notification by its competent authority concerning a MAP case. Another peer reported that Kazakhstan’s competent authority has not responded to it since 2020. A third peer noted that it had to close a MAP case with Kazakhstan since its competent authority could not get in touch with Kazakhstan’s competent authority for two years. Finally, a fourth peer reported that it has experienced significant delays in its MAP cases owing to Kazakhstan’s competent authority being unresponsive and that Kazakhstan’s competent authority proposed to close all of their pending cases without discussion or agreement despite repeated attempts by senior officials in the peer’s competent authority to discuss cases.

138. Article 25(2), first sentence, of the OECD Model Tax Convention (OECD, 2017) clearly stipulates that competent authorities have an obligation to endeavour to resolve MAP cases with a view to come to taxation that is in accordance with the provisions of the convention. In this respect paragraph, 5.1 of the Commentary on Article 25 of the OECD Model Tax Convention (OECD, 2017) notes that this obligation entails that competent authorities are obliged to seek to resolve the case in a fair and objective manner, on its merits, in accordance with the terms of the convention and applicable principles of international law on the interpretation of treaties. While delays in responses may be attributed to organisational issues and lack of resources, Kazakhstan’s competent authority has not responded to several competent authorities since 1 January 2020 and has even proposed to close some of its MAP cases without any discussions with a peer’s competent authority. This indicates that Kazakhstan’s competent authority does not endeavour to resolve cases as it is required to under the equivalent of Article 25(2), first sentence, of the OECD Model Tax Convention (OECD, 2017) contained in its tax treaties. Therefore, this practice is considered to not be in line with this element of the Action 14 minimum standard.

Anticipated modifications

139. Kazakhstan reported it will seek to include Article 25(2), first sentence, of the OECD Model Tax Convention (OECD, 2017) in all of its future tax treaties.

Conclusion

<table>
<thead>
<tr>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kazakhstan’s competent authority does not seek to resolve MAP cases.</td>
<td>Kazakhstan should seek to resolve all MAP cases that were accepted into the MAP and that meet the requirements under Article 25(1) and (2) of the OECD Model Tax Convention (OECD, 2017) as incorporated in Kazakhstan’s tax treaties.</td>
</tr>
</tbody>
</table>
[C.2] **Seek to resolve MAP cases within a 24-month average timeframe**

| Jurisdictions should seek to resolve MAP cases within an average time frame of 24 months. This time frame applies to both jurisdictions (i.e. the jurisdiction which receives the MAP request from the taxpayer and its treaty partner). |

140. As double taxation creates uncertainties and leads to costs for both taxpayers and jurisdictions, and as the resolution of MAP cases may also avoid (potential) similar issues for future years concerning the same taxpayers, it is important that MAP cases are resolved swiftly. A period of 24 months is considered as an appropriate time period to resolve MAP cases on average.

**Reporting of MAP statistics**

141. The FTA MAP Forum has agreed on rules for reporting of MAP statistics (“MAP Statistics Reporting Framework”) for MAP requests submitted on or after 1 January 2016 (“post-2015 cases”). Also, for MAP requests submitted prior to that date (“pre-2016 cases”), the FTA MAP Forum agreed to report MAP statistics on the basis of an agreed template. Kazakhstan provided its MAP statistics for 2018, 2019 and 2020 pursuant to the MAP Statistics Reporting Framework within the given deadline, but did not provide MAP Statistics for 2016 and 2017 within the given deadline. However, Kazakhstan did not report the closure of a case reported by a treaty partner in 2020 and this was not included in its MAP statistics as initially reported and published on the OECD website. The statistics discussed below include both pre-2016 and post-2015 cases and the full statistics are attached to this report as Annex B and Annex C respectively and should be considered jointly to understand the MAP caseload of Kazakhstan.\(^1\)

142. With respect to post-2015 cases, Kazakhstan did not report as to whether it reached out to its treaty partners to match its statistics.

143. One peer noted that its competent authority has not been able to match MAP statistics with Kazakhstan’s competent authority in 2019 and 2020 and has received no response to their communications made by post and e-mail.

144. In that regard, based on the information provided by Kazakhstan’s MAP partners, its post-2015 MAP statistics do not match those of its treaty partners as reported by the latter.

**Monitoring of MAP statistics**

145. Kazakhstan reported that it monitors its MAP inventory, new requests and the timeframe involved by establishing deadlines for every incoming request. In addition, Kazakhstan reported that quarterly reports are provided to the head of the tax administration on the results of MAP requests for monitoring purposes.

**Analysis of Kazakhstan’s MAP caseload**

**Global overview**

146. The analysis of Kazakhstan’s MAP caseload relates to the period starting on 1 January 2016 and ending on 31 December 2020.\(^2\)

147. Figure C.1 shows the evolution of Kazakhstan’s MAP caseload over the Statistics Reporting Period.
148. At the beginning of the Statistics Reporting Period Kazakhstan had ten pending MAP cases, all of which were other MAP cases. At the end of the Statistics Reporting Period, Kazakhstan had 26 MAP cases in its inventory, of which four are attribution/allocation cases and 22 are other MAP cases. Kazakhstan’s MAP caseload has increased by 160% during the Statistics Reporting Period. The breakdown of the end inventory can be shown as in Figure C.2.

149. Figure C.3 shows the evolution of Kazakhstan’s pre-2016 MAP cases over the Statistics Reporting Period.

150. At the beginning of the Statistics Reporting Period, Kazakhstan’s MAP inventory of pre-2016 MAP cases consisted of ten cases, all of which were other MAP cases. At the end of the Statistics Reporting Period the total inventory of pre-2016 cases had decreased to nine cases. The decrease in the number of pre-2016 MAP cases is only of one case that was resolved in 2018.
Post-2015 cases

151. Figure C.4 shows the evolution of Kazakhstan’s post-2015 MAP cases over the Statistics Reporting Period.

152. In total, 21 MAP cases started during the Statistics Reporting Period, six of which concerned attribution/allocation cases and 15 concerned other MAP cases. At the end of this period the total number of post-2015 cases in the inventory was 17 cases, consisting of four attribution/allocation cases and 13 other MAP cases. Accordingly, Kazakhstan closed only four post-2015 cases during the Statistics Reporting Period, which represents approximately 19% of the total number of post-2015 cases that started during the Statistics Reporting Period and which concern two attribution/allocation cases and one other MAP case.

153. The number of post-2015 cases closed as compared to the number of post-2015 cases started during the Statistics Reporting Period is shown in the table below.
Overview of cases closed during the Statistics Reporting Period

Reported outcomes

154. During the Statistics Reporting Period, Kazakhstan closed five MAP cases for which the outcomes shown in Figure C.5 were reported.

Figure C.5. Cases closed in 2016, 2017, 2018, 2019 or 2020 (five cases)

155. Figure C.5 shows that in total, five MAP cases were closed during the Statistics Reporting Period. While two cases were resolved with the outcome “unilateral relief granted” and two cases were closed with the outcome “denied MAP access”, one case was resolved with the outcome “no agreement including agreement to disagree”.

Reported outcomes for attribution/allocation cases

156. In total two attribution/allocation cases were closed during the Statistics Reporting Period. The reported outcomes for both these cases was “unilateral relief granted”, which was provided by the treaty partner in both cases.

Reported outcomes for other cases

157. In total three other MAP cases were closed during the Statistics Reporting Period. The reported outcomes for two of these cases was “denied MAP access” and the remaining case was closed with the outcome “no agreement including agreement to disagree”.

<table>
<thead>
<tr>
<th>Post-2015 cases</th>
<th>% of cases closed in 2016 compared to cases started in 2016</th>
<th>% of cases closed in 2017 compared to cases started in 2017</th>
<th>% of cases closed in 2018 compared to cases started in 2018</th>
<th>% of cases closed in 2019 compared to cases started in 2019</th>
<th>% of cases closed in 2020 compared to cases started in 2020</th>
<th>Cumulative evolution of total MAP caseload over the four years (2016-20)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/ allocation cases</td>
<td>0% (no cases started)</td>
<td>33% (no cases started)</td>
<td>(no cases started)</td>
<td>(no cases started)</td>
<td>33%</td>
<td>33%</td>
</tr>
<tr>
<td>Other cases</td>
<td>0%</td>
<td>0%</td>
<td>17%</td>
<td>0%</td>
<td>33%</td>
<td>13%</td>
</tr>
</tbody>
</table>
Average timeframe needed to resolve MAP cases

All cases closed during the Statistics Reporting Period

158. The average time needed to close MAP cases during the Statistics Reporting Period was 26.37 months. This average can be broken down as follows:

<table>
<thead>
<tr>
<th></th>
<th>Number of cases</th>
<th>Start date to End date (in months)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/Allocation cases</td>
<td>2</td>
<td>19.84</td>
</tr>
<tr>
<td>Other cases</td>
<td>3</td>
<td>30.72</td>
</tr>
<tr>
<td>All cases</td>
<td>5</td>
<td>26.37</td>
</tr>
</tbody>
</table>

Pre-2016 cases

159. For pre-2016 cases Kazakhstan reported that it needed 24.00 months to close one other MAP case.

160. For the purpose of computing the average time needed to resolve pre-2016 cases, Kazakhstan reported it used the same rules as the MAP Statistics Reporting Framework.

Post-2015 cases

161. For post-2015 cases Kazakhstan reported that on average it needed 19.84 months to close two attribution/allocation cases and 34.09 months to close two other MAP cases. This resulted in an average time needed of 26.96 months to close four post-2015 cases during the Statistics Reporting Period.

Peer input

162. The peer input in relation to resolving MAP cases will be discussed under element C.3.

Recent developments

163. Kazakhstan was in the stage 1 peer review report under element C.2 recommended to report its MAP statistics in accordance with the MAP Statistics Reporting Framework and to endeavour to match its MAP statistics with all of its treaty partners. In this respect, Kazakhstan submitted its MAP Statistics for 2020 within the prescribed deadline. However, Kazakhstan did not report the MAP Statistics for 2020 correctly. Further, Kazakhstan did not endeavour to match its MAP Statistics and has not responded to requests from peers to match MAP Statistics either as noted in paragraphs 143-144 above. Therefore, the recommendation made in stage 1 has not been addressed.

164. Further, in the stage 1 peer review report, under element C.2, Kazakhstan was recommended to seek to resolve the remaining 83% of the post-2015 cases pending on 31 December 2019 (15 cases) within a timeframe that results in an average timeframe of 24 months for all post-2015 cases.

165. In view of the statistics discussed above, it follows that Kazakhstan was not able to close its MAP cases within an average time frame of 24 months in this period. Further, Kazakhstan's MAP inventory has increased by 160% during the Statistics Reporting Period and it has only closed five cases during this period. Element C.3 will further consider these numbers in light of the adequacy of resources.
Anticipated modifications

166. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element C.2.

Conclusion

<table>
<thead>
<tr>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>[C.2] Although 2020 MAP statistics were submitted on time, the MAP Statistics with respect to post-2015 cases were incorrectly reported for this year. In addition, matching of MAP statistics was not sought with all of the treaty partners.</td>
<td>Kazakhstan should report its MAP statistics in accordance with the MAP Statistics Reporting Framework. In addition, Kazakhstan should endeavour to match its MAP statistics with all of its treaty partners.</td>
</tr>
</tbody>
</table>

[C.3] Provide adequate resources to the MAP function

167. Adequate resources, including personnel, funding and training, are necessary to properly perform the competent authority function and to ensure that MAP cases are resolved in a timely, efficient and effective manner.

Description of Kazakhstan’s competent authority

168. Under Kazakhstan’s tax treaties, the competent authority function is assigned to Ministry of Finance. This has been delegated to the non-resident taxation unit within Kazakhstan’s State Revenue Committee. The non-resident taxation unit comprises a total of 20 staff members, out of which five staff members deal partly with MAP cases along with other tasks such as exchange of information, elucidation of tax legislation, consideration of objections on the decisions of the local revenue authority on refunds of the tax withheld at source and other administrative matters.

169. Kazakhstan reported that there is no dedicated competent authority as yet due do the rarity of MAP cases in Kazakhstan and that it has to date been able to manage its MAP commitments using these resources.

170. Kazakhstan further reported that the competent authority organises MAP trainings for its personnel within a budget set by the State Revenue Committee. Further, funds are organised for two face-to-face meetings for MAP discussions annually.

Monitoring mechanism

171. The monitoring/assessment of whether resources are adequate is done by the head of the non-resident taxation unit and in this regard, Kazakhstan reported that the allocation of MAP cases would typically depend on the workload of each of the five employees responsible for MAP cases. Furthermore, Kazakhstan noted that in case it is concluded that resources are not sufficient, the administration would take appropriate measures to address the issue, including by increasing the budget for staffing the unit with additional employees.

Recent developments

172. In the stage 1 report, Kazakhstan was recommended under element C.3 to ensure that resources are made available for the competent authority function in a way that allows an adequate use of such resources for the resolution of MAP cases in a timely, efficient
and effective manner. It was further noted that such adequate resources would enable Kazakhstan’s competent authority to:

- hold face-to-face meetings more frequently
- issue position papers in due time
- respond to position papers issued by competent authorities of the treaty partners and timely respond to communications on pending MAP cases with these partners.

173. It was also stated that this, as suggested by some peers, also concerns adding the possibility to discuss and progress cases outside of face-to-face meetings, such as, for example, via e-mail correspondence, faxes or conference calls.

174. In addition, since peers reported that the staff in its competent authority function are not provided the mandate to negotiate MAP agreements, Kazakhstan was recommended to ensure that adequate resources – including personnel, funding, training and other programme needs – are provided to the MAP function, in order to enable competent authorities to carry out their mandate to resolve cases of taxation not in accordance with the provisions of the Convention in a timely and effective manner.

175. In this regard, recent developments were reported, since Kazakhstan failed to submit its update report.

**Practical application**

**MAP statistics**

176. As discussed under element C.2, Kazakhstan has not closed its MAP cases during the Statistics Reporting Period within the pursued 24-month average, as it needed 26.37 months to close five MAP cases. This is owing to an average time of 30.72 months for three other MAP cases as it took only 19.82 months for two attribution/allocation cases. The average time to resolve MAP cases in 2016-20 can be illustrated by Figure C.6.

![Average time (in months) to close cases in 2016-20](image-url)

*Note that post-2015 cases only concern cases started and closed during 2016, 2017, 2018, 2019 or 2020.*
177. The stage 1 peer review report of Kazakhstan analysed the 2016-19 MAP statistics and showed a time of 21.92 months to resolve four MAP cases. For stage 2, the 2020 MAP statistics are also taken into account. The average times to close MAP cases for this year are as follows:

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/Allocation cases</td>
<td>n.a.</td>
</tr>
<tr>
<td>Other cases</td>
<td>44.17</td>
</tr>
<tr>
<td>All cases</td>
<td>44.17</td>
</tr>
</tbody>
</table>

178. The 2020 statistics of Kazakhstan show that the average completion time of MAP cases increased significantly from 21.92 months (2016-19) to 44.17 months (2020).

179. Further, as discussed in element C.2, the MAP inventory of Kazakhstan has increased significantly since 1 January 2016. This can be shown as follows:

<table>
<thead>
<tr>
<th></th>
<th>2016-20</th>
<th>Opening inventory on 1/1/2016</th>
<th>Cases started</th>
<th>Cases closed</th>
<th>End inventory on 31/12/2020</th>
<th>Increase in %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/allocation cases</td>
<td>0</td>
<td></td>
<td>6</td>
<td>2</td>
<td>4 (4 new cases)</td>
<td></td>
</tr>
<tr>
<td>Other cases</td>
<td>10</td>
<td></td>
<td>15</td>
<td>3</td>
<td>22</td>
<td>120%</td>
</tr>
<tr>
<td>Total</td>
<td>10</td>
<td></td>
<td>21</td>
<td>5</td>
<td>26</td>
<td>160%</td>
</tr>
</tbody>
</table>

180. These numbers show that there was an increase of 16 MAP cases during this period. Further, the figures in the above table also show that the number of closed cases is only a quarter of the number of all cases started in the period 2016-20. Further, nine out of ten pre-2016 cases in Kazakhstan’s inventory still remain pending.

Peer input: Period 1 January 2016-31 December 2019 (stage 1)

Handling and resolving MAP cases

181. Six out of ten peers that provided input reported having experiences with Kazakhstan in handling and resolving MAP cases.

182. One peer reported having a very positive experience in resolving MAP cases with Kazakhstan and noted that engagement on both sides was constructive and led to timely outcomes. Another peer noted that it cannot comment, since it granted unilateral relief in the only case that it had with Kazakhstan. This peer noted that although it was difficult to get in touch with Kazakhstan in order to match MAP statistics for 2017, Kazakhstan responded for the 2018 statistics and it was possible to match. A third peer noted that due to the small number of cases, it cannot assess whether the competent authority of Kazakhstan endeavours to resolve MAP cases in a reasonable timeframe.

183. The remaining three peers noted some concerns based on their experience with the competent authority of Kazakhstan and provided detailed inputs. The first peer raised concerns based on its experience with Kazakhstan in one MAP case. This peer reported that this case started in October 2016 and that although its competent authority had provided a position paper in January 2017, Kazakhstan did not respond till January 2019. This peer further noted that although it provided a response to Kazakhstan in June 2019, the case remains unsolved as yet after more than three years.
184. This peer highlighted that although it reached out to Kazakhstan for a response by letter and email following its position paper and response, it did not receive a response to its follow-up requests. This peer noted that the delay faced may be due to a reliance on letters, citing the example that the letter sent by Kazakhstan in January 2019 was not received by it till March 2019. This peer further mentioned that although it suggested alternative mediums of communication such as video-conference, teleconference or a telephone call to discuss and expedite the resolution of this case, it received no response.

185. This peer also highlighted that although there are numerous contacts provided for the competent authority of Kazakhstan, including in the response provided by them, the appropriate contact for MAP cases is unclear. This peer, therefore, concluded that it is difficult to recognise the responsible person to address in the competent authority of Kazakhstan for correspondences and follow-ups.

186. The second peer provided input based on its experience with the competent authority of Kazakhstan in seven pending MAP cases, some of them dating back to 2012 and involving significant financial interests. This peer reported that none of these cases have been resolved to date. In addition, this peer highlighted that communication with the competent authority of Kazakhstan could be very complex from its experience and attributes this to a lack of clarity as regards the person competent to make decisions on MAP cases in Kazakhstan. Finally, this peer noted that e-mails or letters sent to Kazakhstan remain unanswered or that there is substantial delay before a response is received.

187. Kazakhstan responded to this peer and stated that as a result of the meeting between the two competent authorities in 2017, a preliminary agreement was reached on four MAP cases. However, Kazakhstan reported that the competent authority of the peer informed that no final decision can be made on these cases until an agreement is reached on the remaining three MAP cases. Kazakhstan’s competent authority wanted to consider each case separately and clarified that the employees participating in the MAP cases are empowered to make decisions.

188. The peer responded to Kazakhstan’s position and stated that the meeting between the competent authorities in 2017 resulted in no preliminary agreement. The peer stated that this was partly due to the fact that the State Revenue Committee of Kazakhstan seems to not have a mandate to negotiate the cases. The peer clarified that since no agreement could be reached on any of the cases, both competent authorities expressed their intention to come to an agreement during a future meeting. The peer further confirmed that although the peer took the initiative to arrange such a meeting, this has not been confirmed by Kazakhstan yet.

189. The third peer provided input based on past cases with Kazakhstan on residence and matters relating to general and administrative expenses. This peer reported that although it was able to resolve some cases related to residence with Kazakhstan several years ago, its cases related to the allocation of general and administrative expenses with Kazakhstan remain unresolved. This peer elaborated that the impediments to making progress on these cases include frequent personnel changes in the competent authority of Kazakhstan and the lack of continuity of the positions taken by representatives of the competent authority of Kazakhstan after such changes occur. Moreover, this peer noted its understanding that it has had negotiations of MAP cases with personnel in Kazakhstan who are not authorised to make decisions on behalf of the competent authority, leading to finalised agreements requiring further approval by officials with this authorisation. The peer concluded that these issues have led to its limited MAP inventory with Kazakhstan to remain for several years.

190. Kazakhstan responded to the peer input in general by stating that in 2019, structural changes took place in its competent authority staff and that thus, the scheduled meetings...
for the summer of 2019 were postponed to the beginning of 2020, which were postponed once again owing to the COVID-19 lockdown in 2020.

Suggestions for improvement
191. Out of the six peers that provided input in relation to this element, three provided suggestions for improvement.

192. The first peer suggested that acknowledgement of receipt of correspondence could be done by email using only file reference, and not taxpayer information since this would be a simple way to communicate to the sender that the correspondence was received, while providing the contact details of the person who will be responding.

193. The second peer suggested that it would be helpful for it to have meetings with the Kazakhstan competent authority on a regular basis where all the pending MAP cases could be discussed. In addition, this peer also suggested that it would be helpful to include a binding arbitration provision in the tax treaty between Kazakhstan and the peer, in order to ensure that MAP cases are resolved on time.

194. The third peer suggested that the competent authorities should endeavour to work co-operatively and have regular dialogues that aim to advance and resolve pending cases in a principled manner.

Peer input: Period 1 January 2020–31 October 2021 (stage 2)
195. All but one peer that provided input during stage 1 provided input in stage 2 as well. Some of these peers noted that there are no additions to the previous input given. Four peers provided additional input.

196. One peer noted that Kazakhstan’s competent authority has not responded to a notification by its competent authority concerning a MAP case. Another peer reported that Kazakhstan’s competent authority has not responded to it since 2020.

197. A third peer (whose input during stage 1 is noted in paragraph 183) noted that its competent authority closed a long-pending MAP case with Kazakhstan in 2020. This peer noted that this case started in 2016 and that communication was very difficult and many delays were experienced. The peer reported that when its competent authority first contacted Kazakhstan’s competent authority in 2016, two years elapsed before obtaining its position paper. Once the peer’s competent authority sent out its response, the peer noted that it could not get in touch with Kazakhstan’s competent authority for two years after that. As a result, the peer reported that the case was closed without eliminating potential double taxation.

198. Finally, the fourth peer (whose input during stage 1 is noted in paragraph 189) reported that its competent authority has not experienced any improvements in its working relationship with Kazakhstan’s competent authority in resolving MAP cases. This peer noted that Kazakhstan’s competent authority is frequently unresponsive to communications from its competent authority, and that it has experienced significant delays in resolving MAP cases as a result. This peer further reported that changes in the Kazakhstan’s competent authority personnel continue to be a challenge to communication and resolving MAP cases. This peer reported that recently, Kazakhstan’s competent authority has proposed to close all open MAP cases without agreement, despite repeated attempts, including from senior officials in the peer’s competent authority, to substantively discuss and resolve the cases.
**Anticipated modifications**

199. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element C.3.

**Conclusion**

<table>
<thead>
<tr>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAP cases were closed in 26.37 months on average, which is above the 24-month average (which is the pursued average for resolving MAP cases received on or after 1 January 2016). Further, Kazakhstan's MAP inventory increased significantly since 1 January 2016 and very few cases have been resolved during this period, with none of them being resolved owing to actions taken by Kazakhstan's competent authority and some being closed by treaty partners without agreement owing to the unresponsiveness of Kazakhstan's competent authority. Furthermore, most of the peers that provided input indicated that they experienced several difficulties and delays in resolving MAP cases, which concerns: • scheduling of face-to-face meetings • obtaining positions papers in due time • receiving responses to position papers issued by peers and receiving timely responses to communications on pending MAP cases. Further, peers observed a lack of clarity as to the personnel competent to make decisions within Kazakhstan's competent authority (including a frequent change in personnel) and suggested that the staff in its competent authority function are not provided the mandate to negotiate MAP agreements. Most of these problems have persisted or have been exacerbated since 1 January 2020. Therefore, it is evident that pending post-2015 cases will not be resolved within the pursued average of 24 months, which indicates that resources are not adequate in Kazakhstan's competent authority. Since no actions have been taken by Kazakhstan in this regard since 1 January 2020, immediate action should be taken by Kazakhstan to ensure a timely resolution of MAP cases. Kazakhstan should, without further delay, ensure that adequate resources are made available to the competent authority function for the resolution of MAP cases in a timely, efficient and effective manner. Such adequate resources would enable Kazakhstan's competent authority to: • hold face-to-face meetings more frequently • issue position papers in due time • respond to position papers issued by competent authorities of the treaty partners and timely respond to communications on pending MAP cases with these partners. This, as suggested by some peers, also concerns adding the possibility to discuss and progress cases outside of face-to-face meetings, such as, for example, via e-mail correspondence, faxes or conference calls. Since peers reported that the staff in its competent authority function are not provided the mandate to negotiate MAP agreements, Kazakhstan should ensure that adequate resources – including personnel, funding, training and other programme needs – are provided to the MAP function, in order to enable competent authorities to carry out their mandate to resolve cases of taxation not in accordance with the provisions of the Convention in a timely and effective manner.</td>
<td></td>
</tr>
</tbody>
</table>

**Ensure staff in charge of MAP has the authority to resolve cases in accordance with the applicable tax treaty**

Jurisdictions should ensure that the staff in charge of MAP processes have the authority to resolve MAP cases in accordance with the terms of the applicable tax treaty, in particular without being dependent on the approval or the direction of the tax administration personnel who made the adjustments at issue or being influenced by considerations of the policy that the jurisdictions would like to see reflected in future amendments to the treaty.

200. Ensuring that staff in charge of MAP can and will resolve cases, absent any approval/direction by the tax administration personnel directly involved in the adjustment and absent any policy considerations, contributes to a principled and consistent approach to MAP cases.
Functioning of staff in charge of MAP

201. Kazakhstan reported that MAP reviews are conducted by personnel within the non-resident taxation unit of the Kazakhstan State Revenue Committee, who are completely separate from the regional units that are responsible for audit and who report to the Chairman of the State Revenue Committee.

202. Kazakhstan further reported that the personnel in charge of MAP cases may, if it deems appropriate, consult, but not involve, any tax administration personnel outside of those responsible for MAP in the determination of MAP cases. However, Kazakhstan clarified that any consultation with personnel from the audit function may extend only to determination of the factual background and context behind the adjustments made and that such personnel would, in no case, be allowed to be present during MAP discussions.

203. Kazakhstan further reported that all MAP cases are handled independently by the responsible personnel. Accordingly, Kazakhstan reported that staff in charge of MAP in practices operates independently and has the authority to resolve MAP cases without being dependent on the approval/direction of the tax administration personnel directly involved in the adjustment.

204. However, Kazakhstan noted that the personnel in charge of MAP cases must inform the head of the State Revenue Committee and receive his approval on cases where the issue raised is complex or involves a considerable amount of potential revenue gains or losses. Although such cases are uncommon, Kazakhstan reported that the head of the State Revenue Committee could be actively involved in the decision making to resolve such MAP cases having previously been actively involved in the decision making in the same cases during audit. In this case, there is a risk that the authority to resolve MAP cases may be influenced by personnel who made the adjustment at issue.

205. Further, Kazakhstan affirmed that staff in charge of MAP cases will take into consideration the actual terms of a tax treaty as applicable for the relevant year and that it is committed not to be influenced by policy considerations that Kazakhstan would like to see reflected in future amendments to the treaty.

Recent developments

206. No recent developments were reported with respect to element C.4, since Kazakhstan failed to submit its update report.

Practical application

Period 1 January 2016-31 December 2019 (stage 1)

207. Peers that provided input generally reported no impediments in Kazakhstan to perform its MAP function in the absence of approval or the direction of the tax administration personnel who made the adjustments at issue or being influenced by considerations of the policy in the period 1 January 2016-31 December 2019. One peer specifically noted that it is not aware of a formal dependency of the staff of the competent authority of Kazakhstan upon the approval of the tax administration personnel who made the adjustments at issue.

208. However, as was already discussed under element C.3, one peer questioned the authority of the staff in charge of MAP in Kazakhstan to resolve MAP cases. This peer highlighted that frequent personnel changes in the competent authority of Kazakhstan and the lack of continuity of the positions taken by representatives of the competent authority...
of Kazakhstan after such changes occur has created impediments in its MAP cases with Kazakhstan. This peer further noted its understanding that it had concluded negotiations and agreed solutions on MAP cases with personnel in Kazakhstan who it later transpired were not authorised to make decisions on behalf of the competent authority, leading to finalised agreements not being respected.

Period 1 January 2020-31 October 2021 (stage 2)

209. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

Anticipated modifications

210. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element C.4.

Conclusion

<table>
<thead>
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<tr>
<td>The head of the State Revenue Committee may be actively involved in exceptional cases, in a way exceeding the usual involvement of a high level superior, both at the audit level and during MAP, where the issue raised is complex or involves a considerable amount of potential revenue gains or losses, which system bears the risk that staff in charge of MAP cannot handle and resolve MAP cases absent direction by the tax administration personnel directly involved in the adjustment at issue in such cases.</td>
<td>Kazakhstan should ensure that tax administration personnel directly involved in the adjustment at issue do not have any influence in the decision making process of MAP cases, particularly in complex cases or cases having large revenue impact and ensure that staff in charge of MAP can enter into MAP agreements and authorise such agreements without being dependent on such personnel.</td>
</tr>
<tr>
<td>One peer expressed the concern that agreements arrived at and finalised during MAP discussions, and where Kazakhstan’s delegation in the discussions had not indicated that further approval from persons not present in the discussions would be needed, are not respected by Kazakhstan’s competent authority. This indicates that the staff in charge of MAP do not have the authority to resolve MAP cases in accordance with the terms of the applicable tax treaty.</td>
<td>Kazakhstan should ensure that staff in charge of MAP have the authority to resolve MAP cases in accordance with the terms of the applicable tax treaty.</td>
</tr>
</tbody>
</table>

[C.5] Use appropriate performance indicators for the MAP function

| Jurisdictions should not use performance indicators for their competent authority functions and staff in charge of MAP processes based on the amount of sustained audit adjustments or maintaining tax revenue. |

211. For ensuring that each case is considered on its individual merits and will be resolved in a principled and consistent manner, it is essential that any performance indicators for the competent authority function and for the staff in charge of MAP processes are appropriate and not based on the amount of sustained audit adjustments or aim at maintaining a certain amount of tax revenue.
Performance indicators used by Kazakhstan

212. The Action 14 final report (OECD, 2015) includes examples of performance indicators that are considered appropriate. These indicators are:

- number of MAP cases resolved
- consistency (i.e. a treaty should be applied in a principled and consistent manner to MAP cases involving the same facts and similarly-situated taxpayers)
- time taken to resolve a MAP case (recognising that the time taken to resolve a MAP case may vary according to its complexity and that matters not under the control of a competent authority may have a significant impact on the time needed to resolve a case).

213. In view of these indicators Kazakhstan reported that currently it does not have any metrics designed to evaluate staff specifically for their work on MAP cases. Kazakhstan noted, however, that there are broader metrics in place designed to evaluate staff of different administrations within the State Revenue Committee based on their performance in relation to all tasks undertaken.

214. Further to the above, Kazakhstan also reported that it does not use any performance indicators for staff in charge of MAP that are related to the outcome of MAP discussions in terms of the amount of sustained audit adjustments or maintained tax revenue. In other words, staff in charge of MAP is not evaluated on the basis of the material outcome of MAP discussions.

Recent developments

215. No recent developments were reported with respect to element C.5, since Kazakhstan failed to submit its update report.

Practical application

Period 1 January 2016-31 December 2019 (stage 1)

216. Peers that provided input reported not being aware of the use of performance indicators by Kazakhstan that are based on the amount of sustained audit adjustments or maintaining a certain amount of tax revenue in the period 1 January 2016-31 December 2019. One peer particularly noted that they are not aware of the use of performance indicators by Kazakhstan that are based on the amount of sustained audit adjustments or maintaining a certain amount of tax revenue.

Period 1 January 2020-31 October 2021 (stage 2)

217. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

Anticipated modifications

218. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element C.5.
Conclusion

<table>
<thead>
<tr>
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<tr>
<td>[C.5]</td>
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</table>

[C.6] Provide transparency with respect to the position on MAP arbitration

Jurisdictions should provide transparency with respect to their positions on MAP arbitration.

219. The inclusion of an arbitration provision in tax treaties may help ensure that MAP cases are resolved within a certain timeframe, which provides certainty to both taxpayers and competent authorities. In order to have full clarity on whether arbitration as a final stage in the MAP process can and will be available in jurisdictions it is important that jurisdictions are transparent on their position on MAP arbitration.

Position on MAP arbitration

220. Kazakhstan reported that it has no domestic law limitations for including MAP arbitration in its tax treaties.

Recent developments

221. No recent developments were reported with respect to element C.6, since Kazakhstan failed to submit its update report.

Practical application

222. Up to date, Kazakhstan has incorporated an arbitration clause in eight of its 55 treaties as a final stage to the MAP. These clauses can be specified as follows:

- equivalent of Article 25(5) of the OECD Model Tax Convention (OECD, 2017): one treaty
- voluntary and binding arbitration: seven treaties.

223. One peer providing input specifically noted that it could be helpful to include a mandatory and binding arbitration provision in the tax treaty between Kazakhstan and this peer, which presently contains a voluntary and binding arbitration provision, in order to ensure that MAP cases are solved on time.

Anticipated modifications

224. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element C.6.

Conclusion

<table>
<thead>
<tr>
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<tr>
<td>[C.6]</td>
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</table>
References


Notes

1. For post-2015 cases, if the number of MAP cases in Kazakhstan’s inventory at the beginning of the Statistics Reporting Period plus the number of MAP cases started during the Statistics Reporting Period was more than five, Kazakhstan reports its MAP caseload on a jurisdiction-by-jurisdiction basis. This rule applies for each type of cases (attribution/allocation cases and other cases).

2. Kazakhstan’s 2018 and 2020 MAP statistics were corrected in the course of its peer review and deviate from the published MAP statistics for these years. See for a further explanation Annexes B and C.

3. For pre-2016 and post-2015 Kazakhstan follows the MAP Statistics Reporting Framework for determining whether a case is considered an attribution/allocation MAP case. Annex D of MAP Statistics Reporting Framework provides that “an attribution/allocation MAP case is a MAP case where the taxpayer’s MAP request relates to (i) the attribution of profits to a permanent establishment (see e.g. Article 7 of the OECD Model Tax Convention); or (ii) the determination of profits between associated enterprises (see e.g. Article 9 of the OECD Model Tax Convention), which is also known as a transfer pricing MAP case”.

Part D

Implementation of MAP agreements

[D.1] Implement all MAP agreements

Jurisdictions should implement any agreement reached in MAP discussions, including by making appropriate adjustments to the tax assessed in transfer pricing cases.

225. In order to provide full certainty to taxpayers and the jurisdictions, it is essential that all MAP agreements are implemented by the competent authorities concerned.

Legal framework to implement MAP agreements

226. Kazakhstan reported that where the underlying tax treaty does contain the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017), it will implement all MAP agreements irrespective of its domestic time limits. Kazakhstan further reported that where a tax treaty does not contain the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017), its domestic law specifically extends domestic time limits to ensure that MAP agreements may be implemented irrespective of domestic time limits. In other words, regardless of whether a tax treaty contains the second sentence of Article 25(2) of the OECD Model Tax Convention (OECD, 2017), Kazakhstan reported it will always implement MAP agreements.

227. Kazakhstan further reported that Article 221 (12) of the Tax Code provides that the decision reached in MAP is communicated to the taxpayer within seven business days and a copy of the agreement is officially sent by mail to the relevant regional tax office for implementation. Depending on the specificities of each case, Kazakhstan reported that the cover letter sent to the regional tax office specifies the deadline within which it should report back on the implementation of the MAP agreement.

228. Kazakhstan reported that once the implementation report is received from the regional tax office, the other competent authority is duly informed of the implementation. Kazakhstan further reported that there are no time-limits specified in the domestic law of Kazakhstan for this process. Kazakhstan also indicated that it would monitor the implementation of MAP agreements, although so far it has no experience in this regard due to fact that no MAP agreements have yet been entered into.

Recent developments

229. No recent developments were reported with respect to element D.1, since Kazakhstan failed to submit its update report.
**Practical application**

*Period 1 January 2016-31 December 2019 (stage 1)*

230. Kazakhstan reported that there were no MAP agreements reached with another competent authority in the period 1 January 2016-31 December 2019.

231. Peers reported not being aware of MAP agreements that were reached in the period 1 January 2016-31 December 2019 that were not implemented in Kazakhstan, which can be explained as no MAP agreement has been reached as of that date. One peer stated that Kazakhstan did not provide refund to a taxpayer for a particular year that was subject to a Court decision, but in that specific case the refund was based on a general MAP agreement under the Article 25(3) equivalent provision of its tax treaty with Kazakhstan and not a MAP agreement under Article 25(2).

*Period 1 January 2020-31 October 2021 (stage 2)*

232. Kazakhstan did not report as to whether any MAP agreements requiring implementation were reached since 1 January 2020. However, the 2020 MAP Statistics filed by Kazakhstan’s treaty partners indicate that no such agreements were reached.

233. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

**Anticipated modifications**

234. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element D.1.

**Conclusion**

<table>
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[D.2] *Implement all MAP agreements on a timely basis*

Agreements reached by competent authorities through the MAP process should be implemented on a timely basis.

235. Delay of implementation of MAP agreements may lead to adverse financial consequences for both taxpayers and competent authorities. To avoid this and to increase certainty for all parties involved, it is important that the implementation of any MAP agreement is not obstructed by procedural and/or statutory delays in the jurisdictions concerned.

**Theoretical timeframe for implementing mutual agreements**

236. As discussed under element D.1., Kazakhstan reported that there are no specific time limits set for the implementation of MAP agreements. However, Kazakhstan reported that their general policy would be to complete implementation of a MAP agreement within 30 calendar days. Kazakhstan further reported that in most cases, ten working days are sufficient for the concerned local office to implement a MAP agreement and report back to the competent authority. However, this policy is not documented.
237. As noted under element B.8, Kazakhstan has not issued MAP guidance and thus, there is no documented guidance as regards the timeframe for implementing mutual agreements.

**Recent developments**

238. No recent developments were reported with respect to element D.2, since Kazakhstan failed to submit its update report.

**Practical application**

**Period 1 January 2016-31 December 2019 (stage 1)**

239. Kazakhstan reported that there were no MAP agreements reached with another competent authority in the period 1 January 2016-31 December 2019.

240. All peers that provided input have not indicated experiencing any problems with Kazakhstan regarding the implementation of MAP agreements reached on a timely basis, which can be explained as no MAP agreement was reached in the period 1 January 2016-31 December 2019. One peer specifically mentioned that it has not reached a MAP agreement with Kazakhstan in the period 1 January 2016-31 December 2019 and therefore, there was no MAP agreement that could have been implemented. Another peer further mentioned in this regard that no MAP cases have been resolved with Kazakhstan to date.

**Period 1 January 2020-31 October 2021 (stage 2)**

241. Kazakhstan did not report as to whether any MAP agreements requiring implementation were reached since 1 January 2020. However, the 2020 MAP Statistics filed by Kazakhstan’s treaty partners indicate that no such agreements were reached.

242. All but one peer that provided input during stage 1 provided input in stage 2 as well. These peers provided no specific input with respect to this element.

**Anticipated modifications**

243. Kazakhstan did not indicate as to whether it anticipated any modifications in relation to element D.2.

**Conclusion**

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[D.3] Include Article 25(2), second sentence, of the OECD Model Tax Convention in tax treaties or alternative provisions in Article 9(1) and Article 7(2)

Jurisdictions should either (i) provide in their tax treaties that any mutual agreement reached through MAP shall be implemented notwithstanding any time limits in their domestic law, or (ii) be willing to accept alternative treaty provisions that limit the time during which a Contracting Party may make an adjustment pursuant to Article 9(1) or Article 7(2), in order to avoid late adjustments with respect to which MAP relief will not be available.

244. In order to provide full certainty to taxpayers it is essential that implementation of MAP agreements is not obstructed by any time limits in the domestic law of the jurisdictions.
concerned. Such certainty can be provided by either including the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017) in tax treaties, or alternatively, setting a time limit in Article 9(1) and Article 7(2) for making adjustments to avoid that late adjustments obstruct granting of MAP relief.

**Legal framework and current situation of Kazakhstan’s tax treaties**

245. As discussed under element D.1, Kazakhstan’s domestic legislation contains a statute of limitations of three/five years for implementing MAP agreements. However, Kazakhstan’s domestic legislation specifically extends this time-limit to allow implementation of MAP agreements irrespective of domestic time-limits.

246. Out of Kazakhstan’s 55 tax treaties, 47 contain a provision equivalent to Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017) that any mutual agreement reached through MAP shall be implemented notwithstanding any time limits in their domestic law. Out of the remaining eight treaties, one treaty includes the alternative provided for in Article 9(1) setting a time limit for making primary adjustments, but not the alternative provided for in Article 7(2). The remaining seven treaties do not contain such equivalent nor the alternative provisions for Article 9(1) and Article 7(2) setting a time limit for making transfer pricing adjustments.

247. Almost all peers that provided input during stage 1 confirmed that their treaty with Kazakhstan meets the requirements under this element of the Action 14 Minimum Standard. For the eight treaties identified that do not contain the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017), or both alternatives, five of the relevant peers provided input. One peer, whose treaty will not be modified by the Multilateral Instrument, provided input that it does not intend to initiate bilateral negotiations with Kazakhstan. Two peers reported that their treaties with Kazakhstan do not meet the minimum standard, but that they have made all notifications required under the Multilateral Instrument to ensure that their treaties with Kazakhstan will be modified by that instrument. A fourth peer stated that although its treaty with Kazakhstan does not meet the minimum standard under Element D.3, it is willing to accept the alternative provisions. This peer prioritised other treaty partners with whom it has MAP cases for bilateral renegotiations to date, but reported its intention to enter into contact with Kazakhstan for bilateral renegotiations in due course. The fifth peer did not provide any input in respect of this element.

**Recent developments**

**Multilateral Instrument**


249. Article 16(4)(b)(ii) of that instrument stipulates that Article 16(2), second sentence – containing the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017) – will apply in the absence of a provision in tax treaties that is equivalent to Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017). In other words, in the absence of this equivalent, Article 16(4)(b)(ii) of the Multilateral Instrument will modify the applicable tax treaty to include such equivalent. However, this shall only apply if both contracting parties to the applicable tax treaty have listed this treaty
as a covered tax agreement under the Multilateral Instrument and insofar as both, pursuant to Article 16(6)(c)(ii), notified the depositary that this treaty does not contain the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017). Article 16(4)(b)(ii) of the Multilateral Instrument will for a tax treaty not take effect if one or both of the treaty partners has, pursuant to Article 16(5)(c), reserved the right not to apply the second sentence of Article 16(2) of that instrument for all of its covered tax agreements under the condition that: (i) any MAP agreement shall be implemented notwithstanding any time limits in the domestic laws of the contracting states, or (ii) the jurisdiction intends to meet the Action 14 Minimum Standard by accepting in its tax treaties the alternative provisions to Article 9(1) and 7(2) concerning the introduction of a time limit for making transfer pricing profit adjustments.

250. With regard to the eight tax treaties identified above that are considered not to contain the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017) or the alternative provisions for Articles 9(1) and 7(2), Kazakhstan listed all of them as covered tax agreements under the Multilateral Instrument and made for all, pursuant to Article 16(6)(c)(ii), a notification that they do not contain a provision described in Article 16(4)(b)(ii). Of the relevant eight treaty partners, one is not a signatory to the Multilateral Instrument and one did not list their treaty with Kazakhstan as a covered tax agreement. Of the remaining six treaty partners, five made such notification. The other treaty partner has, pursuant to Article 16(5)(c), reserved the right not to apply Article 16(2), second sentence, of the Multilateral Instrument.

251. Of the remaining five treaty partners, three have already deposited their instrument of ratification of the Multilateral Instrument, following which the Multilateral Instrument has entered into force for the treaties between Kazakhstan and these treaty partners, and therefore has modified these treaties to include the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017). For the remaining two treaties, the instrument will, upon entry into force for these treaties, modify them to include the equivalent of this provision.

Other developments

252. Kazakhstan reported that for the three tax treaties that do not contain the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017) and will not be modified by the Multilateral Instrument, it intends to update them via bilateral negotiations with a view to be compliant with element D.3. With respect to one treaty, bilateral negotiations have been scheduled. Kazakhstan, however, did not report that it has a specific plan in place for negotiations with the remaining treaty partners.

Peer input

253. Of the peers that provided input during stage 2, one provided input in relation to its tax treaty with Kazakhstan. However, no input was provided with respect to this element.

Anticipated modifications

254. Kazakhstan reported it will seek to include Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017) in all of its future tax treaties.
Conclusion

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<td>Eight out of 55 tax treaties contain neither a provision that is equivalent to Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017) nor both alternative provisions provided for in Article 9(1) and Article 7(2). Of these eight treaties:</td>
<td>For the remaining three treaties that will not be modified by the Multilateral Instrument to include the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017), Kazakhstan should:</td>
</tr>
<tr>
<td>- Three have been modified by the Multilateral Instrument to include the required provision.</td>
<td>- for one treaty, continue the initiation of negotiations with the treaty partner with a view to including the required provision or being willing to accept the alternatives via bilateral negotiations</td>
</tr>
<tr>
<td>- Two are expected to be modified by the Multilateral Instrument to include the required provision.</td>
<td>- for the remaining two treaties, without further delay, request the inclusion of the required provision or be willing to accept the alternatives via bilateral negotiations.</td>
</tr>
<tr>
<td>- The remaining three treaties will not be modified by the Multilateral Instrument to include the required provision. With respect to these treaties:</td>
<td>- for one, negotiations are scheduled</td>
</tr>
<tr>
<td>- for two, no actions have been taken nor are any actions planned to be taken.</td>
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Reference

## Summary

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<tr>
<td><strong>Part A: Preventing disputes</strong></td>
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</tbody>
</table>
| [A.1] Three out of 55 tax treaties do not contain a provision that is equivalent to Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017). Of these three treaties:  
  - Two have been modified by the Multilateral Instrument to include the required provision.  
  - One will not be modified by the Multilateral Instrument to include the required provision. With respect to this treaty, no actions have been taken nor are any actions planned to be taken. | For the remaining treaty that will not be modified by the Multilateral Instrument to include the equivalent of Article 25(3), first sentence, of the OECD Model Tax Convention (OECD, 2017), Kazakhstan should, without further delay, request the inclusion of the required provision via bilateral negotiations. |
| [A.2] Roll-back of bilateral APAs is not provided for in appropriate cases. | Kazakhstan should, without further delay, follow its stated intention to introduce the possibility of and in practice provide for roll-back of bilateral APAs in appropriate cases. |
| **Part B: Availability and access to MAP** | |
| [B.1] One out of 55 tax treaties does not contain a provision that is equivalent to Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a), either as it read prior to the adoption of the Action 14 final report or as amended by that report (OECD, 2015b) and the timeline to file a MAP request is shorter than three years from the first notification of the action resulting in taxation not in accordance with the provision of the tax treaty. This treaty is expected to be modified by the Multilateral Instrument to include a filing period of three years upon entry into force for the treaties concerned, but not as regards Article 25(1), first sentence. With respect to this treaty, no actions have been taken nor are any actions planned to be taken. | As this treaty will not be modified by the Multilateral Instrument to include the equivalent to Article 25(1), first sentence of the OECD Model Tax Convention (OECD, 2017), as amended by the Action 14 final report (OECD, 2015b), Kazakhstan should, without further delay, request the inclusion of the required provision via bilateral negotiations, either  
  a. as amended by the Action 14 final report (OECD, 2015b); or  
  b. as it read prior to the adoption of Action 14 final report (OECD, 2015b), thereby including the full sentence of such provision. |
| Two out of 55 tax treaties do not contain the equivalent of Article 25(1), second sentence, of the OECD Model Tax Convention (OECD, 2017), as the timeline to file a MAP request is shorter than three years from the first notification of the action resulting in taxation not in accordance with the provision of the tax treaty. Out of these two treaties:  
  - One has been modified by the Multilateral Instrument to include the required provision.  
  - The remaining treaty will not be modified by the Multilateral Instrument to include the required provision. With respect to this treaty, no actions have been taken nor are any actions planned to be taken. | As the remaining treaty will not be modified by the Multilateral Instrument to include the equivalent to Article 25(1), second sentence of the OECD Model Tax Convention (OECD, 2017) in the treaty that currently does not contain such equivalent, Kazakhstan should, without further delay, request the inclusion of the required provision via bilateral negotiations. |
### Summary

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<thead>
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<tr>
<td>Where tax treaties do not include a time limit for submission of a MAP request, applicable rules under domestic legislation may lead to a filing period of less than three years as from the first notification of the action resulting in taxation not in accordance with the provisions of a tax treaty.</td>
<td>Kazakhstan should ensure that where its domestic time limits apply for filing of MAP requests, in the absence of a provision hereon in its tax treaties, such time limits do not prevent taxpayers from having access to MAP if a request thereto is made within a period of three years as from the first notification of the action resulting in taxation not in accordance with the provisions of a tax treaty.</td>
</tr>
<tr>
<td>There is no clarity as to whether Kazakhstan continues to provide access to MAP in line with the provisions based on Article 25(1), first sentence, of the OECD Model Tax Convention (OECD, 2015a), as it read prior to the adoption of the Action 14 final report (OECD, 2015b) contained in its tax treaties. Kazakhstan should ensure that taxpayers that meet the requirements of paragraph 1 of Article 25 of the OECD Model Tax Convention have access to MAP in all eligible cases.</td>
<td></td>
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<tr>
<td>None of the 55 treaties contain a provision equivalent to Article 25(1) of the OECD Model Tax Convention (OECD, 2017) as amended by the Action 14 final report (OECD, 2015b), allowing taxpayers to submit a MAP request to the competent authority of either treaty partners. For these treaties no documented bilateral consultation or notification process is in place, which allows the other competent authority concerned to provide its views on the case when the taxpayer’s objection raised in the MAP request is considered not to be justified.</td>
<td>Kazakhstan should, without further delay, follow its stated intention to document its notification and/or consultation process and provide in that document rules of procedure on how that process should be applied in practice, including the steps to be followed and timing of these steps. Furthermore, Kazakhstan should apply that process in practice for cases in which its competent authority considered the objection raised in a MAP request not to be justified and when the tax treaty concerned does not contain Article 25(1) of the OECD Model Tax Convention (OECD, 2017), as amended by the Action 14 final report (OECD, 2015b).</td>
</tr>
<tr>
<td>Kazakhstan’s MAP profile notes that it will provide access to MAP in transfer pricing cases. However, Kazakhstan did not provide updates in this regard during stage 2. Kazakhstan is therefore recommended to follow its policy and grant access to MAP in such cases.</td>
<td></td>
</tr>
<tr>
<td>Kazakhstan’s MAP profile notes that it will provide access to MAP in cases involving the application of anti-abuse provisions. However, Kazakhstan did not provide updates in this regard during stage 2. Kazakhstan is therefore recommended to follow its policy and grant access to MAP in such cases.</td>
<td></td>
</tr>
<tr>
<td>Kazakhstan did not provide updates as to whether it continued to provide access to MAP in a case where the taxpayer had provided the required information or documentation during stage 2. Kazakhstan is therefore recommended to grant access to MAP in such cases.</td>
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</tr>
<tr>
<td>Ten out of 55 tax treaties do not contain a provision that is equivalent to Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017). Of these ten treaties: Six have been modified by the Multilateral Instrument to include the required provision. • Two are expected to be modified by the Multilateral Instrument to include the required provision. • The remaining two treaties will not be modified by the Multilateral Instrument to include the required provision. With respect to these treaties, no actions have been taken nor are any actions planned to be taken.</td>
<td>For the remaining two treaties that will not be modified by the Multilateral Instrument to include the equivalent of Article 25(3), second sentence, of the OECD Model Tax Convention (OECD, 2017), Kazakhstan should, without further delay, request the inclusion of the required provision via bilateral negotiations.</td>
</tr>
<tr>
<td>There is no published MAP guidance. Domestic legislative rules on MAP only provide minimal information as regards the MAP process.</td>
<td>Kazakhstan should, without further delay, introduce clear and comprehensive MAP guidance. This guidance should in any case include (i) contact details of the competent authority or office in charge of MAP cases and (ii) manner and form in which the taxpayer should submit its MAP request.</td>
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Kazakhstan did not provide updates as to whether it continued to provide access to MAP in a case where the taxpayer had provided the required information or documentation during stage 2. Kazakhstan is therefore recommended to grant access to MAP in such cases.
### Areas for improvement

<table>
<thead>
<tr>
<th>[B.9]</th>
<th>MAP guidance has not been issued and is therefore not publicly available.</th>
<th>Kazakhstan should, once it has issued MAP guidance, make this guidance publicly available and easily accessible and should update its MAP profile once it has issued MAP guidance in order to have more detailed information on Kazakhstan’s MAP programme.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The MAP profile may contain outdated information.</td>
<td>Kazakhstan should update its MAP profile to include the most up to date information.</td>
</tr>
</tbody>
</table>

### Part C: Resolution of MAP cases

<table>
<thead>
<tr>
<th>[C.1]</th>
<th>Kazakhstan’s competent authority does not seek to resolve MAP cases.</th>
<th>Kazakhstan should seek to resolve all MAP cases that were accepted into the MAP and that meet the requirements under Article 25(1) and (2) of the OECD Model Tax Convention (OECD, 2017) as incorporated in Kazakhstan’s tax treaties.</th>
</tr>
</thead>
<tbody>
<tr>
<td>[C.2]</td>
<td>Although 2020 MAP statistics were submitted on time, the MAP Statistics with respect to post-2015 cases were incorrectly reported for this year. In addition, matching of MAP statistics was not sought with all of the treaty partners.</td>
<td>Kazakhstan should report its MAP statistics in accordance with the MAP Statistics Reporting Framework. In addition, Kazakhstan should endeavour to match its MAP statistics with all of its treaty partners.</td>
</tr>
</tbody>
</table>
| [C.3] | MAP cases were closed in 26.37 months on average, which is above the 24-month average (which is the pursued average for resolving MAP cases received on or after 1 January 2016). Further, Kazakhstan’s MAP inventory increased significantly since 1 January 2016 and very few cases have been resolved during this period, with none of them being resolved owing to actions taken by Kazakhstan’s competent authority and some being closed by treaty partners without agreement owing to the unresponsiveness of Kazakhstan’s competent authority. Furthermore, most of the peers that provided input indicated that they experienced several difficulties and delays in resolving MAP cases, which concerns:  
  • scheduling of face-to-face meetings  
  • obtaining positions papers in due time  
  • receiving responses to position papers issued by peers and receiving timely responses to communications on pending MAP cases.  
  Further, peers observed a lack of clarity as to the personnel competent to make decisions within Kazakhstan’s competent authority (including a frequent change in personnel) and suggested that the staff in its competent authority function are not provided the mandate to negotiate MAP agreements. Most of these problems have persisted or have been exacerbated since 1 January 2020. Therefore, it is evident that pending post-2015 cases will not be resolved within the pursued average of 24 months, which indicates that resources are not adequate in Kazakhstan’s competent authority. | Since no actions have been taken by Kazakhstan in this regard since 1 January 2020, immediate action should be taken by Kazakhstan to ensure a timely resolution of MAP cases. Kazakhstan should, without further delay, ensure that adequate resources are made available to the competent authority function for the resolution of MAP cases in a timely, efficient and effective manner. Such adequate resources would enable Kazakhstan’s competent authority to:  
  • hold face-to-face meetings more frequently  
  • issue position papers in due time  
  • respond to position papers issued by competent authorities of the treaty partners and timely respond to communications on pending MAP cases with these partners.  
  This, as suggested by some peers, also concerns adding the possibility to discuss and progress cases outside of face-to-face meetings, such as, for example, via e-mail correspondence, faxes or conference calls. Since peers reported that the staff in its competent authority function are not provided the mandate to negotiate MAP agreements, Kazakhstan should ensure that adequate resources – including personnel, funding, training and other programme needs – are provided to the MAP function, in order to enable competent authorities to carry out their mandate to resolve cases of taxation not in accordance with the provisions of the Convention in a timely and effective manner. |
<table>
<thead>
<tr>
<th>Areas for improvement</th>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>[C.4] The head of the State Revenue Committee may be actively involved in exceptional cases, in a way exceeding the usual involvement of a high level superior, both at the audit level and during MAP, where the issue raised is complex or involves a considerable amount of potential revenue gains or losses, which system bears the risk that staff in charge of MAP cannot handle and resolve MAP cases absent direction by the tax administration personnel directly involved in the adjustment at issue in such cases.</td>
<td>Kazakhstan should ensure that tax administration personnel directly involved in the adjustment at issue do not have any influence in the decision making process of MAP cases, particularly in complex cases or cases having large revenue impact and ensure that staff in charge of MAP can enter into MAP agreements and authorise such agreements without being dependent on such personnel.</td>
</tr>
<tr>
<td>[C.5] One peer expressed the concern that agreements arrived at and finalised during MAP discussions, and where Kazakhstan’s delegation in the discussions had not indicated that further approval from persons not present in the discussions would be needed, are not respected by Kazakhstan’s competent authority. This indicates that the staff in charge of MAP do not have the authority to resolve MAP cases in accordance with the terms of the applicable tax treaty.</td>
<td>Kazakhstan should ensure that staff in charge of MAP have the authority to resolve MAP cases in accordance with the terms of the applicable tax treaty.</td>
</tr>
<tr>
<td>[C.6] -</td>
<td>-</td>
</tr>
<tr>
<td><strong>Part D: Implementation of MAP agreements</strong></td>
<td></td>
</tr>
<tr>
<td>[D.1] -</td>
<td>-</td>
</tr>
<tr>
<td>[D.2] -</td>
<td>-</td>
</tr>
</tbody>
</table>
| [D.3] Eight out of 55 tax treaties contain neither a provision that is equivalent to Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017) nor both alternative provisions provided for in Article 9(1) and Article 7(2). Of these eight treaties:  
• Three have been modified by the Multilateral Instrument to include the required provision.  
• Two are expected to be modified by the Multilateral Instrument to include the required provision.  
• The remaining three treaties will not be modified by the Multilateral Instrument to include the required provision. With respect to these treaties:  
  - for one, negotiations are scheduled  
  - for two, no actions have been taken nor are any actions planned to be taken. | For the remaining three treaties that will not be modified by the Multilateral Instrument to include the equivalent of Article 25(2), second sentence, of the OECD Model Tax Convention (OECD, 2017), Kazakhstan should:  
• for one treaty, continue the initiation of negotiations with the treaty partner with a view to including the required provision or being willing to accept the alternatives via bilateral negotiations  
• for the remaining two treaties, without further delay, request the inclusion of the required provision or be willing to accept the alternatives via bilateral negotiations. |
# Annex A

## Tax treaty network of Kazakhstan

<table>
<thead>
<tr>
<th>Treaty partner</th>
<th>DTC in force?</th>
<th>Action 25(1) of the OECD Model Tax Convention (&quot;MTC&quot;)</th>
<th>Article 25(2) of the OECD MTC</th>
<th>Article 25(3) of the OECD MTC</th>
<th>Arbitration provision?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Inclusion Art. 25(1)?</td>
<td>Inclusion Art. 25(1) second sentence?</td>
<td>Inclusion Art. 25(2) first sentence?</td>
<td>Inclusion arbitration provision?</td>
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<td>Armenia</td>
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<td>Austria</td>
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<tr>
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<td>N/A</td>
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<tr>
<td>Belarus</td>
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<td>Y</td>
<td>Y</td>
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<tr>
<td>Treaty partner</td>
<td>DTC in force?</td>
<td>Action 25(1) of the OECD Model Tax Convention (“MTC”)</td>
<td>Article 25(2) of the OECD MTC</td>
<td>Article 25(3) of the OECD MTC</td>
<td>Arbitration</td>
</tr>
<tr>
<td>--------------------------------</td>
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<td>------------------------------------------------------</td>
<td>-------------------------------</td>
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<td>-------------</td>
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<td>B.1</td>
<td>B.3</td>
<td>B.4</td>
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<td>Y</td>
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<td>Y</td>
<td>N/A</td>
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<td>O</td>
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<td>O</td>
<td>Y</td>
<td>N/A</td>
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<td>N/A</td>
<td>O</td>
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<td>N/A</td>
</tr>
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<td>Iran</td>
<td>Y</td>
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<td>O</td>
<td>ii</td>
<td>2-years</td>
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</tr>
<tr>
<td>Treaty partner</td>
<td>DTC in force?</td>
<td>Action 25(1) of the OECD Model Tax Convention (&quot;MTC&quot;)</td>
<td>Article 25(2) of the OECD MTC</td>
<td>Article 25(3) of the OECD MTC</td>
<td>Arbitration</td>
</tr>
<tr>
<td>-------------------------</td>
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<td>-------------</td>
</tr>
<tr>
<td></td>
<td></td>
<td>B.1 Inclusion Art. 25(1)?</td>
<td>B.1 Inclusion Art. 25(1) second sentence?</td>
<td>B.1 Inclusion Art. 9(2)?</td>
<td>A.1 Inclusion Art. 25(2) first sentence?</td>
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<tr>
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<td>B.3 Inclusion Art. 9(2)?</td>
<td>B.4 Inclusion Art. 25(2) second sentence?</td>
<td>C.1 Inclusion Art. 25(3) first sentence?</td>
<td>B.7 Inclusion Art. 25(3) second sentence?</td>
</tr>
<tr>
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<td>C.6 Inclusion arbitration provision?</td>
<td></td>
<td></td>
<td>C.6 Inclusion arbitration provision?</td>
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<td>Y</td>
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</tr>
</tbody>
</table>
### Making Dispute Resolution More Effective – MAP Peer Review Report – Kazakhstan © OECD 2022

#### Action 25(1) of the OECD Model Tax Convention ("MTC")

<table>
<thead>
<tr>
<th>Column 1</th>
<th>Column 2</th>
<th>Column 3</th>
<th>Column 4</th>
<th>Column 5</th>
<th>Column 6</th>
<th>Column 7</th>
<th>Column 8</th>
<th>Column 9</th>
<th>Column 10</th>
<th>Column 11</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
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<td></td>
</tr>
<tr>
<td>B.1</td>
<td>B.1</td>
<td>B.3</td>
<td>B.4</td>
<td>C.1</td>
<td>D.3</td>
<td>A.1</td>
<td>B.7</td>
<td>C.6</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Article 25(2) of the OECD MTC

- Existence of a provision that MAP Article will not be available in cases where your jurisdiction is of the assessment that there is an abuse of the DTC or of the domestic tax law?

<table>
<thead>
<tr>
<th>Inclusion Art. 25(2) first sentence?</th>
<th>Inclusion Art. 25(2) second sentence?</th>
</tr>
</thead>
<tbody>
<tr>
<td>If yes, submission to either competent authority</td>
<td>If no, will your CA provide access to MAP in TP cases?</td>
</tr>
<tr>
<td>If no, will your CA accept a taxpayer’s request for MAP in relation to such cases?</td>
<td></td>
</tr>
</tbody>
</table>

#### Article 25(3) of the OECD MTC

- Existence of a provision that MAP Article will not be available in cases where your jurisdiction is of the assessment that there is an abuse of the DTC or of the domestic tax law?

<table>
<thead>
<tr>
<th>Inclusion Art. 25(3) first sentence?</th>
<th>Inclusion Art. 25(3) second sentence?</th>
</tr>
</thead>
<tbody>
<tr>
<td>If no, alternative provision in Art. 7 &amp; 9 OECD MTC?</td>
<td>If no, alternative provision in Art. 7 &amp; 9 OECD MTC?</td>
</tr>
</tbody>
</table>

#### Arbitration

- Inclusion arbitration provision?

<table>
<thead>
<tr>
<th>Inclusion arbitration provision?</th>
</tr>
</thead>
<tbody>
<tr>
<td>If yes, submission to either competent authority</td>
</tr>
<tr>
<td>If no, will your CA accept a taxpayer’s request for MAP in relation to such cases?</td>
</tr>
</tbody>
</table>

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**Notes:** Footnote by Türkiye: The information in this document with reference to “Cyprus” relates to the southern part of the Island. There is no single authority representing both Turkish and Greek Cypriot people on the Island. Türkiye recognises the Turkish Republic of Northern Cyprus (TRNC). Until a lasting and equitable solution is found within the context of United Nations, Türkiye shall preserve its position concerning the “Cyprus” issue.

Footnote by all the European Union Member States of the OECD and the European Union: The Republic of Cyprus is recognised by all members of the United Nations with the exception of Türkiye. The information in this document relates to the area under the effective control of the Government of the Republic of Cyprus.

**Legend**

- **E*: The provision contained in this treaty was already in line with the requirements under this element of the Action 14 Minimum Standard, but has been modified by the Multilateral Instrument to allow the filing of a MAP request in either contracting state.

- **E**: The provision contained in this treaty was not in line with the requirements under this element of the Action 14 Minimum Standard, but the treaty has been modified by the Multilateral Instrument and is now in line with this standard.

- **O*: The provision contained in this treaty is already in line with the requirements under this element of the Action 14 Minimum Standard, but will be modified by the Multilateral Instrument upon entry into force for this specific treaty or and will then allow the filing of a MAP request in either contracting state.
The provision contained in this treaty is already in line with the requirements under this element of the Action 14 Minimum Standard, but will be or has been superseded by the Multilateral Instrument only to the extent that existing treaty provisions are incompatible with the relevant provision of the Multilateral Instrument.

The provision contained in this treaty was not in line with the requirements under this element of the Action 14 Minimum Standard, but the treaty has been modified by the Multilateral Instrument and is now in line with this element of the Action 14 Minimum Standard.

The provision contained in this treaty already included an arbitration provision, which has been replaced by part VI of the Multilateral Instrument containing a mandatory and binding arbitration procedure.

The provision contained in this treaty did not include an arbitration provision, but part VI of the Multilateral Instrument applies, following which a mandatory and binding arbitration procedure is included in this treaty.

The provision contained in this treaty is not in line with the requirements under this element of the Action 14 Minimum Standard, but the treaty will be modified by the Multilateral Instrument upon entry into force for this specific treaty and will then be in line with this element of the Action 14 Minimum Standard.

The provision contained in this treaty is not in line with the requirements under this element of the Action 14 Minimum Standard, but the treaty will be superseded by the Multilateral Instrument upon entry into force for this specific treaty only to the extent that existing treaty provisions are incompatible with the relevant provision of the Multilateral Instrument.

The provision contained in this treaty was not in line with the requirements under this element of the Action 14 Minimum Standard, but the treaty has been superseded by the Multilateral Instrument only to the extent that existing treaty provisions are incompatible with the relevant provision of the Multilateral Instrument.
# Annex B

## MAP Statistics Reporting for the 2016, 2017, 2018, 2019 and 2020 Reporting Periods (1 January 2016 to 31 December 2020) for pre-2016 cases

### 2016 MAP Statistics

<table>
<thead>
<tr>
<th>Category of cases</th>
<th>No. of pre-2016 cases in MAP inventory on 1 January 2016</th>
<th>Denied MAP access</th>
<th>Objection is not justified</th>
<th>Withdrew by taxpayer</th>
<th>Unilateral relief granted</th>
<th>Resolved via domestic remedy</th>
<th>Agreement fully eliminating double taxation/fully resolving taxation not in accordance with tax treaty</th>
<th>Agreement partially eliminating double taxation/partially resolving taxation not in accordance with tax treaty</th>
<th>Agreement that there is no taxation not in accordance with tax treaty</th>
<th>No agreement, including agreement to disagree</th>
<th>Any other outcome</th>
<th>No. of pre-2016 cases remaining in on MAP inventory on 31 December 2016</th>
<th>Average time taken (in months) for closing pre-2016 cases during the reporting period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/Allocation</td>
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<td>0</td>
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<td>Others</td>
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<tr>
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<td>10</td>
<td>n.a.</td>
</tr>
</tbody>
</table>

### 2017 MAP Statistics

<table>
<thead>
<tr>
<th>Category of cases</th>
<th>No. of pre-2016 cases in MAP inventory on 1 January 2017</th>
<th>Denied MAP access</th>
<th>Objection is not justified</th>
<th>Withdrew by taxpayer</th>
<th>Unilateral relief granted</th>
<th>Resolved via domestic remedy</th>
<th>Agreement fully eliminating double taxation/fully resolving taxation not in accordance with tax treaty</th>
<th>Agreement partially eliminating double taxation/partially resolving taxation not in accordance with tax treaty</th>
<th>Agreement that there is no taxation not in accordance with tax treaty</th>
<th>No agreement, including agreement to disagree</th>
<th>Any other outcome</th>
<th>No. of pre-2016 cases remaining in on MAP inventory on 31 December 2017</th>
<th>Average time taken (in months) for closing pre-2016 cases during the reporting period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/Allocation</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>n.a.</td>
</tr>
<tr>
<td>Others</td>
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<td>0</td>
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<td>0</td>
<td>0</td>
<td>10</td>
<td>n.a.</td>
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<tr>
<td>Total</td>
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<td>0</td>
<td>0</td>
<td>10</td>
<td>n.a.</td>
</tr>
</tbody>
</table>
### 2018 MAP Statistics

| Category of cases | No. of pre-2016 cases in MAP inventory on 1 January 2018 | Denied MAP access | Objection is not justified | Withdrawn by taxpayer | Unilateral relief granted | Resolved via domestic remedy | Agreement fully eliminating double taxation/fully resolving taxation not in accordance with tax treaty | Agreement partially eliminating double taxation/partially resolving taxation not in accordance with tax treaty | Agreement that there is no taxation not in accordance with tax treaty | No agreement, including agreement to disagree | Any other outcome | No. of pre-2016 cases remaining in on MAP inventory on 31 December 2018 | Average time taken (in months) for closing pre-2016 cases during the reporting period |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Attribution/Allocation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| Others | 10 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 24 |
| Total | 10 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 24 |

**Notes:** Kazakhstan's 2018 pre-2016 MAP Statistics showed three attribution/allocation cases and six other MAP cases pending on 1 January 2018 with one case resolved by the outcome 'unilateral relief granted' and one case resolved by the outcome 'denied MAP access'.

Based on a clarification provided by Kazakhstan during the peer review, the number of pending pre-2016 cases in Kazakhstan's MAP inventory was corrected as above, as well as in the 2016 and 2017 MAP Statistics.

### 2019 MAP Statistics

| Category of cases | No. of pre-2016 cases in MAP inventory on 1 January 2019 | Denied MAP access | Objection is not justified | Withdrawn by taxpayer | Unilateral relief granted | Resolved via domestic remedy | Agreement fully eliminating double taxation/fully resolving taxation not in accordance with tax treaty | Agreement partially eliminating double taxation/partially resolving taxation not in accordance with tax treaty | Agreement that there is no taxation not in accordance with tax treaty | No agreement, including agreement to disagree | Any other outcome | No. of pre-2016 cases remaining in on MAP inventory on 31 December 2019 | Average time taken (in months) for closing pre-2016 cases during the reporting period |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Attribution/Allocation | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| Others | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | n.a. |
| Total | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | n.a. |
### 2020 MAP Statistics

<table>
<thead>
<tr>
<th>Category of cases</th>
<th>No. of pre-2016 cases in MAP inventory on 1 January 2020</th>
<th>Column 1</th>
<th>Column 2</th>
<th>Column 3</th>
<th>Column 4</th>
<th>Column 5</th>
<th>Column 6</th>
<th>Column 7</th>
<th>Column 8</th>
<th>Column 9</th>
<th>Column 10</th>
<th>Column 11</th>
<th>Column 12</th>
<th>Column 13</th>
<th>Column 14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/Allocation</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>n.a.</td>
<td></td>
</tr>
<tr>
<td>Others</td>
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<td>0</td>
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<td>0</td>
<td>9</td>
<td>n.a.</td>
</tr>
<tr>
<td>Total</td>
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<td>0</td>
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<td>0</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>9</td>
<td>n.a.</td>
</tr>
</tbody>
</table>
## Annex C


### 2016 MAP Statistics

| Category of cases | No. of post-2015 cases in MAP inventory on 1 January 2016 | No. of post-2015 cases started during the reporting period | Denied MAP access | Objection is not justified | Withdrawn by taxpayer | Unilateral relief granted | Resolved via domestic remedy | Agreement fully eliminating double taxation/fully resolving taxation not in accordance with tax treaty | Agreement partially eliminating double taxation/partially resolving taxation not in accordance with tax treaty | Agreement that there is no taxation not in accordance with tax treaty | No agreement, including agreement to disagree | Any other outcome | No. of post-2015 cases remaining in MAP inventory on 31 December 2016 | Average time taken (in months) for closing post-2015 cases during the reporting period |
|-------------------|----------------------------------------------------------|----------------------------------------------------------|------------------|-----------------------------|-----------------------|--------------------------|-----------------------------|---------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------|--------------------------|---------------------------------------------------------------|------------------------------------------------------------------|
| Attribution/Allocation | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | n.a. |
| Others | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | n.a. |
| Total | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | n.a. |

### 2017 MAP Statistics

| Category of cases | No. of post-2015 cases in MAP inventory on 1 January 2017 | No. of post-2015 cases started during the reporting period | Denied MAP access | Objection is not justified | Withdrawn by taxpayer | Unilateral relief granted | Resolved via domestic remedy | Agreement fully eliminating double taxation/fully resolving taxation not in accordance with tax treaty | Agreement partially eliminating double taxation/partially resolving taxation not in accordance with tax treaty | Agreement that there is no taxation not in accordance with tax treaty | No agreement, including agreement to disagree | Any other outcome | No. of post-2015 cases remaining in MAP inventory on 31 December 2017 | Average time taken (in months) for closing post-2015 cases during the reporting period |
|-------------------|----------------------------------------------------------|----------------------------------------------------------|------------------|-----------------------------|-----------------------|--------------------------|-----------------------------|---------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------|--------------------------|---------------------------------------------------------------|------------------------------------------------------------------|
| Attribution/Allocation | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | n.a. |
| Others | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | n.a. |
| Total | 6 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | n.a. |
### 2018 MAP Statistics

<table>
<thead>
<tr>
<th>Category of cases</th>
<th>No. of post-2015 cases in MAP inventory on 1 January 2018</th>
<th>No. of post-2015 cases started during the reporting period</th>
<th>Number of post-2015 cases closed during the reporting period by outcome</th>
<th>No. of post-2015 cases remaining in MAP inventory on 31 December 2018</th>
<th>Average time taken (in months) for closing post-2015 cases during the reporting period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/Allocation</td>
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<td>3</td>
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<tr>
<td>Others</td>
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<tr>
<td>Total</td>
<td>8</td>
<td>9</td>
<td>1</td>
<td>0</td>
<td>0</td>
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</tbody>
</table>

**Notes:** Kazakhstan’s 2018 post-2015 MAP Statistics showed three existing and two new attribution/allocation cases with one case resolved by the outcome “unilateral relief granted” and six existing and six new other MAP cases with one case resolved by the outcome “denied MAP access”.

Based on a clarification provided by Kazakhstan during the peer review, the number of pending 2016 cases in Kazakhstan’s MAP inventory was corrected as above, as well as in the 2016 and 2017 MAP Statistics.

### 2019 MAP Statistics

<table>
<thead>
<tr>
<th>Category of cases</th>
<th>No. of post-2015 cases in MAP inventory on 1 January 2019</th>
<th>No. of post-2015 cases started during the reporting period</th>
<th>Number of post-2015 cases closed during the reporting period by outcome</th>
<th>No. of post-2015 cases remaining in MAP inventory on 31 December 2019</th>
<th>Average time taken (in months) for closing post-2015 cases during the reporting period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attribution/Allocation</td>
<td>5</td>
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<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Others</td>
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<td>0</td>
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<tr>
<td>Total</td>
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<td>1</td>
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</table>
### 2020 MAP Statistics

<table>
<thead>
<tr>
<th>No. of post-2015 cases closed during the reporting period by outcome</th>
<th>Column 1</th>
<th>Column 2</th>
<th>Column 3</th>
<th>Column 4</th>
<th>Column 5</th>
<th>Column 6</th>
<th>Column 7</th>
<th>Column 8</th>
<th>Column 9</th>
<th>Column 10</th>
<th>Column 11</th>
<th>Column 12</th>
<th>Column 13</th>
<th>Column 14</th>
<th>Column 15</th>
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<tbody>
<tr>
<td>Agreement fully eliminating double taxation/partially resolv</td>
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<td>Agreement partially eliminating double taxation/partially resolv</td>
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<tr>
<td>Agreement that there is not taxation not in accordance with tax treaty</td>
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<tr>
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<tr>
<td>Withdrawn by taxpayer</td>
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</tr>
<tr>
<td>Denied access</td>
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<td>0</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Attribution/Allocation</td>
<td>4</td>
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<td>0</td>
<td>0</td>
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<td>0</td>
<td>0</td>
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</tbody>
</table>

**Note:** Kazakhstan’s 2020 post-2015 MAP Statistics showed that no cases were closed. However, based on the reporting by the treaty partner, the details of the closed case has been updated in this report.
# Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action 14 Minimum Standard</td>
<td>The minimum standard as agreed upon in the final report on Action 14: Making Dispute Resolution Mechanisms More Effective</td>
</tr>
<tr>
<td>MAP Statistics Reporting Framework</td>
<td>Rules for reporting of MAP statistics as agreed by the FTA MAP Forum</td>
</tr>
<tr>
<td>Multilateral Instrument</td>
<td>Multilateral Convention to Implement Tax Treaty Related Measures to Prevent Base Erosion and Profit Shifting</td>
</tr>
<tr>
<td>OECD Model Tax Convention</td>
<td>OECD Model Tax Convention on Income and on Capital as it read on 21 November 2017</td>
</tr>
<tr>
<td>OECD Transfer Pricing Guidelines</td>
<td>OECD Transfer Pricing Guidelines for Multinational Enterprises and Tax Administrations</td>
</tr>
<tr>
<td>Pre-2016 cases</td>
<td>MAP cases in a competent authority’s inventory that are pending resolution on 31 December 2015</td>
</tr>
<tr>
<td>Post-2015 cases</td>
<td>MAP cases that are received by a competent authority from the taxpayer on or after 1 January 2016</td>
</tr>
<tr>
<td>Statistics Reporting Period</td>
<td>Period for reporting MAP statistics that started on 1 January 2016 and ended on 31 December 2020</td>
</tr>
<tr>
<td>Terms of Reference</td>
<td>Terms of reference to monitor and review the implementing of the BEPS Action 14 Minimum Standard to make dispute resolution mechanisms more effective</td>
</tr>
</tbody>
</table>
OECD/G20 Base Erosion and Profit Shifting Project

Making Dispute Resolution More Effective – MAP Peer Review Report, Kazakhstan (Stage 2)

INCLUSIVE FRAMEWORK ON BEPS: ACTION 14

Under BEPS Action 14, members of the OECD/G20 Inclusive Framework on BEPS have committed to implement a minimum standard to strengthen the effectiveness and efficiency of the mutual agreement procedure (MAP). The MAP is included in Article 25 of the OECD Model Tax Convention and commits countries to endeavour to resolve disputes related to the interpretation and application of tax treaties. The BEPS Action 14 Minimum Standard has been translated into specific terms of reference and a methodology for the peer review and monitoring process. The peer review process is conducted in two stages. Stage 1 assesses countries against the terms of reference of the minimum standard according to an agreed schedule of review. Stage 2 focuses on monitoring the follow-up of any recommendations resulting from jurisdictions’ Stage 1 peer review report. This report reflects the outcome of the Stage 2 peer monitoring of the implementation of the BEPS Action 14 Minimum Standard by Kazakhstan.