



## PAGE 5: ABOUT YOU

## Q1: Respondent

ST. VINCENT &amp; THE GRENADINES

## Q2: About you

Name

ELROY WILSON

Position

ADMINISTRATIVE CADET

Ministry

MINISTRY OF FOREIGN AFFAIRS, TRADE  
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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

## Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

|  |   |
|--|---|
| Trade policy analysis, negotiations and implementation | 5 |
| Trade facilitation                                     | 3 |
| Transport infrastructure (airport, roads, rail, port)  | 1 |
| Regional integration                                   | 2 |
| E-commerce   | 4 |

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q5: Have your Aid-for-Trade priorities changed since 2014?**

Yes,

Please specify further the priorities that you selected above, as well as the main problems/obstacles encountered in furthering them. Please include a weblink to the relevant strategy.  
[http://finance.gov.vc/finance/images/stories/Central\\_Planning/svg%20nesdp%20pages%201-52.pdf](http://finance.gov.vc/finance/images/stories/Central_Planning/svg%20nesdp%20pages%201-52.pdf)

**PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)**

|  |   |
|--|---|
| 2030 Sustainable Development Goals       | 3 |
| New national development strategy        | 1 |
| International competitiveness objectives | 2 |

**Q7: Have these changes been reflected in your dialogue with development partners?**

Yes,

Additional information on how these changes have been reflected in your dialogue with development partners.  
 Work is being done to develop project proposals to implement trade facilitation initiatives

**PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

**PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:**

1. No poverty, 2. Zero hunger,  
 7. Affordable and clean energy,  
 9. Industry, innovation and infrastructure

**PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?**

Yes

**Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?**

No

## PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)**

Yes, National Development Strategy with a direct link or reference to the TFA

## PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

National development strategy,  
Regional trade agreement(s),  
Regional development strategy

## PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

## PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited ,  
Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") but not yet deposited

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

## PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q17: If yes, please specify:(You may tick more than 1 box)**

Category A commitments deposited ,  
Category B commitments under preparation ,  
Category C commitments under preparation

## PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 1: Publication and Availability of Information ,

Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties

,

Art 7: Release and Clearance of Goods ,

Art 8: Border Agency Cooperation ,

Other (please specify),

No Aid for Trade support being sought to implement TFA

,

Additional information on the disciplines of the TFA you are seeking Aid for Trade support to implement particularly with respect to specific measures within articles (e.g. single window, authorized operator, etc.).

Single Window

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

Yes

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**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

*Respondent skipped this question*

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**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

*Respondent skipped this question*

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**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?**

No,

If yes, please provide a weblink to the relevant national e-commerce (or national digital-related strategy).

National ITC Strategy expired in 2015. We are currently in the process of developing a new strategy.

**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)**

*Respondent skipped this question*

**Q25: If yes, is this national strategy reflected in your national development strategy?**

*Respondent skipped this question*

**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?**

Yes

**Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?**

Unsure

**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?**

*Respondent skipped this question*

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?**

*Respondent skipped this question*

**PAGE 29: SECTION 3 : E-COMMERCE**

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)**

*Respondent skipped this question*

**PAGE 30: SECTION 3 : E-COMMERCE**

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

High shipping costs

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**PAGE 31: SECTION 3 : E-COMMERCE**

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Costs of delivery for small parcel trade

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**PAGE 32: SECTION 3 : E-COMMERCE**

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

|   |                         |
|---|-------------------------|
| Percentage of goods exported through e-commerce   | No capacity to estimate |
| Percentage of services exported through e-commerce  | No capacity to estimate |
| Percentage of goods traded as expedited shipments   | No capacity to estimate |
| Growth of imports through e-commerce channels in the past 3 years   | No capacity to estimate |
| Growth of export through e-commerce channels in the past 3 years  | No capacity to estimate |
| Growth of expedited shipments   | No capacity to estimate |
| Additional information on the growth of goods and services exports and imports through e-commerce/digital channels over the past 3 years. Please provide a reference or weblink to the document(s) on which your answer is based. Currently this type of information has not been collected |                         |

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**PAGE 33: SECTION 3 : E-COMMERCE**

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Unsure

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**PAGE 34: SECTION 3 : E-COMMERCE**

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Unsure

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**PAGE 35: SECTION 3 : E-COMMERCE**

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**Q36: Please indicate how consumers and enterprises connect to the internet.**

|                 |                   |
|-----------------|-------------------|
| Fixed broadband | No data available |
| Wifi            | No data available |
| Mobile phone    | No data available |
| Dial up modem   | No data available |

Please provide a reference or weblink to the document(s) on which your answer is based.

consumers and enterprise connect to the internet through WiFi, mobile phone, dial up modem and fix broadband but the percentage of usage is unknown.

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Access to international payment gateways ,  
 Cost of broadband subscription ,  
 Cost of mobile phone subscription ,  
 Credit card payments, Data protection,  
 On-line fraud,  
 Problems registering as vendors on online e-commerce platforms

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**PAGE 36: SECTION 3 : E-COMMERCE**

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**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, e-banking,  
 Yes, credit or debit card transactions

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**PAGE 37: SECTION 3 : E-COMMERCE**

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**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

No data available

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**PAGE 38: SECTION 3 : E-COMMERCE**

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**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

**PAGE 39: SECTION 3 : E-COMMERCE**

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?**

No

**PAGE 40: SECTION 3 : E-COMMERCE**

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)**

E-government forms and application downloads

**PAGE 41: SECTION 3 : E-COMMERCE**

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?**

Yes,

Additional information on whether ICT support programmes are available for students, workers and MSMEs.

1. Business incubation program under CARCIP 2. ICT training initiative by NCTI 3. One laptop per child initiative 4. Free and Low-cost Internet access

**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?**

No

**PAGE 42: SECTION 3 : E-COMMERCE**

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?**

Yes

**PAGE 43: SECTION 3 : E-COMMERCE**

**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)**

Bilateral donors, Multilateral and regional donors ,

South-South partners,

Corporate foundations / corporate social responsibility schemes

,

Private sector



## PAGE 44: SECTION 3 : E-COMMERCE

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**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?** Yes

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## PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

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**Q48: Does your national development strategy include trade-related infrastructure development priorities?** Yes

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## PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

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**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

TRANSPORT INFRASTRUCTURE,  
 Air transport infrastructure,  
 Road transport infrastructure,  
 Maritime transport infrastructure,  
 Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing  
 ,  
 COMMUNICATION INFRASTRUCTURE,  
 Telecommunications infrastructure,  
 ENERGY-RELATED INFRASTRUCTURE

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## PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

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**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?** Yes

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## PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

FINANCIAL SERVICES,

Banking and other financial services (excluding insurance)

,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

**PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?**

Yes

**PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

COMMUNICATION SERVICES,

Telecommunication services,

EDUCATIONAL SERVICES,

Higher education services,

Adult education services,

Banking and other financial services (excluding insurance)

,

TOURISM AND TRAVEL RELATED SERVICES,

TRANSPORT SERVICES (passenger and freight transportation)

,

Maritime transport services,

Road transport services

**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

Legal services ,  
 Accounting, auditing and bookkeeping services ,  
 Travel agencies and tour operators services ,  
 Maritime transport services ,  
 Road transport services ,  
 Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
 Access to finance ,  
 Funding constraints of national professional bodies ,  
 Poor information and communication technology network infrastructure  
 ,  
 Quality of services offered

**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Access to finance ,  
 Lack of recognition internationally of professional or vocational qualifications  
 ,  
 Poor information and communication technology network infrastructure  
 ,  
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
 ,  
 Quality of services offered

**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

Legal services,  
 DISTRIBUTION SERVICES (including wholesale and retail trade services)  
 ,  
 Maritime transport services,  
 Air transport services, Road transport services ,  
 Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

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**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?** No

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**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q59: Does your national development strategy include actions to improve the investment climate?** Yes

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**PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q60: If yes, please specify how: (You may tick more than 1 box)**

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency  
 ,  
 By training officials,  
 By updating investment policy, regulations and/or strategy  
 ,  
 By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.

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**PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency  
,  
Facilitating entry and operations of foreign investors ,  
Focusing on public governance and institutions ,  
Reforming an existing investment authority, investment promotion agency (IPA) and/or investment development agency  
,  
Training officials,  
Updating investment policy, regulations and/or strategy

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**PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q62: Are development partners supporting investment climate reforms ?**

Unsure

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?**

No

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**PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

All services sectors, Other (please specify),  
Additional information on how your national development strategy seeks to attract investment in particular services sector.  
Creative industries

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**PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?**

Yes

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**PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment?Services sectors:(You may tick more than 1 box)**

TOURISM AND TRAVEL RELATED SERVICES ,  
Hotels and restaurants (including catering) ,  
Travel agencies and tour operators services ,  
Tourist guides services

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**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

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**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

- 1. No poverty , 2. Zero hunger ,
  - 3. Good health and well-being , 4. Quality education ,
  - 5. Gender equality, 7. Affordable and clean energy ,
  - 8. Decent work and economic growth ,
  - 10. Reduce inequalities
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**PAGE 66: END OF SURVEY**

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**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Invest SVG, Statistical Office, Information Technology Service Division (ITSD), Customs and Excise Department

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