



## PAGE 5: ABOUT YOU

**Q1: Respondent**

NAMIBIA

**Q2: About you**

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Ministry	Ministry of Industrialization, Trade and SME Development
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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

**Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)**

Yes

## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Trade policy analysis, negotiations and implementation	2
Trade facilitation	3
Regional integration	5
Services development	4
Industrialization	1

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q5: Have your Aid-for-Trade priorities changed since 2014?**

No

## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes : (Please choose no more than 3 options)**

*Respondent skipped this question*

**Q7: Have these changes been reflected in your dialogue with development partners?**

*Respondent skipped this question*

**PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

**PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:**

2. Zero hunger, 3. Good health and well-being ,  
4. Quality education, 5. Gender equality,  
6. Clean water and sanitation ,  
8. Decent work and economic growth ,  
9. Industry, innovation and infrastructure ,  
10. Reduce inequalities, 13. Climate action

**PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?**

Yes

**Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?**

Unsure

**PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)**

Yes, Regional Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

**PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

National development strategy,  
National trade strategy,  
Regional trade agreement(s), Other (please specify),  
Additional information on the policy document(s) in which trade facilitation can be found as a priority.  
Transport and Logistics Master Plan

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**PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

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**PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") awaiting parliamentary or executive approval

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

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**PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q17: If yes, please specify:(You may tick more than 1 box)**

Category A commitments deposited,  
Category B commitments under preparation,  
Category C commitments under preparation

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**PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 8: Border Agency Cooperation,  
Art 10: Formalities Connected with Importation, Exportation and Transit

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

Yes

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**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

United States, World Customs Organization

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**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

No

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**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?**

No

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**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)**

*Respondent skipped this question*

**Q25: If yes, is this national strategy reflected in your national development strategy?**

*Respondent skipped this question*

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**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?**

Unsure

**Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?**

Unsure

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**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?**

*Respondent skipped this question*

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?**

*Respondent skipped this question*

**PAGE 29: SECTION 3 : E-COMMERCE**

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)**

*Respondent skipped this question*

**PAGE 30: SECTION 3 : E-COMMERCE**

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Dealing with returned goods,  
High costs of small parcel shipment,  
High shipping costs,  
Issuance and acceptance of sanitary and phytosanitary certificates

**PAGE 31: SECTION 3 : E-COMMERCE**

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Costs of delivery for small parcel trade ,  
Dealing with returned goods,  
Warehousing, storage and packaging difficulties

**PAGE 32: SECTION 3 : E-COMMERCE**

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

Percentage of goods exported through e-commerce	11-20%
Percentage of services exported through e-commerce	41-50%
Percentage of goods traded as expedited shipments	31-40%
Growth of imports through e-commerce channels in the past 3 years	41-50%
Growth of export through e-commerce channels in the past 3 years	31-40%
Growth of expedited shipments	31-40%

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**PAGE 33: SECTION 3 : E-COMMERCE**

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Difficulties issuing origin certificates,  
 Difficulties issuing sanitary and Phytosanitary certificates  
 ,  
 Problems clearing small parcel shipments

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**PAGE 34: SECTION 3 : E-COMMERCE**

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Acceptance of e-certification difficulties ,  
 Difficulties applying intellectual property protection,  
 Difficulties applying Sanitary and Phytosanitary measures  
 ,  
 Rules of origin determination questions

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**PAGE 35: SECTION 3 : E-COMMERCE**

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Fixed broadband	61-70%
Wifi	81-90%
Mobile phone	81-90%

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Access to digital information ,  
 Access to labour with necessary technical skills ,  
 Cost of broadband subscription ,  
 Cost of mobile phone subscription ,  
 Credit card payments, Data protection

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**PAGE 36: SECTION 3 : E-COMMERCE**

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, credit or debit card transactions ,  
 Yes, e-government transactions ,  
 Yes, mobile money, Yes, e-banking

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**PAGE 37: SECTION 3 : E-COMMERCE**

**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

71-80%,  
 Please provide a reference of weblink to the document(s) on which your answer is based.  
 To be provided later

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**PAGE 38: SECTION 3 : E-COMMERCE**

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 39: SECTION 3 : E-COMMERCE**

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?**

Yes, only domestic remittances and fund transfer

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**PAGE 40: SECTION 3 : E-COMMERCE**

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)**

E-government forms and application downloads ,  
 On-line submission of forms and applications ,  
 Electronic payments

## PAGE 41: SECTION 3 : E-COMMERCE

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**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?** Unsure

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**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?** Unsure

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## PAGE 42: SECTION 3 : E-COMMERCE

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**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?** Unsure

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## PAGE 43: SECTION 3 : E-COMMERCE

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**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)** *Respondent skipped this question*

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## PAGE 44: SECTION 3 : E-COMMERCE

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**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?** Yes

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## PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

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**Q48: Does your national development strategy include trade-related infrastructure development priorities?** Yes

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## PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

TRANSPORT INFRASTRUCTURE,

Maritime transport infrastructure,

Air transport infrastructure,

Rail transport infrastructure,

Road transport infrastructure,

Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing

,

COMMUNICATION INFRASTRUCTURE,

Telecommunications infrastructure

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**PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?**

Yes

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**PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

- PROFESSIONAL SERVICES,
  - Architectural services,
- COMMUNICATION SERVICES,
  - Courier and express delivery services,
  - Telecommunication services,
- CONSTRUCTION AND RELATED ENGINEERING SERVICES
- ,
- EDUCATIONAL SERVICES,
- TOURISM AND TRAVEL RELATED SERVICES,
  - Hotels and restaurants (including catering),
- TRANSPORT SERVICES (passenger and freight transportation)
  - ,
  - Maritime transport services,
  - Air transport services, Space transport services,
  - Rail transport services, Road transport services,
  - Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

**PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?**

Yes

**PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

TOURISM AND TRAVEL RELATED SERVICES ,

TRANSPORT SERVICES (passenger and freight transportation)

,

Other (please specify),

Additional information about services sectors identified as important for growth in industrial capacity and manufacturing.

Energy related services

**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

COMMUNICATION SERVICES,

Telecommunication services,

EDUCATIONAL SERVICES,

TOURISM AND TRAVEL RELATED SERVICES ,

Hotels and restaurants (including catering) ,

Travel agencies and tour operators services ,

TRANSPORT SERVICES (passenger and freight transportation)

,

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
 Limitations on natural persons ,  
 Limited access to export markets ,  
 Low levels of domestic investment ,  
 Low levels of foreign direct investment ,  
 National monopolies ,  
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
 ,  
 Qualification requirements ,  
 Quality of services offered , Regulatory restrictions

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**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
 Access to finance ,  
 Competition from suppliers in informal sector ,  
 Costs of services offered ,  
 Domestic sourcing requirements for foreign investors  
 ,  
 Lack of recognition internationally of professional or vocational qualifications  
 ,  
 Licensing requirements ,  
 Limitations on natural persons ,  
 Limited access to export markets ,  
 National monopolies ,  
 Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
 ,  
 Qualification requirements , Regulatory restrictions

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**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

PROFESSIONAL SERVICES, Legal services,  
 Architectural services, Engineering services,  
 COMMUNICATION SERVICES,  
 Telecommunication services,  
 DISTRIBUTION SERVICES (including wholesale and retail trade services)  
 ,  
 EDUCATIONAL SERVICES,  
 HEALTH RELATED AND SOCIAL SERVICES,  
 Hospital services ,  
 TOURISM AND TRAVEL RELATED SERVICES ,  
 Hotels and restaurants (including catering) ,  
 Travel agencies and tour operators services ,  
 TRANSPORT SERVICES (passenger and freight transportation)  
 ,  
 Road transport services ,  
 Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

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**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?**

Yes,  
 If yes, please provide further details and a link to the project website or other documentation:  
 National Trade in Services Policy Framework

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**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q59: Does your national development strategy include actions to improve the investment climate?**

Yes

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**PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q60: If yes, please specify how: (You may tick more than 1 box)**

By reducing risk for investors, By training officials,  
By updating investment policy, regulations and/or strategy  
,  
By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.

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**PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Embedding investment policy in overall development strategy  
,  
Facilitating entry and operations of foreign investors ,  
Focusing on investment policy implementation and enforcement  
,  
Training officials,  
Updating investment policy, regulations and/or strategy

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**PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q62: Are development partners supporting investment climate reforms ?**

Yes

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?**

Yes,  
Please provide further details and a link to the project website or other documentation:  
One - Stop - Shop Project implementation in partnership and with technical assistance from Singapore Cooperation Enterprise.

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**PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

TOURISM AND TRAVEL RELATED SERVICES ,

Hotels and restaurants (including catering) ,

Travel agencies and tour operators services ,

TRANSPORT SERVICES (passenger and freight transportation)

,

Maritime transport services,

Air transport services, Rail transport services

**PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?**

Yes

**PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors:(You may tick more than 1 box)**

PROFESSIONAL SERVICES,

RESEARCH AND DEVELOPMENT SERVICES,

COMMUNICATION SERVICES,

EDUCATIONAL SERVICES,

FINANCIAL SERVICES,

HEALTH RELATED AND SOCIAL SERVICES ,

TOURISM AND TRAVEL RELATED SERVICES

**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

- 3. Good health and well-being , 4. Quality education,
  - 5. Gender equality,
  - 8. Decent work and economic growth ,
  - 9. Industry, innovation and infrastructure ,
  - 10. Reduce inequalities, 13. Climate action
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**PAGE 66: END OF SURVEY**

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**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Ministry of Information and Communication Technology,  
Namibia Investment Centre, Industrial Development,  
Namibia Board of Trade

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