



## PAGE 5: ABOUT YOU

## Q1: Respondent

CONGO

## Q2: About you

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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

## Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Network infrastructure (power, water, telecommunications)	2
Transport infrastructure (airport, roads, rail, port)	1
Services development	4
Industrialization	3

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

## Q5: Have your Aid-for-Trade priorities changed since 2014?

No

## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes  
:(Please choose no more than 3 options)**

*Respondent skipped this question*

**Q7: Have these changes been reflected in your dialogue  
with development partners?**

*Respondent skipped this question*

**PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q8: In your view, can Aid for Trade make a contribution  
to the achievement of the 2030 Sustainable Development  
Agenda ?**

Yes

**PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q9: If yes, please specify which Sustainable  
Development Goals (SDGs) you think that Aid for Trade  
may help to achieve?Sustainable Development Goals:**

1. No poverty , 2. Zero hunger ,  
3. Good health and well-being , 4. Quality education,  
6. Clean water and sanitation ,  
9. Industry, innovation and infrastructure ,  
13. Climate action,  
12. Responsible consumption and production

**PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q10: In your view, can Aid for Trade make a contribution  
to women's economic empowerment?**

Yes

**Q11: Have you participated in any evaluation process  
that has been undertaken on the Aid-for-Trade support  
you receive?**

No

**PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q12: Is trade facilitation reflected as a priority in your  
national or regional development policy? (You may tick  
more than 1 box)**

Yes, Regional Development Strategy with a direct link  
or reference link to the TFA

**PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

National development strategy,  
National trade strategy,  
Regional development strategy,  
Regional infrastructure strategy

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**PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT**

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**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

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**PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT**

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**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited ,  
Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") awaiting parliamentary or executive approval

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**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

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**PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT**

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**Q17: If yes, please specify:(You may tick more than 1 box)**

Category A commitments deposited ,  
Category B commitments under preparation ,  
Category C commitments under preparation

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**PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT**

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**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 1: Publication and Availability of Information ,

Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties

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Art 7: Release and Clearance of Goods ,

Art 8: Border Agency Cooperation ,

Art 10: Formalities Connected with Importation, Exportation and Transit

,

Art 12: Customs Cooperation ,

Additional information on the disciplines of the TFA you are seeking Aid for Trade support to implement particularly with respect to specific measures within articles (e.g. single window, authorized operator, etc.).

Electronic payment, risk assessment.

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

No

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**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

*Respondent skipped this question*

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**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

No

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**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?** Yes

PAGE 26: SECTION 3 : E-COMMERCE

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)** Information and Communication Technology (ICT) development  
,  
Telecommunications strategy

**Q25: If yes, is this national strategy reflected in your national development strategy?** Partially

PAGE 27: SECTION 3 : E-COMMERCE

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?** *Respondent skipped this question*

**Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?** *Respondent skipped this question*

PAGE 28: SECTION 3 : E-COMMERCE

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?** National committee,  
Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government.  
In the National Monitoring & Coordination Committee for Multilateral Trade Negotiations we have a committee in charge of trade facilitation.

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?** Yes

PAGE 29: SECTION 3 : E-COMMERCE

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)** Access to online platforms ,  
Business to consumer transactions ,  
Business to business transactions , Payment issues,  
Delivery systems, Customs automation

## PAGE 30: SECTION 3 : E-COMMERCE

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Determination and payment of export taxes ,  
 High shipping costs,  
 Issuance and acceptance of export certificates ,  
 Problems with on-line payment systems ,  
 Problems with intellectual property protection regulations  
 ,  
 Problems with determination or payment of customs or other duties  
 ,  
 Issuance and acceptance of origin certificates

## PAGE 31: SECTION 3 : E-COMMERCE

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Difficulties in determination and payment of sales tax or other charges  
 ,  
 Lack of transparency in customs and other border procedures  
 ,  
 Problems with determination and payment of customs or other duties  
 ,  
 Other (please specify),  
 Additional information on the import challenges faced by your MSMEs in relation to cross border e-commerce transactions.  
 Other fees & charges.

## PAGE 32: SECTION 3 : E-COMMERCE

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

Percentage of goods exported through e-commerce	61-70%
Growth of imports through e-commerce channels in the past 3 years	71-80%

## PAGE 33: SECTION 3 : E-COMMERCE

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Difficulties issuing origin certificates,  
Difficulties issuing sanitary and Phytosanitary certificates

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**PAGE 34: SECTION 3 : E-COMMERCE**

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Difficulties applying intellectual property protection,  
Difficulties in applying customs risk management techniques  
,  
Electronic single window issues

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**PAGE 35: SECTION 3 : E-COMMERCE**

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Mobile phone 31-40%

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Consumer rights, Cost of broadband subscription,  
Credit card payments,  
Intellectual property registration and policies addressing IP infringement  
,  
Problems registering as vendors on online e-commerce platforms  
,  
Slow internet connection speeds

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**PAGE 36: SECTION 3 : E-COMMERCE**

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, mobile money,  
Yes, credit or debit card transactions

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**PAGE 37: SECTION 3 : E-COMMERCE**

**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

11-20%

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**PAGE 38: SECTION 3 : E-COMMERCE**

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

**PAGE 39: SECTION 3 : E-COMMERCE**

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?**

Yes, only domestic remittances and fund transfer

**PAGE 40: SECTION 3 : E-COMMERCE**

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)**

Electronic payments

**PAGE 41: SECTION 3 : E-COMMERCE**

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?**

No

**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?**

No

**PAGE 42: SECTION 3 : E-COMMERCE**

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?**

Yes

**PAGE 43: SECTION 3 : E-COMMERCE**

**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)**

Bilateral donors, Multilateral and regional donors

**PAGE 44: SECTION 3 : E-COMMERCE**

**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?**

Yes

## PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q48: Does your national development strategy include trade-related infrastructure development priorities?** Yes

## PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

TRANSPORT INFRASTRUCTURE,  
Air transport infrastructure,  
Rail transport infrastructure,  
Road transport infrastructure

## PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?** Yes

## PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

Medical and dental services ,  
OTHER BUSINESS SERVICES,  
EDUCATIONAL SERVICES,  
ENVIRONMENTAL SERVICES,  
FINANCIAL SERVICES,  
HEALTH RELATED AND SOCIAL SERVICES ,  
TRANSPORT SERVICES (passenger and freight transportation)

## PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?** Yes

## PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

TRANSPORT SERVICES (passenger and freight transportation)  
,  
FINANCIAL SERVICES,  
ENVIRONMENTAL SERVICES,  
EDUCATIONAL SERVICES,  
COMMUNICATION SERVICES,  
OTHER BUSINESS SERVICES,  
RESEARCH AND DEVELOPMENT SERVICES,  
PROFESSIONAL SERVICES

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**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

Advertising services,  
Telecommunication services,  
Secondary education services,  
Higher education services,  
TRANSPORT SERVICES (passenger and freight transportation)  
,  
Air transport services, Road transport services

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**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
Costs of services offered,  
Limited access to export markets,  
Low levels of domestic investment ,  
Low levels of foreign direct investment ,  
Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
,  
Quality of services offered

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**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
 Access to finance ,  
 Low levels of domestic investment ,  
 Low levels of foreign direct investment ,  
 Poor information and communication technology network infrastructure  
 ,  
 Quality of services offered

**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)  
 ,  
 COMMUNICATION SERVICES,  
 EDUCATIONAL SERVICES,  
 FINANCIAL SERVICES,  
 TRANSPORT SERVICES (passenger and freight transportation)

**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?**

No

**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q59: Does your national development strategy include actions to improve the investment climate?**

Yes

**PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q60: If yes, please specify how: (You may tick more than 1 box)**

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency  
 ,  
 By updating investment policy, regulations and/or strategy

## PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Updating investment policy, regulations and/or strategy

,

Focusing on public governance and institutions ,

Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

## PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q62: Are development partners supporting investment climate reforms ?**

Yes

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?**

Yes,

Please provide further details and a link to the project website or other documentation:

World Bank project on the diversification of the economy and another World Bank project on the improvement of the business climate.

## PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

TRANSPORT SERVICES (passenger and freight transportation)

,

HEALTH RELATED AND SOCIAL SERVICES ,

ENVIRONMENTAL SERVICES,

EDUCATIONAL SERVICES

## PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?**

Yes

## PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)**

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

EDUCATIONAL SERVICES,

HEALTH RELATED AND SOCIAL SERVICES

**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

1. No poverty , 2. Zero hunger ,
3. Good health and well-being , 4. Quality education ,
6. Clean water and sanitation ,
12. Responsible consumption and production ,
7. Affordable and clean energy

**PAGE 66: END OF SURVEY**

**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Planning, Customs & Transport (Ministries)