

INHOPE

The International Association of Internet Hotlines

APEC/OECD

**Children in the online Environment
Singapore**

15 April 2009

**Ruben Rodriguez
President**

"The project is co-funded by the European Union, through the Safer Internet plus programme".

Visit: <http://ec.europa.eu/saferinternet>



What is INHOPE?

- INHOPE is an umbrella organization of national Hotlines providing a resource for the internet users to report about illegal content
- Founded in 1999 under the European Commission's Safer Internet Action Plan to combat growing concerns related to the illegal content
- INHOPE represents and co-ordinates the global network of Internet Hotlines and supports them in their fight against illegal content
- The global network currently consists of 33 Hotlines in 29 different countries all over the world

Mission of INHOPE

To support and enhance the performance of Internet Hotlines around the World, ensuring swift action is taken in responding to reports of illegal content to make the internet a safer environment.

INHOPE Membership

Full and Provisional

April/2009

Australia	-ACMA (1999)	Iceland	-Barnaheill (2001)
Austria	-Stoplevel (1999)	Ireland	-ISPAI (1999)
Belgium	-Child Focus (2001)	Italy	- HOT 114 (2006)
Bulgaria	-ARC Fund (2006)	Italy	-STC Italy (2003)
Canada	-Cybertip.ca (2005)	Japan	-Internet Association Japan (2007)
Chinese Taipei	-ECPAT Taiwan (2005)	Lithuania	-Communications Regulatory Auth. of the Republic of Lithuania
Cyprus	-CNTI (2008)		(2008)
Cyprus	-Safeweb (2005)	Luxembourg	-LISA Stoplevel (2008)
Czech Republic	-Our Child Foundation (2007)	Netherlands	-Meldpunt (1999)
Denmark	-Red Barnet (2002)	Poland	-NASK (2006)
Finland	-STC Finland (2002)	Portugal	-FCCN (2007)
France	-AFA (1999)	Slovenia	-Spletno Oko (2007)
Germany	-ECO (1999)	South Korea	-KISCOM (2003)
Germany	-FSM (1999)	Spain	-Protegeles (2002)
Germany	-Jugendschutz.net (1999)	United Kingdom	-Internet Watch Foundation (1999)
Greece	-SafeNet (2004)	United States of America	-Cybertipline (1999)
Hungary	-MATISZ (2005)	Russia	- May 2009
		South Africa	- May 2009

National Hotlines

- National contact point for the public to report illegal content on the Internet
- Illegality of the reported sites is investigated
- Origin of the illegal sites is traced
- Information concerning the illegal site is passed to the member Hotline in the country of origin
- Hotline in the country of origin informs the national law enforcement agency
- Law enforcement procedures in national and international level
- Internet Service Provider contacted by the Law Enforcement or the Hotline – depending on the national agreement
- INHOPE best practice standards

INHOPE

- Provides a single point of contact for global reports of illegal content to initiate global activities
- Offers an easy way for the public to report anonymously suspected illegal sites and content they find on the Internet
- Provides the fastest and most effective way to get the information concerning illegal content to the party that has the best possibilities to take action
- Established procedures and support from various national and international stakeholders

Illegal content

- The definition of illegal content relies on national legislations
- Illegal content might concern
 - Child pornography
 - Extreme violence
 - Racism and xenophobia
 - Bestiality
 - Grooming
 - Online hate & xenophobia websites
 - Adult pornography

Global Trend Report

9/2004 -12/2006

- INHOPE network received 900,000 reports from the general public
- In total 1.9 million reports processed
- 160,000 reports forwarded to law enforcement agencies for action (5,800 per month)
- 21% of all processed reports were about illegal or harmful content (20,000 per month)
- 50% of these Images of Child Sexual Abuse
- 19% of these other child-related content
- Images of Child Sexual Abuse grew by 15% per year

2007 Trends

- All together 900,000 reports processed by the member hotlines
- 6,000 reports per month assessed as potentially illegal – passed to Law Enforcement
- Note – the figures describe the work of the Hotlines – not the actual amount of reported or existing illegal sites

INHOPE URL Database

- In order to gain more relevant information and to intensify the work a shared URL database will be created
- Reduce duplication of reports passed to Law Enforcement
- Provides a global view of the problem related to the images of child sexual abuse
- More relevant information for developing strategies to tackle the problem

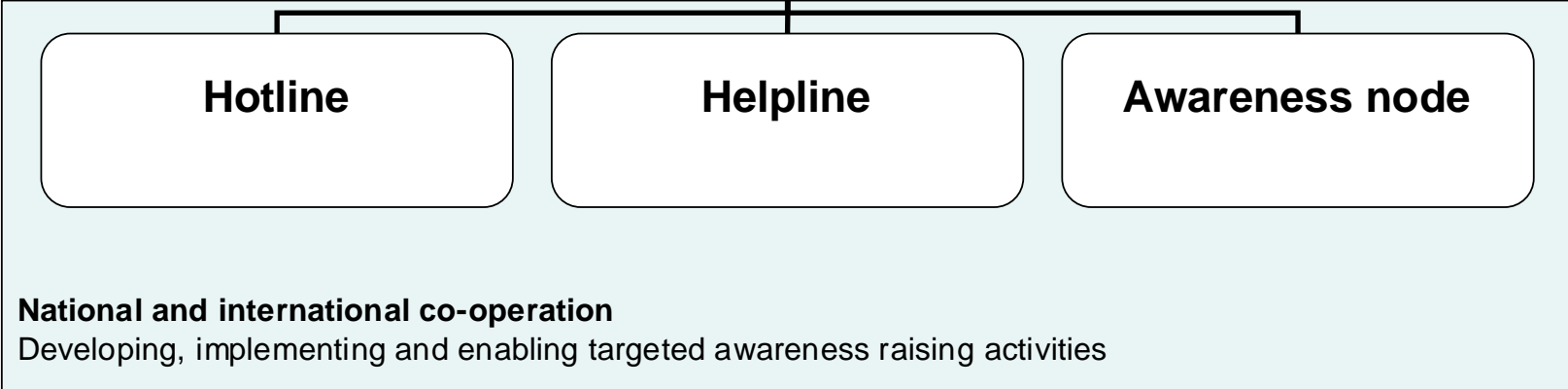
INHOPE & INSAFE collaboration

- Participating and supporting the Safer Internet Day celebration
- Links and logos
- Exchange of quality information
- Participation in meetings and events
- Joint events and trainings
- Invitations to attend and present at the network meetings
- Strategic meetings
- Regional meetings
- Reciprocal sharing of knowledge

European Commission
Safer Internet Plus
Programme



National nodes





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Welcome to INHOPE

INHOPE is the International Association of Internet Hotlines and was founded in 1999 under the [EC Safer Internet Action Plan](#).

Over the last decade the Internet has changed the way we communicate, the way we do business and ultimately the way we live.

Unfortunately, there is also a downside to the Internet and the last number of years has seen an increase in [illegal content](#) online.

INHOPE represents Internet Hotlines all over the world, supporting them in their aim to respond to reports of illegal content to make the Internet safer. Click [here](#) to find out more about INHOPE.

To find out more about the important part Hotlines play in eliminating illegal content on the internet click [here](#).



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LATEST NEWS

22.Aug.2007

A nationwide social campaign informing about the hotline / contact point dealing with illegal Internet content, [www.dyzurnet.pl](#) was launched on 23 August 2007 .



Download the INHOPE brochure (2.5mb)



[Read the inaugural INHOPE newsletter](#)



delivering
global
security



the international
association of
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www.inhope.org

