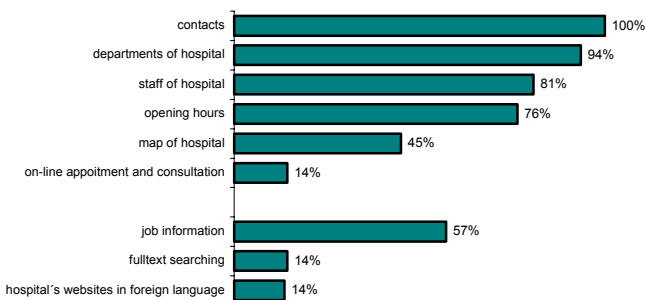


Information and services available on hospital's websites

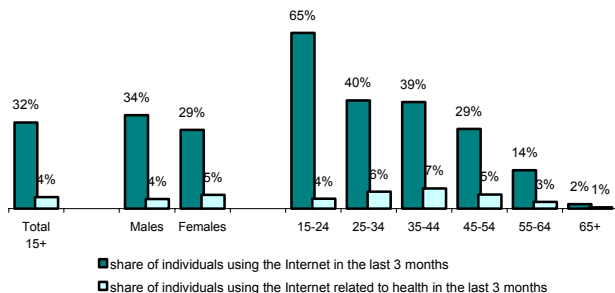
Share of hospitals with website presentation offering selected information and services on their websites



Source: Czech Statistical Office, Web site survey, 2004

ICT usage by individuals

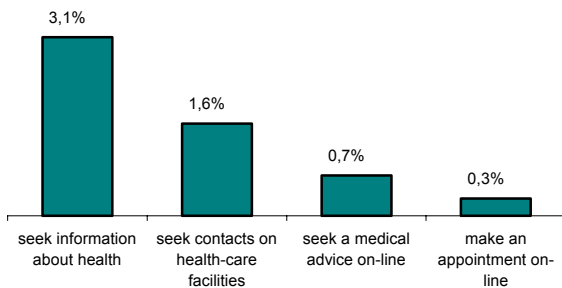
Percentage of individuals* using the Internet related to health in the 4th quarter 2004, by gender and by age group



* Share in all persons aged 15+ in given group

Source: Czech Statistical Office, Survey on ICT usage in households & by individuals 2004

Percentage of individuals* using Internet related to health by type of its use in the 4th quarter 2004

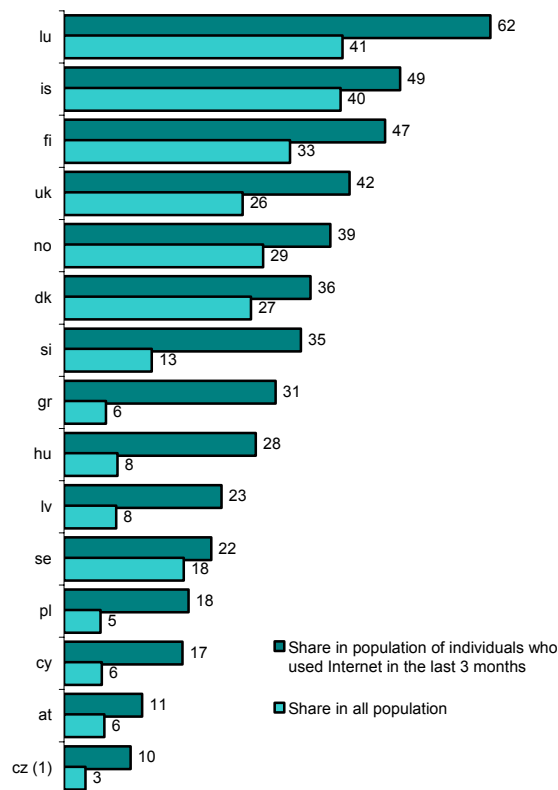


* Share in all persons aged 15+ in given group

Source: Czech Statistical Office, Survey on ICT usage in households & by individuals 2004

International comparison

Percentage of individuals (aged 16-74) who used Internet for seeking health information on injury, disease or nutrition in 1st quarter 2004



(1) CZ- persons aged 15 + and reference period 4 th quarter 2004

Source: Eurostat, Community Household Survey on ICT Usage 2004; Czech Statistical Office, Survey on ICT usage in households & by individuals 2004

Notes

Health-care facilities – all institutions offering health care as hospitals, teaching hospitals, specialized therapeutic institutions, physiotherapeutic institutions, balneological institutions, hospices, independent surgeries of physicians, pharmacies, dispensaries, public health service and others

Other relevant information – means legislation, general information from various fields related to health, other administrative information

Other administration – means revenue office, local and regional government, statistical office, general medical council, general pharmaceutical council

Make an appointment on-line – indicator searching a possibility of making an appointment on hospital web site

Medical advice on-line – allow to individuals to send some questions about health from hospital web site, on which physicians give advice by e-mail or by releasing on hospital web pages

www.czso.cz

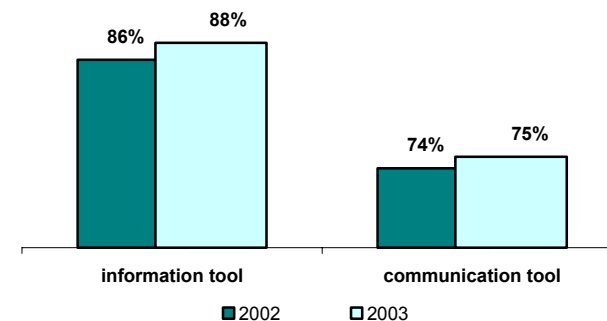
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CZECH STATISTICAL OFFICE

INFORMATION SOCIETY IN THE CZECH REPUBLIC

eHealth

Share of health-care facilities in the Czech Republic using the Internet as information and communication tool; 2002-2003



* Share in response of surveyed institutions

Source: Ministry of Healthcare of the Czech Republic – IHIS, 2002 and 2003

Development of health service (quality and effectiveness of available health-care services and providing new ones) is dependent more and more on the broad opportunities given by the modern information and communication technologies. The appropriate usage of these technologies can further help to further raise quality of life. Within the field of health service administration, there has been substantial growth in applications, ranging from inter-administration applications (e.g. reimbursement, procurement) to public-administration applications, (e.g. making appointments). The Internet has become a substantial and increasing body of information available to patients and to the general public at large.

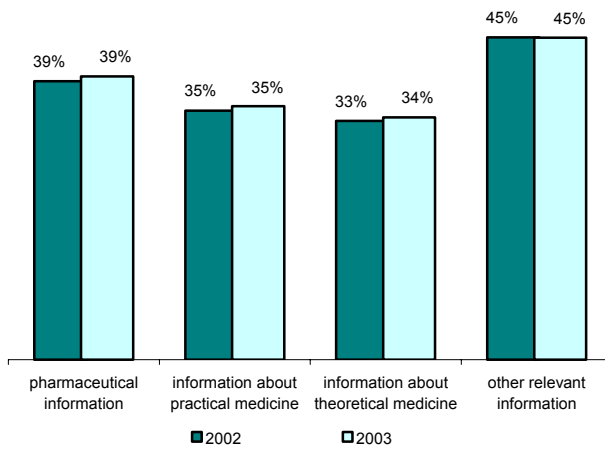
The Czech Statistical Office in cooperation with the Institute of Health Information and Statistics of the Czech Republic (IHIS) that is a state-subsidized organization administered by the Ministry of Healthcare of the Czech Republic developed a short module (set of basic questions) related to ICT usage in the health-care facilities. This module is a part of the questionnaires used for the census surveys carry out by the Ministry of Healthcare of the Czech Republic for health-care institutions.

To get more information about the ICT usage by health-care facilities, the Czech Statistical Office within its project „Website Content Survey 2004“ surveyed a content and online services available on/via website presentation of hospitals. Offering online information and services available for individuals on/via website presentation is consider as how new technologies can improve health-care services.

The data on use of the ICT by individuals related to health come from an annual survey of the Czech Statistical Office on ICT usage in Czech households and by individuals 2004. This survey was based on the “Eurostat model for a Community survey on ICT usage in households and by individuals 2004”.

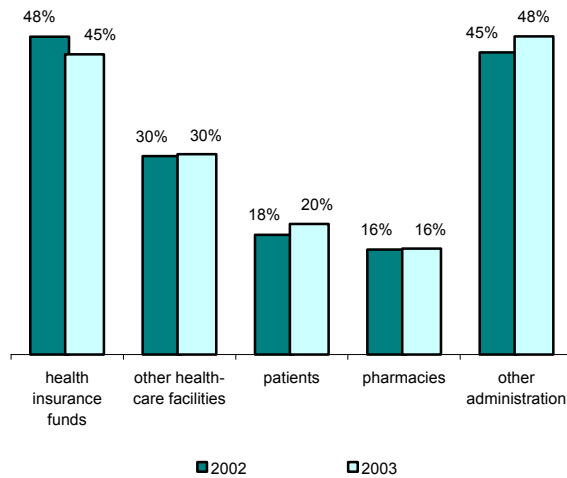
Internet usage in health-care facilities

Share of health-care facilities* in the Czech Republic using the Internet for information searching; 2002-2003



* Share in response of surveyed institutions
Source: Ministry of Healthcare of the Czech Republic – IHIS, 2004

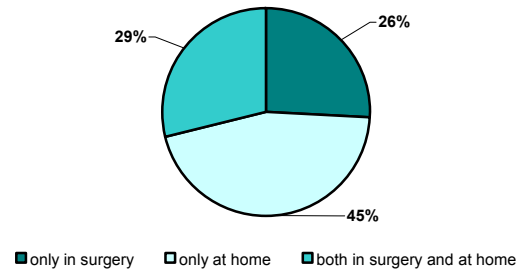
Share of health-care facilities* in the Czech Republic using the Internet for communication with other institutions; 2002-2003



* Share in response of surveyed institutions
Source: Ministry of Healthcare of the Czech Republic – IHIS, 2002 and 2003

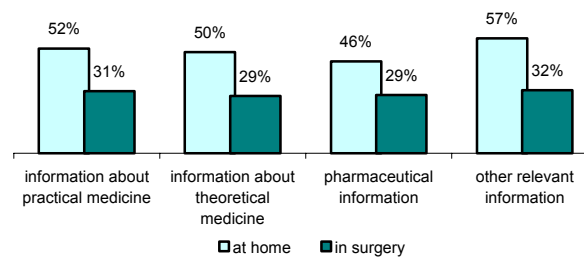
Internet usage in the Independent surgeries of physicians

Use of the Internet by physicians* of the independent surgeries in the Czech Republic, by place of connection; 2003



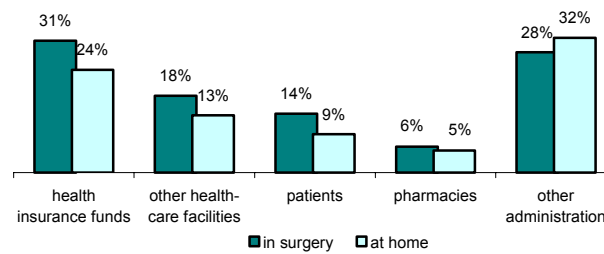
* Share in response of surveyed physicians
Source: Ministry of Healthcare of the Czech Republic – IHIS, 2004

Share of physicians of the Independent surgeries in the Czech Republic using the Internet for information searching; 2003



Source: Ministry of Healthcare of the Czech Republic – IHIS, 2004

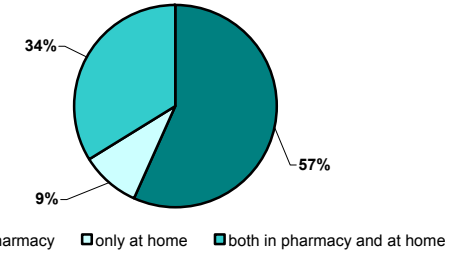
Share of physicians of the Independent surgeries in the Czech Republic using the Internet for communication with other institutions; 2003



Source: Ministry of Healthcare of the Czech Republic – IHIS, 2004

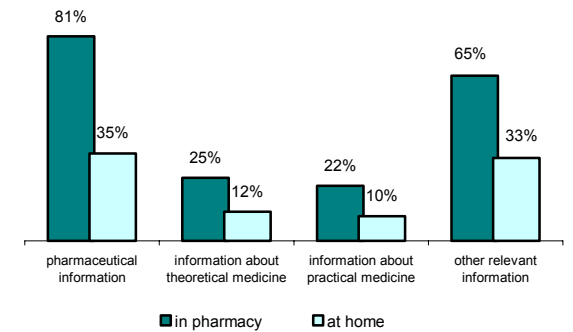
Internet use in pharmacies

Use of the Internet by staff of pharmacies* in the Czech Republic, by place of connection; 2003



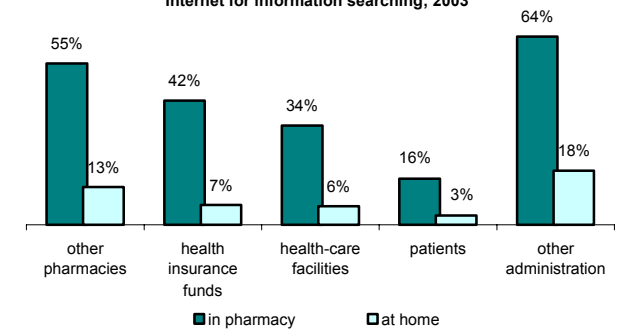
* Share in response of surveyed pharmacies
Source: Ministry of Healthcare of the Czech Republic – IHIS, 2004

Share of staff of pharmacies in the Czech Republic using the Internet for information searching; 2003



Source: Ministry of Healthcare of the Czech Republic – IHIS, 2004

Share of staff of pharmacies in the Czech Republic using the Internet for information searching; 2003



Source: Ministry of Healthcare of the Czech Republic – IHIS, 2004