

Deregulation and Liberalization in Japanese General Insurance Market

29th October 2004

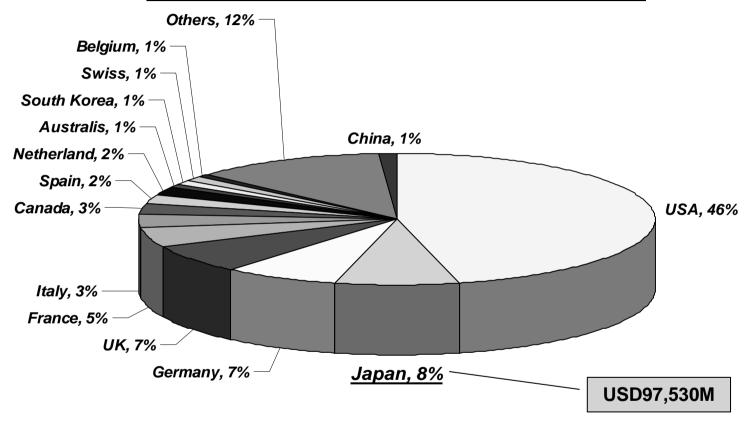
Takeshi Oiwa

SOMPO JAPAN INSURANCE INC.

INDEX

| 1. Features of Japanese General Insurance Market | t P.1 - 4 |
|--|-----------|
| 2. Development of Deregulation | P.5 - 6 |
| 3. Current Regulations of insurance products | P.7 |
| 4. Rating Organization | P.8 - 9 |
| 5. Progressed "Post" Regulation | P.10 |
| 6. Early Warning Measures | P.11 |
| 7. Policyholder Protection Corporation | P.12 - 14 |
| 8. Consolidation | P.15 - 16 |
| 9. Overview of Japanese financial sectors | P.17 |
| 10. General Insurance Industry in Japan | P.18 |
| 11. Vision of a leading Japanese General Insurer | P.19 |

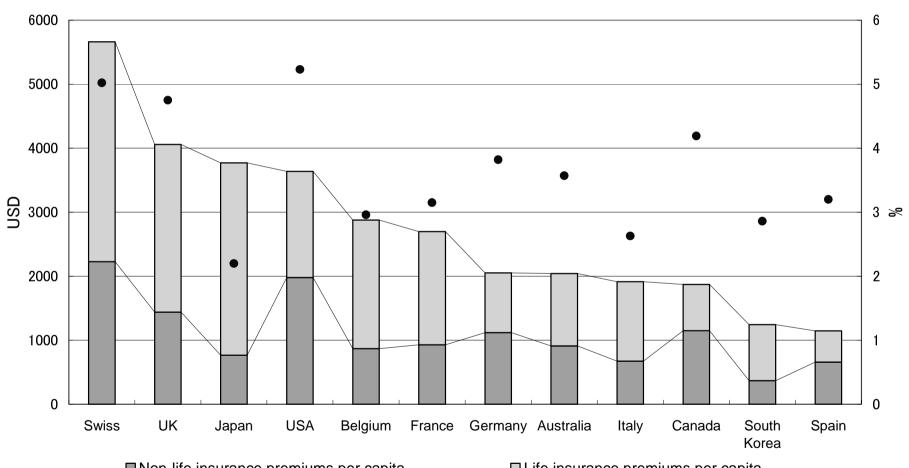
Non-life Insurance Premium by Country 2003



World Total USD1,268,157M

Source: Swiss Re

Insurance density and penetration in selected markets, 2003



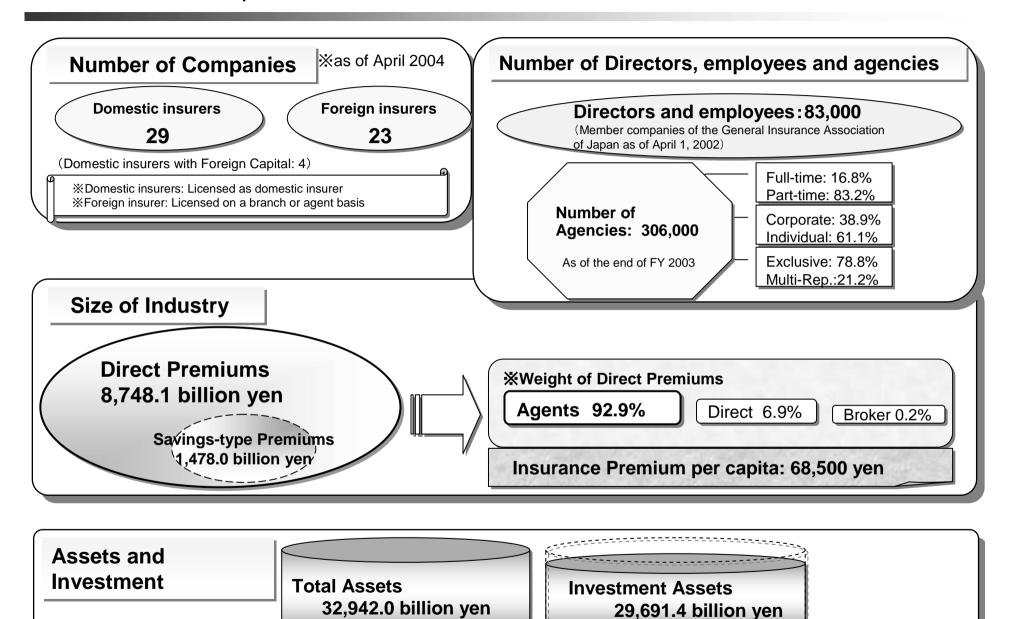
■ Non-life insurance premiums per capita

☐ Life insurance premiums per capita

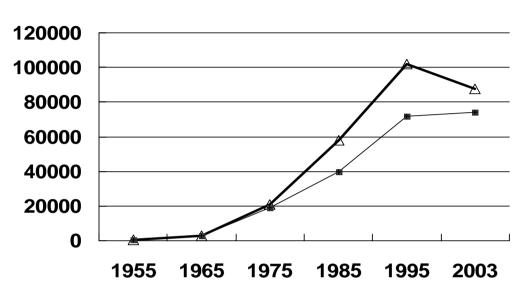
• Non-life insurance premiums in % of GDP

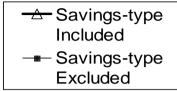
Source: Swiss Re

*xas of March 2004

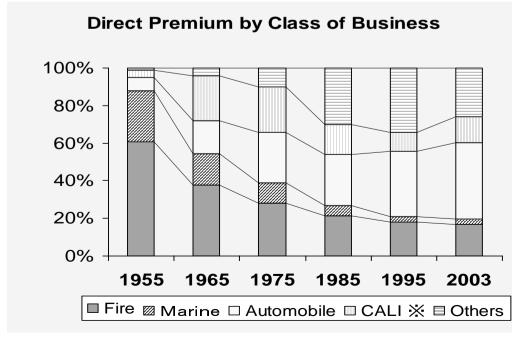


Transition of Total Direct Premiums (**million yen)





Direct premium has increased from \60billion to \8,750billion, about 150 times during the 50 years.



Automobile insurance has increased remarkably.

Xcompulsory automobile liability insurance

Legal Reform

[1936] Former Insurance Business Law [1948] Non-life insurance rating organization Law [1951] Amendment of Insurance Business Law and Non-life insurance rating organization Law

Liberalization of products

Rating organization provides "Advisory Rate".

"Obligatory Rate"

Need to adhere to organization rate

[1996.4] New Insurance Business Law

- Mutual entry of life and non-life insurance companies thorough subsidiaries
- Introduction of Broker System
- Review of the tariff system
- Introduction of "File & Use" System for product development

"Reference Expense Cost" (advisory expense cost for Fire insurance)

File & Use for 14 products

Legal Reform

Initiation of "Big Bang" [96.11] Japan-US Insurance **[96.12]** Talks completed Review of the Rating [98.06] **Organization System** Policyholders Protection Financial System Corporations Reform Law Early Warning Measures [98.07] <Review of the Rating Amendment of rating organization Organization System> Law [00.05] OTC Insurance sales by Amendment of insurance banks (partial) business Law

Liberalization of products

"risk-segmented" automobile insurance

"Reference Loss Cost"(advisory loss cost for Automobile, Fire, PA)

[97.01] [99.08] Expansion of File & Use

- 1. "File & Use System" was introduced for limited classes in 1996 in accordance with Japan-US Insurance Talks.
- 2. Eligible class has been added up gradually since then. Remaining Prior Approval products are as follows.

Type of products still under "Prior Approval System"

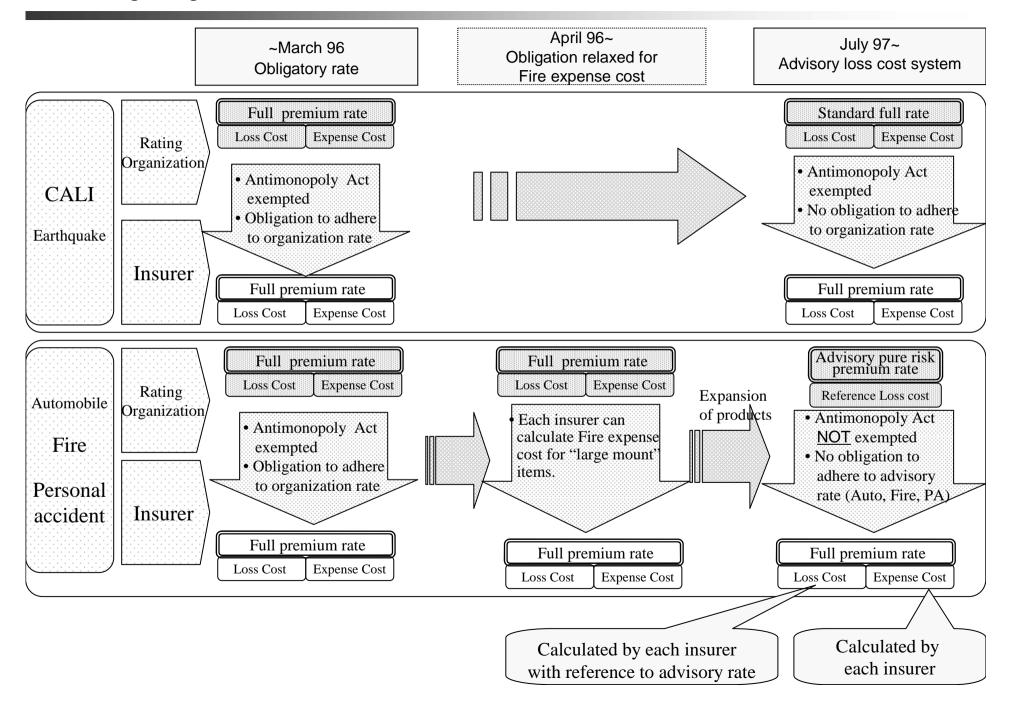
- ✓ Compulsory Automobile Liability Insurance
- ✓ Earthquake Insurance on Dwelling Risks
- ✓ Third sector insurance (Personal accident insurance, Medical expense insurance, Overseas travelers' personal accident insurance etc.)
- ✓ Automobile insurance ("Non-fleet" policyholders with less than 10 insured vehicles)

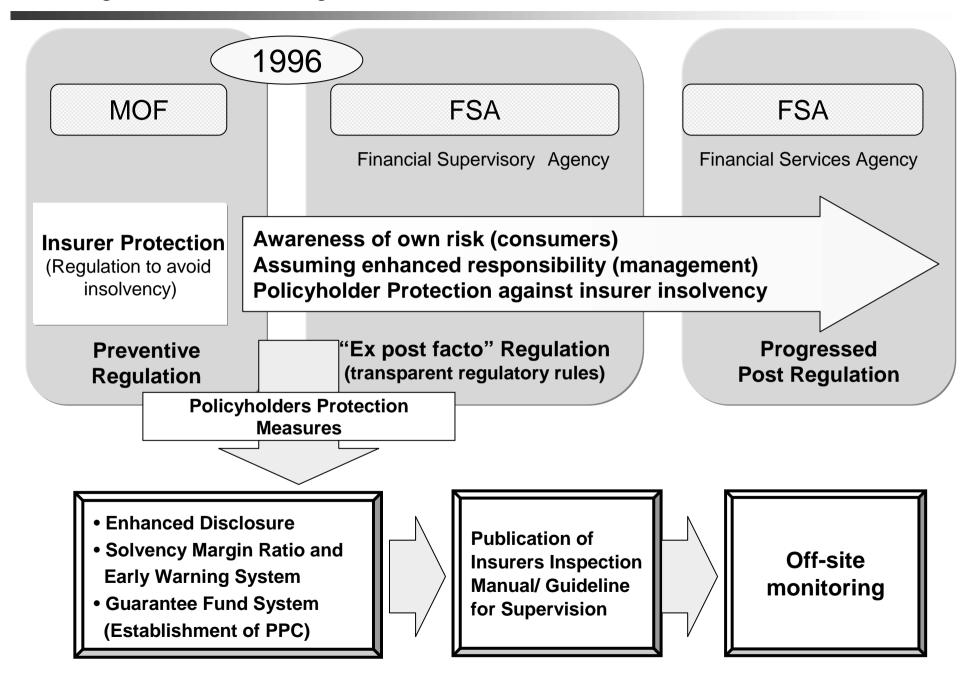
Historical Development

| 1948 | Establishment of "Non-Life insurance rating organization of Japan" |
|------|--|
| 1951 | Organization rate became mandatory for members to adhere to. |
| 1955 | Enactment of the Automobile Liability Security Law Automobile Liability Insurance became compulsory. |

| 1 (1(1) | Abolition of obligation of the members to adhere to organization rate. (with 2-year transition period) |
|---------|--|
| 2002 | Merger of the two rating organizations |

4. Rating Organization



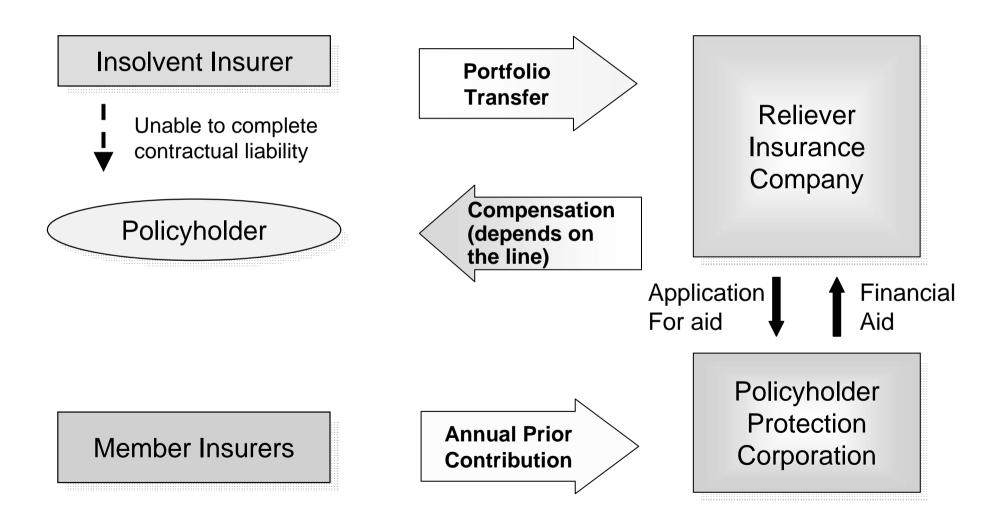


- A measure taken by the government urging insurance companies to improve their management at an early stage in accordance with solvency margin ratio
- Implemented in April 1999.

An order to submit a business improvement plan will be issued in accordance with the solvency margin ratio.

| Criteria | Solvency Margin Ratio | Content of Measure | | | | |
|------------------|--------------------------|--|--|--|--|--|
| Not-applied | More than 200% | | | | | |
| 1st Criterion | Less than 200% | An order for submission of a business improvement | | | | |
| 2nd Criterion | Less than 100% | Orders for submission of plans to reinforce capital adequacy prohibition of dividends or executives' bonuses decrease in expenses cost a scale-down in business of subsidiaries etc | | | | |
| 3rd Criterion | Less than 0% | An order for suspension of partial or total business operations | | | | |

When a reliever appears..



When a reliever doesn't appear...

Insolvent Insurer

| | |

Unable to complete contractual liability

Policyholder

Portfolio Transfer

Compensation (depends on the line)

Member Insurers

Annual Prior Contribution

Policyholder Protection Corporation

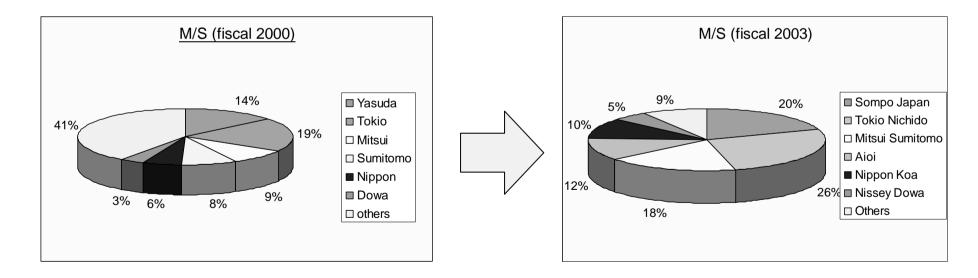
- -Administer transferred portfolio
- -When a reliever appears, transfer the portfolio to the reliever.

Eligible Contracts & Compensation Ratio Cover by insolvent Insurer Cover by PPC No cover Type of Product **Compensation Ratio** Decided by the level of insolvent insurer's reserve 0% 90% 100% -CALI Eligible Earthquake Insurance Contracts Automobile insurance (Personal Fire insurance line Third sector insurance products) (personal accident, medical expense etc.) Non-Eligible Other than the Contracts above policies

8. Consolidation 15

Number of Non-life insurers

| | 1985 | 1995 | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 |
|----------|------|------|------|------|------|------|------|------|------|------|
| Domestic | 23 | 26 | 33 | 33 | 35 | 35 | 38 | 33 | 30 | 29 |
| Foreign | 39 | 31 | 30 | 32 | 28 | 28 | 26 | 26 | 24 | 22 |
| Total | 62 | 57 | 63 | 65 | 63 | 63 | 64 | 59 | 54 | 51 |

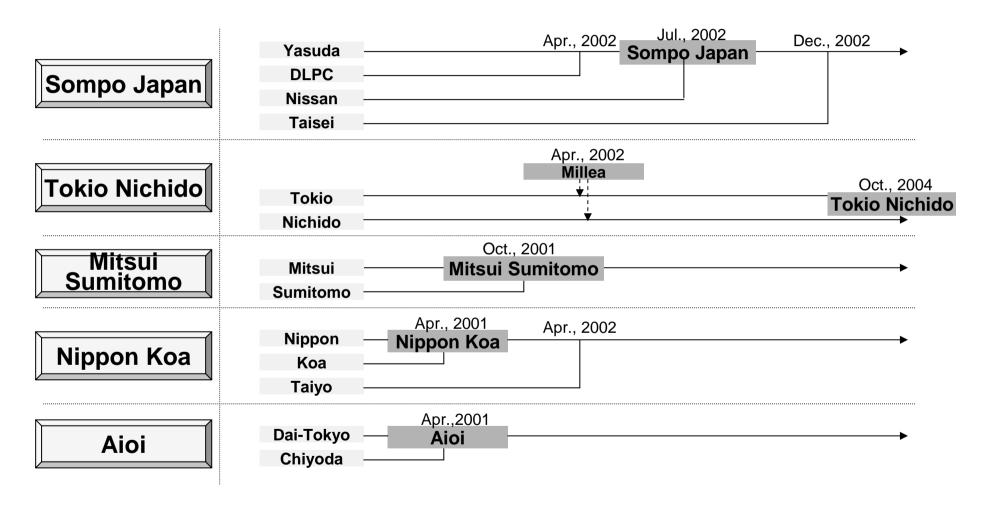


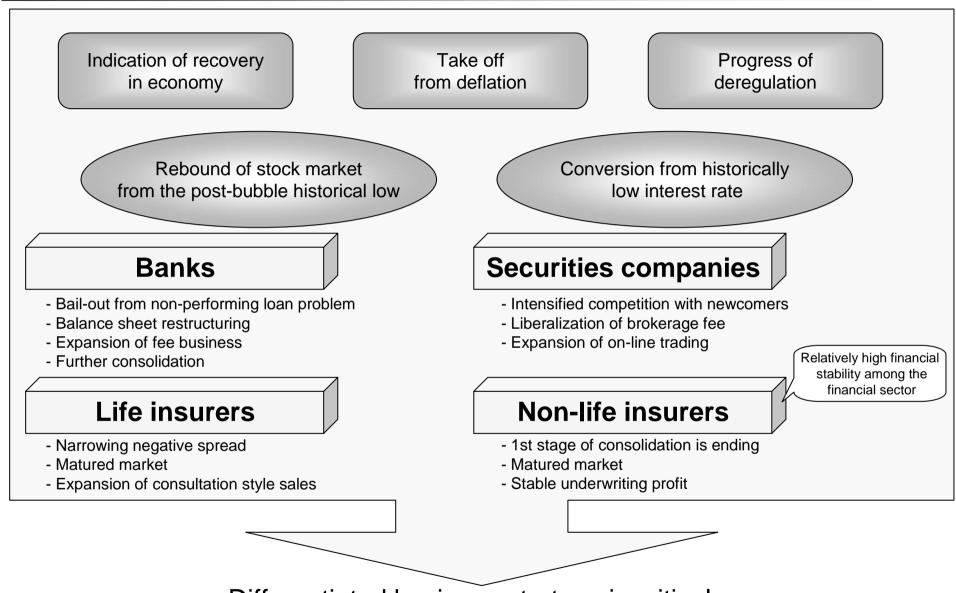
The top 6 market share:59%

The top 6 market share:91%

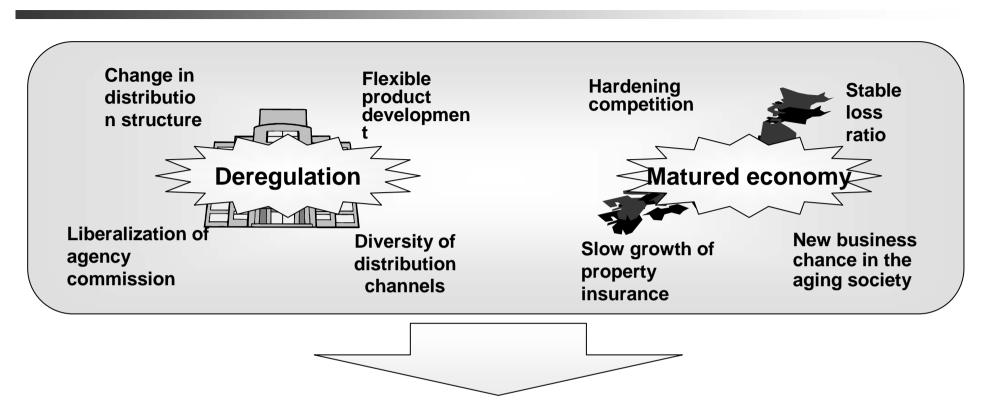
8. Consolidation 16

<< Development of mergers of the top 5>>





- Differentiated business strategy is critical
- Bipolarization to the winners and the losers



Insurers

- Lowered barrier among the financial sectors
- Reengineering of business flow (between insurer and agent)
- Diversification of profit sources
- Alliance with different sectors

Products

- New products for longevity risk
- New product with higher cost efficiency
- Bipolarization of products consultation vs. commodity
- Development of Alternative
 Risk Transfer solutions

Agents

- Incorporation, merger and sophistication
- Promoting cross-sales of life and non-life
- Utilization of IT
- Flight to winners in the market

Diversify profit sources through other financial and related industries where synergy is expected and risk correlation is low.

