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**PUBLIC MANAGEMENT SERVICE
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PROVISIONAL AGENDA

CITIZEN INFORMATION AND PARTICIPATION

**3rd Session of the Working Group on Strengthening Government-Citizen
Connections 29-30 November 1999**

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PROVISIONAL AGENDA

Monday 29 November 1999

Participants are invited to gather for coffee and conversation outside of the meeting room during the half hour before the meeting begins at 9:30.

Main purposes and content of the meeting

- To consider and learn from country case studies and responses to the questionnaire on “Strengthening Government-Citizen Connections” in order to support Member country efforts to improve provision of information, consultation and active involvement of citizens in policy development.
- To develop thinking and strategic direction on further development of future work on Strengthening Government-Citizen Connections.
- To identify additional countries interested in participating in future case studies and the policy sectors that would be addressed.

09.30-13.00* Session 1 -- Discussion of Country Case Studies

For reference: Draft country case studies on Canada, Denmark and Hungary
PUMA/CIT(99)7, PUMA/CIT(99)8, PUMA/CIT(99)9

- Update on overall status of activity, future calendar, work on information technology indicators and related news.
- Presentation and discussion of issues and practices relating to Canadian country case study on information and policy consultation in the health care sector; the Danish study, also on the health care sector; and the Hungarian case study on strengthening government-citizen connections through public works programmes.

13.00-14.30 Lunch

*. Timing is approximate. Coffee breaks are planned mid-way through the first three sessions.

14.30-17.30 Session 2 -- Country Case Studies and Conclusions

For reference: Draft Country Case Studies on France and the United States
PUMA/CIT(99)10, PUMA/CIT(99)11

- Presentation and discussion of issues and practices in relation to the French case study on information and policy consultation in the social housing programme; and the United States study on information and consultation on environmental policy.
- The session will conclude with a tour of the table on lessons learned and main conclusions emerging from these first case studies, how future case studies should be adjusted to ensure maximum value, and consideration of possible volunteers for further studies.

Tuesday 30 November 1999

09.30-13.00 Session 3 -- Results of Citizens Questionnaire

For reference: Synthesis of results of general questionnaire on "Strengthening Government-Citizen Connections". PUMA/CIT(99)6
(Country responses will be made available as room documents.)

- Tour of the table regarding what countries felt they learned or gained from co-ordinating their country's response, and promising practices that could be of interest to others.
- Presentation of main findings and tendencies from questionnaire results.
- Discussion of Secretariat paper regarding lessons learned, conclusions and/or recommendations drawn from case studies, questionnaire and other sources (Centre of Government meeting in Naples, PUMA Symposium on Government for the Future: Getting from Here to There).

13.00-14.30 Lunch

14.30-16.30 Session 4 -- Future Work and Final Remarks

- Future meetings (March, 2000, consideration by PUMA Committee in April 2000, others?)
- Future issues for the Year 2000 and possibly beyond.
- Communicating future work: on-line vs. printed publications, raw questionnaires vs. synthesised versions.