ACCOUNTABILITY AND PUBLIC ORGANISATIONS: Responsiveness to Politicians, Customers and Market Forces

AGENDA

Meeting of the Performance Management Network
24-25 November 1997
OECD, Château de la Muette, Paris

58850

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Accountability and Public Organisations:
Responsiveness to Politicians, Customers and Market Forces

Agenda for the Meeting of the Public Management
Service’s Performance Management Network
Paris, 24-25 November 1997

Chair: Mr. Alan Winberg, Assistant Secretary, Treasury Board Secretariat, Canada

DAY 1
MONDAY, 24 NOVEMBER

9:30 - 10:00 Welcome/Start-up Announcements

10:00 - 13:00 Session 1: Political and Consumer Accountability and the Role of the Market

Objective: This session will set the framework for sharing experiences and expertise on issues of performance-based accountability. The intention is to raise broad discussion and exchange of information from across OECD Member countries on the barriers and opportunities for meeting the multiple demands facing national administrations for democratic, customer and market-based accountability. Following three individual presentations, Mr. Martin’s commentary will draw together the three areas and raise issues for discussion by delegates and the panel.

(10:00 - 11:00) Panel

Mr. Alain Turc, Chef de mission commissariat à la réform de l’Etat, France. Political and Democratic Accountability (Ministers, Parliament, the public)

Ms. Pia Marconi, Director General, Ufficio Procedimenti ed Efficienza Amministrativa, Department of Public Administration, Italy Accountability to Customers

Mr. Jim Brumby, Head of Programme, PUMA Secretariat Market-Based Accountability

(11:00 - 11:20) Coffee Break

(11:20 - 13:00) Previous session continues: Commentary and General Discussion

Mr. John Martin, Senior Lecturer in Public Policy, Victoria University of Wellington, New Zealand Commentary: Changing Accountability Relations: Politics, Consumers and the Market (PUMA/PAC(97)1)

13:00 - 14:30 Lunch break
Session 2: Best Practice Guidelines

**Objective:** To gain feedback and comments from delegates on best practice guidelines prepared by the Secretariat.

*(coffee break 16:00 - 16:20)*

**Sigurdur Helgason,** PUMA Secretariat
*Improving Strategic Focus: Best Practice Guidelines for Government Organisations* *(PUMA/PAC(97)4)*

**Marjukka Ala-Harja,** PUMA Secretariat
*Best Practice Guidelines for Evaluation* *(PUMA/PAC(97)2 and PUMA/PAC(97)3)*

Session 3: Presentation on Performance Management in Norway

**Vivi Lassen,** Assistant Director General, Statskonsult, Directorate of Public Management, Norway
*In Search of Results: Performance Management Practices in Norway* *(PUMA/PAC(97)5)*

18:00 Cocktail - **OECD Delegates Restaurant**

**DAY 2**

**TUESDAY, NOVEMBER 25**

Session 4: Accountability Across Levels of Government

**Objective:** As part of setting a new agenda for PUMA’s work in Managing Across Levels of Government, presenters will raise issues of performance accountability between central, national and local levels of government. Delegates will be asked to discuss how future PUMA work in this area might be developed.

1. **Experiences from Länder and Municipal Government in Germany** *(PUMA/PAC(97)6)*

   **Ms. Elke Löffler,** PUMA Secretariat *(Introduction)*

   **Mr. Herbert Mandelartz,** Secretary of State, Ministry of the Interior, Saarland

   **Mr. Hermann Josef Schmidt,** Community of Eppelborn, Saarland

2. **Aligning Government Priorities with Societal Hopes and Expectations:**

   **Oregon’s Strategic Planning Model** *(PUMA/PAC(97)7)*

   **Mr. Jeffrey Tryens,** Executive Director, Oregon Progress Board

   United States
11:00 - 11:15  Coffee break

11:15 - 13:00  Session 5: Performance-Based Accountability

**Objective:** Discussion by delegates and panel members will lead to identifying key issues in relation to performance-based accountability. Issues and questions raised in this session will be used to formulate a *Policy Brief* that will serve as the main output from the 1997 Activity Meeting. The Chair, Mr. Winberg, will present an outline for the discussion, followed by brief commentaries by each of the panellists on key performance-based accountability issues in their own countries, and raising questions for discussion around the table.

**Mr. Alan Winberg**, Chair
*Introduction of Issues for Discussion (PUMA/PAC(97)8)*

**Panel**

**Mr. Eduardo Zapico Goñi**
Advisor, Budget Office of the Presidency, Spain

**Mr. Eric Embleton**
Assistance Secretary, Department of Finance, Centre for Management and Organisational Development, Ireland

**Mr. Jean-Marie Mottoul**
Chef de Corps Conseillers de la fonction publique Ministère de la Fonction publique, Belgium

**Mr. Lee Woo-Chul**
Director General, Prime Minister’s Office, Korea

13:00 - 14:30  Lunch break

14:30 - 15:30  Previous session continues: General Discussion

15:30 - 16:45  Session 6: Update and Discussion on PUMA’s Programme of Work on Performance Management  *(PUMA/PAC(97)9)*

- 1998 Work Programme
- Updates on ongoing PUMA activities:
  - Policy Instruments
  - Performance Contracting
  - International Benchmarking
- General discussion

16:45 - 17:00  Chairman’s Sum-up