OECD Project on the Impact of E-Government

AGENDA

Seminar on Vision, Responsiveness and Measurement
Paris, 11-12 March 2002

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OECD E-GOVERNMENT PROJECT
SEMINARY ON VISION, RESPONSIVENESS AND MEASUREMENT
OECD, 2 rue André-Pascal, 75016 Paris
11-12 March 2002

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MONDAY 11 MARCH 2002

9.30-18.00 Session 1: Vision, Context and Responsiveness

9.30-11.30 Welcome and Opening
– Odile Sallard, Director, Public Management Service, OECD

Panel discussion: Vision and Context
– Jouni Backman
  Member of Parliament and
  Former Minister of Public Administration [Finland]
– Joseph Alhadeff
  Chief Privacy Officer / Vice President, Global Public Policy
  Oracle Corporation [United States]
  Vice Chair, Committee for Information, Computer and Communications Policy
  Business and Industry Advisory Committee to the OECD (BIAC)
– Valerie Frissen
  Senior Researcher
  TNO Strategy, Technology and Policy [Netherlands]

11.30-12.00 Coffee break

12.00-13.00 Responsive Government
– Don Lenihan
  Director
  Centre for Collaborative Government [Canada]

13.00-14.30 Lunch

14.30-16.00 Responsive Services
– Hein van Duivenboden
  Cap Gemini Ernst & Young [Netherlands]
– Alison Hopkins
  Senior Policy Officer
  National Consumer Council [United Kingdom]

Coffee break
16.30-17.30  E-consultation
   – Ann Macintosh
      International Teledemocracy Centre
      Napier University [United Kingdom]

17.30-18.00  Discussion and Conclusions of Session 1

18.00-20.00  Cocktail in the George Marshall Room (Château)

TUESDAY 12 MARCH 2002

9.30-13.00  Session 2: E-government Measurement and Evaluation

9.30-10.30  Measurement and Evaluation
   – Tony Bovaird
      Professor of Strategy and Public Services Management
      Bristol Business School [United Kingdom]

10.30-11.00  Coffee break

11.00-12.30  Current Measurement/Evaluation Activity
   – Jens Matthiesson
      DG Information Society
      European Commission
   – Hugo Kerschot
      Cap Gemini [Belgium]
   – Sven Björkqvist
      Head of Information Management
      Statistics Finland [Finland]

12.30-13.00  Conclusions of Session 2 and of the Seminar