PROJECT ON THE IMPACT OF E-GOVERNMENT

24th Session of the Public Management Committee, Château de la Muette, Paris
5-6 November 2001

This document proposes questions to guide Committee discussion on the OECD Project on the Impact of E-Government (Item 7 on the Provisional Annotated Agenda). For additional information, please refer to PUMA(2001)16/ANN.

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1. The OECD Project on the Impact of E-Government has been established in response to the mandate from the Ministerial Council and the PUMA Committee. The objective of the Project, as outlined in PUMA(2001)10/REV1 is to identify e-government strategies and solutions to achieve good governance for the information age.

2. The annex to this document [PUMA(2001)16/ANN] provides a draft outline of the proposed approach to information gathering and analysis for the Project on E-Government. Given the wide-ranging nature of the project, it proposes key research topics which will form the basis of a series of research papers to identify issues, draw together comparative information and act as a focus for expert comment.

3. While considering the draft annex document and in subsequent Committee discussion on the E-Government Project, the Committee may wish to consider the following specific questions:

1. What do Committee members see as the key e-government issues? Does the project cover them?
2. Are the broad themes and research topics appropriate?
3. To which of the broad themes or topics do Committee members accord the highest priority?
4. The project aims to focus on the impact of e-government on facilitating good governance. Are the assessment criteria for good governance as set out in the annex appropriate and comprehensive?
5. What are the linkages of the project to broader trends in modernisation of public administrations?
6. What is some of the analytical work on e-government that the Secretariat should be aware of?

In addition, members are invited to speak on the e-government experiences of their own countries, focusing on the following issues:

7. Does your country have a national strategic plan? If so, what is the main objective(s) of the national e-government strategy? What are the main elements of the strategy?
8. What is the time horizon / major deadlines in the national strategic plan?
9. What co-ordination structure has your country put in place to co-ordinate across ministries of government? Does a single office have responsibility or a co-ordinating council? Neither?
10. What co-ordination structure has your country put in place to co-ordinate the e-government strategy across levels of government?
11. What has the impact of e-government been in the following areas?
   - delivery of services;
   - reducing administrative burdens (e-formalities);
   - government-citizen relations / consultation;
   - organisation of work;
   - organisational structure;
   - transparency and accountability.