Global Forum on Competition

Static and Dynamic Effects of Mergers: A Review of the Empirical Evidence in the Wireless Telecommunications Industry

- Paper by Eric Fruits, Justin (Gus) Hurwitz, Geoffrey A. Manne, Julian Morris, and Alec Stapp -

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Executive Summary

1. This report reviews 18 empirical studies published in the last five years that assess the short-term effects on price and long-term effects on investment levels of changes in market concentration (primarily by 4-to-3 merger) in the wireless telecommunications industry. Of those 18 studies, eight analysed changes in market concentration across multiple jurisdictions between 2000 and 2015, while ten analysed specific mergers. We also reviewed a recent study that considered the effects of market concentration in spectrum ownership in the U.S. on measures of quality.

2. Of the ten studies that looked at specific mergers, about half found that short-term prices decreased following a merger whereas half found that short-term prices increased. Even different studies of the same merger found wildly different effects on short-term prices, ranging from significant price decreases to significant price increases. Thus, looking at these price effects alone, the studies are, collectively, inconclusive.

3. We identified a number of reasons for these apparently divergent results, including:
   - a lack of common measures of prices and price effects across studies;
   - differences in the time period chosen; and

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• difficulties accounting for variations in geography, demography and regulatory regimes between jurisdictions (the latter also creates a potential for endogeneity bias).

4. Of those studies that considered the effect on long-term investment of such mergers, all found that capital expenditures, a proxy for investment and, presumably, long-term dynamic welfare, increased post-merger.

5. Indeed, several recent studies that looked more broadly at the effects of market concentration in the mobile telecommunications industry suggest that increased concentration is correlated with increased investment and may therefore be correlated with greater dynamic benefits. These studies indicate that the highest levels of long-term country-wide investment occurred in markets with three facilities-based operators (though total investment was not significantly lower in markets with four facilities-based operators). In addition, a recent analysis found that U.S. markets with higher concentration of ownership of spectrum had faster, more reliable cellular service (reflecting an increase in dynamic welfare effects).

6. Studies of investment also found that markets with three facilities-based operators had significantly higher levels of investment by individual firms. The implication is that, in such markets, individual firms have stronger incentives to make capital investments that enable long-term competition through expanded infrastructure and technological innovation affecting the range, quality, and quantity of services provided to consumers. Studies also suggest this effect may be strengthened when the merger results in a market structure that is more symmetrical (i.e. the various facilities-based providers become more equal in market share).

7. From a long-term perspective, the optimal number of wireless firms in a given market appears, in some studies, to be three; however, in some jurisdictions (such as those that are more densely populated), the optimal number may well be four, while in others (such as those with small populations that are widely dispersed) the optimal number may well be two. Regardless, there is little or no support in the studies for categorically claiming that the optimal number of firms in larger jurisdictions, or indeed in any jurisdiction, is four.

8. When evaluating the merits of a merger, authorities are charged with identifying the effects on the welfare of consumers. Crucially, this analysis must consider not only short-term price effects, but also long-term and dynamic effects, particularly in markets (like mobile telecommunications) in which competition occurs over both price and innovation. On the basis of the studies that we review, 4-to-3 mergers appear to generate net long-term benefits to consumer welfare in the form of increased investment (presumably—although not conclusively based on these studies—resulting in increased innovation), while the short-term effects on price are resolutely inconclusive.
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Unclassified
Introduction

9. This study was prompted by the ongoing state consideration of, and broader policy discussion about, the proposed merger of T-Mobile and Sprint. As with previous mobile provider mergers, this merger has occasioned the frequent assertion that further concentration in the wireless telecommunications industry will be harmful to consumers, and, in particular, that “it’s going to be hard for someone to make a persuasive case that reducing four firms to three is actually going to improve competition for the benefit of American consumers.”

10. A central question in the review of this merger—as it is in all merger reviews—is the likely effects that the transaction will have on consumers, including both long- and short-run effects, as well as both static and dynamic effects. Some observers have characterised this merger—between the third and fourth largest mobile wireless providers in the United States—as a “4-to-3” merger, as it will reduce the number of large, national carriers from four to three (though some have also persuasively argued that such a characterization may not be accurate). A number of previous wireless telecommunications mergers around the world can be or have also been characterised as 4-to-3 mergers.

11. A significant number of economic studies have evaluated the welfare effects of these and similar mergers in other countries, as well as the effects of market concentration in the wireless industry more generally. These studies have been used by both proponents and opponents of the proposed merger of T-Mobile and Sprint to support their respective contentions that the merger will benefit or harm consumer welfare.

12. This literature review comprises a critical appraisal of these economic studies of previous wireless industry mergers in other countries. Its purpose is to better understand what the existing body of empirical literature, taken as a whole, can tell us about the likely consumer welfare effects of 4-to-3 mergers between wireless firms (including the proposed T-Mobile/Sprint merger).

13. The review begins with a narrative discussion of our findings. Section I briefly describes the studies reviewed. Section II discusses the findings regarding static, short-term price effects and long-term dynamic effects (using investment as a proxy) in the studies. Section III considers the relevant factors that affect the outcomes of the studies and their applicability to the assessment of future mergers. Throughout this review, we refer to our more detailed, quantitative analysis of the studies, published separately as an Appendix.

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2 Applications of T-Mobile US, Inc. and Sprint Corporation for Consent to Transfer Control of Licenses and Authorizations, FCC, WT Docket No. 18-197.

3 See, e.g., Petition to Deny of Free Press at 2, Applications of T-Mobile US, Inc. and Sprint Corporation For Consent to Transfer Control of Licenses and Authorizations (2018), FCC, WT Docket No. 18-197. (“[Applicants] have not shown that the deal would not lessen competition, far less that it could enhance competition. In fact, the merger would massively increase concentration in the U.S. wireless market and in critical market segments too.”).


5 Whether the merger of T-Mobile and Sprint is a true “4-to-3 merger” is beyond the scope of this study. Indeed, there is reason to believe that the merger is better characterised as a “2-to-3” merger by creating a symmetrical market structure of nationwide carriers.
1. The Studies Reviewed

14. We have reviewed 18 empirical studies, published in the last five years, assessing the effects of changes in market concentration (such as by merger) in the wireless telecommunications industry. Of those 18, eight analysed changes in market concentration across multiple jurisdictions between 2000 and 2015, while ten analysed specific mergers. These 18 studies represent all the recent empirical studies of which we are aware that report estimated effects associated with changes in the number of firms, along with measures indicating whether the results are statistically significant. The specific mergers considered in these studies are:

- T-Mobile/tele.ring (2006, Austria, 5-to-4),
- T-Mobile/Orange (2007, Netherlands, 4-to-3),
- T-Mobile/Orange (2010, UK, 5-to-4),
- Hutchinson/Orange (2012, Austria, 4-to-3),
- Hutchinson/Telefonica (2014, Ireland, 4-to-3), and
- Telefonica/KPN (2014, Germany, 4-to-3).

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6 We also evaluated, but did not include, another study: The state of 4G pricing – 2H2018, Rewheel/research (Oct. 26, 2018), http://research.rewheel.fi/downloads/The_state_of_4G_pricing_DFMonitor_10th_release_2H2018_PUBLIC.pdf (“the Rewheel study”). This study was referenced by several advocates opposing the U.S. Sprint/T-Mobile merger for the proposition that “consumers in markets with three facilities-based providers paid twice as much per gigabyte as consumers in four firm markets.” Testimony of Phillip Berenbroick, Senior Policy Counsel, Public Knowledge, Before the U.S. House of Representatives Committee on Energy & Commerce Subcommittee on Communications & Technology, Protecting consumers and competition: An examination of the T-Mobile and Sprint merger (Feb. 13, 2019), citing the Rewheel study at 6.

Although the Rewheel study purports to be a rigorous empirical analysis, it is marred by a number of significant flaws which make it unsuitable for serious review. It focuses on an artificially constructed measure that does not represent real-world characteristics of competition; that measure focuses only on price effects to the exclusion of other effects, and even then it considers only two (non-realistic) consumption baskets to the exclusion of the fuller range of services consumers actually have available. The Rewheel study also includes no statistical analysis. Our own rudimentary statistical analysis using variables derived from the data in the study showed no statistical significance for the relationship between the number of MNOs in a country and price per gigabyte, despite the report’s extremely strong, conclusory assertions. While every study we have reviewed necessarily makes certain limiting assumptions, either as a reflection of data limitations inherent in these sorts of empirical studies or of the necessity of limiting the scope of analysis in order to yield a manageable undertaking, the arbitrariness of the Rewheel study’s assumptions and the extent of its limitations renders it wholly unreliable. We have thus excluded it from this literature review.


8 Aguzzoni et al. (2015); Aguzzoni et al. (2018); BEREC (2018); BWB (2016); Genakos et al. (2018); GSMA (2017); Houngbonon (2015); HSBC (2015); Lear et al. (2017); RTR (2016).
15. In addition, we reviewed a recent study that considered the effects of market concentration in spectrum ownership in the U.S. on measures of quality.\(^9\)

16. The complete results of our review are presented in the attached Appendix A; narrative summary of the results is presented below.

17. In general, our review suggests two conclusions regarding the use of such empirical studies in policy-making. First, the ability of an empirical study to accurately capture the effects of a past transaction fundamentally depends upon the methodology used (which is discussed in later sections) and on the timeframe of analysis (e.g., an exclusive focus on short-term price effects may find a nominally negative effect (i.e., higher short-term prices), but may also ignore positive long-term effects on investment, innovation, and future prices and quality).

18. Second, even a well conducted study of the apparent effects of a past merger may provide little or no policy-relevant information about the effects of a future merger due to an inability to infer outcomes in mergers under different demographic and market conditions, technological constraints, regulatory frameworks, and the like. The reviewed studies find divergent price effects possibly arising from similar-seeming mergers, and sometimes even from the same merger, ranging from significant price decreases to significant price increases. They also show a range of effects of mergers on quality of service and/or investment (although in all cases these effects are positive or neutral), both of which are, of course, essential to properly assessing a merger’s dynamic effects on consumer welfare in the long term.

19. Perhaps most important, our review demonstrates that any individual study is, in fact, likely to offer only a partial picture of the effects of a given merger, which may be misleading. This is best seen in the empirical analyses of the 2012 Hutchison/Orange merger, a 4-to-3 merger in Austria. The Hutchison/Orange merger was specifically considered in seven of the analyses that we reviewed.\(^10\) Of these, four found that the merger resulted in price increases, two found that it resulted in price decreases, and one did not study price effects at all. Collectively, the studies estimated the merger’s price effects to range from between a 40 percent decrease and a 90 percent increase.\(^11\) On the investment and quality front, three of the studies also found that the merger increased network investment and/or quality, while four analyses did not consider these effects.

20. Even taken collectively (and without reference to the relative quality of the individual studies), the studies of the Hutchison/Orange merger that we review present an incomplete picture of the likely effects of a given merger. In the advocacy context, for instance, one might expect such results to be portrayed by merger opponents as supporting the assertion that “4-to-3 mergers are twice as likely to cause price increases as decreases.” While naively defensible (because four studies showed price increases, while only two showed decreases), such a statement does not fairly represent the actual effects either of the specific merger or 4-to-3 mergers in general. One reason is that only one of the studies spanned a long enough period of time to include the entry by mobile virtual network providers.

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\(^9\) Woroch (2019)


\(^11\) Appendix, Section 3.
operators (MVNOs) that occurred in the studied market. As a result, it would be appropriate to characterize only this study as even potentially capturing long-run price effects.

21. By contrast, with respect to the effects on investment it would be rather more defensible to observe that “of those studies that found an effect on investment in 4-to-3 mergers, all found that investment increased post-merger.”

22. In addition to the merger studies, we also reviewed two large-scale studies that investigated the relationship between market concentration and capital expenditures in the wireless telecommunications industry. These studies—one of which looked at capital spending by firms in 199 countries between 2000 and 2014, and the other of which looked at capital spending by firms in 66 countries between 2003 and 2013—produce similar results, finding that firms’ capital expenditures (a measure of investment in networks and a proxy for network quality and ongoing industry innovation) are maximised around a Lerner index (a rough proxy for market power) of 37 to 38 percent. Based upon these findings, it appears that network investment may historically have been maximised in markets with three providers. Indeed, HSBC (2015) recommends the European approval of 4-to-3 mergers as a way to facilitate higher network investment with better outcomes for users.

23. We also reviewed two studies that looked at the relationship between market concentration and investment in a range of countries over 10-year periods. The first considered 38 countries between 2004 and 2013. The authors found that, broadly, investment followed an inverted-U curve, with the highest levels of investment occurring in markets with three operators, though markets with four operators had only slightly lower levels of total investment and the difference was not statistically significant. But, importantly, the study found that, at the firm level, investment was considerably lower in markets with four operators than in those with three. Given the importance of firm-level investment for improving quality and lowering prices over time, the authors conclude that “the unit price paid by consumers is larger with four firms than with three if the dynamic efficiency effect is significant.”

24. The second study considered 17 Western European markets between 2006 and 2015. It found that where the market is fully covered (i.e. where all consumers who might realistically have access to mobile telephony already have service of some kind), an increase in the number of firms tends to reduce overall investment. Moreover, it found that where markets are asymmetric (i.e. some firms are significantly larger than others), the effect of an increase in the number of firms tends to have a more significant negative effect on investment by smaller firms. Thus, a merger that both reduces the number of firms and makes the market structure more symmetric could potentially have significantly positive effects on both firm-level and industry investment.

25. Finally, we reviewed a recently-published study that considered the relationship between measures of quality and carrier-level holdings of spectrum as a share of total holdings in 697 Cellular Market Areas (CMA) in the United States. This study found that quality and coverage measures are positively related to carrier-level holdings of spectrum as a share of total holdings in the CMA. In particular, higher carrier-level holdings of

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12 Houngbonon and Jeanjean (2014) and HSBC (2015)
13 Jeanjean and Houngbonon (2015)
14 Jeanjean and Houngbonon (2017)
15 Woroch (2019)
spectrum are associated with statistically significant broader 4G coverage, as well as generally faster and more reliable networks (with mixed statistical significance). In addition, Woroch (2018) concludes carriers with faster and more reliable networks and with a broader deployment of 4G technology are associated with more subscribers.

26. The purpose of our review is not to make predictions about any particular transaction, nor is it to express support for or concern about policy decisions that may have been undertaken in reliance on the empirical analysis of any past transaction. Rather, because analyses of past mergers are regularly used to support or critique various proposed, future transactions (including, as noted, the proposed T-Mobile/Sprint merger), the purpose of this literature review is to identify and assess the utility of these past studies in prospectively assessing the likely effects of any particular future transaction.

27. The results of our review suggest that the use of these studies—either alone or collectively—to infer the effects of future, unrelated mergers is a fraught and ultimately unreliable endeavor, particularly with respect to inferences regarding price effects. But this does not mean that the studies do not offer valuable insights helpful for the review of any given merger. The value, however, is not for the most part in the “headline results” that the studies report; rather, the value is in the factors that the studies identify—or that can be identified from the studies—as affecting the outcomes of past (and, thus, presumably, future) mergers. Especially when taken as a whole, our review reveals a number of factors that should be considered when seeking to understand the likely welfare effects of a given merger. These include:

- whether the effects to be evaluated are limited to static price effects or also include qualitative measures such as capital expenditures and other investment in quality of service, suggesting dynamic, innovation effects;
- the timeframe over which whether the effects are evaluated;
- the effects on different tiers of service measured by hypothetical consumption profiles or “baskets”;
- the presence or entry of MVNOs;
- the effects of different geographic circumstances or regulatory regimes on a given firm (including divestitures or other commitments imposed as part of the merger review process);
- the extent to which the effects of previous mergers may confound projected effects of the merger at hand; and
- whether a transaction occurs during, or even as part of, a transition between different generations of technology (e.g., during an upgrade from 3G to 4G networks).

1.1. The relevance of empirical studies of past mergers to merger enforcement

28. The question at the heart of the regulatory review of, and enforcement decision regarding, a merger is whether the transaction’s potential benefits to consumers outweigh its potential costs. Our review thus focuses on the evidence presented in the studies of past mergers that reliably pertains to the identifiable benefits and/or costs those mergers yielded for consumers.
29. Crucially, this requires consideration of merger effects other than merely short-term price effects. Merger welfare effects are multi-dimensional. Evaluation of a merger with reference to only a single outcome—e.g., “prices went up” or “investment went down”—are invariably insufficiently nuanced and misleading.

30. The most obvious merger effects are price effects: increases or decreases in prices charged to consumers for a given quantity and quality of service. The traditional concern of competition law is that reduced competition allows firms greater ability to increase their profits by raising prices charged to consumers. But prices do not exist in a vacuum, and many mergers are undertaken specifically on the expectation that the combined firm will be able to improve quality or lower costs in ways that also affect consumer welfare. Of course, the converse may be true, as well: again, facing less competition, one concern of competition law is that firms will increase their profits by reducing product or service quality (thereby reducing the costs of providing those products or services) to the detriment of consumers.

31. At the same time, it is important to understand what is meant by reduced or increased “competition.” A transaction that reduces the number of competitors within a market need not necessarily reduce competition. Rather, a merger might result in the creation of a more effective competitor to other incumbents, thereby potentially increasing competition, even while reducing the number of competitors. And a smaller number of larger firms facing more intense competition may be far better for consumers than a larger number of smaller, less-effective firms. For example, in examining the Hutchison/Orange merger in Austria, BERC (2018) points out that in addition to the merger itself, in another transaction Hutchison spun off the Orange sub-brand Yesss! to A1 Telekom Austria, creating a “more symmetrical market structure.”

32. Precisely because competition is multi-dimensional, and because a transaction may increase consumer welfare along one dimension (by increasing R&D investment, for example) while simultaneously reducing it along another (by raising short-term prices, for example), assessments and predictions of merger effects that focus solely on price or on short-term effects are unlikely to offer an accurate picture of the overall effects of a merger on competition and consumer welfare. As the commentary on one recent study notes:

[A] merger can be justified if there are large efficiency gains from the merger (e.g., because investments in the broadband networks increase). Hence, it is important to assess empirically the existence of this potential trade-off between efficiency gains and increases in prices charged to consumers.  

33. Contrary to the laments of some advocates for more aggressive antitrust enforcement, U.S. antitrust law has long recognised the importance of both price- and

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non-price effects in evaluating the competitive effects of conduct. The importance of both types of effects is expressly recognised in the DOJ and FTC Horizontal Merger Guidelines, and has been consistently affirmed by the courts. Thus our review assesses the studies’ results along both of these dimensions.

2. **Top-line Results**

2.1. **Effects on Price and Quality**

A detailed, critical review of the studies’ findings on price and quality, including summary tables, are provided in the Appendix. Our key findings from this review are:

- Of those analyses that looked at specific mergers, about half found that prices decreased following a merger whereas half found that prices increased.
- But there was no common measure of price effects across these studies. Some, for instance, considered low, medium, and high hypothetical consumption baskets, while another considered smartphone and “traditional” device users. Most, if not all, of the studies did not consider business or data-only plans.

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21 Supra note Error! Bookmark not defined.

22 See, for example, Csorba & Pápai (2015), Aguzzoni et al. (2018), Lear et al. (2017), and BEREC (2018).

23 RTR (2016).
• The study time periods varied such that some allowed for subsequent entry, while others were more narrowly short-run studies in which the measurement period was too short to allow for entry.

• Only about half of the studies considered investment effects. Of those that found a statistically significant relationship, all found that network investment increased with a 4-to-3 merger.

• One study found both increased investment and decreased prices (the best of all possible consumer outcomes, at least in terms of the direction of each effect).

• Another study found increased investment effects as well as increased prices (at least in the short term). This result, while common, is perhaps the most difficult to parse in consumer welfare terms: Identifying the net welfare effect of divergent price and investment effects is difficult in absolute terms, but made even more complicated by generally requiring a comparison of short-run price effects with anticipated, long-run benefits from short-run investment.

35. The results of our review are similar to those of other surveys of the empirical literature. BEREC (2018) (which offers both its own empirical analysis, so is included in our review, as well as its own survey of prior literature) notes that:

It is clear that the evidence from the literature on the effects of 4-to-3 mergers is mixed (which is not surprising given the heterogeneity of the approaches and the events investigated). While there are studies which find significant price increases, there are also studies finding no price effects or even a decrease in prices or positive quality effects.

2.2. What the results tell us about prospective merger enforcement

36. Some of this inconclusiveness, especially with regard to the effects on prices, could well be a function of the difficulty, endemic to most empirical work of this kind, of reliably measuring even seemingly simple things like price changes. But some of it, of course, is due to the different circumstances and economic environments in which different mergers are undertaken. Comparing results across countries, years, and mergers is complicated, at best; like-kind comparisons are inevitably imperfect and the interpretation of results invariably defies simple slogans. Consider, for example, that (among other things):

• Different carriers offer different tiers of service with different qualitative characteristics (e.g., speed and data allowances);

• Carriers offer different promotions, payment terms, combinations of service, and the like such that there is rarely a single “price” at any given time;

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24 See, for example, BEREC (2018).
25 See, for example, Genakos et al. (2018), Hounbonon (2015), HSBC (2015), RTR (2016), and BWB (2016).
27 Lear et al. (2017).
28 Genakos et al. (2018).
• The prices for these services also change over time in response to exogenous factors (e.g., pricing pressures from competitors or changes in consumer preferences);
• A merger may yield short-run price effects on specific offerings that give way to different longer-run price effects, and it may change its service offerings over time to reflect changes in demand, cost, and the like; and
• All of this is compounded by the varying effects of different, merger-specific regulatory commitments or pricing constraints that may result from each merger.

37. All these factors make it difficult to measure how or even whether a given merger affects prices, and even more difficult to compare those effects across mergers.

38. These measurement difficulties are compounded in the case of non-price effects. All of the same factors may apply to non-price effects (e.g., changes in the quality of service), but because non-price effects are generally not readily reduced to directly measurable or standardised units (as opposed to price which is, arguably, measurable and consistent), assessing and comparing non-price effects is that much more difficult. Many studies thus simply ignore non-price effects and focus on seemingly measurable characteristics. Those studies that do attempt to measure quality effects typically rely on proxies such as capital expenditures: In the wireless telecommunications industry, increased capex suggests that a firm is investing to improve its network either to accommodate higher quantities of usage (indicating lower costs of service per unit) or to accommodate higher qualities of service.

39. Given these considerations, the results of our review are unsurprising—and perhaps “unsexy.” They are, however—and precisely because of this—policy-relevant. As a predictive matter, the 18 empirical studies we review are resolutely inconclusive with respect to the price effects of 4-to-3 or similar mergers. But they strongly suggest that the investment effects of such mergers are positive. The one thing they show most conclusively is that both short-term and long-term, and both static and dynamic, effects must be considered to accurately assess the likely welfare effects of such mergers.

3. Factors that Commonly Affect Study Results

40. Although the studies we reviewed do not produce consistent results sufficient to enable conclusive predictions regarding the welfare effects of any given prospective merger, our evaluation of the studies nonetheless identifies a number of factors that should be considered when reviewing the likely competitive effects of comparable, prospective mergers. This result, as well, is not unique to our review. As Genakos, et al (2018) conclude:

"The main pay-off from an understanding of the expected efficiencies arising from a horizontal merger is likely to be the insights this gives about the nature of competitive rivalry in an industry, which in turn will assist in gathering evidence on market dynamics and likely supply-side responses. Such evidence should not be an afterthought. It deserves a central role in a unilateral effects assessment that justifies a departure from the constraints imposed by simple theoretical static models.

41. In particular, our review suggests that the following four elements should be included in any review of a wireless telecommunications industry merger:
• Evaluation of both price and non-price factors;
• Evaluation of the full range of product and service offerings, including an accounting of the relevant differences in the cost inputs to each;
• Assessment of the timing and effects of MVNO entry and ongoing competition on the marketplace; and
• Accounting for the effects on conduct and merger outcomes of transaction-specific regulatory, technological, geographic, and other characteristics of the merging parties and their competitive environment.

42. Some of these factors are particularly important to consider when evaluating a transaction on its own merits; others are more relevant to the comparison of a prospective transaction with potentially analogous, prior ones.

3.1. Challenges measuring price effects

43. Most research evaluating the relationship between the number of firms or firm concentration and wireless carrier prices relies on published tariffs as a measure of price. Many of these studies, such as Aguzzoni et al. (2018), Lear et al. (2017), and Genakos et al. (2015) use a price-basket approach. They define “high,” “medium,” and “low” usage profiles (or “baskets”) based on the consumption of voices, minutes, and data, and then identify the lowest-cost tariff or set of tariffs for each user profile and for each period and compute the average mobile expenditure. In most studies, information for only the two largest carriers is available.

44. The reliance on information from only the largest carriers in a country may produce biased results inasmuch as smaller carriers and MVNOs may enter over time or invigorate their efforts following a merger, using competitive pricing strategies that benefit consumers and discipline larger firms. These effects may undermine conclusions drawn from relatively short-term price effects, or they may affect usage profiles and users not accurately captured by the information drawn from only the largest firms. Thus it is possible, if not likely, that nearly all studies suffer from some upward bias in their measures of price.

45. Affeldt & Nitsche (2014) also criticize the use of tariff data:

Such approaches are taken by Rewheel (2013) and also the Austrian regulator rtr (when tracking prices over time, see rtr (2014)). Such studies face the following problems: They may pick tariffs that are relatively meaningless in the country. They will have to assume one or more consumption baskets (voice minutes, data volume etc) in order to compare tariffs. This may drive results. Apart from these difficulties such comparisons require very careful tracking of tariffs and their changes. Even if one assumes studying a sample of tariffs is potentially meaningful, a comparison across countries (or over time) would still require taking into account key differences across countries (or over time) like differences in demand, costs, network quality etc. We are not aware of any study which does this carefully.

46. Lear et al. (2017), which uses the usage profile approach based on baskets defined by the OECD, concedes that the approach has several drawbacks in that “it requires making several assumptions on the ‘representative’ usage profile and may be based on tariffs that are irrelevant for the country.”
47. None of the studies reviewed report the share of consumers represented by each of the hypothetical baskets used. Thus, even if a study reports a large, sustained price increase for a “high” basket, and small decreases for “medium” and “low” baskets, for example, it is still impossible to infer a net consumer welfare loss from the relative magnitudes of the effects because there is no way to know what fraction of the market is subject to each of them.

48. Perhaps more important for antitrust review is the implicit presumption that each usage profile represents a distinct product market. There is widespread agreement that there is considerable churn of consumers between wireless providers with often differing service offerings, and that usage patterns vary across countries and time. These dynamics suggest that there is no bright line separating the wireless market into distinct product markets distinguished by usage.

49. Another approach uses the average revenue per user (ARPU) as a measure of prices. On the one hand ARPU has the advantage that it captures, to some degree, the actual (average) prices paid by consumers. On the other hand, however, this straightforward measure does not distinguish between price and usage level: An increase in revenues may be attributed to indeterminate combinations of either or both increased prices and/or increased usage per user. Studies such as Affeldt & Nitsche (2014) use ARPU while accounting for usage, a measure they call “effective price per minute” (EPPM), but this measure is related only to voice services.

50. Finally, and as discussed in more detail below, every study suffers from one of more of the following complications:

- Failure to account for differences in pre- and post-paid plans,
- Exclusion of business plans,
- Exclusion of data-only plans,
- Computation of prices without handset subsidies,
- Failure to account for MVNO entry and/or MVNO pricing, and/or
- Failure to consider competition from smaller mobile network operators (MNOs).

51. In addition to data considerations, it is also important to consider the analytical approaches taken in the research. Most pricing studies employ a difference-in-differences approach, a synthetic control group approach, or both.

52. With a difference-in-differences approach, price effects are estimated by comparing the differences between the price trends in the country being examined (the country affected by the merger, or the “treatment” country) and prices in several unaffected countries (the “control” countries.) The approach is intended to statistically estimate the difference between the pre-merger differences and the post-merger differences in order to try to isolate effects attributable to the merger and exclude those attributable to other differences between the countries being studied.

53. The synthetic control approach combines elements from matching and difference-in-differences approaches. Rather than using a large set of different control countries, the synthetic control approach identifies a smaller subset of control countries that have statistically similar pre-merger price trends. The difference-in-differences approach is then applied to treatment country and the smaller subset.
54. Both approaches have generally gained acceptance in merger review and other contexts. However, in evaluating the results of such studies in the merger context caution should be exercised. In particular, the results of the approaches may find a statistically significant positive increase in the differences. However, this result does not necessarily indicate that a merger led to higher absolute prices for consumers, which may be the relevant metric. Put differently, while these approaches should be able to provide evidence that a merger had an overall positive or negative effect on prices, they do not necessarily show whether prices in the treatment country actually increased or decreased after the merger because there are many other observed and unobserved shocks affecting market prices aside from the merger.

55. A difference-in-differences approach in each of the following hypotheticals would lead to a conclusion the merger led to higher prices, for example:

- **Pre-merger**: Treatment and control have same prices.
  **Post-merger**: Treatment prices increase 10 percent, and control countries prices are unchanged.

- **Pre-merger**: Treatment and control have same prices.
  **Post-merger**: Treatment prices are unchanged, and control countries prices decrease 10 percent.

- **Pre-merger**: Treatment and control have same prices.
  **Post-merger**: Treatment prices decrease 5 percent, and control countries prices decrease 10 percent.

56. In only one of the hypothetical examples does the country in which the merger takes place experience an increase in absolute prices (hypothetical 1). In the other examples, the country with the merger simply did not experience the same extent of price decrease as the control countries (or it experienced no price effect at all). Thus, one cannot infer higher absolute post-merger prices from examining difference-in-differences results alone.

![Figure 1](source: BEREC (2018))
57. For example, BEREC’s (2018) study of the Hutchison/Orange merger in Austria found a statistically significant positive increase in the differences between Austria (the treatment country) and the control countries, especially for the “high” bundle of hypothetical usage. However, Figure 6 from the study, shown above, indicates that much of the price difference between Austria and comparison countries resulted from an even larger decline in comparison country prices, rather than increases in prices in Austria.

58. Similarly, Figure 9 from BEREC’s (2018) analysis of the Hutchison/Telefónica merger in Ireland, shown below, indicates much of the price difference between Ireland and comparison countries for the high basket results from a decline in comparison country prices, rather than increases in prices in Ireland.

![Figure 2](image_url)

**Figure 2.**

59. In both of these cases, without more information, an inference that the merger was deleterious due to the increase in the differences post-merger would be at least premature, and could be wholly inaccurate.

3.2. Evaluation of both price and non-price factors

60. A first and, frankly, obvious observation from our review of these studies is that it is essential to consider both the price and non-price effects of a transaction in order to assess its likely net effect on consumer welfare. This is well-trod merger law in the United States, yet advocates frequently focus on price-effects to the exclusion of non-price effects, and regulators often allow price-effects to overdetermine their evaluations of proposed transactions.
61. The empirical analyses we survey demonstrate both the extent to which merger policy can be myopically focused on price effects and the reasons that this is problematic. Roughly half of the empirical studies of 5-to-4 and 4-to-3 mergers do not look at non-price effects at all. Of those that do, all find likely positive (i.e. beneficial) non-price effects. This suggests that pro-consumer non-price effects are prevalent in these transactions. Studies that do not consider these effects are incomplete for purposes of evaluating the mergers’ consumer welfare effects, and all-too-easily used by advocates to misleadingly predict negative consumer outcomes. This is not necessarily a criticism of the studies themselves, which generally do not offer comprehensive policy conclusions. The reality is that it is exceptionally difficult to comprehensively study even price effects, such that a well-conducted study of price effects alone is a valuable contribution to the literature. Nevertheless, in the legal and policy contexts of evaluating prospective transactions, the results of such studies must be discounted to account for their exclusion of non-price effects.

62. Quality improvements attributable to network investment are especially crucial to evaluating the welfare effects of telecommunications industry mergers occurring in large and/or sparsely populated countries or regions or areas with a large rural population (see Section III.D below), and during periods of technological transition—such as from 3G to 4G, or 4G to 5G networks. This is true both as it reflects the deployment of more technologically advanced services, but also as a determinant of future price competition.

63. Firms “race” to deploy new technologies both so that they can offer customers a higher-quality product (and correspondingly charge more for that product) and also so that, if they “win” that race compared to their peers, they will benefit from a period of reduced competition while other firms continue to upgrade their own networks. Mergers that occur during periods of technological dynamism may tend to increase the short-term, negative price effects of monopolistic competition, allowing firms to raise their prices further above marginal cost than in periods of static technologies, during which firms instead compete on price alone. But that effect may also increase the pace of deployment of a next-generation technology, during a period that the firm’s competitors are also deploying their own next-generation technologies, thus benefitting consumers in the short-run (by allowing them access to more advanced technology sooner) and also in the long-run (as completion of these improved networks facilitates price competition).

3.3. Evaluation of the full range of product and service offerings and an accounting of their cost differences

64. One of the primary reasons that empirical studies of price effects show different results when analysing the same transactions is that each study may consider prices for a different set of services, or different aspects of multi-part prices within a transaction. Ironically, this typically presents a greater challenge for price-effects than for non-price effects. This is because markets such as wireless telecommunications often involve a wide

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31 See e.g. Declaration of David S. Evans in the Applications of T-Mobile US, Inc. and Sprint Corporation for Consent to Transfer Control of Licenses and Authorizations, FCC, WT Docket No. 18-197, Appendix G, at 112 ff.
range of pricing options for different users and services, with the result that there are so many possible prices to consider that meaningful comparison is often impossible. By contrast, when it comes to non-price effects, researchers more often face the challenge of finding any relevant measurements.

65. In the case of the studies we reviewed, we find studies measuring a range of different price effects: prices associated with varying combinations of high, medium, and low hypothetical consumption profiles; short-run and long-run prices; prices for service plans that both do and do not include subsidised features such as handsets; and prices for both pre- and post-paid service. Additionally, the studies generally exclude certain types of plans that may provide important information about the competitive effects of a transaction, such as business-tier and data-only plans.

3.4. Assessment of the effects of MVNO entry and competition on the marketplace

66. One of the most significant factors affecting competition in the wireless marketplace is the entry, ongoing presence (or absence), and consumer usage of mobile virtual network operators (MVNOs). Yet most studies, including those that found negative (consumer) price-effects, did not explicitly account for the possibility that MVNO competition could exert downward pricing pressure on merged firms. The absence of an assessment of the possibility or actuality of MVNO competition is particularly likely to lead to misleading conclusions because MVNOs, given their structure as resellers of facilities-based providers’ (also known as mobile network operators, or MNOs) services, benefit from certain advantages as a means of disciplining prices relative to mobile network operators, such as: the ability to leverage existing brands and retail marketing infrastructure (and in some cases relevant physical infrastructure, such as a fiber-optic network), while avoiding the need for investment in network-wide cellular infrastructure and spectrum licenses.32 Meanwhile, as former FCC Chief Economist, Michelle Connolly, notes:

With multiple MNOs competing for MVNOs that have access to unique consumer segments, MVNOs are able to obtain competitive wholesale rates. This leads to lower overall prices, due to greater economies of scale in the upstream market, and increased price/quality discipline in the downstream retail market.33

67. These effects are seen, for instance, in the studies evaluating the 2012 Hutchison/Orange merger in Austria. Five of the six studies of this merger that we review looked at merger effects occurring in a timeframe that did not include the entry of MVNOs into the marketplace in 2015. The only study that did consider the market’s competitiveness following both the merger and the subsequent entry of MVNOs was BEREC (2018), which notes that:


In 2016 H1 (first half of 2016), the [price-effects] became considerably smaller and statistically insignificant in most specifications (although, for the medium usage basket, some effect in 2016 H1 cannot be ruled out completely). This is likely caused by competitive pressure from MVNOs, which gained significant market share since entry at the beginning of 2015.

68. Similarly, Lear et al.’s (2017) study of the 2010 T-Mobile/Orange merger notes that the firms’ combined market share decreased by 6.4 percent in the four years following the merger and suggests that this may have been due in part to competition from MVNOs (which grew in market share by 2.3 percent in the same period).

69. Meanwhile, it is likely just as important to consider the effect of smaller carriers on the overall mix of services and prices available in the market following a merger, which may or may not be captured by looking only at the services and prices offered by the largest carriers. Because of limitations in available data, many studies focus on only the largest carriers in a country or region, to the exclusion of smaller carriers that may not be seen as a substitute for the services offered by larger carriers because their offerings are more limited in geographic scope. No studies that we reviewed expressly considered smaller carriers, but it is reasonable to expect that they could have a price-disciplining effect comparable to that of MVNOs, especially in markets in which regional carriers are more common (such as in parts of the United States). While Csorba & Pápai (2015) and Ofcom (2016), consider the effects of “disruptive” carriers, such carriers can, in principle, be large or small.

3.5. Accounting for transaction-specific characteristics of the merging parties and their competitive environment

70. A final factor that bears consideration relates to how (or whether) to use the results of a prior transaction to understand the likely effects of a future transaction. It is entirely possible that exogenous factors affecting a given transaction will predominate over any likely consistencies attributable to structural similarities with past transactions. The key selection factor for the empirical studies that we reviewed was that they focused on four versus three firm, or similarly concentrated, markets in the wireless telecommunications industry. But the fact that a future proposed transaction is also a 4-to-3 wireless merger does not automatically mean that these studies meaningfully bear upon it.

71. It is as important to consider the regulatory, geographic, and technological setting of a merger as it is to consider the transaction’s market structure. A transaction undertaken in a regulatory regime with strong ex post enforcement of competition law, or with substantial experience designing and implementing effective ex ante remedies in its transaction reviews, for example, is likely to lead to very different effects than a transaction undertaken in a different regulatory environment.\footnote{For example, Jeanjean & Houngbonon (2015) exclude the U.S. and Canada from their study because the presence of regional carriers “makes it difficult to assess the impact of the number of firms.”}

72. Perhaps even more important to understanding the implications for US mergers of the merger studies included in this review is that all of the mergers evaluated in those studies were European. The dramatically different geography of the United States imposes vastly different constraints upon telecommunications providers than do the geographies of the countries in which these mergers took place. Austria, the Netherlands, Ireland, the UK, \footnote{See e.g. Jeanjean and Houngbonon (2017) at 13-16.}
and even Germany are much smaller countries, with far fewer people, and much simpler geographies, than the United States. At the margin, smaller countries—especially those with greater population densities—are likely to see a greater portion of consumer benefit from a transaction arising from lower prices than from infrastructure investment. Larger countries—especially those, like the United States, with huge swaths of land with minimal population density and a larger rural population—require significant capital expenditures to provide comprehensive coverage. For example, GSMA (2015) finds that higher population density in a country has a statistically significant positive relationship with 4G coverage levels. The consumer welfare benefits of mergers in larger countries are much more likely to arise from network investment.

4. Conclusion

73. This review of studies looking at the effects of changes in market concentration in the mobile telecommunications industry has highlighted numerous challenges facing regulators and others trying to use studies such as these to predict the future effects of any given merger.

74. These challenges appear to be most acute when trying to analyze the effects of mergers on prices of mobile offerings. As we noted above, studies of these effects yield wholly inconclusive results. The authors of most of these studies acknowledge these challenges and do not pretend that their results are in any way definitive. Unfortunately, others have used the findings in these studies selectively and without reference to the challenges in order to claim, erroneously, to have found conclusive evidence of price effects.

75. Studies that look at the effect of market concentration on investment consistently find a positive correlation between concentration and investment at both the industry and firm level. From an investment perspective, the optimal number of wireless firms in a given market appears, in some studies, to be three; however, in some jurisdictions (such as those that are more densely populated), the optimal number may well be four, while in others (such as those with small populations that are widely dispersed) the optimal number may well be two. There is little or no support for categorically claiming that the optimal number of firms in larger jurisdictions is four.

76. The finding, in the only study that specifically investigated the issue, that increases in the number of competitors in asymmetric markets leads to disproportionately lower levels of investment by smaller firms, suggests that a merger between two smaller firms that results in greater market symmetry could result in higher levels of investment by the merged firms relative to the unmerged entities.

77. These findings have implications for dynamic efficiency, since higher levels of investment are plausibly correlated with more rapid roll-out of new technologies, improved service for customers and, over time, reduced costs. This is likely to be particularly true during periods when new generations of mobile communications are being rolled out.
Studies Reviewed


## Annex I. Appendix A

Summary of the methodologies and results of the studies reviewed

Figure A I.1. Summary table

<table>
<thead>
<tr>
<th>No specific merger</th>
<th>Price</th>
<th>Investment/Quality</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affeldt &amp; Nitsche (2014)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
</tr>
<tr>
<td>Houngbonon &amp; Jeanjean (2014)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
</tr>
<tr>
<td>Jeanjean &amp; Houngbonon (2015)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
</tr>
<tr>
<td>Csorba &amp; Pápai (2015)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
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<tr>
<td>Frontier (2015)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
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<tr>
<td>HSBC (2015)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
</tr>
<tr>
<td>WK (2015)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
</tr>
<tr>
<td>Ofcom (2016)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
</tr>
<tr>
<td>Jeanjean &amp; Houngbonon (2015)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
</tr>
<tr>
<td><strong>Austria</strong></td>
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<td></td>
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<tr>
<td>5-to-4 merger (2006)</td>
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<tr>
<td>T-Mobile/tele.ring</td>
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<tr>
<td>Aguzzoni, et al. (2015, 2018)</td>
<td>n.s.</td>
<td>n.s. / Decrease</td>
</tr>
<tr>
<td><strong>Netherlands</strong></td>
<td></td>
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<tr>
<td>4-to-3 merger (2007)</td>
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<tr>
<td>T-Mobile/Orange</td>
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<tr>
<td>Genakos, et al. (2018)</td>
<td>Increase</td>
<td>Increase</td>
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<tr>
<td>Aguzzoni, et al. (2015, 2019)</td>
<td>n.s.</td>
<td>n.s. / Increase</td>
</tr>
<tr>
<td><strong>Austria</strong></td>
<td></td>
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<tr>
<td>4-to-3 merger (2012)</td>
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<tr>
<td>Hutchison/Orange</td>
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<tr>
<td>Genakos, et al. (2018)</td>
<td>Increase</td>
<td>Increase</td>
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<tr>
<td>Houngbonon (2015)</td>
<td>Increase</td>
<td>Increase</td>
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<tr>
<td>HSBC (2015)</td>
<td>Decrease</td>
<td>Decrease</td>
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<tr>
<td>RTR (2016)</td>
<td>n.s.</td>
<td>n.s. / Increase</td>
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<tr>
<td>BMF (2016)</td>
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<tr>
<td>GSMA (2017)</td>
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<tr>
<td>BEREC (2018)</td>
<td>Increase</td>
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<tr>
<td><strong>UK</strong></td>
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<tr>
<td>5-to-4 merger (2010)</td>
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<tr>
<td>T-Mobile/Orange</td>
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<tr>
<td>Genakos, et al. (2018)</td>
<td>Increase</td>
<td>Increase</td>
</tr>
<tr>
<td>Lear, et al. (2017)</td>
<td>Increase</td>
<td>n.s. / Increase</td>
</tr>
<tr>
<td><strong>Ireland</strong></td>
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<tr>
<td>4-to-3 merger (2014)</td>
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<tr>
<td>Hutchison/Telefónica</td>
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<tr>
<td>BEREC (2018)</td>
<td>Increase (short-run)</td>
<td></td>
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<tr>
<td><strong>Germany</strong></td>
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<tr>
<td>4-to-3 merger (2014)</td>
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<tr>
<td>Telefónica/KPN</td>
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<tr>
<td>BEREC (2018)</td>
<td>Increase (short-run)</td>
<td></td>
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</tbody>
</table>

"n.s." denotes not statistically significant
1. Empirical research in wireless telecommunications industry competition is fractured in many ways that may not be helpful in guiding merger reviews by competition and telecom authorities. Many studies focus on short-run price effects and do not evaluate the extent to which post-merger entry, especially by MVNOs, tends to ameliorate or reverse price increases and confer long-term, dynamic benefits. In economics, the long-run is defined as the time it takes for entry or exit of firms to occur. Thus, any study that does not span a period of time sufficient to include actual or potential entry is, by definition, a study solely of short-term effects.

2. For example, six of the studies in this literature review analysed the price effects of the 2012 Hutchison/Orange merger in Austria. Only one, BEREC (2018), spanned a time period that included MVNO entry three years later.

3. The empirical literature evaluating the effects of competition on investment is sparse: Only six of the studies in this literature review evaluate investment. And most of the studies that evaluate investment review it separately from price—either ignoring price or performing separate regressions for price effects and investment effects.

4. Frontier (2015) points to an interaction between investment, quality, and price:

5. In the mobile sector, investment is likely to be the main driver of consumer benefits and social welfare. Investment in the mobile industry will benefit consumers in several ways:
   - investment will impact the quality of existing products and services which the consumers receive,
   - investment will enable innovation and the delivery of entirely new products and services, and
   - investment will lead to improved efficiencies which will lower the unit prices that consumers pay for those products and services.

6. These are the key factors relevant for consumer welfare and each is highly dependent upon network investment in the mobile industry. Therefore, the impact of mergers on investment should be fundamental to any assessment of mobile mergers.

7. Frontier (2015) concludes that increased investment would be associated with improved quality and lower prices. However, if improved quality increased consumer demand (i.e., shifts the demand curve out), consumer welfare can be increased even in the face of higher prices. Thus, a thorough merger review must consider the interaction of prices and investment/quality to evaluate whether a potential merger would enhance or harm consumer welfare. Current research does not answer this question.

**Studies of price effects**

8. The summary table above shows that among the studies in this literature review, statistical analysis of the effects of market concentration—measured by number of firms, HHI, or merger activity—provides mixed results. BEREC (2018) reports:

   "It is clear that the evidence from the literature on the effects of 4-to-3 mergers is mixed (which is not surprising given the heterogeneity of the approaches and the events investigated). While there are studies which find significant price increases, there are also studies finding no price effects or even a decrease in prices or positive quality effects. The evidence on 5-to-4 mergers so far does not suggest that..."
the cases investigated had negative effects for consumers. It should be noted that the only mergers that can be studied are those which have been approved by competition authorities (possibly with remedies) because they were considered not likely to impede competition significantly.

9. The summary table shows that most research evaluating the relationship between the number of firms or firm concentration and wireless carrier prices relies on published tariffs as a measure of price. Many of these studies, such as Aguzzoni et al. (2018), Lear et al. (2017), and Genakos et al. (2015) use a price-basket approach. They define “high,” “medium,” and “low” usage profiles (or “baskets”) based on the consumption of voices, minutes, and data, and then identify the lowest-cost tariff or set of tariffs for each user profile and for each period and compute the average mobile expenditure. In most studies, information for only the two largest carriers is available.

10. The reliance of information from only the largest carriers in a country may produce biased results inasmuch as smaller carriers and MVNOs may engage in competitive pricing strategies that benefit consumers and discipline larger firms. Thus it is possible, if not likely, that nearly all studies suffer from an upward bias in their measures of price.

11. Affeldt & Nitsche (2014) criticize the use of tariff data in that the tariffs may be meaningless with respect to a country’s consumption bundle. They also caution that researchers should be careful in tracking changes in tariffs over time and cross-country differences in demand, costs, and network quality. Lear et al. (2017), which uses the usage profile approach based on baskets defined by the OECD, concedes that the approach has several drawbacks.

12. None of the studies reviewed report the share of consumers represented by each of the hypothetical baskets used. Thus, even if a study reports a large, sustained price increase for a “high” basket, and small decreases for “medium” and “low” baskets, for example, it is still impossible to infer a net consumer welfare loss from the relative magnitudes of the effects because there is no way to know what fraction of the market is subject to each of them.

13. Perhaps more importantly for antitrust review is the implicit presumption that each usage profile represents a distinct product market. Yet there is considerable churn of consumers between wireless providers with often differing service offerings, and usage patterns vary across countries and time. These dynamics suggest that there may be no bright line separating the wireless market into distinct product markets distinguished by usage.

14. Another approach uses the average revenue per user (ARPU). However, this simple measure does not distinguish between price and usage level: An increase in revenues may be attributed to indeterminate combinations of either or both increased prices and/or increased usage per user. Studies such as Affeldt & Nitsche (2014) use ARPU while accounting for usage, a measure they call “effective price per minute” (EPPM), but this measure is related only to voice services.

15. Finally, and as discussed in more detail below, every study suffers from one of more of the following complications:

- Failure to account for differences in pre- and post-paid plans.
- Exclusion of business plans.
- Exclusion of data-only plans.
- Computation of prices without handset subsidies.
• Failure to account for MVNO entry and/or MVNO pricing.
• Failure to consider competition from smaller MNOs.

Studies of no specific merger

16. Using data from 23 European countries spanning 2003 through 2012, Affeldt & Nitsche (2014) find “no positive relationship between concentration and prices and some indications that the relationship may be negative.” Number of firms is their measure of competition and they confine their analysis to observations with either three or four MNOs.

17. In their regression with number of firms as the only independent variable, Affeldt & Nitsche (2014) find that countries with three firms have statistically significantly higher prices than countries with four firms, using effective price per minute (EPPM) as the measure of price. The regression has a relatively poor goodness-of-fit (R-squared of 0.01). The addition of a linear time trend increases the goodness-of-fit (R-squared of 0.66), but causes the number of firms variable to be insignificant and to switch signs.

18. Affeldt & Nitsche (2014) is one of the few studies that includes investment, measured by capex, as an independent variable in its price regressions. In the two specifications that include capex, the paper finds higher capex is associated with higher prices, as shown in Figure 3 from their paper, below. They note that capex “is not purely an indicator of quality but also partly an indicator of differences in costs (at given quality levels).”

19. Affeldt & Nitsche (2014) criticize the use of tariff data, which is used by most of the research in this area. They argue that hypothetical baskets may be “relatively meaningless” in a particular country, the choice of basket may drive results, and the choice of basket does not allow for changes in consumer usage over time.

20. Using data from 27 European countries for 2003 through 2010, Csorba & Pápai (2015) find a wide range of effects of the number of firms on prices. These effects vary with how firm activity is measured: e.g., number of MNOs, whether the change in number of firms was associated with entry or a merger, whether an entering firm was a multinational firm or a “disruptive” firm. Csorba & Pápai (2015) conclude there are no price-increasing effects of 5-to-4 mergers. For the only 4-to-3 merger in their data (the 2004 acquisition of Orange by TeliaSonera in Denmark), they find no significant price effects in the first two years, but a 29 percent increase in prices in the third year after the merger.
21. Frontier (2015) finds no statistically significant relationship between prices and concentration (measured by HHI) or number of firms (measured by a dummy variable). The report uses data from the EU for the years 2000 through 2014. It measures competition by HHI and a dummy for four firms (versus three firms) as measures of competition. Average revenue per minute of use is the measure of price and capex the measure of investment.

22. WIK (2015), criticising Frontier’s (2015) use of ARPM as a measure of prices, notes that the measure may not be appropriate if the mix of call-types or volumes differs between countries. Nevertheless, WIK (2015) concurs with Frontier’s (2015) assessment that competition authorities that focus on short-term price effects overlook longer term “dynamic efficiencies” arising from mergers.

Studies of specific mergers

Austria: T-Mobile/tele.ring

23. Using a difference-in-difference approach Aguzzoni et al. (2018) conclude that after the acquisition—for which remedies were imposed—prices in Austria did not increase relative to the considered control countries. Their regression results, presented below, indicate the merger likely led to lower prices in the short- and medium-term across each of the hypothetical consumption baskets.
Using a synthetic control group approach Aguzzoni et al. (2015) find a price reduction for Austria following the merger, relative to the selected control countries:

*For the Low basket we estimate a strong price reduction of 20% in the short term and 40% in the medium term. For the Mid basket we estimate a price drop of 8% and 15% over the same periods, and for the High basket we find negligible effects.*

**Netherlands: T-Mobile/Orange**

Using a difference-in-difference approach Aguzzoni et al. (2018) conclude that after the acquisition prices increased in the Netherlands in the analysed period, relative to the control countries. They caution that they could not establish whether price increases were exclusively caused by the T-Mobile/Orange merger or in part by possible price effects brought about by the KPN/Telfort merger completed two years earlier in the Netherlands. The regression results, presented below, indicate a mix of non-significant and statistically significant estimated coefficients, with the size and significance determined by the inclusion of a country-specific linear time trend in the regression.
26. Using a synthetic control group approach Aguzzoni et al. (2015) find price increases for Austria following the merger, relative to the selected control countries, but “none of the estimated effects appears to be significant.”

27. Genakos, et al. (2018) do not directly estimate the effect of the merger on prices in the Netherlands. They use data from 33 European countries for the years 2002-14, with the number of firms, HHI, and entry/exit of firms as independent variables measuring competition, and apply the estimates from the HHI regressions to estimate the effect of mergers in Austria, the Netherlands, and the United Kingdom.

28. Using the number of firms as independent variable, the estimates of Genakos, et al. (2018) suggest, in separate regressions:
   - The addition of a fourth competitor (new entry) would be associated with a price reduction of 8.6 percent;
   - The loss of a fourth competitor (e.g., a four to three merger) would be associated a price increase of 15.9 percent; and
   - Cumulative net exit of a competitor would be associated with a price increase of 4.3 percent.

29. Genakos et al. (2018) express HHI as a percent, rather than the standard 0-10,000 scale. Using HHI as independent variable, they suggest a 10 percentage point increase in HHI would be associated with a 20-25 percent increase in price. They estimate that the T-Mobile/Orange merger increased HHI by 3.6 percentage points, suggesting a 0.6 to 6.8 percent increase in prices.
30. Genakos et al. (2018) caution that the T-Mobile/Orange merger may not be the only, or most important, factor explaining the price differences, and identify the earlier KPN/Telfort merger as one additional factor.

**Austria: Hutchison/Orange**


32. BEREC (2018) is the most recent study of the Hutchison/Orange merger in Austria. The authors use data from 13 European countries spanning 2012-16, and covering two years prior to the merger and three years post-merger. The data do not include MVNO prices, handset subsidies, and business plans and data-only plans. The report concludes there is evidence that the merger led to significant price increases in the first two years. However, after two years—with MVNO entry—the effect became considerably smaller and statistically insignificant in most of BEREC’s specifications, as shown in Table 3 from the report, shown below.

**Figure A I.5.**

### Table 3: Results for Austria, country-level, 2013 usage

<table>
<thead>
<tr>
<th></th>
<th>Low (4 tariffs)</th>
<th>Medium (4 tariffs)</th>
<th>High (4 tariffs)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Did</td>
<td>Did</td>
<td>Did</td>
</tr>
<tr>
<td></td>
<td>basic</td>
<td>trend</td>
<td>Synth</td>
</tr>
<tr>
<td>2013 H2</td>
<td>0.179</td>
<td>0.244**</td>
<td>0.098</td>
</tr>
<tr>
<td>(0.150)</td>
<td>(0.003)</td>
<td>(0.571)</td>
<td>(0.122)</td>
</tr>
<tr>
<td>2014 H1</td>
<td>0.261***</td>
<td>0.222*</td>
<td>0.260*</td>
</tr>
<tr>
<td>(0.004)</td>
<td>(0.076)</td>
<td>(0.000)</td>
<td>(0.000)</td>
</tr>
<tr>
<td>2014 H2</td>
<td>0.322***</td>
<td>0.258**</td>
<td>0.247*</td>
</tr>
<tr>
<td>(0.000)</td>
<td>(0.076)</td>
<td>(0.000)</td>
<td>(0.000)</td>
</tr>
<tr>
<td>2015 H1</td>
<td>0.248***</td>
<td>0.178*</td>
<td>0.155*</td>
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<tr>
<td>(0.002)</td>
<td>(0.146)</td>
<td>(0.000)</td>
<td>(0.000)</td>
</tr>
<tr>
<td>2015 H2</td>
<td>0.277***</td>
<td>0.168*</td>
<td>0.136*</td>
</tr>
<tr>
<td>(0.007)</td>
<td>(0.300)</td>
<td>(0.000)</td>
<td>(0.000)</td>
</tr>
<tr>
<td>2016 H1</td>
<td>0.100</td>
<td>-0.004</td>
<td>-0.038</td>
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<tr>
<td>(0.379)</td>
<td>(0.962)</td>
<td>(0.714)</td>
<td>(0.067)</td>
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<td>GDP growth</td>
<td>0.621</td>
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<td>-0.312</td>
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<tr>
<td>(0.030)</td>
<td>(0.948)</td>
<td>(0.840)</td>
<td>(0.132)</td>
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<tr>
<td>MTRs</td>
<td>-0.114</td>
<td>-0.232*</td>
<td>-0.086</td>
</tr>
<tr>
<td>(0.287)</td>
<td>(0.886)</td>
<td>(0.840)</td>
<td>(0.444)</td>
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<tr>
<td>constant</td>
<td>2.443***</td>
<td>7.596***</td>
<td>2.690***</td>
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<tr>
<td>(0.000)</td>
<td>(0.000)</td>
<td>(0.000)</td>
<td>(0.000)</td>
</tr>
<tr>
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<td>80</td>
<td>80</td>
</tr>
<tr>
<td>$R^2$</td>
<td>0.945</td>
<td>0.927</td>
<td>0.913</td>
</tr>
<tr>
<td>Trend test passed?</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Country and time fixed effects included in the regressions (but not shown in the table)

Did: Robust p-values in parentheses, *** p<0.01, ** p<0.05, * p<0.1

Synth: Standardised p-values (Gagliani and Quistof, 2016). * treated county has highest RMSP-ratio

Unclassified
33. Figure 6 from BEREC (2018), shown below, indicates much of the price difference between Austria and comparison countries results from a decline in comparison country prices, rather than increases in prices in Austria. After MVNO entry, the figure shows that prices in Austria declined, while prices in comparison countries increased.

![Figure A I.6.](image)

34. BEREC (2018) cautions that they may overestimate the impacts of the merger on price because of “significant competitive pressure” from the entry of additional MVNOs in 2015. The study points out that, in addition to the merger, another transaction Hutchison spun off the Orange sub-brand Yesss! to A1 Telekom Austria, creating a “more symmetrical market structure.”

35. Genakos, et al. (2018) do not directly estimate effects of the merger on prices in Austria. They use data from 33 European countries for the years 2002-14, with the number of firms, HHI, and entry/exit of firms as independent variables measuring competition. They apply the estimates from the HHI regressions to estimate the effect of mergers in Austria, the Netherlands, and the United Kingdom.

36. Using the number of firms as independent variable, the estimates of Genakos, et al. (2018) suggest, in separate regressions:

- The addition of a fourth competitor (new entry) would be associated with a price reduction of 8.6 percent;
- The loss of a fourth competitor (e.g., a four to three merger) would be associated a price increase of 15.9 percent; and
Cumulative net exit of a competitor would be associated with a price increase of 4.3 percent.

37. Genakos et al. (2018) express HHI as a percent, rather than the standard 0-10,000 scale. Using HHI as independent variable, they suggest a 10 percentage point increase in HHI would be associated with a 20-25 percent increase in price. They estimate that the Hutchison/Orange merger increased HHI by 6.4 percentage points, suggesting a 1.0 to 12.2 percent increase in prices.

38. The time period covered by Genakos et al. (2018) does not include MVNO entry. BEREC (2018) notes that two years after the merger, with MVNO entry, their effect became considerably smaller and statistically insignificant in most specifications.

39. The Austrian Regulatory Authority for Broadcasting and Telecommunications (RTR, 2016) estimates price increases of 24 percent in the short run and 90 percent in the long run in the smartphone segment. The study estimates no significant change in the short run and 31 percent increase in the long run in the traditional segment. RTR (2016) uses data from 11 European countries spanning 2011-14 and a merger dummy as measure of competition.

40. Figure 2 from RTR (2016), shown below, indicates much of the price difference between Austria and comparison countries in the smartphone segment results from a decline in comparison country prices, rather than increases in prices in Austria—a finding similar to that shown in BEREC (2018). The time period covered by RTR (2016) does not include MVNO entry, which occurred in 2015. BEREC (2018) notes that two years after the merger, with MVNO entry, their effect became considerably smaller and statistically insignificant in most specifications.

41. The Austrian Federal Competition Authority (BWB) 2016 uses a merger simulation to estimate price increases of 14-20 percent after merger. BWB (2016) makes clear that it consider the Hutchison/Orange merger together with sale of the Orange Yesss! segment to Telecom Austria. Thus, BWB (2016) does not evaluate the Hutchison/Orange merger by itself.
BWB (2016) notes its analysis does not include MVNO entry, which occurred in 2015, and was associated with a decrease in price.

Houngbonon (2015) examines the Hutchison/Orange four to three merger in Austria and a three to four entry in France. He estimates the effect of the Austria merger as a price decrease. The paper reports no effect of the merger on standalone data and a decrease of $6 per GB in price for bundled data. Results indicate a price-increasing effect associated with the entry of a fourth MNO in France.

The study uses data from 40 countries for seven quarters spanning 2013-14 to identify countries with the most similar pre-merger price series to Austria and identifies Italy as the most similar country. Estimates are based on the comparison of Austria and Italy’s price series pre- and post-merger, using a merger dummy. HSBC’s (2015) price analysis follows Houngbonon’s (2015) approach and supports the latter’s results.

HSBC (2015) estimates the effects of competition on prices and investment. For the price analysis, the research examines the Hutchison/Orange four to three merger in Austria and a three to four entry in France. As with Houngbonon (2015), the paper finds no price effect of the merger on standalone data and a decrease of $8.00 to $8.60 per GB in price for bundled data. Results indicate a price-increasing effect associated with the entry of a fourth MNO in France.

For the price analysis, HSBC (2015) focuses on the same issue as Houngbonon (2015), and applies the same econometric approach to a slightly different database.
**UK: T-Mobile/Orange**

47. Genakos, et al. (2018) do not directly estimate effects of the merger on prices in the U.K. They use data from 33 European countries for the years 2002-14, with the number of firms, HHI, and entry/exit of firms as independent variables measuring competition. They apply the estimates from the HHI regressions to estimate the effect of mergers in Austria, the Netherlands, and the United Kingdom.

48. Using the number of firms as independent variable, the estimates of Genakos, et al. (2018) suggest, in separate regressions:

- The addition of a fourth competitor (new entry) would be associated with a price reduction of 8.6 percent;
- The loss of a fourth competitor (e.g., a four to three merger) would be associated a price increase of 15.9 percent; and
- Cumulative net exit of a competitor would be associated with a price increase of 4.3 percent.

49. Genakos et al. (2018) express HHI as a percent, rather than the standard 0-10,000 scale. Using HHI as independent variable, they suggest a 10 percentage point increase in HHI would be associated with a 20-25 percent increase in price. They estimate that the T-Mobile/Orange merger increased HHI by 6.7 percentage points, suggesting a 1.1 to 12.7 percent increase in prices.

50. Lear, et al. (2017) examine a five to four merger in 2010 in the U.K. between T-Mobile and Orange. The econometric analysis, using a difference-in-difference approach similar to Aguzzoni et al. (2018) indicates that the prices of mobile services fell 8.5-18.6 percent because of the merger, in particular for medium-consumption and high-consumption profiles, with no significant effect on low-consumption profiles. The study uses data from 13 European countries spanning 2009-14.

51. Lear, et al. (2017) report T-Mobile and Orange, whose aggregate market share by subscribers was 35.6 percent before the merger, dropped to 29.2 percent four years after the merger. Over the same period, the aggregate market shares of MVNOs increased from 11.3 percent to 13.6 percent.

**Ireland: Hutchison/Telefónica**

52. BEREC (2018) uses data from 13 European countries spanning 2012-16, and covering two years prior to the merger and 18 months post-merger. The data do not include MVNO prices, handset subsidies, and business plans and data-only plans. BEREC (2018) estimates some evidence of price increases for all three baskets in the difference-in-difference specification. However, the results are not robust across the difference-in-difference specifications and the synthetic control group specifications.
53. For example, as shown below in Table 5 from BEREC (2018), while the difference-in-difference approach finds statistically significant short term price increase in each basket, the synthetic control group approach finds no statistically significant price increase for any basket over any period of time.

54. Figure 9 from BEREC (2018), shown below, indicates much of the price difference between Ireland and comparison countries for the high basket results from a decline in comparison country prices, rather than increases in prices in Ireland.
Figure 9: Price trends for users with a high usage profile in Ireland

**Germany: Telefónica/KPN**

55. BEREC (2018) uses data from 13 European countries spanning 2012-16, and covering two years prior to the merger and 18 months post-merger. The data do not include MVNO prices, handset subsidies, and business plans and data-only plans. BEREC (2018) estimates statistically significant price increases for all three baskets in the difference-in-difference specification. However, the results are not robust across the difference-in-difference specifications and the synthetic control group specifications.

56. For example, as shown below in Table 8 from BEREC (2018), while the difference-in-difference approach finds statistically significant price increases in each basket, with the exception of the low basket in the first half of 2016, the synthetic control group approach only finds no statistically significant price increase for any basket over any period of time.
In the case of the low basket, it should also be noted that no data is available for the MVNO and service provider segment or for sub-brands of MNOs. The paper points out this may be especially relevant in Germany as the MVNO and service provider segment of the German market is relatively large at approximately 20 percent of the market.

Studies of investment and quality effects

Studies of no specific merger

Using data from 199 countries around the world for 2000 through 2014, Houngbonon & Jeanjean (2014) find an inverted-U relationship between the intensity of competition (measured by a Lerner index) and investment (measured by capex). The capex maximising Lerner index is at 63 percent plus or minus 6 percentage points at the 5 percent confidence level, which corresponds to an EBITDA of 37 percent of total revenue.

Using an approach similar to Houngbonon & Jeanjean (2014), HSBC (2015) uses capex data from 66 countries for 2003-13 to evaluate the four to three Hutchison/Orange merger in Austria, using a Lerner index as a measure of competition, where $L = 1 - (\text{EBITDA}/\text{Revenue})$. The report estimates the maximum level of investment, as measured by capex, occurs at an EBITDA of 38 percent. HSBC (2015) reports the average EBITDA of the mobile sector in Europe is significantly below this—on average 31-32 percent. Thus, the report concludes a four to three merger in Europe would result in EBITDA closer to the optimal amount of 38 percent and would, therefore, lead to higher investment with better outcomes for users.
60. Both Frontier (2015) and WIK (2015) find no statistically significant relationships of competition measured by HHI or a four firm (versus three firm) dummy.

61. Jeanjean & Houngbonon (2015) construct a dataset 38 countries worldwide, spanning the years 2004 to 2013. The data do not include Canada, the U.S., India, and China. They estimate capex at both the firm level (818 observations) and the market level (378 observations). Rather than use the number of firms in a country as a measure of competition, the study uses a dummy variable for each number of firms, with three firms as the baseline. Thus, the regression results are relative to a country with three firms. In addition, the study uses a measure of relative market share as a measure of what the authors call “relative efficiency.” They conclude a merger would be associated with an increase in each firm’s investment and firms with a larger market share would make larger investments. They also conclude that aggregate investment is maximised at three or four MNOs.

62. Jeanjean and Houngbonon (2017) use a dataset of 50 mobile operators from 17 European countries, spanning the years 2006 through 2015. The data includes operator-level information regarding capex, market share by subscribers (both pre- and post-paid), average revenue per subscriber, EBITDA, and mobile termination rates. Country-level data include the number of mobile operators, the total number of subscribers, the penetration rate of fixed lines, population, gross domestic product (GDP) per capita, and a political variable that aims to capture the position of the government towards the welfare state. Investment is measured by the natural logarithm of capex. Competition is proxied by the number of mobile operators in each country and each firm’s market share asymmetry. Market share asymmetry is measured as the difference between each firm’s market share and the average market share for the country. Jeanjean and Houngbonon (2017) find that in markets that are asymmetric (i.e., where firms are of different sizes), an increase in the number of firms tends to have a more significantly negative effect on investment by smaller firms. This suggests that a merger that results in a more symmetric market structure would be associated with a stronger positive effect on investment.

63. Woroch (2019) uses a data set of 697 U.S. Cellular Market Areas, spanning the years 2012–2013. Using carrier-level data, he concludes quality and coverage measures are positively related to carrier-level holdings of spectrum as a share of total holdings in the CMA. In particular higher carrier-level holdings of spectrum are associated with statistically significant broader 4G coverage, as well as generally faster and more reliable networks (with mixed statistical significance). In addition, Woroch (2018) concludes carriers with faster and more reliable networks and with a broader deployment of 4G technology are associated with more subscribers.

**Studies of specific mergers**

64. Genakos, et al. (2018) do not separately estimate effects of individual mergers on investment in specific countries. They use data from 33 European countries for the years 2002-14, with the number of firms, HHI, and entry/exit of firms as independent variables measuring competition. They apply the estimates from the HHI regressions to estimate the effect of mergers in Austria, the Netherlands, and the United Kingdom.

65. Using the number of firms as independent variable, the estimates of Genakos, et al. (2018) suggest, in separate regressions:

- The addition of a fourth competitor (new entry) would be associated with a price reduction of 8.6 percent;
• The loss of a fourth competitor (e.g., a four to three merger) would be associated a price increase of 15.9 percent; and
• Cumulative net exit of a competitor would be associated with a price increase of 4.3 percent.

66. Genakos et al. (2018) express HHI as a percent, rather than the standard 0-10,000 scale. Using HHI as independent variable, they suggest a 10 percentage point increase in HHI would be associated with a 24-28 percent increase in price. For the three mergers evaluated in their report, they estimate:

- The Hutchison/Orange merger in Austria increased HHI by 6.4 percentage points and was estimated to result in 1.2 to 25.5 percent increase investment;
- The T-Mobile/Orange merger in the Netherlands increased HHI by 3.6 percentage points and was estimated to result in 0.7 to 14.3 percent increase investment; and
- The T-Mobile/Orange merger in the UK increased HHI by 6.7 percentage points and was estimated to result in 1.2 to 26.5 percent increase investment.

67. Lear, et al. (2017) reviewed the five to four merger in 2010 in the U.K. between T-Mobile and Orange. The study uses data from 13 European countries spanning 2009-14. The study uses a merger dummy as measure of competition and uses capex and capex per subscriber as measures of investment. The econometric analysis suggests that the merger was associated with increased investment, as measured by capex. However, estimates calculated using the ratio of capex to the number of subscribers are not significant.

68. Figure 6.4 from Lear, et al. (2017) indicates relatively high seasonal variation in capex per subscriber, which could affect the estimates of statistical significance (where “EE” denotes combined T-Mobile and Orange). The authors, however, use several specification to control for seasonality and, “rule out the possibility that the volatility of the results is driven by seasonality in capex data.”

69. GSMA (2017) analyzes the four to three Hutchison/Orange merger in Austria on innovation and quality in mobile services, using data from 17 European countries spanning 2011-16, and using a merger dummy as measure of competition. The study uses 4G coverage data in order to measure the level of innovation and download/upload speeds of 4G and 3G networks as indicators of quality of service. The estimates suggest that the merger accelerated the rollout of Hutchison’s 4G network and that all measures of network quality also increased.
BEREC (2018) criticizes the approach and data in GSMA (2017):

- No pre-merger 4G download speed data available for Hutchison.
- Limited pre-merger 4G download speed for other Austria operators. Most of the increase in speeds occurred in the two quarters immediately after the merger. BEREC concludes the timing suggests that the increases were not because of the merger.
- Pre-merger, Austria had no 800 MHz spectrum available (and 1,800 MHz spectrum was not allowed for 4G), calling into question HSBC’s implication that the merger itself led to increased 4G coverage.