



Palestinian National Authority
Ministry of Planning and
Administrative Development



**MENA-OECD
GOVERNANCE
PROGRAMME**

International Workshop

Policy tools for regulatory quality, better
service delivery and enhanced integrity:
supporting implementation

MENA-OECD INITIATIVE TO SUPPORT
THE PALESTINIAN AUTHORITY

*07 April 2011
Mövenpick Hotel
Ramallah*

AGENDA

Organised within the framework of the MENA-OECD Initiative to Support the Palestinian Authority (MIP), this international workshop will be an occasion to present the deliverables produced in the areas of regulatory quality, e-government and better service delivery, and integrity frameworks.

The first part of the day will focus on discussing with Palestinian officials and other local and international stakeholders active in the field of good governance how to transform the policy tools and recommendations provided to the Palestinian Authority into concrete reforms that are in line with the ongoing national and international efforts to support the modernisation of Palestinian public administration and positively contribute to the achievement of the goals stated in the Palestinian National Plan. Possible new areas for future cooperation will also be considered, based on identified needs and demands.

The second part of the workshop will be characterised by three parallel technical sessions and one final joint session during which OECD and Palestinian officials in charge of the various thematic streams will illustrate in details the findings of the first phase and discuss them with OECD peer experts, who will share their experience and exchange their knowledge on how to better plan the second phase of the MIP to ensure a successful implementation.

07 APRIL 2011

8.45 – 9.00	Registration	
9.00 – 10.00	Opening remarks: Delivering policy tools for effective implementation	
<p><i>Chair: Dr. Estephan Salameh, Special Advisor to the Minister and Head of Aid Management and Coordination Directorate of the Ministry of Planning and Administrative Development</i></p> <p><i>Speakers:</i></p> <ul style="list-style-type: none"> • Dr. Mashhour Abu Daka, Minister of Telecommunications and Information Technology • Dr. Mousa Abu Zeid, President of General Personnel Council • Mr. Khalil Karajeh, Deputy Minister of Justice Ministry of Justice • Mr. Martin Forst, Head of the Governance Reviews and Partnerships Division, Public Governance and Territorial Development Directorate, OECD <p>The introductory session aims to contextualise the activities of the MIP within the broader framework of the Palestinian reform efforts. The policy tools discussed during the workshops in the fields of regulatory policies, e-government and integrity contribute to the successful implementation of the Palestinian National Plan and therefore to ensuring good governance frameworks in the Palestinian Authority. These policy tools are based on international good practices and OECD governance standards, linking the PA institution building efforts to the global debate on good governance. This session will be open to other local and international stakeholders active in the field of good governance to align the OECD deliverables with the existing partnerships and ongoing programmes for governance reform.</p>		
10.00 –10.30	<i>Coffee break</i>	
10.30 –12.30	Working sessions (<i>separate meetings</i>)	
<p>Three workshops will be organised in parallel, together with PA public officials responsible for the key areas of regulatory policy, e-government and integrity, to discuss the findings of the first phase of the project and analyse key objectives that could be realised in the second phase. These sessions will be restricted to PA officials, OECD Secretariat and international experts in order to facilitate peer exchange and open discussion on implementation implications.</p>		
<i>Workshop on regulatory policy</i>	<i>Workshop on integrity</i>	<i>Workshop on e-government</i>
<p><i>Chair: Ministry of Justice</i> <i>Peer: Mr. Anthony Miller (UK)* and Mr. Omer Atalar and Mr. Salih Arikian (Turkey)**</i> <i>OECD: Mr. Josef Konvitz, Ms. Miriam Allam</i></p> <p>The workshop will present and discuss in detail how to implement the assessment report of the Legislative Drafting Manuals. Participants will have the opportunity to discuss the</p>	<p><i>Chair: General Personnel Council</i> <i>Peer: Ms. Cristina Juarranz de la Fuente (Spain)*</i> <i>OECD: Ms. Sana Al-Attar, Mr. Carlos Conde</i></p> <p>The workshop will facilitate a technical discussion on the role of the Code of Conduct in creating a culture of integrity in the PA. The Code of Conduct will be put in perspective of wider civil service law reforms and anti-corruption</p>	<p><i>Chair: MTIT</i> <i>Peer: Mr. Gianluigi Viscusi (Italy)*</i> <i>OECD: Mr. Alessandro Bellantoni</i></p> <p>The workshop will present and discuss in detail the data, analyses and recommendations contained in the OECD E-government Questionnaire and in the report: “Modernising the Public Administration: The Case of E-Government in the Palestinian</p>

<p>steps to be taken during the implementation phase and how to ensure a smooth coordination between various institutions. PA officials will start working on an action plan to implement the Legislative Drafting Manual.</p> <p>*Senior Policy Advisor, Better Regulation Executive, Department for Business, Innovation and Skills, UK</p> <p>** Better Regulation and Impact Assessment Group, Prime Minister's Office, Turkey</p>	<p>measures adopted by the PA in the framework of the new anti-corruption law. Peer expert will share good practices and lessons learned in designing an efficient Code of Conduct embedded in wider civil service and anti-corruption laws.</p> <p>* Deputy Director for Real Estate, Under Secretariat of Foreign Affairs, Ministry of Foreign Affairs and Co-operation, Spain. Co-chair of the MENA-OECD Working Group on Civil Service and Integrity.</p>	<p>Authority". The OECD Secretariat, peer experts and Palestinian officials will be asked to examine the implications of these findings in view of the ongoing update of the Palestinian E-government Policy Document and as the basis to develop a new E-government Implementation Roadmap.</p> <p>* Professor of E-government, University of Milan-Bicocca, Italy</p>
12.30 –13.30	<i>Lunch</i>	
13.30-14.30	Public Consultation (Joint Session)	
<p>Chair: Mr. Khalil Karajeh, Deputy Minister of Justice Ministry of Justice</p> <p>This joint workshop will present and discuss in detail how to implement the Practitioners' Guide on public consultation in the law drafting process. Participants will have the opportunity to discuss the steps to be taken during the implementation phase and how to ensure a smooth coordination between various institutions. Special attention will be given to the possibilities offered by the extensive use of ICT and to the collaboration between the various Palestinian institutions involved (i.e. Ministry of Justice, Ministry of Telecommunications and IT) in the application of e-government services to public consultation. Representatives of civil society organisations and of the private sector will participate to analyse these issues from the point of view of the final users and to provide their inputs.</p> <p><i>Speakers:</i></p> <ul style="list-style-type: none"> • Ms. Miriam Allam, Economist, Regulatory Policy Division, Public Governance and Territorial Development Directorate, OECD • Mr. Anthony Miller, Senior Policy Advisor, Better Regulation Executive, Department for Business, Innovation and Skills, UK • Mr. Omer Atalar, Better Regulation and Impact Assessment Group, Prime Minister's Office, Turkey • Mr. Gianluigi Viscusi, Professor of E-government, University of Milan-Bicocca, Italy 		
14.30 –15.00	Concluding Remarks	
<ul style="list-style-type: none"> • Dr. Estephan Salameh, Special Advisor to the Minister and Head of Aid Management and Coordination Directorate of the Ministry of Planning and Administrative Development • Mr. Martin Forst, Head of the Governance Reviews and Partnerships Division, Public Governance and Territorial Development Directorate, OECD 		