



# E-GOVERNMENT INDICATORS: A PROPOSAL

# FRAMEWORK

- ICT staff  
(HUMAN CAPITAL)
- ICT Infrastructure  
(PHYSICAL CAPITAL)

# MEASUREMENT ISSUE

Spending in:

- ICT infrastructure  
(out of total spending in  
Infrastructure)
- ICT personnel (out of total  
spending in Personnel)

# Back-office

## Spending in Information Management

- Spending in IM infrastructure (out of total spending in ICT infrastructure)
- Spending in IM staff (out of total spending in ICT staff)

# Data submission (in progress)

- Chile
- Estonia
- Greece
- Italy
- Japan
- New Zealand
- Slovenia
- Spain

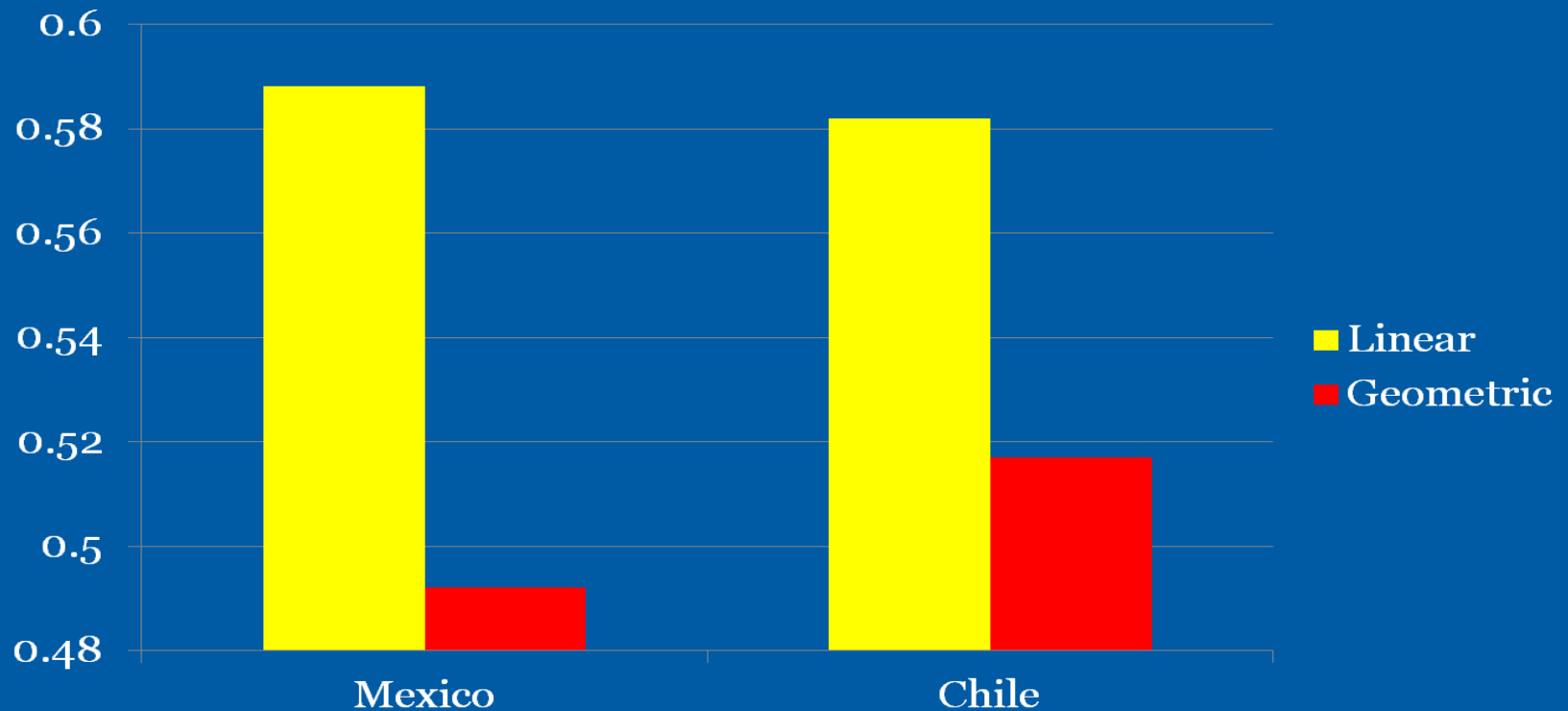
METHODOLOGY

LINEAR APPROACH

VERSUS

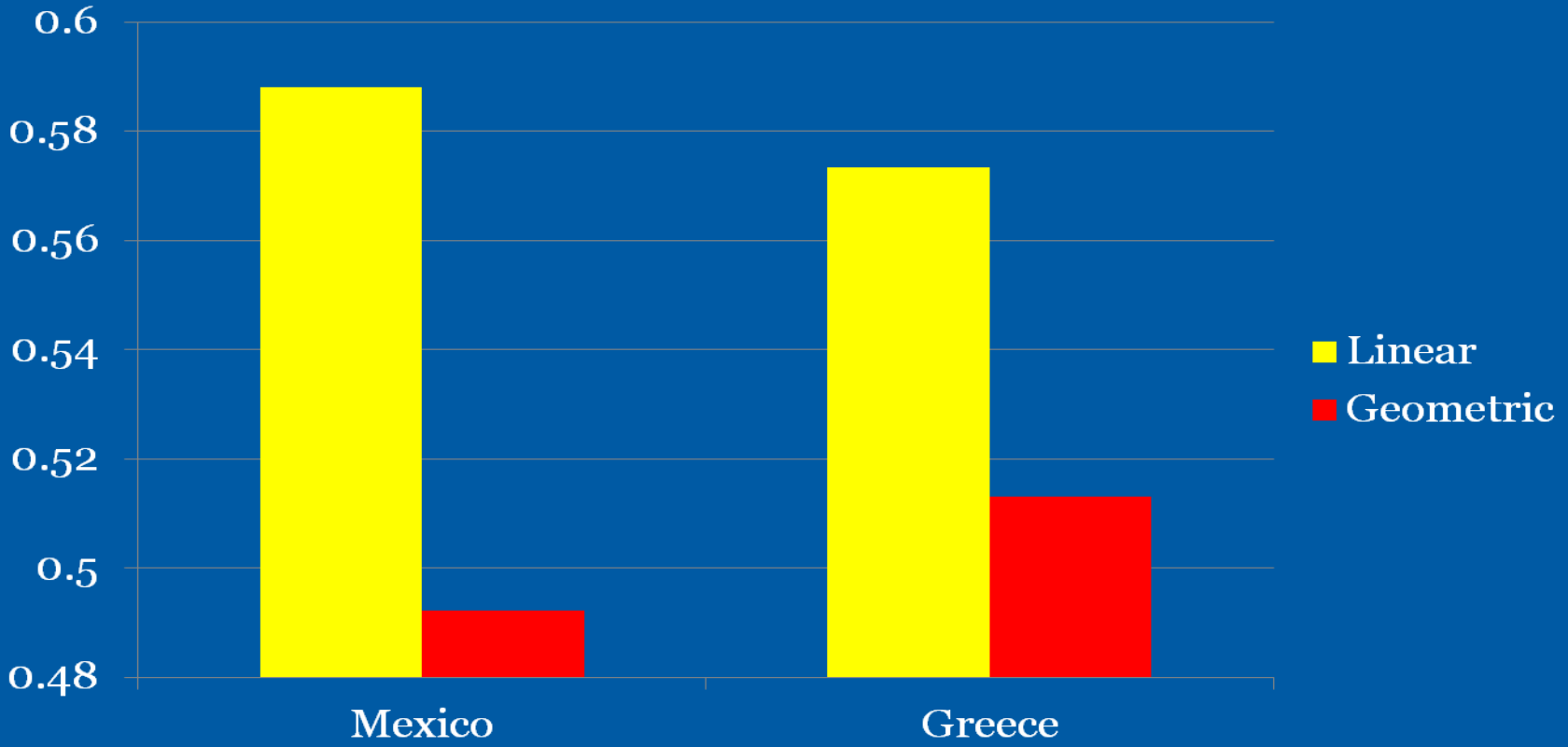
GEOMETRIC APPROACH

# GEOMETRIC VERSUS LINEAR: E-readiness index (UNDESA)



	WM	TC	HC
Mexico	0.706	0.196	0.863
Chile	0.564	0.268	0.915

# GEOMETRIC VERSUS LINEAR: E-readiness index (UNDESA)



	WM	TC	HC
Mexico	0.706	0.196	0.863
Greece	0.415	0.336	0.970



# Points for discussion

- Framework
- ICT capital data availability
- Methodology
- Measuring performance