

Country Reforms Matrix - Poland

<u>Lab</u>	<u>Theme</u>	<u>Policy Name/Concept/Leading Institution</u>	<u>Policy description</u>
Lab 1 - Voice	Engaging citizens	Regulatory Impact Assessment Requirements	New Regulatory Impact Assessment requirements were passed in May 2015, putting more detailed guidance and a stronger emphasis on public consultation during the process. This includes manuals on how to conduct the consultation through a variety of tools, including pre-consultations, online, meetings and drafting concrete questions that will make participation easier and facilitate responses.
		Standardize consultation system	In accordance with the EU decision-making process, Poland has launched a standardized system to consult with industry and business when drafting EU legislative proposals. The aim is to ensure high standard consultations are conducted and to secure the Polish interests in new legislation.
	Establishing partnerships	Economic Deregulation Team	The Economic Deregulation Team is an advisory group composed of experts from business and law organizations that help to discuss initiatives that would improve conducting business in Poland. Similarly, the Entrepreneurship Council is an advisory group that provides economic advice.
		Europe 2020 Strategy	To implement the Europe 2020 Strategy , Poland engages with an advisory body of government officials, business, agriculture, NGOs, and researchers. The team monitors and evaluates the National Reform Program (NPR) implementation, prepares recommendations for improving the implementation, and presents issues that should be reflected in the NPR. They also serve as a forum for discussion on specific priorities and targets.
		Consultations regarding the Transatlantic Trade and Investment Partnership	Due to strong interest in the Transatlantic Trade and Investment Partnership (TTIP) negotiations, the Ministry of Economy conducts many conferences and seminars around Poland to improve transparency, relay information and improve consultation efforts. Recent surveys point to the success of this initiative, showing Polish citizens are optimistic about TTIP.
		Tax Administration Act	The new Tax Administration Act aims to improve the quality of service provided to taxpayers. This includes a various methods to communicate beneficial tax information, support centres, and a new 'taxpayer assistant' that will helps small businesses (less than 10 employees) with tax declarations, obligations and relief. This assistant will be provided to all small businesses for the first 18 months of operation. If justified, other taxpayers can use the assistant.

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	Integrating groups		
	Using ICTs	Central Government Website	All draft legislation is available on a central government legislation website .
		Pilot Public Online Consultation System	A pilot public online consultation system allows citizens to comment on selected legislative projects, posting remarks online or supporting the remarks of others.
		Ministry of the Economy	The Ministry of the Economy runs a site dedicated to helping businesses in Poland. The one-stop-shop model provides live events, a help centre, and e-services. This includes a feedback mechanism to improve the site. The Ministry uses Google Analytics to monitor the site to increase its effectiveness and accessibility.
		Public-Private Partnerships	The Ministry also maintains a database of all Public-Private Partnerships in Polish, English and Chinese. They are also working on a project pipeline, detailing upcoming projects.
	Social Media	The Ministry also supports social media , being on all major platforms. In addition, they utilize an intranet and ensure their website is adapted for people with disabilities.	
Involving citizens			
Lab 2 - Design	Utilizing a mix of policy instruments	Human Capital Development Strategy	The Human Capital Development Strategy is one of nine integrated development strategies and managed by the Ministry of Labour and Social Policy. The accompanying implementation document contains information about public and inter-ministerial consultations carried out, which are aimed at helping meet the program goals, including goals identified in the Europe 2020 Strategy. The implementation strategy includes national and local administrative bodies, as well as socio-economic partners, NGOs, and public benefit organizations. Expenditures are shared by individual implementation partners. The first report on the development strategy is showing that implementation went generally well and according to plan.
	Using joined-up government	The Citizen Initiative	The Citizen Initiative attempts to facilitate contact between the citizen and public administration through establishing a webpage, a phone systems and recommendations for improving written communications. The initiate is cross-sectoral and coordinated by the centre of government.
	Fostering a whole-of-government approach	Chancellery of the Prime Minister	Governance has been strengthened by creating a unit within the Chancellery of the Prime Minister , which is responsive for assessing the quality of regulatory impact assessments prepared by ministries.
Government Programming Boards		As well, the Government Programming Board plays a filter role for government proposals, checking whether they are in line with the general policy agenda. The Board can ask for a regulatory test before making a final decision. This regulatory test includes a preliminary economic, financial and social analysis, an analysis of administrative burdens, and presenting EU/OECD country best practices/solutions adopted.	

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	Engaging with innovative practices	Effective State Strategy 2020	The Effective State Strategy 2020 proposal seeks to create a public sector innovation strategy. It advocates the improvement of government offices' by looking for innovative solutions, not only for service delivery to citizens but also within government. As well, any innovation introduced in an office is shared during national and international contests.
Lab 3 - Delivery	Strengthening the civil service	The Citizen Initiative	The Citizen Initiative attempts to facilitate contact between the citizen and public administration through establishing a webpage, a phone systems and recommendations for improving written communications. The initiate is cross-sectoral and coordinated by the centre of government.
		Less Effort, More Effects Initiative	The Less Effort, More Effects initiative (2014) sought to simplify internal procedures in regards to simplifying performance appraisals, rules regarding organization of training, and forms for preparing job descriptions. This was to reduce internal red tape so officials could focus on citizens' needs.
	Building a diverse & inclusive civil service	Civil Service Act	Since 2011, The Civil Service Act was amended to increase the employment of disabled people. When the employment rate of disabled people in a given office is below 6%, priority is given to hiring more disable people. This is provided that the person meets all deadlines, eligibility, and competency criteria.
	Building trust in government	Head of the Civil Service	The Head of the Civil Service , appointed in 2014, has made it her mandate to increase trust. It is too early to tell what impact the aforementioned reforms have had.
	Reaffirming the core values in the public service	Core Values of the Public Service	The core values of the public service are defined by the Constitution, the Civil Service Act and Ordinance no. 70 from the Prime Minister.
	Establishing gender balance in the civil service	Gender balance	In 2014, women occupied 70% of the public service and 49% of senior posts . Since Poland leads the OECD in this category, they do not focus on it.
Lab 4 - Accountability	Developing a coordinated government-wide evaluation system	National Evaluation Unit	The National Evaluation Unit (KJE) conducts horizontal evaluation research of strategic documents and cooperates in research/analysis. The KJE promotes an evaluation both informally by publishing evaluation reports online and formally keeping an internal record of recommendations, presenting evaluation results to monitoring committees and conducting evaluation steering groups. They have also developed a Draft Guidelines on Cohesion Policy Evaluation 2014-2020. They also organize an annual conference.
	Strengthening performance management	Central Statistics Office	In 2013, the Central Statistical Office launched a public database called STRATEG that publishes strategic goals and data. This allows anyone to monitor implementation and analyse the effect of the various strategic goals. They system presents comparative information both nationally (with other EU states) and regionally. The STRATEG database facilitates analysis and evaluation of strategic goals.

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	Identifying what works	Poland: Regional Review	Since 2013, the Minister responsible for regional policy presents an annual report ' Poland: Regional Review ' that outline the effectiveness of socio-economic policies in Poland.
		Impact of EU Membership and Cohesion Policy on Poland's Development Report	The ' Impact of EU Membership and Cohesion Policy on Poland's Development ' report presents Polish achievements in regards to economic and social changes, as compared to other EU member states, between 2004 and 2013.
		Doing Business in Poland 2015	' Doing Business in Poland 2015 ' was prepared by the World Bank in co-operation with the Ministry of Infrastructure and Development as well as one of the Polish banks. The report presents an evaluation of the conditions for conducting business in 18 Polish cities. In each domain analysed, best practices were highlighted.
		Local Indicator of Social Development	The Local Indicator of Social Development (LHDI) was created in 2012 to measure socio-economic development alongside GDP. The tool was used to monitor the goals contained within the Long-Term National Development Strategy and other similar development strategies.
	Utilising policy and programme experimentation/piloting	Obywatel.gov.pl	Obywatel.gov.pl , part of the 'Citizen' initiative (Lab 3), allows users to submit feedback through a 'help us improve the portal' function. Also, citizens can provide feedback through a call centre. This will allow them to improve the website.
		Student Apprenticeship in Government Administration	The ' Student Apprenticeship in Government Administration ' programme allows students greater opportunities to gain work experience and improve competencies. Launched in 2015, the program is still in pilot form and stakeholder's feedback will be used to improve the program.