



Cooperation between national inspectorates in the Netherlands

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Sometimes, a disaster triggers....

- 2000: large explosion in the city center of Enschede of a storage facility of fireworks
- 1000 casualties of which 23 death by fire
- Evaluation of the disaster brought to light many shortcomings in permission handling, supervision and cooperation between different authorities.
- Political support for plan to improve supervision across the board





Administrative burden reduction

- Political attention for the subject started in the 80s
- End 90s Reduction of administrative burdens as a policy objective of the coalition government.
- Also attention for compliance and supervision costs



Political consensus on need for inspection reform

- Lack of cooperation between inspectorates
- Too many national inspectorates (26 in 2000)
- Inspections in most cases not risk based
- Measures in case of non compliance often not convincing
- Compliance with EU legislation high priority



2001/2005 Framework vision on inspections and enforcement

- Starting point for a programme of restructuring and modernisation of inspectorates.
- Core principles of the framework are:
 1. Selective, risk based
 2. Decisive
 3. Cooperating
 4. Independent
 5. Transparent
 6. Professional
- Also clear and good interaction between regulator, policy maker and inspector
- Reduction of number of national inspectorates



More context

- High expectations of self regulation and other new methods of supervision in bringing down compliance costs
- High expectations of IT for efficiency gains and better business intelligence
- High expectations of efficiency gains by creating joint services and merging services
- Political concensus for a smaller (compact) civil service
- Expected efficiency gains reason for budget cuts



Inspection council 2012





Mission of the Inspection Council

- More effect in society
- Independent and with authority
- Together more impact in public debate on supervision
- Through cooperation more efficient and effective
- Joint development of common themes.



Inspection Council, facts:

- Membership: 16 → 12 → 10 Inspectors General (in 2011 6.000 civil servants in total)
- Voluntary cooperation of national inspectorates, no legal basis, rotating chair
- Members have a responsibility for part of the renewal programme
- A supporting bureau of 10 employees
- Joint programmes
- Cooperation with Ministry of Economic Affairs, Agriculture and Innovation
- Annual budget € 2,5 mln (contributions from inspectorates).

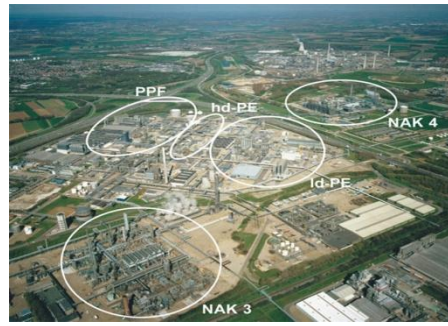


Results

- Joint inspection programmes in many domains
- Exchange of inspection reports via one IT platform (Inspectieview)
- Reduction of administrative burden for companies of 25 %
- Joint training and development programme of inspection methodologies and techniques
- Joint website (www.inspectieloket.nl)
- Implementation of a standardized method measuring client satisfaction at all national inspectorates
- Introduction of “Mark of Good Service” in collaboration with stakeholders



Sectors and domains



Food & consumer products and leisure

- hotel and catering
- agriculture
- leisure
- food chains
- product safety

Industry

- chemicals
- waste
- construction, metal
- nuclear
- mining

Public domains

- education
- health care
- police and fire depts
- child care

Transport

- by air and airports
- by road
- by sea and ports
- radio frequencies
- pipelines



Work programme 2012-2013

- Methodology development

Priority areas

- *Risk based supervision*
 - *System approach*
 - *Compliance communication*
 - *Measuring effects*
 - *Use of social media in supervision*
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- Supporting services (IT, HRM)
 - Intensifying cooperation with provincial and municipal supervisors
 - Position of inspectorates in public debate and relations with stakeholders and policy makers



Thank you for your attention!