Digital government toolkit

Digital Government Strategies: Good Practices

Netherlands: DigiCommissioner

The OECD Council adopted on 15 July 2014 the Recommendation on Digital Government Strategies. The Recommendation provides a set of 12 principles structured around 3 pillars. The OECD Secretariat is developing a Digital Government Policy Toolkit to support OECD member countries and non-member adhering countries with the implementation of the Recommendation. This practice was submitted by the government of Netherlands to be considered as a good practice in the implementation of one or more of the principles contained in the Recommendation.

Description of the practice:

Organisation: Ministry of the Interior and Kingdom Relations

Name of the practice: DigiCommissioner

Principles implemented: Principle 5 – Secure leadership and political commitment

Description: The Council of Ministers has appointed in 2014 a National DigiCommissioner (high level person) to push for arrangement of financing, governance and use of the (different provisions, infrastructure and services) of the digital government in the Netherlands. The appointment will last 4 years at most.

The DigiCommissioner has put a governance in place with on top a top-level civil servants and a ministerial Commissioner. The governance exists of all levels of government (national, regional, local and functional)

www.digicommissaris.nl

Results

A working governance and a financial arrangement for the coming years.

Development

Design:

Stakeholders involved: All major stakeholder in the Netherlands (levels of government, agencies)

Testing:

Implementation:

Resources: DigiCommissioner and a staff of appr. 14 persons

Diffusion and scaling: The DigiCommissioner has implemented a governance structure with all stakeholders, which is the sole governance on digital government matters. The practice applies to all levels of government.

Partnerships: Public Sector Organisations

Partners:

Nature of the partnership:

Lessons learned

There was an overwhelming governance on digital government and the number of steering groups, committees etc. It has been reduced.

Conditions required: Awareness the the high level that a change is necessary

Additional information: