OBJECTIVE

This version 2.0 of the OECD survey on Open Government Data (OGD) aims to assess the policies, processes and initiatives through which OECD governments provide access to public sector data, and in particular to those data identified as having high potential for value creation if re-used (ref. G8 Open Data charter).

In carrying out its statutory duties, the public administration produces, collects and manages (or funds others to do it on its behalf) an enormous quantity of diversified data. This wealth of data is growing fast and developments in technology are adding new methods of analysis and re-use, which may greatly enhance the value of data to support improved decision-making, policy cycle and public service delivery.

There is growing evidence that the sharing of this data and its re-use by different public entities and non-state actors (e.g. private entities, individuals, NGOs) can have large impact from economic, social and good governance perspectives (e.g. through the re-use of data to create mobile applications facilitating access to public services, by enabling real time informed personal decision, and/or by increasing governments’ transparency and accountability).

Yet, as governments try to ensure that the maximum benefit is gained from data re-use by developing new, innovative ways of making data more easily available, accessible, re-usable and distributable they are still dealing with a number of challenges impeding the capturing of the full value of OGD benefits.

The Survey is divided in four parts:

1) OGD Policies and governance framework
2) OGD implementation (including a special module on central/federal “one stop shop” portals)
3) OGD Impact
4) Main challenges to value creation

SCOPE OF THE SURVEY

Respondents are asked to provide information or data on the OGD policies and practices in place at the central/federal government.

Central/federal government includes all line ministries/departments in the executive branch of government, including also cabinet or executive offices and executive agencies. It does not include sub-national line ministries and departments. It excludes state-owned enterprises and public corporations. While this limits the scope of the responses and will not capture the activities of sub-national governments, it ensures that the data are comparable across all responding countries.
SPECIAL MODULE ON “ONE STOP SHOP PORTALS”

The **G8 Open Data Charter**, adopted in the summer 2013, defined a series of good practices and policies in the area Open Government Data (OGD) at the international level. The adoption of a central/federal single entry point to deliver OGD, so called “one stop-shop portal”, was listed by countries among those best practices and policies. Considering that a growing number of OECD countries have developed in recent years, or are currently developing, their own one stop shop portal this module focusses on the management practices, capacities and breadth of this single entry point. This module is divided in two parts: 1) Existence and general characteristics of the central/federal one stop shop portal; and 2) Scope and functionalities. This specific module will be used for the creation of indicators and might be included in the OECD flagship publication *Government at a Glance 2015*.

**One-stop shop portal**: A one stop shop portal corresponds to a single entry point to access government’s data. Access to the data can be provided directly on the portal or indirectly (redirected to the place where the data is located eg: to a ministry’s website).

**DEFINITIONS OF THE KEY TERMS**

When completing this questionnaire, please refer to the [Glossary of key terms](#). It is possible that the terminology applied in this questionnaire may not exactly match- or may not be applicable- to the particular context in your country. In such cases, please use the comments section (or other space provided) to specify the terminology used in your country and clarify your choice of response. This additional clarification will enhance comparability and data quality.

**GUIDELINES TO RESPOND TO THE SURVEY**

Delegates are asked to kindly nominate a respondent(s), coordinate with the respondent(s) to finalise answers, and liaise between the OECD and the respondent(s) after final submission should any further clarification or verification be needed. The delegates to the Network on E-Government are however responsible for the validation and accuracy of the final submission of data.

**The deadline for answering to this questionnaire is on the Friday 12th of December 2014**

For further assistance, information or advice in completing this questionnaire please contact: barbara.ubaldi@oecd.org
RESPONDENT(S') CONTACT INFORMATION

Contact: Please provide the contact information for the main person responsible for responding to this questionnaire. This information will be used by the OECD in case follow-up is needed to clarify responses to enhance data comparability across countries. If you would like to list multiple contacts, you can enter the information for the additional staff at the end of this page.

*Surname(s)

*First Name(s)

*Respondent’s institution (name and web link of Line Ministry/Agency):

*Position/title

*Email address (summary of responses will be sent automatically to this address upon completion):

*Telephone:

Names and emails of additional respondents, if applicable:
SECTION 1:
OPEN GOVERNMENT DATA POLICIES AND GOVERNANCE FRAMEWORK

Q1. Does the central/federal government currently have a single Open Government Data (OGD) strategy or policy in place? Please select one
- Yes
- No

Q1a. Is the central/federal government currently developing a single OGD strategy or policy?
Please select one
- Yes
- No
- Don’t know

Please use this space as needed to clarify your answer (name of the strategy or policy, web links, if it is part of a broader strategy on public sector digitisation etc.). Please email any further supporting documentation in English or French to barbara.ubaldi@oecd.org

Q1b. Are Open Data topics currently covered in any of the following agenda/policies? Please select all that apply
- Transparency agenda
- Open Government strategy/policy
- Public sector information policy
- Government data and Information management policy
- Public sector modernisation programme
- Other (please specify):

Q2. Please specify the name of the single central/federal OGD strategy:

Q3. Do you use a single definition of Open Data across the public sector? Please select one
- Yes
- No

Q3a. Which type of definition of Open data do you use?
Please select one
- A definition created by your own government
- A definition internationally adopted (e.g. the Open Knowledge Foundation’s definition)

Q3b. Please provide the definition of Open Data used in your public sector:

Q3c. To which level(s) of government(s) does this definition apply? Please select all that apply
- Central/federal government
- Regional/State government
- Local government
- The rest of the public sector (including public corporations such as post offices and railways)
- Other (please specify):
Q4. To what extent do central/federal line ministries and central/federal agencies have their own OGD strategy or policy in place?

- None of them have their own OGD strategy or policy in place
- Some of them have their own OGD strategy or policy in place
- Most of them have their own OGD strategy or policy in place
- Don't know

Central/federal line ministries

Central/federal agencies

Q4a. If possible, please provide the names of the ministries and/or agencies with their own OGD strategy or policy and the link to their website:

Q5. Does the single central/federal OGD strategy or policy cover the following elements?

Select all that apply:

- Open Science
- Open Innovation
- Development of data driven public sector (data analytics and public intelligence)
- None of the above

Q6. Please rank in order of importance the top 5 priorities of the single central/federal OGD strategy or policy?

First main objective: [Select]
Second main objective: [Select]
Third main objective: [Select]
Fourth main objective: [Select]
Fifth main objective: [Select]

Answer options:
- Increase government openness
- Increase government transparency
- Deliver public service more efficiently and effectively by improving internal processes and coordination through better use of data
- Deliver public service more efficiently and effectively by enabling the delivery from non-public sector actors data re-use
- Create economic value for the broad economy
- Facilitating public participation in policy debates
- Facilitating public engagement in decision making and policy cycle
- Enabling citizens to take more informed personal decisions
- Other objective

Q7. Where is the institution/authority responsible for formulating the OGD strategy/policy at the central/federal level located?

Please select one:
- Central/federal executive/cabinet office
- Central/federal Ministry of public administration (or similar)
- Central/federal Ministry of Communications and Technology (or similar)
- Other (please specify):

Q7a. What is the exact name of the institution/authority responsible for formulating the OGD strategy/policy at the central/federal level?

Q7b. Is the institution responsible for formulating the central/federal OGD policy or strategy also in charge of co-ordinating its cross-government implementation?

Please select one:
- Yes
- No
- Not applicable there is no co-ordination of the strategy's implementation
- Don't know

Q7c. Please specify the name of the institution in charge of co-ordinating the cross government implementation of the OGD central/federal strategy or policy:
Q8. Is there a steering committee responsible for monitoring the implementation of the OGD strategy or policy at the central/federal level?

Please select one

- Yes
- No

Q8a. Who participate in the central/federal steering committee monitoring the implementation of the OGD strategy or policy?

Please select all that apply

- Executives of each department of the public administration
- Representatives of the private sector
- Representatives of civil society organizations
- Other (please specify):

Q9. Is the central/federal institution/authority responsible for the Open Data strategy or policy also responsible for the Public Sector Information (PSI) agenda?

Please select one

- Yes
- No
- Don't know

Q9a. Please clarify your answer:

Q10. Please indicate which of the following elements form part of the central/federal OGD strategy or policy:

Please select all that apply

- Standards/guidelines for information disclosure (e.g. what kind of information must be disclosed)
- Standards/guidelines on data formats (e.g. open or proprietary formats, downloadable files in formats such as RDF, Excel, CSV, KML, XML, or on the web as linked data through RESTful APIs)
- Standard/guidelines on licensing/copyrights with respect to release/use of data (e.g. creative commons licenses, Open Data commons attribution)
- Standards/guidelines on text and data mining (TDM) requirements for public agencies to re-use data
- Guidelines/rules concerning charging of government data and/or information (e.g. fees for public users to access government information)
- Standards/guidelines concerning privacy
- Standards/guidelines for open data portals/websites
- Metadata standards (e.g. core common reference datasets/data definitions used across government)
- Communications/awareness initiatives targeting data users
- Generic training for civil servants on open data
- Training for civil servants to develop relevant skills for data analysis and re-use data
- Provision of incentives for civil servants to re-use data
- Data users' engagement (e.g. use of social media, process to request data from public agencies)
- Other (please specify):

Q10a. Please provide any additional comments on the standards/guidelines provided in the central/federal OGD strategy or policy:

Q11. Do you have a central/federal OGD one stop shop portal?

Please note that additional questions focusing on the OGD one stop shop portal will be asked in Section II: Implementation

- Yes
- No

Q12. Do you have a central/federal strategy or policy focusing on increasing open data literacy either inside the government and/or in the broader society?

Please select one

- Yes
- No

Q12a. Who does this Open data literacy strategy or policy mainly target?

Please select all that apply

- Civil servants
- Civil society and organizations
- Private sector (e.g. application developers, social entrepreneurs)
- Citizens
- Other (please specify):
Q12b. Regarding your strategy or policy to increase open data literacy among civil servants which ability are you trying to enhance in the public sector?
Please select all that apply:
- Conduct big quantitative data crunching from various sources (i.e. big data related activities)
- Pool and cross-link data with those produced by other public agencies to produce share content, services and policies between administrations
- Conduct data analytics to develop and stimulate public policies and better target services (i.e. ex ante impact estimate, identification of trends)
- Conduct data analytics for more qualitative approaches to policy making and service delivery (e.g. ethnographic surveys)
- Other (please specify):

Q12c. Please indicate the main expected impact from increased capacities in data driven analysis in the public sector?
Please select all that apply:
- Capacity to conduct predictive analytics to identify patterns and develop a finer understanding of emerging problems
- Integration of data analysis in the policy cycle for more informed policies
- More integrated service delivery
- More innovative service delivery
- Other (please specify):

*Q13. Does your government provide incentives to civil servants to increase data analysis in carrying out their tasks?
Please select one:
- Yes
- No

*Q13a. Does your government provide incentives to embed data analytics regularly in decision making and policy cycle?
Please select one:
- Yes
- No

Q13b. Please specify:

*Q14. Does the central/federal OGD strategy or policy has its own line of financing?
Please select one:
- Yes
- No

Q14a. Please indicate how Open Data is funded in your country:
Please select all that apply:
- The central/federal government has identified funding to finance OGD
- Each central/federal data producing ministry/agency contributes to the funding
- Grants from the private sector
- Grants from the civil society
- Royalty for some data
- Advertisement
- EU funds
- Other (please specify):

Q15. Can you please provide the budget (in national currency) for the most recent year available dedicated to the OGD strategy or policy at the central/federal level?
Please also provide the year: [Enter budget] [Year]

Q15a. Can you please provide the number of employees (in full time equivalent) currently working on the OGD central/federal strategy or policy?
Please also provide the year: [Enter number of employees] [Year]

Q15b. Please provide any additional precision on the resources (budget and employees) working on the central/federal OGD strategy or policy:
Q16. Does the central/federal government have a Chief Data officer (CDO)?

Please select one
- Yes
- No

Q16a. Please describe the mandate of the CDO (e.g. ask the data holding agencies to make data available online) and the line of responsibility (e.g. reporting to the CIO, CTO):

Q17. Does the central/federal government regularly consult users on their needs and preferences for the types of data released?

Please select one
- Yes
- No

Q17a. Which users does the central/federal government consult to release data and through which channel?

Please select all that apply
- Physical consultations
- Online consultations
- Social media consultations
- Mobile applications consultations
- Not consulted
- Citizens
- Private sector
- NGOs
- Academic and research community
- Media
- Other (please specify):

Q18. Do you have a law on access to information which sets requirements enabling Open Data?

Please select one
- Yes
- No

Q18a. Does this law on access to information regulates formats for disclosure of information by the central/federal ministries and agencies that enable the use and re-use of public data?

Please select one
- Yes
- No

Q18b. Does this law on access to information and/or transparency foresees the obligation for public agencies/ministries to publish data as “open by default” except when illegal (for security of privacy reasons)?

Please select one
- Yes
- No

Q18c. How does this “open by default” provision apply

Please select one
- Select:

Q18d. Are there any incentives for data producers to publish their data as open data (push model)?

Please select one
- Yes
- No

Q18e. Please explain:
SECTION II: OPEN GOVERNMENT DATA IMPLEMENTATION

Q19. Is there a central entity approving data publication for all central/federal ministries and/or agencies?
   Please select one
   ☐ Yes
   ☐ No, each central/federal ministry/agency is responsible for its data publication

Q19a. Please specify its name:

Q20. Is there a data inventory for the central/federal government?
   Please select one
   ☐ Yes there is a data inventory held for the central government but it is not exhaustive
   ☐ Yes there is a single exhaustive data inventory held for the central government
   ☐ No. Each organization produces its own data inventory
   ☐ No only key individual agencies (e.g. Statistical offices) hold a data inventory
   ☐ No there is no inventory for the whole central administration
   ☐ Other (please specify): ____________________________
SPECIAL MODULE:
THE CENTRAL/FEDERAL "ONE STOP SHOP" OGD PORTAL

The G8 Open Data Charter, adopted in the summer 2013, defined a series of good practices and policies in the area Open Government Data (OGD). The adoption of a central/federal single entry point to deliver OGD, so called “one stop-shop portal”, was listed by countries among those best practices and policies. Considering that a growing number of OECD countries have developed in recent years, or are currently developing, their own one stop shop portal this module focuses on the management practices, capacities and breadth of this single entry point. This module is divided in two parts: 1) Existence and general characteristics of the central/federal one stop shop portal; and 2) Scope and functionalities.

1. Existence and general characteristics

• Q21. What is the internet link to access the central/federal OGD one stop shop portal in your country?

• Q22. Who is responsible in the central/federal government for the management (policy and accountability) of the one stop shop portal?

 Please select one
  ◼ Central/federal executive/cabinet office
  ◼ Specific central/federal line ministry
  ◼ Other (please specify):

 Q22a. Please provide the exact name of this institution/authority:

• Q23. Did you create a special entity/taskforce responsible to further develop and expand the central/federal one stop shop portal?

 Please select one
  ◼ Yes
  ◼ No

• Q23a. What is the name of this specific unit/taskforce?

• Q23b. Is this unit also responsible for coordinating the broader central/federal OGD strategy/policy?

 Please select one
  ◼ Yes
  ◼ No

• Q23c. Is this unit/taskforce responsible for approving the data released on the central/federal one stop shop portal?

 Please select one
  ◼ Yes
  ◼ No
  ◼ DK

• Q24. Please provide numbers on budgets (in national currency) allocated to the management of the central/federal OGD one stop shop portal in national currency (closest year available)?

 Please also provide the corresponding year

• Q24. Please provide the number of employees (Full time equivalent) working on the management of central/federal OGD one stop shop portal (closest year available)?

 Please also provide the corresponding year

• Q25. What are the main source of funding of the central/federal OGD one stop shop portal?

 Select all that apply
  ◼ Funded by the ministry responsible for the management
  ◼ Pooling of funds from a number of ministry
  ◼ Fund provided by an international organization (e.g. the EU)
  ◼ Other (please specify):
Q25a. Please provide any additional information you have on the funding of your central/federal OGD one stop shop portal:

2. Scope and functionalities

Q26. How does the central/federal OGD one stop shop portal generally operate?

Please select one:

- Direct data provision
- Indirect data provision
- Really a mix of both

Q26a. Please provide any additional precisions you may have:

Q27. Do you have an independent central/federal transparency portal?

Please select one:

- Yes, separate from the Central/federal OGD one stop shop portal
- No, data on transparency can be found on the Central/federal OGD one stop shop portal
- No, no data on transparency is available
- Don’t know

Q28. Is there a guidance document to standardize the use of the one stop shop portal at the central/federal level as the primary vehicle for delivering OGD?

Please select one:

- Yes
- No

Q28a. Please specify the type of guidance document and give some additional details on its content (you can also forward the document to Barbara.Ubaldi@oecd.org):

Q29. Is there a harmonized quality control process (or processes) to ensure the quality of the data provided by all central/federal ministries and agencies on the Central/federal one stop shop portal?

Please note that the question also applies for countries where data is provided indirectly on the central/federal OGD one stop shop portal (i.e. do you make any verification of the quality of the data provided through the indirect links redirecting users to the line ministries and agencies’ websites)

Please select one:

- Yes
- No

Q29a. Please describe in more details what are the main aspects covered (completeness, timeliness, metadata, source inputs etc...), and how you ensure data quality provided by the different ministries and agencies (i.e. standard mechanisms, harmonized data cleaning guidelines, cross ministerial directives etc...). Please forward any document you may want to include to Barbara.Ubaldi@oecd.org.
Q30. On the central/federal OGD one stop shop portal do you provide data on election results?  
Please select all that apply  
☐ National elections  
☐ Local elections

Q31. On the central/federal OGD one stop shop portal do you provide data on public expenditures either directly, indirectly or both?  
Please select all that apply  
☐ National public expenditures  
☐ Local public expenditures

Q32. On the central/federal OGD one stop shop portal do you release the results of administrative surveys on the level of satisfaction with public services either directly, indirectly or both?  
Please select one  
☐ Yes  
☐ No

Q32a. Please provide a list of administrative survey data on satisfaction with public services provided on the central/federal one stop shop portal (e.g. satisfaction with hospitals, schools, unemployment services, transports etc...)

Q33. On the central/federal OGD one stop shop portal do you provide access to the most recent national census either directly, indirectly or both?  
Please select one  
☐ Yes  
☐ No  
☐ Don't know

Q34. On the central/federal OGD one stop shop portal do you provide access to city's zipcodes/post codes either directly, indirectly or both?  
Please select one  
☐ Yes  
☐ No  
☐ Don't know

Q35. On the central/federal OGD one stop shop portal do you provide access to motor vehicle registration statistics either directly, indirectly or both?  
Please select one  
☐ Yes  
☐ No  
☐ Don't know

Q36. Please provide the total number of datasets and the use of datasets provided on the central/federal OGD one stop shop portal in 2013 (or closest year available) following the G8 division between tabular and geospatial data:

<table>
<thead>
<tr>
<th>Tabular data</th>
<th>Number of datasets provided either directly, indirectly or both</th>
<th>Number of clicks on the web pages</th>
<th>Number of data downloads</th>
</tr>
</thead>
<tbody>
<tr>
<td>Geospatial (i.e. maps)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q37. Regarding the following categories, please indicate if the data is provided in the central/federal one stop shop portal and if possible the number of datasets, clicks and downloads for each of the categories (approximately):

<table>
<thead>
<tr>
<th>Economics and finance</th>
<th>Select</th>
<th>Number of datasets</th>
<th>Number of clicks on the web pages</th>
<th>Number of data downloads</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health</td>
<td>Select</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Education</td>
<td>Select</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transport and roads</td>
<td>Select</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Justice and crime</td>
<td>Select</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q38. What are the top five datasets which are the most frequently requested by people on the central/federal OGD one stop shop portal (based on downloads, clicks, surveys that you have conducted, people’s feedbacks etc...) and who is requesting this data?
Q39. Regarding the 6 more specific datasets which were for the vast majority identified by the G8 Open Data charter as particularly useful for re-use and value creation on the central/federal OGD one stop shop portal:

Note that this question also applies to indirect data provision and the answers should be based on the information provided in the web site to which users are redirected.

<table>
<thead>
<tr>
<th>Dataset</th>
<th>Whether data is provided either directly, indirectly or both (directly, indirectly, not provided, DK)?</th>
<th>Lowest level of aggregation available (national, regional/state, local)</th>
<th>Frequency of updates (Live update, weekly, monthly, Yearly, More seldom than a year)</th>
<th>Is the data free to download (Yes/No/DK)?</th>
<th>Is the data free to re-use (Yes/No/DK)?</th>
<th>Is the data machine readable (Yes/No/DK)?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide rates</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
</tr>
<tr>
<td>Car accidents</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
</tr>
<tr>
<td>Patient satisfaction with hospitals</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
</tr>
<tr>
<td>PM10 concentration in the air</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
</tr>
<tr>
<td>High school graduation rate</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
</tr>
<tr>
<td>Allocation of research and science public funding (by projects)</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
<td>Select: ❑</td>
</tr>
</tbody>
</table>

Q40. On the central/federal OGD one stop shop portal which of the following formats are the most commonly used?

<table>
<thead>
<tr>
<th>Format</th>
<th>Never</th>
<th>Rarely</th>
<th>Generally</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSV</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>XLS</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>PDF</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>XML</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>WORD</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
</tbody>
</table>

Q40a. Which other formats do you regularly use:

Q41. Regarding the data provided on the central/federal OGD one stop shop portal, do you generally provide the associated metadata/user’s guide as a complement of information for users?

Please select one
- Yes
- No

Q41a. What does the metadata/users’ guide provided on the central/federal OGD one stop shop portal generally describe?

<table>
<thead>
<tr>
<th>Description</th>
<th>Never</th>
<th>Rarely</th>
<th>Generally</th>
</tr>
</thead>
<tbody>
<tr>
<td>The purpose of the collection</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>The characteristics of the sample</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>The method of data collection</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>The terminology (key terms)</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>Contextual elements</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
<tr>
<td>Expected date of registering updated data</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
</tr>
</tbody>
</table>

Q42. Which of the following features are currently available on the central/federal OGD one stop shop portal?

Please select all that apply
- Search function
- User support/technical assistance
- Geospatial tools
- Forums
- Ranking of most popular datasets
- User feedback section (e.g. to request datasets)
- Different language options for content
- Accessibility options for vision impaired
- Voting button for visitors to rate the usefulness and quality of the datasets
- Data crowdsourcing
- Possibility to receive notification when specific datasets are added

Q43. On the one stop shop portal do you present or promote individual applications that re-use public data?

Please select one
- Yes
- No
Q43a. Which type of re-use of public data are listed in the OGD one stop shop portal?
Please select all that apply
- Visualisation
- Applications
- Press articles
- APIs
- Blog articles
- Academic papers
- Ideas
- Other (please specify):

Q43b. How many applications are registered on the OGD central/federal OGD one stop shop portal?

Q43c. Do you have data on the use of those applications?
Please select one
- Yes
- No

Q43d. Please provide a list of the most used applications and their number of users:
SECTION III: OPEN GOVERNMENT DATA IMPACT

Q44. What is the main charging/pricing model for government data access and re-use at the central/federal level? 

Please select all that apply

☐ All data can be accesses and re-used for free
☐ Data is supplied for re-use charged at marginal cost
☐ Some data are made available for free, but there is a single fee applied for particular units of data and this price applies equally to all data users
☐ Fees are charged for commercial use and re-use
☐ Full cost recovery model, i.e. public entity charge for data produced within its official tasks an appropriate rate of return for data and services for all uses outside of public tasks
☐ “Freemium” model, i.e. basic-level free offer, while charging a premium for advanced features (e.g. specific formats, quantity downloads, frequency of API calls), functionality or related products and services
☐ Other (please specify):

Q44a. If different responses apply to different datasets please explain:

Q45. What is your charging/pricing model to sustain development and dissemination of value-added open data-based products and services?

Please select one

☐ Value-added products and services are sold on commercial basis and users pay market prices for personalised development and the transfer price of the data which is on the same terms for all parties
☐ Value-added products and services are traded primarily in non-competing markets and accessible/usable for free
☐ Value-added products and services are traded primarily in non-competed markets and users pay cost recovery including cost of capital
☐ Other (please specify):

Q46. Which of the below initiatives exist to promote the re-use of government data and information released as open data?

Software development contests (e.g. for apps, widgets etc.)
Information sessions for businesses and citizens
Training events for users
Release of data and implementation of OGD policies considered part of performance indicators of organisations
Geospatial tools to be used/exploited by users
Organisation of co-creation type events (e.g. hackathons, code sprints, apps challenges)
Data promotion to journalists
“Data analytics” teams in government charged with exploring possibilities and developing tools/products Training for civil servants to build capacities for data analysis and re-use
Incentives for civil servants to re-use data to create new services and value

Q47. Does your government track the economic and/or social gains from the re-use of open government data (e.g. case studies, inventories, surveys, new business creation, market growth, data used for research or scientific purposes)?

Please select one

☐ Yes
☐ No

Q47a. Please provide some details on your methodology to track the economic and/or social gains from OGD

Please e-mail any further supporting documentation to barbara.ubaldi@oecd.org
Q48. Does the central/federal OGD strategy or policy use social media channels?
Please select one

- Yes
- No

Q48a. What is the purpose of the use of social media channels?
Please select all that apply

- Communicate with and reach out to the community (e.g. retweets)
- Interact with the community (e.g. receive and reply to data requests)
- Engage the community in value creation (e.g. to stimulate data re-use)
- Other (please specify):
SECTION IV (LAST SECTION):
MAIN CHALLENGES TO OPEN GOVERNMENT DATA

On this last page we would appreciate if you take the time to think about the main challenges that you encounter when dealing with Open Government Data in your country.

Q49. Which of the following would you consider the main 4 policy challenges for further development of Open Government Data Initiatives in your country? If you selected "other", please specify

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Answer options:
- Lack of a self-standing Open Data Policy/strategy for the whole administration
- Lack of a sustainable operating model and overarching data policy framework
- Policy on charging for government open data limits data access and/or re-use
- Policy on licensing limits data access and/or re-use
- Inadequate policy for privacy and confidentiality in the data policy framework
- Lack of a single effective data inventory for government open data
- Lack of common metadata standards for the central portal describing the data it holds and makes available
- Lack of transparency and stability of charging model and guidelines on charging for government data reuse
- Inconsistent application of guidelines on government open data release cross a number of organisations
- Existing guidelines for government open data release do not ensure sustainability of high quality data

Q50. What are the main 4 technical challenges hindering further development and implementation of Open Government Data policies in your country? If you selected "other", please specify

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Answer options:
- Un-harmonised data sets formats and standards
- Limited data accessibility and re-usability due to formats (e.g. no open standards and non-proprietary formats)
- Inadequate technical infrastructure to ensure privacy and security
- Absence of a single governmental open data single portal (one-stop shop)
- Data are incomplete and inaccurate
- Insufficient interoperability of data catalogues
- Data provision penalises easy use and understanding for smaller users to analyse and understand it (including providing more visual interpretations)
- Inadequacy of data distribution channel and portal for users to easy access, process and manipulate data and content, tailored to their needs
Q51. What are the main 5 institutional/organisational challenges hindering further development and implementation of Open Government Data policies in your country?

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Answer options:
- Lack of adequately skilled civil servants
- Insufficient data integration across different parts of the administration
- Insufficient culture of collaboration and sharing within the public sector
- Unnecessary internal barriers to access, use and re-use of data created and held in the public sector
- Difficulty in balancing the autonomy and control of data release by the various administrations
- Difficulty to create the ecosystem of actors essential to produce expected social and economic value
- Lack of robust models and strategies across the public sector to engage with data users
- Inadequate workflow within the public sector for data gathering, integration, validation, release, approval granting, update and promotion of re-use
- Lack of culture and practices of interaction with civil society organisations
- Lack of incentives among government institutions to share data with other institutions
- Lack of incentives among government institutions to open up data
- Lack of financial resources for the co-ordinating institution

Q52. What are the main 5 cultural challenges hindering further development and implementation of Open Government Data policies in your country?

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Answer options:
- Insufficient awareness and preparedness on open data among civil servants
- Insufficient awareness and preparedness on open data in the business community
- Insufficient awareness and preparedness on open data among civil society organisations
- Low level of recognition of the potential value of crowdsourcing in the public sector
- Low level of participation of civil society organisations on decision-making and policy cycle

Q53. What are the main 3 legal challenges hindering further development and implementation of Open Government Data policies in your country?

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Answer options:
- Inconsistent legal framework impedes data accessibility and re-use
- Inadequate scope of access to information laws (or equivalent legislation) excluding data and datasets
- Lack of legal clarity on who owns government data and at which conditions
- Compliance with existing laws creates technological implications impeding further development of open data portals
Q54. What are the main 5 financial challenges hindering further development and implementation of Open Government Data policies in your country?

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Answer options:
- Lack of solid approaches in the national administration to appraise costs of opening government data
- Lack of solid approaches in the national administration to appraise benefits of opening government data
- Lack of solid approaches and data in the national administration to appraise costs of producing government data
- High costs for upgrading infrastructure
- High human-resource costs associated with organizing, posting and updating quality data
- High costs for converting large volumes of data into re-usable formats
- High costs for data users’ engagement
- Difficulty in balancing affordability considerations and increasing accessibility
- Difficulty in attracting external capital
- Existence of a data utility model recognizing no public sector activity to offer products or services built on data and competing in the market with other value-added services.
Thank you for completing this questionnaire. You will receive an automatic confirmation upon completion via email, along with a summary of final responses for your records. You may log-in after completion to review and/or change any responses, however, please notify the OECD (Barbara.ubaldi@oecd.org) if any changes are made.