OECD Integrated Services and Housing Consultation
Andrew van Doorn
HACT
HACT’s mission

HACT works with the housing sector, government, civil society and communities to develop and share innovative approaches to meeting changing housing need.

HACT believes housing provides a foundation for changing people’s lives for the better. We seek to influence housing practice and policy to transform lives and strengthen the resilience of communities.
Why?

- Importance of ‘home’ as a (supportive) concept
- Delivery in non-institutional settings
- Support Independent Living
- Community Participation
The importance of the person

• Starting point – the organisation or the individual?
• Traditional focus – needs, deficits and entitlements
• Future focus – abilities, assets, responsibilities and rights
• Choice and control
Importance of the community (and families)

- Communities, of place and interest, important in our lives
- ‘Ordinary’ housing in ‘ordinary’ communities
- Participation
- Peers support
Housing ‘Sausage Mill’

- Staircasing approach to independence
- Housing First
- Sustaining housing with support
Separation of housing from care and support

• Should the provision of housing be separated from the provision of care and support?

• Supporting People programme in the UK

• Benefits:
  – tenure neutral, greater choice, portability, commissioning collaboration

• Problems:
  – Capital investment, strained business model, disinvestment, loss of cross-subsidy

• May work for some and not for others

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Inputs, outputs and outcomes

• Main focus on inputs and outputs in commissioning, efficiency and quality
• Little concern given to outcomes – what matters to people
• Risk of creating new institutions
• Weaknesses in the evidence base
Early intervention and prevention

• Focus on crisis and what happens next
• Significant value in early intervention and prevention
• Difficult to measure and be future focused
• Major shift in how we use current resources and professional roles
What do we mean by integration

- Horizontal integration – across types of services
- Vertical integration – between tiers of government
- From the perspective of the individual – personal budgets
What does it take to integrate

- Policy
- Commissioning/Investment
- Culture
- Multi-disciplinary
- The person
The way forward

- OECD consultation
- EU network – FEANTSA, CECODHAS and EASPD
- Involvement of people with lived experience
- Remember - abilities, assets, rights and responsibilities!
Thank you!

www.hact.org.uk
andrew.vandoorn@hact.org.uk