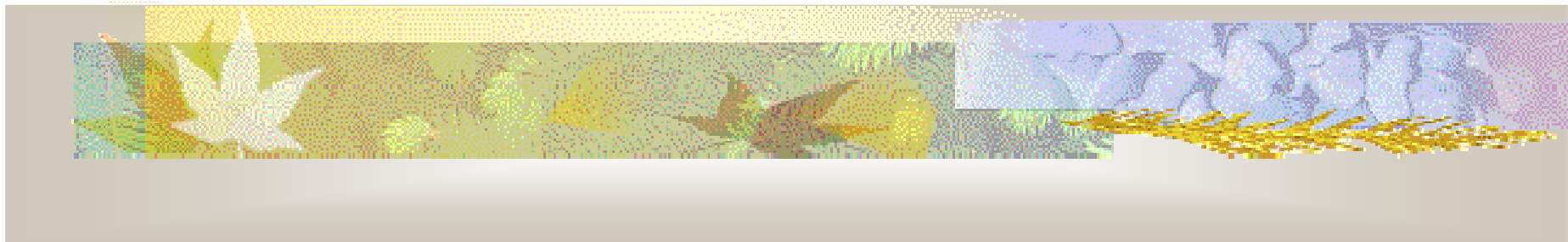


SOCIAL SERVICE DELIVERY BY CSOs *AS PART OF POLICY PROCESS AND REFORMS IN Croatia*



Cvjetana Plavša-Matić

Director of the National Foundation for Civil Society Development,
Croatia

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SETTING UP THE FRAMEWORK

■ **Government decision to: (2001/02)**

- Start reforms in Social Sector (Social Welfare, Health and Education)
- Decentralise public provision of social services
- Establish Government Grant Scheme for Social Service Delivery by CSOs in Croatia

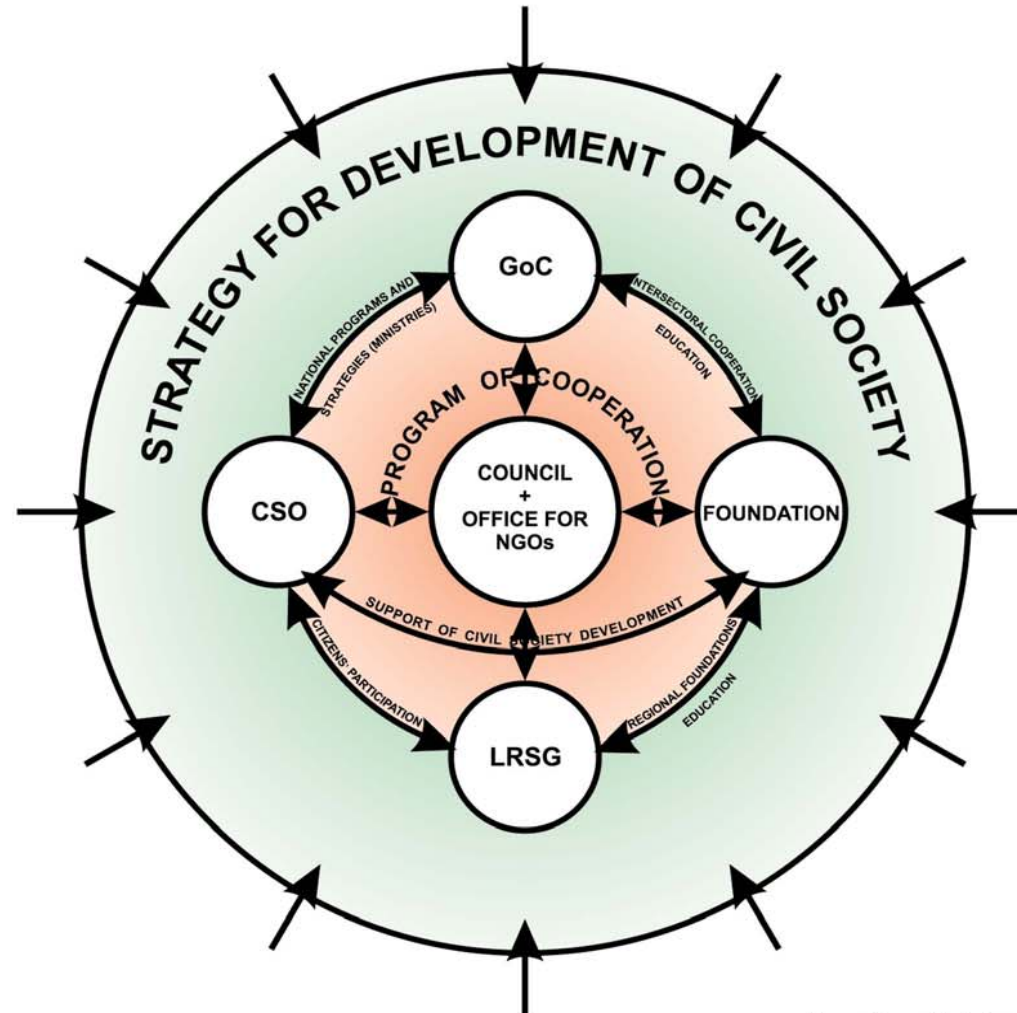
(transparent grant-giving procedures including public tenders, independent assessors, publishing results, contracting with grantees, M&E, presentation to the general public the impact of granted projects)



ENABLING ENVIRONMENT

- Law on Association (2001) – app. 28.000 registered associations
- Programme of Cooperation between the Government of the Republic of Croatia and Non-Governmental, Not-for-Profit Sector in Croatia (2001)
- Law on Lottery (2002) = 50% for CSOs – 18,7 mill Euro in 2004
- Tax Law – 2% deduction for giving to CSOs
- New Model of Organizational Structure for Support of Civil Society Development in Croatia (2002)
- Law on National Foundation for Civil Society Development (2003)

NEW MODEL OF ORGANIZATIONAL STRUCTURE FOR SUPPORT OF CIVIL SOCIETY DEVELOPMENT IN CROATIA



Meaning of abbreviations:

- CSO = civil society organizations
- GoC = Government of the Republic of Croatia
- LRSG = Local and Regional Self-Government



EU SUPPORT

- EU CARDS Programme – Social Service Delivery by CSOs Project = 1,5 mill Euro

- capacity building (CSOs and ministries) = 0,6 mill
- grant scheme (CSO and local government partnership) = 0,9 mill Euro

- National Foundation – Implementation of CARDS Social Service Delivery Project



RESULTS

- 137 contracts for service delivery by CSOs (2002-2004) = 51 Social Care, 61 Education and 25 Health Protection - 3 mill Euro
- NFCSD awarded 15 cities in Croatia for good practice in cooperation and social contracting to CSOs
- *NFCSD employed 3 CSO and social economy experts to be seconded to the ministries on further development of decentralization of social services and social contracting*



CHALLENGES

- Appropriate Legal Framework for Social Economy and Service Delivery
- Impact of best practices on national policymaking process and reforms
- Decentralization



THANK YOU FOR YOUR ATTENTION

<http://zaklada.civilnodrustvo.hr>

