

	<b>Robust ?</b>	<b>Reliable ?</b>	<b>Usable ?</b>		<b>Cost Effective ?</b>	<b>Confidential Concerns ?</b>		<b>Level of Detail ?</b>	<b>Comparability across firms/ industries ?</b>
<b>Human Resources</b>	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>		<b>Probably</b>	<b>Not much</b>		<b>Firm or business unit</b>	<b>Yes</b>
<b>IT Investment</b>	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>		<b>Probably</b>	<b>Not much</b>		<b>Firm or business unit</b>	<b>?Yes</b>
<b>R&amp;D / Intellectual Property Rights</b>	<b>Probably</b>	<b>Probably</b>	<b>Probably</b>		<b>Yes</b>	<b>Some</b>		<b>Broad business unit</b>	<b>Maybe</b>
<b>External/ Reporting Capacity</b>	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>		<b>Maybe</b>	<b>Yes</b>		<b>Business unit</b>	<b>Yes</b>
<b>Internal/ Organisation Characteristics</b>	<b>No</b>	<b>No</b>	<b>No</b>		<b>Maybe</b>	<b>Yes</b>		<b>Narrow business unit</b>	<b>No</b>