



Draft Strategic Agenda for GfD Initiative

Working Group on E-government and Administrative Simplification

Paris, July 2008



Strategic Agenda Items for 2008 - 2010

- **Assumption:** No external intervention from OECD and non-OECD countries regarding national eGovernment and Administrative Simplification (eGov) initiatives since each country has its own priorities and specific context
- Identify Significant Gaps within various areas of eGov through a participatory approach (survey, discussions, etc) in order to identify focus areas
- Conduct structured workshops and meetings to exchange success stories and to disseminate knowledge through contribution of OECD and non-OECD countries
- Create a Pan-Arab organization for periodic benchmarking of eGov initiatives with respect to well-defined criteria
- Create an eGov knowledge base and subject matter experts repository in Arab countries for exchanging knowledge
- Conduct joint Pan-Arab initiatives to implement cross-border success stories in eGov



Mitigation of Significant Gaps

- eGovernment Potential Areas
 - Strategy and Progress Measurement
 - Technical Implementation Issues
 - Legal Framework
 - Adoption and Digital Divide
 - Governance and Change Management
 - Regulatory Analysis and Service Reengineering
 - Strategic Alliances, Outsourcing and Partnerships
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- Conduct an electronic survey to identify which countries have success stories and which countries need further assistance
- Schedule quarterly workshops for Better Practices and identify next steps (tracking results, etc)



Pan-Arab Benchmarking

- Form an eGovernment initiative under the OECD-UN umbrella
- Identify SMART KPIs for national level benchmarking (high-level or quality related evaluations)
- Conduct an annual benchmarking activity
- Publish the results in structured reports and share with national organizations responsible for eGovernment implementation
- Conduct annual forums for discussing the results of the annual reports and potentially award the successful countries



Pan-Arab eGovernment Knowledge Base

- Implement a knowledge gateway for Arab countries
- Include national documents
- Include subject matter experts in each country
- Implement interaction methods such as discussion groups, etc



Pan-Arab Cross-Border Initiatives

- Explore the potential of cross-border projects or sharing cross-border successful projects implementations
- Identify pilot projects
- Implement pilot cross-border projects in pilot countries
- Follow-up and roll-out further projects