

“Measuring Up”

Improving Health Systems Performance in OECD Countries



Rapporteur's Report

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Health
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Canada

Measuring and improving performance of health systems in OECD countries

- **LEGITIMATE**
- **DIFFICULT**
- **It is more than anything else a POLITICAL PROCESS**

A LEGITIMATE PROCESS

- A pivotal period
- A universal approach
- A public exercise
- An expected endeavor

A LEGITIMATE PROCESS

1. A pivotal period

Expectations are evolving :

- Quality, security
- Tackle inequalities
- Widening the scope of performance analysis to other domains
- Demand for accountability

A LEGITIMATE PROCESS

1. A Pivotal Period

Answers are evolving :

- Evolution of concept
- Evolution of methodological capacity to measure
- Evolution of the domain of analysis

A LEGITIMATE PROCESS

2. A universal approach

- OECD member countries
- Developing countries
- International organisations

A LEGITIMATE PROCESS

3. A public approach

- Numerous actors
- Customers' role
- Transparency
- Necessity for debates
- Amplification by medias
- Learning value of the process

A LEGITIMATE PROCESS

4. An expected endeavour

- Support decision making
- Facilitate resource allocation
- Change practices
- Implement quality initiatives
- Regulate competencies in all jurisdictions
- Legitimize political choices
- Involve users

A DIFFICULT PROCESS

- **Pitfalls**
- **Precautions**
- **Success factors**

A DIFFICULT PROCESS

1. Pitfalls

- Lack of respect of health systems' specificities
- Risks associated with attempts to standardise analytical frameworks
- Scientific controversies and methodological difficulties
- Contradiction among objectives

A DIFFICULT PROCESS

2. Precautions

- Rigorous
- Pragmatic
- Trust
- Progressive
- Humble

A DIFFICULT PROCESS

3. Success factors

- Taking into account all the components of health systems
- Co-existence of integrative and specific approaches
- Redefinition of the role of all actors
- Time-consuming
- Providing the means
- Developing appropriate incentives
- Defining a global architecture

A POLITICAL PROCESS