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**DELSA/HEA/HCQ/A(2006)1**



Organisation de Coopération et de Développement Economiques  
Organisation for Economic Co-operation and Development

**20-Jul-2006**

**English - Or. English**

**DIRECTORATE FOR EMPLOYMENT, LABOUR AND SOCIAL AFFAIRS  
GROUP ON HEALTH**

**Health Care Quality Indicators**

**DRAFT AGENDA  
EXPERTS GROUP ON PATIENT SAFETY**

**29-30 June, 2006  
Dublin, Ireland**

**JT03212163**

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## INTRODUCTION

**Background** – This seminar is being jointly hosted by the Irish Department of Health and Children and the OECD. The OECD Health Care Quality Indicator (HCQI) Project was started in 2001. The long-term objective of the HCQI Project is to develop a set of indicators that can be used to raise questions for further investigation concerning quality of health care across countries. The project has been divided into two phases. In Phase I, pilot work was carried out on an initial set of 17 indicators to explore the technical issues associated with reporting health care quality internationally. This phase resulted in the publication of two OECD Health Working Papers, *Health Working Paper 22: HCQI Initial Indicator Report* and *Health Working Paper 23: HCQI Conceptual Framework Paper* in final form in March 2006.

The second phase of the project will focus on addressing the key problem in international health care quality – the lack of comparable data that could enable benchmarking and best practices learning. With the availability of indicators that have broad consensus and available, comparable data across countries nearly exhausted outside the HCQI Phase I indicator set, the OECD has committed to moving the agenda forward through work on improving data systems. This work must be driven by member countries, as this is where data collection systems are managed, updated and improved. Consequently, the OECD has redesigned its HCQI work to focus on national governments current priorities by setting up country-led networks or subgroups of the 28-country HCQI Expert Group.

**Purpose of this HCQI Patient Safety Seminar** - This seminar will be the first meeting of the HCQI Patient Safety Subgroup and an opportunity to hear from country governments and international experts on the current situation in patient safety data systems throughout the OECD and barriers to their improvement. A number of countries have significant experience in implementing national data systems for monitoring patient safety. Others have experience in pilot testing approaches developed in other countries to their health system context. This purpose of this seminar, therefore, is threefold:

- Review progress and barriers in implementing national patient safety data systems within the OECD and
- Discuss an agenda for improving patient safety data systems within a context of their use for guiding policy
- Create consensus on how to use the OECD HCQI safety indicators to encourage harmonisation of indicator sets for safety across the major international organisations active in patient safety

**Seminar organisation** - The seminar is organised into two days. The first day will focus on learning from country and international experts on experiences in national patient safety data systems. In particular, the afternoon will focus on specific operational barriers to achieving comparable international data in patient safety, including tested or potential solutions to those barriers. The second day will focus on next steps, i.e. how to move from data to action and to best address barriers to achieving internationally comparable patient safety data.

**Seminar output** - The output of this seminar will be a “proceedings” summary that will present short papers of all the presentations and an overall summary by the OECD of the seminar and conclusions for the OECD HCQI Patient Safety Expert Group’s work and future agenda. Statements from participating countries and partner international organisations will also be included in this seminar proceedings binder.



## AGENDA

### THURSDAY 29 JUNE

	9:00-17:45	Day 1 (reception to follow)
<b>Session 1</b>	9:00-10:00	<b><i>Improving Patient Safety through Knowledge: the Role of Safety Data Systems</i></b> This session will welcome the participants and set the context for the seminar.
	9:00-9:15	<ul style="list-style-type: none"> <li>• Irish Department of Health and Children</li> </ul>
	9:15-9:30	<ul style="list-style-type: none"> <li>• Peter Scherer, Head, Health Division; OECD</li> </ul>
	9:30-9:45	<ul style="list-style-type: none"> <li>• Edward Kelley, OECD and John Devlin, Irish Department of Health and Children</li> </ul>
<b>Session 2</b>	9:45-11:30	<b><i>Leadership Lessons: Putting Safety Information on the Agenda</i></b> <b>Session chair:-</b> Dr. Gerard Schmets, WHO Regional Office for Europe This session will highlight the possibilities and pitfalls associated with getting safety data systems on the national agenda. Speakers will present case studies for how safety information systems have been put in place in several “early adopter” countries, focusing on key action steps and success factors at the national, regional and international level. Speakers will also present lessons learned in maintaining the momentum for tracking and improving patient safety.
	9:45-10:10	<b>Patient Perspective:</b> <ul style="list-style-type: none"> <li>• Ms. Margaret Murphy, Patient Advocate, Republic of Ireland</li> </ul>
	10:10-10:30	<b>National Perspective:</b> <ul style="list-style-type: none"> <li>• Sarah Scobie, National Patient Safety Agency, UK</li> </ul>
	10:30-10:50	<b>Regional Perspective:</b> <ul style="list-style-type: none"> <li>• Carlo Liva, National Agency for Regional Health Care Services, Italy</li> </ul>
	10:50-11:10	<b>International Perspective and Conclusions:</b> <ul style="list-style-type: none"> <li>• Gerard Schmets, WHO Regional Office for Europe</li> </ul>
	11:10-11:30	Discussion
	11:30-12:00	<b>BREAK</b>
<b>Session 3</b>	12:00-1:00	<b><i>Setting the Agenda: The Situation for Safety Data Systems in the OECD</i></b> <b>Session chair:</b> Dr. John Devlin, Irish Department of Health and Children This session will be conducted organised into three consecutive sessions that focus on the three most pressing problems associated with developing internationally comparable data and data systems on patient safety. The workshops will each be introduced by a leading researcher in the particular area and a set of operational issues will be presented and discussed by OECD HCQI country experts. The emphasis will be on problem identification and brainstorming potential solutions for future testing. A rapporteur will be arranged for each workshop with the goal of a specific set of activities to be prepared and summarised the following day.
	12:10-13:00	<b><i>Topic 1 Assessing Patient Safety Through Administrative Data - Adapting and Improving Existing Systems</i></b>
	12:10-12:30	<ul style="list-style-type: none"> <li>• Patrick Romano, University of California Davis</li> </ul>
	12:30-12:50	<ul style="list-style-type: none"> <li>• Leifur Barðarsson, Nordic Council of Ministers Working Group on Quality Measurement</li> </ul>
	12:50-13:00	Questions
	13:00-14:15	<b>LUNCH</b>



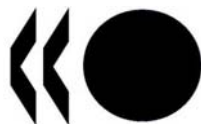
	14:15-15:10	<b><i>Topic 2 Adverse Events Systems Experience in OECD Countries – the case of Spain, Ireland and Italy</i></b>
	14:15-14:30	<ul style="list-style-type: none"> <li>• Yolanda Agra Varela and Enrique Terol, Spanish Ministry of Health</li> </ul>
	14:30-15:00	<ul style="list-style-type: none"> <li>• Dr. Ailis Quinlan, Clinical Indemnity Scheme, Ireland and Tim Delaney, Tallaght Hospital, Ireland</li> </ul>
	15:00-15:15	<ul style="list-style-type: none"> <li>• Dr Giuseppe Murolo, Italian Ministry of Health</li> </ul>
	15:15-15:30	Questions
	15:30-16:15	<b><i>Topic 3 Medical practice, infection surveys and assessing systems for safety</i></b>
	15:30-15:45	<ul style="list-style-type: none"> <li>• Jennifer Zelmer, Canadian Institute for Health Information</li> </ul>
	15:45-16:00	<ul style="list-style-type: none"> <li>• Peter B. Angood, Joint Commission on Accreditation of Healthcare Organizations</li> </ul>
	16:00-16:15	Questions
	16:15-16:30	<b><i>BREAK</i></b>
Workshop Discussion	16:30-18:00	<p><b><i>Assessing the Barriers and Proposing Solutions</i></b></p> <p>Participants will sign up on Day 1 for one of the following discussion groups. The discussions will be summarised and presented on Day 2 as part of the “Next Steps” Working Session and Lunch</p> <p><u>Workshop Group 1: Adapting Administrative Data for Tracking Patient Safety</u> This session will explore how administrative data has been adapted for use in tracking patient safety. National and international experts will be asked to provide commentary on their own country’s experience in this arena and a set of specific issues on coding, completeness of reporting and clinical information will be explored. Finally, possible solutions to these issues will also be discussed.</p> <p><u>Workshop Group 2: Use and Barriers to Use of Reporting and Event Tracking Systems Internationally</u> This session will explore the use and barriers to use of a variety of reporting systems and medical practice surveys. Of particular concern will be sentinel and adverse event systems, medication error systems and the use of practice surveys. Participants will discuss issues of data system content, structure and processes, such as what is collected, who owns the data and how is confidentiality handled. Finally, possibilities for improving international comparability on these data will be discussed.</p> <p><u>Workshop Group 3: Medical Culture and its Impact on Patient Safety Data System Development</u> This session will explore the cross-cutting issue of the impact of culture on the development of patient safety systems. Participants will discuss how patient safety efforts have been greeted in their own countries’ medical communities and the steps that they have taken to ensure leadership and support from the medical community in improving patient safety. Finally, possible ramifications of the medical culture/patient safety dynamic for international patient safety work will be discussed.</p>
	18:00-19:30	<b><i>Reception at Farmleigh House venue for participants and speakers</i></b>



**FRIDAY 30 JUNE**

	9:00 – 15:00	Day 2 (Post Seminar session to follow)
Session 4	9:00-11:00 9:00-9:15	<p><b>Safety Data for Safer Care: From Knowing to Doing</b>  <b>Session chair:</b> Dr. Jim Kiely, Irish Department of Health and Children</p> <p>This session will lay out the critical need to address safety problems in all OECD countries and will highlight the importance of data-based action. Speakers will set the context of where our knowledge of international comparative safety lies and will present examples of applications of safety data for improvement at national and even international levels.</p> <ul style="list-style-type: none"> <li>• Dr. Carolyn Clancy, US Agency for Healthcare Research and Quality</li> </ul>
	9:15-9:45	
	10:00-10:15	<b>KEYNOTE</b>
		<ul style="list-style-type: none"> <li>• Mary Harney, Deputy Prime Minister and Minister of Health and Children, Government of Ireland</li> </ul>
	10:15-10:45	<ul style="list-style-type: none"> <li>• Sir Liam Donaldson, World Alliance for Patient Safety</li> </ul>
	10:45-11:00	Questions
	11:00-11:30	<b>BREAK</b>
Session 5	11:30-13:00	<p><b>Next Steps: Toward a Workplan for Patient Safety Data Systems Development</b>  <b>Session chair:</b> Peter Scherer, OECD</p> <p>This session will involve a presentation by Edward Kelley, OECD and will cover three main areas:</p> <ol style="list-style-type: none"> <li>a) gathering remaining input on country and international partner organisation work in patient safety;</li> <li>b) reporting on the Day 1 breakout sessions;</li> <li>c) proposals for future OECD work on patient safety data systems</li> </ol>
	13:00-14:15	<p><b>LUNCH</b></p> <p>Note that HCQI national representatives will be asked to discuss proposals for further work over lunch. They will also be asked to comment on potential resources for undertaking these further activities in order to arrive at a consensus on a timeline for accomplishing the work.</p>
Session 5 (continued)	14:15-15:00	<p><b>Next Steps and Seminar Conclusion</b></p> <p>The final portion of this session, we will summarise comments from country representatives, international partners and experts on work proposals made by the OECD Secretariat and conclude the seminar reviewing a set of proposed work activities from the OECD Secretariat for the HCQI Project that would address issues raised in the Day 1 breakout sessions.</p>
	14:15-14:45	Discussion
	14:45-15:00	<p>Concluding comments</p> <ul style="list-style-type: none"> <li>• Peter Scherer, OECD</li> <li>• Dr. John Devlin, Irish Department of Health and Children</li> </ul> <p>This session will review a set of proposed work activities for the HCQI Project that would address issues raised in the Day 1 breakout sessions, in the light of the resource issues raised over lunch with national representatives.</p>

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Post Seminar  
Session 15:00-16:30

*Standardised hospital mortality ratios and their applications for patient safety data*

Sponsored by the Canadian Institute for Health Information

This session will review methods, advantages and caveats in the application of standardised hospital mortality ratios for assessing health care and, in particular, patient safety. One principal speaker followed by input from countries using this approach will address key operational issues in standardised hospital mortality ratios.

15:00-15:15

**Session chair** – Dr. Jennifer Zelmer, Canadian Institute for Health Information

15:15-15:30

- Sir Brian Jarmen, United Kingdom

15:30-15:45

- Hans Rutberg, National Board of Health; Sweden

15:45-16:30

Discussion