

Roadmap for indicators - Fact 1

- There are **many international indicators and benchmarks** on the impact of e-government
- ...**But** few internationally agreed and evolving indicators that e-government leaders use for decision-making and on which basis can easily share best policy practises.

Roadmap for indicators - Fact 2

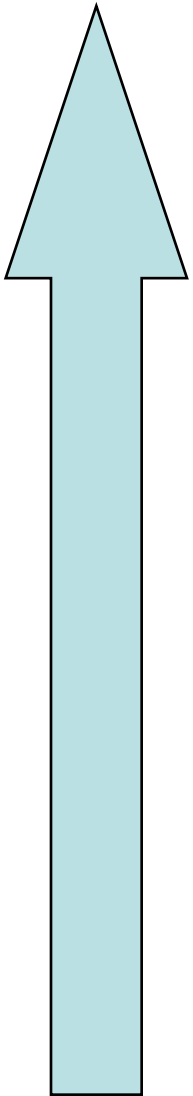
- With country reviews, **the OECD E-Government Project** advises countries on the reform of governments and the improvement of its e-government outputs and outcomes – based on an agreed framework and key indicators.

....**But** OECD data sets so far are mainly:
Specific to the country (!)
one-off, time-sensitive and qualitative.

Roadmap for indicators - Fact 3

- E-Government has been highlighted as an essential indicator area in the **horizontal OECD project on government at a glance**

**.... No but...
(except that e-government is simply
government).**



2008	2009	2010	2011
Working Paper 3	Draft Dataset Government at a Glance		1 st Publication Government at a Glance
Expert Seminar for validation	Expert Seminar for validation	Expert Seminar for validation	
	Impact & Maturity Indicators	Advanced set of 3-4 E-Gov indicators	
	E-Gov indicators of 3-4 major services	<i>Possible</i> extension of major service casestudies	
Collection basic set of 3-4 E-Gov indicators	Technical Refinement of basic set of 3-4 E-Gov Indicators NO RECOLLECTION	Recollection of basic set of E-Gov indicators	Pilots with select. Countries of Advanced Indicators

