



## Diana Crossan, Retirement Commissioner

Diana Crossan has been the Retirement Commissioner since February 2003, a part-time position she was appointed to after working extensively in the private and public sectors.

In her role as Commissioner, a key focus for Diana is lifting the financial knowledge of New Zealanders “from age five to 105”, says Diana.

The Commissioner’s other responsibilities include providing independent, impartial advice to the Government regarding the effectiveness of New Zealand’s retirement income policies, and overseeing legislation regarding retirement villages.

During her time at the Retirement Commission, Diana has overseen many innovations, including the expansion of the Commission’s flagship website, Sorted.org.nz, and a long-term strategy to have personal financial education taught in all New Zealand schools.

Diana came to the Retirement Commissioner role after a varied career that began with 13 years as a probation officer, following her graduation from Otago University and the University of Wales.

Since then she’s filled senior roles in the State Services Commission, the Ministry of Education and the Department of Justice, and was involved in setting up the electricity State Owned Enterprise that became Contact Energy. She spent some time as the General Manager of the Clyde and Roxburgh hydro dams.

After working as a management consultant, she joined the financial services company, AMP. That took her to the United Kingdom in 2000, where she led a team charged with changing the distribution system in AMP-owned financial services companies.

Diana is on the board of Refugee Services, Aotearoa, New Zealand, and was the Chair of the Advisory Committee for the New Zealand Institute for Research on Ageing, Victoria University of Wellington until it was incorporated into the university’s Institute of Policy Studies in 2009. Diana is a Director of Mighty River Power Ltd and the Chair of Ngāi Tahu’s the saving scheme Whai Rawa Ltd.