

## Ursula Menke

### Biography

Ursula Menke was appointed Commissioner of the Financial Consumer Agency of Canada (FCAC) on December 4, 2007, for a five-year term. As Commissioner, Ms. Menke examines matters relating to federal consumer protection laws that apply to federally regulated financial institutions. Reporting to Parliament through the Minister of Finance, the Commissioner ensures that FCAC achieves its mandate: to help build a fair and competitive marketplace by protecting and informing consumers of financial products and services.

Ms. Menke has more than 30 years of public- and private-sector experience in finance, management, law, regulatory matters, operations and corporate governance.

Most recently, Ms. Menke served as Deputy Chief Risk Officer at Public Works and Government Services Canada (PWGSC). Before joining PWGSC, Ms. Menke held a variety of challenging public service positions, including Head of Coordination for Sponsorship Matters at the Privy Council Office, Deputy Commissioner of the Coast Guard, Secretary General of the Canadian Radio-television and Telecommunications Commission, and Inspector General of the Canadian Security Intelligence Service. She has also held various positions in corporate and legal services with the Office of the Superintendent of Financial Institutions and with the Department of Finance.

In the private sector, Ms. Menke was Vice-President, Counsel and Corporate Secretary at the Metropolitan Life Insurance Company from 1993 to 1998. She also ran a consulting company, Ursula Menke & Associates, from 1998 to 1999, focusing on the establishment of a regulatory framework for banking, insurance, trust and mutual fund operations.

Ms. Menke studied at McGill University, receiving the degrees of Bachelor of Science in 1968 and Bachelor of Civil Law in 1976. She also earned a teaching diploma from the University of Alberta in 1969.