City Profile
Toluca, Mexico

Key Facts
The graphs below show city statistics compared to available data from others surveyed.

- **Population**
  - 9 million
  - 0.8 million
- **GDP per capita**
  - SUS 10,526
- **Average price of water for households**
  - SUS 0.74/m³
- **Domestic water consumption**
  - 62.4 m³/capita/yr

- **Access to drinking water**
  - 100%
- **Access to sanitation**
  - 100%
- **Share of wastewater treated**
  - 54%
- **Share of water loss**
  - 36%

Governance Facts

**Stakeholder Engagement**

**Frequency of Interactions**

- Always
- Sometimes
- Seldom
- Rarely

**Sectoral & Spatial Linkages**

**Cross-Sector Policy Co-ordination**

- Spatial Planning: YES
- Regional development: YES
- Energy: YES
- Environment: YES
- Agriculture: NO

**Interdependencies With Surrounding Areas**

- NOT IMPORTANT: ownership of water, water quality, water storage
- SOMEWHAT IMPORTANT: n/a
- IMPORTANT: provision of service, wastewater treatment, water allocation
- VERY IMPORTANT: flood control mechanism, physical accessibility to water

**Use of Evaluation Tools for Urban Water Management**

- NEVER: benchmark
- RARELY: survey/poll
- SOMETIMES: n/a
- OFTEN: ex-post financial analysis, national observatory, regulatory tools
- VERY OFTEN: evaluation report

Forward-Looking Strategies

**Priorities**

**TOP**
- Building/operating/maintaining water infrastructure
- Developing technical and non-technical innovation
- Enhancing synergies with other policy areas
- Ensuring value for money
- Improving stakeholder engagement
- Increasing the willingness to pay for water users
- Raising awareness on water available, risks, quality, costs
- Sharing information, commitments, actions for building trust and confidence

**MIDDLE**
- Developing new laws or regulations
- Fostering capacity building, training, qualifications
- Fostering cooperation across levels of government

**LOW**
- n/a

**Examples**

**Drainage**
- 3-year hydraulic plan is in place
- Water security: emergency plan is in place

**Sewage collection**
- 3-year hydraulic plan is in place

**Drinking water supply**
- 3-year hydraulic plan is in place

**Wastewater treatment**
- Planning to put into service non-operative treatment plants