Q1: Respondent
PARAGUAY

Q2: About you
Name Octavio Ferreira (*translated)
Position Director of Economic Multilateral Organizations
Ministry Ministry of External Trade of Paraguay
Email Address oferreira@mre.gov.py

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)
Yes

Q4: If yes, please indicate your Aid-for-Trade priorities: Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below. (1 being the most important)

<table>
<thead>
<tr>
<th>Priority Area</th>
<th>Rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trade facilitation</td>
<td>4</td>
</tr>
<tr>
<td>Network and/or transport infrastructure of a cross border nature</td>
<td>5</td>
</tr>
<tr>
<td>International competitiveness</td>
<td>3</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>1</td>
</tr>
</tbody>
</table>

Please provide a weblink to the relevant strategy.

Q5: Have your Aid-for-Trade priorities changed since 2014?
No
Q6: If yes, please rank the top 3 drivers of these changes:
(Please choose no more than 3 options)
Respondent skipped this question

Q7: Have these changes been reflected in your dialogue with development partners?
Respondent skipped this question

Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?
Yes

Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve?
Sustainable Development Goals:
1. No poverty, 2. Zero hunger, 5. Gender equality,
8. Decent work and economic growth,
9. Industry, innovation and infrastructure,
10. Reduce inequalities,
12. Responsible consumption and production

Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?
Yes,
Additional information on how Aid for Trade can make a contribution to women's economic empowerment. The gender dimension of the Aid for Trade Programme is a first step. It is considered that relevant projects should be geared towards removing any obstacles encountered, such as limited access to credit, no guarantee of a respectful environment, the lack of data collection, and the high percentage of women in informal employment. Priority should also be given to sectors that employ a significant percentage of women, the development of childcare solutions and the creation of incentives for entrepreneurship and innovation.

Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?
Unsure

Q12: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?
Yes

Q13: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve?
Sustainable Development Goals:
1. No poverty, 2. Zero hunger, 5. Gender equality,
8. Decent work and economic growth,
9. Industry, innovation and infrastructure,
10. Reduce inequalities,
12. Responsible consumption and production

Q14: In your view, can Aid for Trade make a contribution to women's economic empowerment?
Yes,
Additional information on how Aid for Trade can make a contribution to women's economic empowerment. The gender dimension of the Aid for Trade Programme is a first step. It is considered that relevant projects should be geared towards removing any obstacles encountered, such as limited access to credit, no guarantee of a respectful environment, the lack of data collection, and the high percentage of women in informal employment. Priority should also be given to sectors that employ a significant percentage of women, the development of childcare solutions and the creation of incentives for entrepreneurship and innovation.

Q15: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?
Unsure
Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)

National development strategy,
National trade strategy

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)

Respondent skipped this question

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement (You may tick more than 1 box)

Acceptance of Amendment Protocol (“Trade Facilitation Agreement ratification”) deposited

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement?

Yes

Q17: If yes, please specify: (You may tick more than 1 box)

Category C commitments under preparation

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement? (You may tick more than 1 box)

Art 1: Publication and Availability of Information,
Art 2: Opportunity to Comment, Information before Entry into Force and Consultations,
Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency,
Art 7: Release and Clearance of Goods,
Art 8: Border Agency Cooperation
Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?  
Yes

Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.  
United States, EU Institutions, International Monetary Fund, International Trade Centre, World Customs Organization, Other (please specify), Additional information on the development partners with which you are discussing TFA implementation. UNCTAD

Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement? (You may tick more than 1 box)  
Respondent skipped this question

Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice?  
No

Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?  
No

Q24: If yes, please indicate which of the following: (You may tick more than 1 box)  
Respondent skipped this question

Q25: If yes, is this national strategy reflected in your national development strategy?  
Respondent skipped this question
Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?  
No

Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy?  
Unsure

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government?  
Respondent skipped this question

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?  
Respondent skipped this question

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy: (You may tick more than 1 box)  
Respondent skipped this question

Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)  
- Difficulties accessing third-party payment services,
- High costs of small parcel shipment,
- High shipping costs,
- Issuance and acceptance of sanitary and phytosanitary certificates,
- Non-acceptance of E-certification,
- On-line fraud,
- Problems with intellectual property protection regulations,
- Problems with on-line payment systems,
- Warehousing, storage and packaging difficulties
Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

- Dealing with returned goods,
- Difficulties accessing third party payment services,
- Non-acceptance of certification of rules of origin,
- On-line fraud,
- Problems with determination and payment of customs or other duties,
- Problems with intellectual property protection regulations,
- Problems with on-line payment systems

Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.

- Percentage of goods exported through e-commerce: No capacity to estimate
- Percentage of services exported through e-commerce: No capacity to estimate
- Percentage of goods traded as expedited shipments: No capacity to estimate
- Growth of imports through e-commerce channels in the past 3 years: No capacity to estimate
- Growth of export through e-commerce channels in the past 3 years: No capacity to estimate
- Growth of expedited shipments: No capacity to estimate

Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

- Dealing with returned goods,
- Difficulties issuing sanitary and Phytosanitary certificates,
- Problems clearing small parcel shipments
**Q35:** For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)  
Difficulties applying intellectual property protection,  
Difficulties applying Sanitary and Phytosanitary measures,  
Electronic single window issues,  
Problems in payment of customs duties

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**Q36:** Please indicate how consumers and enterprises connect to the internet.  
Fixed broadband: No capacity to estimate  
Wifi: No capacity to estimate  
Mobile phone: No capacity to estimate  
Dial up modem: No capacity to estimate  
Other (please specify): No capacity to estimate

**Q37:** Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services. (You may tick more than 1 box)  
Cost of broadband subscription, Data protection, Postal systems, Private data protection (including safe harbouring of data), Problems registering as vendors on online e-commerce platforms, Slow internet connection speeds

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**Q38:** Are electronic payments solutions available in your country? (You may tick more than 1 box)  
Yes, e-banking, Yes, mobile money, Yes, e-government transactions, Yes, credit or debit card transactions

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**Q39:** If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):  
31-40%
<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)</td>
<td>Respondent skipped this question</td>
</tr>
<tr>
<td>Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?</td>
<td>Yes, only domestic remittances and fund transfer</td>
</tr>
<tr>
<td>Q42: Please indicate which e-government services your country provides: (You may tick more than 1 box)</td>
<td>E-government forms and application downloads, On-line submission of forms and applications, Electronic payments</td>
</tr>
<tr>
<td>Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?</td>
<td>Unsure</td>
</tr>
<tr>
<td>Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?</td>
<td>No</td>
</tr>
<tr>
<td>Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?</td>
<td>Yes</td>
</tr>
<tr>
<td>Q46: If yes, please indicate who you would like to work with to provide this support: (You may tick more than 1 box)</td>
<td>Bilateral donors, Multilateral and regional donors</td>
</tr>
</tbody>
</table>
Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?  
Yes

Q48: Does your national development strategy include trade-related infrastructure development priorities?  
Yes

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)
- TRANSPORT INFRASTRUCTURE,
  - Internal waterways transport infrastructure,
  - Road transport infrastructure,
  - Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing,
  - Telecommunications infrastructure,
- ENERGY-RELATED INFRASTRUCTURE,
  - Energy distribution infrastructure,
  - Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?  
Yes
Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services),
- Advertising services,
- Services incidental to manufacturing services,
- Services incidental to energy distribution,
- Telecommunication services,
- CONSTRUCTION AND RELATED ENGINEERING SERVICES,
- Primary education services,
- Secondary education services,
- Higher education services,
- Insurance and insurance-related services,
- Banking and other financial services (excluding insurance),
- Travel agencies and tour operators services,
- Tourist guides services,
- TRANSPORT SERVICES (passenger and freight transportation),
- Air transport services, Road transport services

Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?

No

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

Respondent skipped this question
Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
  - Tourist guides services,
  - Internal waterways transport services,
  - Air transport services,
  - Road transport services,
  - Travel agencies and tour operators services,
  - Hotels and restaurants (including catering),
  - Insurance and insurance-related services,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

- Telecommunication services,
- Advertising services

Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth: (You may tick more than 1 box)

- Absence of national services policy framework,
- Access to finance,
- Competition from suppliers in informal sector,
- Education and vocational training,
- Low levels of domestic investment,
- Poor information and communication technology network infrastructure,
- Poor transport infrastructure (maritime, inland waterway, air, rail, road),
- Quality of services offered
Q56: What are the main issues constraining growth in your services trade? Issues constraining growth: (You may tick more than 1 box)

- Access to finance
- Costs of services offered
- Education and vocational training
- Funding constraints of national professional bodies
- Lack of recognition internationally of professional or vocational qualifications
- Poor information and communication technology network infrastructure
- Poor transport infrastructure (maritime, inland waterway, air, rail, road)
- Quality of services offered

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

- PROFESSIONAL SERVICES
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
- Telecommunication services
- Internal waterways transport services
- Road transport services
- Maritime transport services
- TRANSPORT SERVICES (passenger and freight transportation)
- Travel agencies and tour operators services
- Banking and other financial services (excluding insurance)
- Insurance and insurance-related services
- FINANCIAL SERVICES
- CONSTRUCTION AND RELATED ENGINEERING SERVICES
Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?  No

Q59: Does your national development strategy include actions to improve the investment climate?  Yes

Q60: If yes, please specify how: (You may tick more than 1 box)  By reducing risk for investors, By training officials, By updating investment policy, regulations and/or strategy

Q61: What actions have you taken to improve the investment climate in the past 5 years? (You may tick more than 1 box)  Updating investment policy, regulations and/or strategy, Training officials, Focusing on public governance and institutions, Focusing on investment policy implementation and enforcement, Facilitating entry and operations of foreign investors

Q62: Are development partners supporting investment climate reforms?  Yes

Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?  No
Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

CONSTRUCTION AND RELATED ENGINEERING SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

TRANSPORT SERVICES (passenger and freight transportation),

Maritime transport services,

Internal waterways transport services,

Air transport services, Other (please specify),

Additional information on how your national development strategy seeks to attract investment in particular services sector.

National strategy is open to investments.

Q65: Can the development of services capacity and trade contribute to women's economic empowerment?

Yes

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)

PROFESSIONAL SERVICES,

RESEARCH AND DEVELOPMENT SERVICES,

EDUCATIONAL SERVICES,

FINANCIAL SERVICES,

Insurance and insurance-related services,

Banking and other financial services (excluding insurance),

HEALTH RELATED AND SOCIAL SERVICES

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?

Yes
Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)

1. No poverty, 3. Good health and well-being,
4. Quality education, 5. Gender equality,
8. Decent work and economic growth,
9. Industry, innovation and infrastructure,
11. Sustainable cities and communities

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

(1) Ministry of Foreign Affairs; (2) Ministry of Industry and Trade; (3) National Customs Directorate; (4) Central Bank of Paraguay; (5) Technical Secretariat for Economic and Social Development Planning; (6) National Secretariat for Information and Communication Technologies (SENATICs); (7) Netel S.A.; (8) Paraguayan Chamber of Payment Methods