PAGE 5: ABOUT YOU

Q1: Respondent
GUINEA BISSAU

Q2: About you
Name: Djibi Keita (*translated)
Position: Monitoring and Evaluation Officer CIR-GB
Ministry: Ministry of Commerce and Crafts UNMO CIR-GB
Email Address: djibikeita9@hotmail.com

PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities? (i.e. Aid-for-Trade priorities)
Yes

PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q4: If yes, please indicate your Aid-for-Trade priorities: Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below. (1 being the most important)

- Network infrastructure (power, water, telecommunications) 2
- Transport infrastructure (airport, roads, rail, port) 3
- Export diversification 1
- Industrialization 4
- Other (please specify) 5

Please provide a weblink to the relevant strategy.
Poverty reduction

PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014?
Yes
Q6: If yes, please rank the top 3 drivers of these changes: (Please choose no more than 3 options)

- New national development strategy 1
- Poverty reduction objectives 3
- Economic diversification 2

Additional information on the top 3 drivers of changes in your Aid-for-Trade priorities since 2014.
- Update of the EDIC - Development of the Commercial Strategy

Q7: Have these changes been reflected in your dialogue with development partners? Yes

Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda? Yes

Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:

1. No poverty, 2. Zero hunger,
7. Affordable and clean energy,
8. Decent work and economic growth,
9. Industry, innovation and infrastructure,
10. Reduce inequalities,
12. Responsible consumption and production,
15. Life on land

Q10: In your view, can Aid for Trade make a contribution to women’s economic empowerment? Yes,

Additional information on how Aid for Trade can make a contribution to women’s economic empowerment. Awareness, training, support for production and financing of their activities in forms of cooperatives and associations.
Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive? Yes

PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box) Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)

- National development strategy,
- National trade strategy,
- National sectoral strategy(ies),
- National infrastructure development strategy,
- Regional trade agreement(s),
- Regional development strategy,
- Regional corridor strategy,
- Regional infrastructure strategy

PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)

- National development strategy,
- National trade strategy,
- National sectoral strategy(ies),
- National infrastructure development strategy,
- Regional trade agreement,
- Regional development strategy,
- Regional infrastructure strategy

PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box) Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") awaiting parliamentary or executive approval
Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement?  
Yes

PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

Q17: If yes, please specify:(You may tick more than 1 box)

Category A commitments under preparation,
Category B commitments under preparation,
Category C commitments under preparation

PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more that 1 box)

Art 1: Publication and Availability of Information,
Art 2: Opportunity to Comment, Information before Entry into Force and Consultations,
Art 4: Procedures for Appeal or Review,
Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency,
Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties,
Art 7: Release and Clearance of Goods,
Art 8: Border Agency Cooperation,
Art 9: Movement of Goods Intended for Import under Customs Control,
Art 10: Formalities Connected with Importation, Exportation and Transit,
Art 11: Freedom of Transit,
Art 12: Customs Cooperation

Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?  
Yes

PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT
Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.


Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement? (You may tick more than 1 box)

Respondent skipped this question.

Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice?

No.

Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?

Yes,

If yes, please provide a weblink to the relevant national e-commerce (or national digital-related strategy).

Q24: If yes, please indicate which of the following: (You may tick more than 1 box)

- Information and Communication Technology (ICT) development
- Broadband development, E-government,
- Telecommunications strategy

Q25: If yes, is this national strategy reflected in your national development strategy?

Yes

PAGE 27: SECTION 3 : E-COMMERCE

Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?

Respondent skipped this question

Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy?

Respondent skipped this question

PAGE 28: SECTION 3 : E-COMMERCE

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government?

No

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?

Yes

PAGE 29: SECTION 3 : E-COMMERCE

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy: (You may tick more than 1 box)

- Business to business transactions,
- Consumer to consumer transactions,
- Payment issues, Infrastructure, Customs automation

PAGE 30: SECTION 3 : E-COMMERCE
Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Absence of, or difficulties in, using electronic single window for customs or border clearance,
Banking restrictions on foreign exchange transfer,
Dealing with returned goods,
Difficulties in determination or payment of sales tax or other charges,
Issuance and acceptance of conformity assessment certificates,
Issuance and acceptance of sanitary and phytosanitary certificates,
Non-acceptance of certification of rules of origin,
Problems with intellectual property protection regulations,
Problems with on-line payment systems,
Warehousing, storage and packaging difficulties,
Other (please specify),
Additional information on the export challenges faced by your MSMEs in relation to cross border e-commerce transactions.
Difficulties with payment of customs fees.
Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

- Banking restrictions on foreign exchange transfer,
- Costs of delivery for small parcel trade,
- Difficulties in determination and payment of sales tax or other charges,
- Non-acceptance of certification of rules of origin,
- Non-acceptance of conformity assessment certificates,
- Non-acceptance of sanitary and phytosanitary certificates,
- Problems in using electronic single window for customs or border clearance,
- Problems with determination and payment of customs or other duties,
- Problems with intellectual property protection regulations.

Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports though e-commerce / digital channels over the past 3 years.

| Percentage of goods exported through e-commerce | 0-10% |
| Percentage of services exported through e-commerce | 21-30% |
| Percentage of goods traded as expedited shipments | 0-10% |
| Growth of imports through e-commerce channels in the past 3 years | 0-10% |
| Growth of export through e-commerce channels in the past 3 years | 0-10% |
| Growth of expedited shipments | 0-10% |
Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

- Banking restrictions on foreign exchange transfer
- Dealing with returned goods
- Difficulties in issuing rules of origin determinations
- Difficulties issuing conformity assessment certificates
- Difficulties issuing export certificates
- Difficulties issuing origin certificates
- Difficulties issuing sanitary and Phytosanitary certificates
- Difficulties to control counterfeit goods
- Problems clearing small parcel shipments

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

- Acceptance of e-certification difficulties
- Dealing with returned goods
- Difficulties applying conformity assessment measures
- Difficulties applying intellectual property protection
- Difficulties applying Sanitary and Phytosanitary measures
- Difficulties in applying customs risk management techniques
- Electronic single window issues
- Problems in payment of customs duties
- Rules of origin determination questions
Q36: Please indicate how consumers and enterprises connect to the internet.

<table>
<thead>
<tr>
<th>Connection</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed broadband</td>
<td>41-50%</td>
</tr>
<tr>
<td>Wifi</td>
<td>41-50%</td>
</tr>
<tr>
<td>Mobile phone</td>
<td>51-60%</td>
</tr>
<tr>
<td>Dial up modem</td>
<td>0-10%</td>
</tr>
</tbody>
</table>

Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services. (You may tick more than 1 box)

- Access to digital information
- Consumer rights
- Cost of broadband subscription
- Cost of mobile phone subscription
- Credit card payments
- Cybercrime laws
- Data protection
- E-signatures
- Intellectual property registration and policies addressing IP infringement
- On-line fraud
- Private data protection (including safe harbouring of data)
- Slow internet connection speeds
- Other regulatory issues (please specify)
- No or slow connection

PAGE 36: SECTION 3 : E-COMMERCE

Q38: Are electronic payments solutions available in your country? (You may tick more than 1 box)

- Yes, mobile money
- Yes, credit or debit card transactions

PAGE 37: SECTION 3 : E-COMMERCE

Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):

No data available

PAGE 38: SECTION 3 : E-COMMERCE

Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)

Respondent skipped this question
Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?

Yes, only domestic remittances and fund transfer

Q42: Please indicate which e-government services your country provides: (You may tick more than 1 box)

No e-government service provided

Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?

Unsure

Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?

Unsure

Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?

Yes

Q46: If yes, please indicate who you would like to work with to provide this support: (You may tick more than 1 box)

Bilateral donors, Multilateral and regional donors, South-South partners

Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?

Yes
Q48: Does your national development strategy include trade-related infrastructure development priorities?  
Yes

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)
- Maritime transport infrastructure,
- Air transport infrastructure,
- Road transport infrastructure,
- Telecommunications infrastructure,
- Infrastructure related to audio visual services (radio, television, motion pictures),
- Network cable infrastructure,
- Energy distribution infrastructure,
- Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?  
Yes

Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)
- PROFESSIONAL SERVICES, Legal services,
- Accounting, auditing and bookkeeping services,
- Architectural services, Engineering services,
- Veterinary services,
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services),
- OTHER BUSINESS SERVICES,
- Advertising services,
- Market research and public opinion polling services,
- Services incidental to fishing,
- Services incidental to mining,
Services incidental to mining services,

COMMUNICATION SERVICES,
  Telecommunication services,
  Audio visual services,

CONSTRUCTION AND RELATED ENGINEERING SERVICES,

EDUCATIONAL SERVICES,
  Primary education services,
  Secondary education services,

ENVIRONMENTAL SERVICES,

FINANCIAL SERVICES,
  Insurance and insurance-related services,
  Banking and other financial services (excluding insurance),

HEALTH RELATED AND SOCIAL SERVICES,
  Hospital services, Other human health services,
  Social services,

TOURISM AND TRAVEL RELATED SERVICES,
  Hotels and restaurants (including catering),
  Travel agencies and tour operators services,
  Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services),

TRANSPORT SERVICES (passenger and freight transportation),
  Maritime transport services,
  Air transport services, Rail transport services,
  Road transport services,
  Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?  Yes

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

- PROFESSIONAL SERVICES,  Legal services,
  - Accounting, auditing and bookkeeping services,
  - Architectural services,
  - Medical and dental services,
  - Veterinary services,
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services),
- OTHER BUSINESS SERVICES,  Advertising services,
  - Market research and public opinion polling services,
  - Services incidental to agriculture, hunting and forestry,
  - Services incidental to mining,
  - Services incidental to manufacturing services,
  - Services incidental to energy distribution,
  - Convention services,
- COMMUNICATION SERVICES,  Telecommunication services,
  - Audio visual services,
- CONSTRUCTION AND RELATED ENGINEERING SERVICES,
- DISTRIBUTION SERVICES (including wholesale and retail trade services),
- EDUCATIONAL SERVICES,  Secondary education services,
- ENVIRONMENTAL SERVICES,
FINANCIAL SERVICES,
  Insurance and insurance-related services,
  Banking and other financial services (excluding insurance),

HEALTH RELATED AND SOCIAL SERVICES,
  Hospital services, Other human health services, Social services,

TOURISM AND TRAVEL RELATED SERVICES,
  Hotels and restaurants (including catering),
  Travel agencies and tour operators services, Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services),
  Maritime transport services,
  Air transport services, Rail transport services,
  Road transport services
Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

- PROFESSIONAL SERVICES, Legal services, Accounting, auditing and bookkeeping services,
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services),
- COMMUNICATION SERVICES, Telecommunication services,
- CONSTRUCTION AND RELATED ENGINEERING SERVICES,
- DISTRIBUTION SERVICES (including wholesale and retail trade services),
- TOURISM AND TRAVEL RELATED SERVICES,
  - Hotels and restaurants (including catering),
  - Travel agencies and tour operators services,
  - Air transport services, Road transport services

Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth: (You may tick more than 1 box)

- Absence of national services policy framework,
- Access to finance,
- Competition from suppliers in informal sector,
- Education and vocational training,
- Licensing requirements,
- Low levels of domestic investment,
- Low levels of foreign direct investment,
- National monopolies,
- Poor information and communication technology network infrastructure,
- Poor transport infrastructure (maritime, inland waterway, air, rail, road),
- Quality of services offered
Q56: What are the main issues constraining growth in your services trade? Issues constraining growth: (You may tick more than 1 box)

- Absence of national services policy framework
- Access to finance
- Competition from suppliers in informal sector
- Education and vocational training
- Funding constraints of national professional bodies
- Licensing requirements
- Low levels of foreign direct investment
- National monopolies
- Poor information and communication technology network infrastructure
- Poor transport infrastructure (maritime, inland waterway, air, rail, road)
- Quality of services offered

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

- PROFESSIONAL SERVICES
- Legal services
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
- Telecommunication services
- CONSTRUCTION AND RELATED ENGINEERING SERVICES
- DISTRIBUTION SERVICES (including wholesale and retail trade services)
- Higher education services
- Maritime transport services
- Air transport services
- Rail transport services
- Road transport services
- Other (please specify)

Additional information about how services will support implementation of the Trade Facilitation Agreement and help realise associated economic benefits.
Service is incidental to the distribution of energy.
Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?  
Unsure

Q59: Does your national development strategy include actions to improve the investment climate?  
Yes

Q60: If yes, please specify how: (You may tick more than 1 box)  
By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency,  
By reducing risk for investors, By training officials,  
By updating investment policy, regulations and/or strategy

Q61: What actions have you taken to improve the investment climate in the past 5 years? (You may tick more than 1 box)  
Embedding investment policy in overall development strategy,  
Facilitating entry and operations of foreign investors,  
Focusing on investment policy implementation and enforcement,  
Reviewing tax policy,  
Signing a bilateral investment treaty(ies) or other investment agreements,  
Signing investment agreements focused on investment promotion and facilitation,  
Signing investment agreements focusing on investor/investment treatment and protection,  
Training officials,  
Updating investment policy, regulations and/or strategy
<table>
<thead>
<tr>
<th>Q62: Are development partners supporting investment climate reforms?</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?</td>
<td>Yes,</td>
</tr>
<tr>
<td><strong>Please provide further details and a link to the project website or other documentation:</strong></td>
<td></td>
</tr>
<tr>
<td>Single window, Center for the Formalization of companies and General Directorate for the Promotion of Private Investment currently being revamped by an agency.</td>
<td></td>
</tr>
</tbody>
</table>
Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

- PROFESSIONAL SERVICES, Legal services,
  Accounting, auditing and bookkeeping services,
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services),
  Services incidental to agriculture, hunting and forestry,
  Services incidental to fishing,
  Services incidental to mining,
  Services incidental to manufacturing services,
  Convention services,
- COMMUNICATION SERVICES,
  Telecommunication services,
  Audio visual services,
- CONSTRUCTION AND RELATED ENGINEERING SERVICES,
  Higher education services,
- FINANCIAL SERVICES,
  Insurance and insurance-related services,
  Banking and other financial services (excluding insurance),
  Hospital services,
- TOURISM AND TRAVEL RELATED SERVICES,
  Hotels and restaurants (including catering),
  Travel agencies and tour operators services,
  Tourist guides services,
- RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services),
- TRANSPORT SERVICES (passenger and freight transportation),
  Maritime transport services,
  Air transport services, Rail transport services,
  Road transport services
Q65: Can the development of services capacity and trade contribute to women’s economic empowerment? Yes

Q66: If yes, please specify which services sectors in your country may have particular impact on women’s economic empowerment?

Services sectors: (You may tick more than 1 box)

- Professional services, legal services,
  - Accounting, auditing and bookkeeping services,
  - Medical and dental services,

- Computer and related services (e.g., services related to installation of computer hardware, data processing and database services),
  - Services incidental to fishing,
  - Services incidental to mining,
  - Services incidental to manufacturing services,

- Medical and dental services,
  - Telecommunication services,
  - Audio visual services,

- Educational services,
  - Primary education services,
  - Secondary education services,
  - Higher education services,
  - Adult education services,

- Health related and social services,
  - Social services,

- Tourism and travel related services,
  - Hotels and restaurants (including catering),
  - Travel agencies and tour operators services,
  - Tourist guides services,

- Recreational, cultural and sporting services (other than audio visual services),
  - Air transport services
Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?

Yes

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help.

Sustainable Development Goals: (You may tick more than 1 box)

1. No poverty, 2. Zero hunger,
8. Decent work and economic growth,
10. Reduce inequalities,
12. Responsible consumption and production

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Ministry of Trade & Craftmanship; Ministry of Transport & Telecommunications, Customs General Directorate; Transit services providers...