PAGE 5: ABOUT YOU

Q1: Respondent

CHAD

Q2: About you

Name
Oumar ABDERAMANE (*translated)

Position
EIF Focal Point (Chad)

Ministry
Trade, Industry and Participation of Private Sector

Email Address
oumarabderamane@yahoo.fr

PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT’S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities) Yes

PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

<table>
<thead>
<tr>
<th>Priority Area</th>
<th>Rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trade policy analysis, negotiations and implementation</td>
<td>1</td>
</tr>
<tr>
<td>Trade facilitation</td>
<td>2</td>
</tr>
<tr>
<td>Export diversification</td>
<td>3</td>
</tr>
<tr>
<td>Connecting to value chains</td>
<td>4</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>5</td>
</tr>
</tbody>
</table>

Please provide a weblink to the relevant strategy. Priorities 1, 2, 3 & 5 pertains to the national trade strategy. Priority 4 pertains to the DTIS2.

PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014? Yes
Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)

<table>
<thead>
<tr>
<th>Driver</th>
<th>Rank</th>
</tr>
</thead>
<tbody>
<tr>
<td>New national development strategy</td>
<td>2</td>
</tr>
<tr>
<td>International competitiveness objectives</td>
<td>3</td>
</tr>
<tr>
<td>Poverty reduction objectives</td>
<td>3</td>
</tr>
</tbody>
</table>

Q7: Have these changes been reflected in your dialogue with development partners?

Yes,
Additional information on how these changes have been reflected in your dialogue with development partners. The technical and financial partners have participated in the whole process of drawing up trade policy.

Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?

Yes

Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve?

Sustainable Development Goals:
5. Gender equality,
8. Decent work and economic growth,
9. Industry, innovation and infrastructure,
10. Reduce inequalities,
16. Peace, justice and strong institutions,
17. Partnership for the goals

Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?

Yes,
Additional information on how Aid for Trade can make a contribution to women's economic empowerment. Aid for trade oriented in the development of the agricultural sector can contribute to women's empowerment as they are the most qualified and are represented in majority.
Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?  
Yes

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)  
Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation).
Additional information on whether trade facilitation is reflected as a priority in your national or regional development policy.
A priority in the national & regional development policy.

Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)  
National development strategy,
National trade strategy,
National sectoral strategy(ies),
National infrastructure development strategy,
Regional trade agreement(s),
Regional development strategy,
Regional corridor strategy,
Regional infrastructure strategy

Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)  
Respondent skipped this question

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement (You may tick more than 1 box)  
Respondent skipped this question

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement?  
Yes
## PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

### Q17: If yes, please specify: (You may tick more than 1 box)
- Category A commitments deposited,
- Category B commitments deposited,
- Category C commitments deposited

## PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

### Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement? (You may tick more than 1 box)
- Art 1: Publication and Availability of Information,
- Art 4: Procedures for Appeal or Review,
- Art 8: Border Agency Cooperation,
- Art 11: Freedom of Transit

### Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?
Yes

## PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT

### Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.
- EU Institutions,
- African Development Bank,
- International Trade Centre,
- UNDP,
- World Bank Group,
- World Customs Organization,
- Other (please specify),

Additional information on the development partners with which you are discussing TFA implementation.
UNCTAD

## PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT

### Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement? (You may tick more than 1 box)
*Respondent skipped this question*

## PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT

### Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice?
No
Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?

No

Q24: If yes, please indicate which of the following: (You may tick more than 1 box)

Respondent skipped this question

Q25: If yes, is this national strategy reflected in your national development strategy?

Respondent skipped this question

Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?

Yes

Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy?

No

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government?

Respondent skipped this question

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?

Respondent skipped this question

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy: (You may tick more than 1 box)

Respondent skipped this question
Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Absence of, or difficulties in, using electronic single window for customs or border clearance,
Banking restrictions on foreign exchange transfer,
Banking restrictions on foreign exchange transfer,
Dealing with returned goods,
Difficulties in determination or payment of sales tax or other charges,
Issuance and acceptance of conformity assessment certificates,
No or low customs de minimis threshold,
Non-acceptance of E-certification,
Problems with intellectual property protection regulations,
Problems with on-line payment systems,
Warehousing, storage and packaging difficulties

Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Costs of delivery for small parcel trade,
Dealing with returned goods,
Lack of transparency in customs and other border procedures,
No customs or low de minimis threshold,
Problems in using electronic single window for customs or border clearance,
Problems with determination and payment of customs or other duties,
Problems with on-line payment systems,
Warehousing, storage and packaging difficulties
Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports though e-commerce / digital channels over the past 3 years.

<table>
<thead>
<tr>
<th>Category</th>
<th>Data Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of goods exported through e-commerce</td>
<td>No data available</td>
</tr>
<tr>
<td>Percentage of services exported through e-commerce</td>
<td>No data available</td>
</tr>
<tr>
<td>Percentage of goods traded as expedited shipments</td>
<td>No data available</td>
</tr>
<tr>
<td>Growth of imports through e-commerce channels in the past 3 years</td>
<td>No data available</td>
</tr>
<tr>
<td>Growth of export through e-commerce channels in the past 3 years</td>
<td>No data available</td>
</tr>
<tr>
<td>Growth of expedited shipments</td>
<td>No data available</td>
</tr>
</tbody>
</table>

PAGE 33: SECTION 3 : E-COMMERCE

Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

- Other (please specify),
  Additional information on the export challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.
  No data made available to us at this point in time.

PAGE 34: SECTION 3 : E-COMMERCE

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

- Additional information on the import challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.
  No data made available to us at this point in time.

PAGE 35: SECTION 3 : E-COMMERCE

Q36: Please indicate how consumers and enterprises connect to the internet.

<table>
<thead>
<tr>
<th>Connection Type</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wifi</td>
<td>41-50%</td>
</tr>
<tr>
<td>Mobile phone</td>
<td>31-40%</td>
</tr>
<tr>
<td>Dial up modem</td>
<td>21-30%</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>0-10%</td>
</tr>
</tbody>
</table>

Please provide a reference or weblink to the document(s) on which your answer is based.
According to "Airtel" - Chad
Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services. (You may tick more than 1 box)

- Access to labour with necessary technical skills,
- Cost of broadband subscription,
- Cost of mobile phone subscription,
- Cybercrime laws,
- Data protection,
- Private data protection (including safe harbouring of data),
- Problems registering as vendors on online e-commerce platforms,
- Slow internet connection speeds.

Q38: Are electronic payments solutions available in your country? (You may tick more than 1 box)

- Yes, e-banking
- Yes, mobile money
- Yes, credit or debit card transactions

Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):

- No data available

Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)

- Respondent skipped this question

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?

- Yes, both domestic and international remittances and fund transfer

Q42: Please indicate which e-government services your country provides. (You may tick more than 1 box)

- No e-government service provided
Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?
Yes

Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?
No

Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?
Yes

Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)
Bilateral donors, Multilateral and regional donors, South-South partners

Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?
Yes

Q48: Does your national development strategy include trade-related infrastructure development priorities?
Yes
Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

- TRANSPORT INFRASTRUCTURE,
  - Air transport infrastructure,
  - Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing,
- COMMUNICATION INFRASTRUCTURE,
  - Telecommunications infrastructure,
  - Infrastructure related to audio visual services (radio, television, motion pictures),
- ENERGY-RELATED INFRASTRUCTURE,
  - Energy distribution infrastructure,
  - Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?

- Yes

Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

- PROFESSIONAL SERVICES,
  - Accounting, auditing and bookeeping services,
  - Engineering services,
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services),
- RESEARCH AND DEVELOPMENT SERVICES,
  - Advertising services,
  - Technical testing and analysis services,
  - Services incidental to mining,
  - Services incidental to energy distribution,
- COMMUNICATION SERVICES,
  - Postal services,
  - Courier and express delivery services,
  - Telecommunication services,
  - Audio visual services.
Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?  

Yes
Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
- RESEARCH AND DEVELOPMENT SERVICES,
- OTHER BUSINESS SERVICES,
  - Advertising services,
  - Market research and public opinion polling services,
  - Technical testing and analysis services,
  - Services incidental to manufacturing services,
  - Services incidental to energy distribution,
- COMMUNICATION SERVICES,
  - Secondary education services,
  - Higher education services,
  - Adult education services,
- ENVIRONMENTAL SERVICES,
- FINANCIAL SERVICES,
  - Insurance and insurance-related services,
  - Banking and other financial services (excluding insurance),
- HEALTH RELATED AND SOCIAL SERVICES,
  - Hospital services, Other human health services,
  - Social services,
- TOURISM AND TRAVEL RELATED SERVICES,
  - Hotels and restaurants (including catering),
  - Travel agencies and tour operators services,
  - Tourist guides services,
- RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services),
- TRANSPORT SERVICES (passenger and freight transportation),
  - Air transport services, Road transport services,
  - Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
Veterinary services,
Medical and dental services,
Engineering services,
Architectural services,
Accounting, auditing and bookkeeping services,
Legal services, PROFESSIONAL SERVICES

Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

PROFESSIONAL SERVICES, Legal services,
Accounting, auditing and bookkeeping services,
Engineering services,
OTHER BUSINESS SERVICES,
Advertising services,
Market research and public opinion polling services,
Technical testing and analysis services,
FINANCIAL SERVICES,
Insurance and insurance-related services,
Banking and other financial services (excluding insurance),
TOURISM AND TRAVEL RELATED SERVICES,
Travel agencies and tour operators services,
TRANSPORT SERVICES (passenger and freight transportation),
Air transport services, Road transport services,
Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth: (You may tick more than 1 box)

- Access to finance
- Competition from suppliers in informal sector
- Costs of services offered
- Economic needs tests
- Education and vocational training
- Funding constraints of national professional bodies
- Limited access to export markets
- Low levels of domestic investment
- Poor information and communication technology network infrastructure

Q56: What are the main issues constraining growth in your services trade? Issues constraining growth: (You may tick more than 1 box)

- Absence of national services policy framework
- Access to finance
- Competition from suppliers in informal sector
- Limited access to export markets
- Low levels of domestic investment
- Lack of recognition internationally of professional or vocational qualifications
- Funding constraints of national professional bodies
- Education and vocational training
- Costs of services offered

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

- PROFESSIONAL SERVICES
  - Legal services
  - Accounting, auditing and bookkeeping services
  - Architectural services
  - Engineering services
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
- RESEARCH AND DEVELOPMENT SERVICES
- OTHER BUSINESS SERVICES
  - Advertising services
  - Market research and public opinion polling services
Services incidental to mining,
Services incidental to manufacturing services,
Services incidental to energy distribution,
COMMUNICATION SERVICES, Postal services,
Courier and express delivery services,
Telecommunication services,
CONSTRUCTION AND RELATED ENGINEERING SERVICES,
DISTRIBUTION SERVICES (including wholesale and retail trade services),
EDUCATIONAL SERVICES,
Primary education services,
Secondary education services,
Higher education services,
Adult education services,
ENVIRONMENTAL SERVICES,
FINANCIAL SERVICES,
Insurance and insurance-related services,
Banking and other financial services (excluding insurance),
TOURISM AND TRAVEL RELATED SERVICES,
Hotels and restaurants (including catering),
Travel agencies and tour operators services,
Tourist guides services,
RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services),
Air transport services, Road transport services,
Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?  No

Q59: Does your national development strategy include actions to improve the investment climate?  Yes

Q60: If yes, please specify how: (You may tick more than 1 box)  By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency,

By reducing risk for investors, By training officials,

By updating investment policy, regulations and/or strategy,

By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.
Q61: What actions have you taken to improve the investment climate in the past 5 years? (You may tick more than 1 box)

- Embedding investment policy in overall development strategy
- Establishing an investment authority, investment promotion agency (IPA) and/or investment development agency
- Facilitating entry and operations of foreign investors
- Focusing on investment policy implementation and enforcement
- Focusing on public governance and institutions
- Reforming an existing investment authority, investment promotion agency (IPA) and/or investment development agency
- Signing a bilateral investment treaty(ies) or other investment agreements
- Signing investment agreements focused on investment promotion and facilitation
- Signing investment agreements focusing on investor/investment treatment and protection
- Training officials
- Updating investment policy, regulations and/or strategy

Q62: Are development partners supporting investment climate reforms?

Yes

Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?

Yes, Please provide further details and a link to the project website or other documentation: Consult "PACADET" Project on the Internet.

Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

- PROFESSIONAL SERVICES, Legal services,
- Accounting, auditing and bookkeeping services
- Architectural services, Engineering services

PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT
Medical and dental services,
Veterinary services,
COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services),
RESEARCH AND DEVELOPMENT SERVICES,
OTHER BUSINESS SERVICES,
Technical testing and analysis services,
Services incidental to mining,
Services incidental to manufacturing services,
Services incidental to energy distribution,
COMMUNICATION SERVICES,
Telecommunication services,
Audio visual services,
CONSTRUCTION AND RELATED ENGINEERING SERVICES,
EDUCATIONAL SERVICES,
Higher education services,
ENVIRONMENTAL SERVICES,
FINANCIAL SERVICES,
Insurance and insurance-related services,
Banking and other financial services (excluding insurance),
HEALTH RELATED AND SOCIAL SERVICES,
Hospital services, Other human health services,
Tele medicine, Social services,
TOURISM AND TRAVEL RELATED SERVICES,
Hotels and restaurants (including catering),
RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services),
Air transport services,
Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
Q65: Can the development of services capacity and trade contribute to women's economic empowerment? Yes

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)

- Professional services,
- Legal services,
- Accounting, auditing and bookkeeping services,
- Architectural services,
- Computer and related services (e.g., services related to installation of computer hardware, data processing and database services),
- Research and development services,
- Other business services,
- Advertising services,
- Market research and public opinion polling services,
- Services incidental to manufacturing services,
- Services incidental to energy distribution,
- Communication services,
- Postal services,
- Telecommunication services,
- Construction and related engineering services,
- Distribution services (including wholesale and retail trade services),
- Educational services,
- Higher education services,
- Adult education services,
- Environmental services,
- Financial services,
- Insurance and insurance-related services,
- Banking and other financial services (excluding insurance),
- Health related and social services,
PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?  

Yes

PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)


PAGE 66: END OF SURVEY

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Ministry of Planning and Economic Development, Ministry of Livestock, Ministry of Agriculture, Ministry of Finance, General Customs Directorate