Q1: Respondent details
Name: Gordana Delic-Radovic
Organization: Global Affairs Canada
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Q2: Country or Customs territory
CANADA

Q3: Organization
Public sector

Q4: Title of case story
Integrated Border Management to Reduce Trade Costs in EA

Q5: Case story focus
Trade Facilitation.

Q6: Case story abstract
Largest AfT initiative globally: US$ 560M; 2010-2017
8 donors (Canada, US, UK, Belgium, Netherlands, Sweden, Denmark & Finland) are involved.

Components supported by Canada

Integrated Border Management (IBM): $ 10M
13 One Stop Border Posts (OSBPs)
TA to improve and modernize customs clearance
IT software and hardware, including scanners and furniture
Support to National IBM Steering Committees
Gender Integration at OSBPs

Single Customs Territory (SCT): $ 2M
TA to EAC Customs Directorate to study, design, test and establish regional customs revenue collection system
High Level Task-force work on the SCT

Q7: Who provided funding?
Bilateral donor

Q8: Project/Programme type
Regional
Q9: Your text case story

This project aims to contribute to sustainable economic growth by reducing trade costs in East Africa. The project seeks to reduce trade costs by speeding up and modernizing border and customs management systems within the East African Community (EAC).

The project provides expertise, training and funding to help the EAC member states and the EAC Secretariat speed up, integrate, streamline, and improve the gender sensitivity of their border management systems. The project also works to streamline customs clearance and revenue-sharing procedures within and between countries.

Some project activities include:
(i) equipping and setting up 13 one-stop border posts (whereby traders only need to stop at one border stop that is jointly managed by both border countries, using a single set of shared procedures) to help streamline joint customs clearance procedures;
(ii) using information technology and web-based procedures to fight corruption by reducing interaction between border officials and traders and by ensuring transparency in how customs duties are determined; and
(iii) supporting the EAC Customs Directorate to negotiate and establish a legal framework to share customs revenue regionally, allowing customs revenue to be collected at the first port of entry and transferred to the ultimate destination country.

Expected Results:

Enhanced Trade Environment
IBM: IBM processes used at selected OSBPs, including targeted gender activities
SCT: OSBP policy and procedures agreed

Achieved Results are generally Impressive:

11.6% attributable reduction in transport times from Dar/Msa to Bujumbura/Kigali (Jan 2016)
IBM operational at 6 OSBPs and 100% of selected goods now cleared at first point of entry
Regional OSBP Act assented to by all EAC countries, procedures manual and regulations have been developed, although not yet adopted.

Q10: Lessons learnt

Quick results: reduced transit times; lower container importation costs; strong political will on SCT & IBM

Gender sensitive results framework and work

Working both at regional and national level strengthens linkages

IBM dependent on physical construction of OSBPs......hence some delays

Difficulty in demonstrating attribution given multiple players

Implementation of regional legislation takes time- regional OSBP legislation passed in April 2013, has now been assented to by all Heads of State, but it’s yet to be operationalized – bilateral OSBP laws have facilitated implementation.