ABSTRACT

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Although delivery of goods is vitally important for residents and industries in urban areas, the presence and operations of goods transport vehicles in urban areas are often regarded more as a nuisance than an essential service. Relatively little has been done by governments to facilitate the essential flows of goods in urban areas and to reduce the adverse impacts of urban goods transport on the communities being served. This has resulted in increasing problems associated with goods delivery including competition with passenger transport for access to road infrastructure and space for parking/delivery facilities. How should OECD countries deal with the difficult challenges they face in this area?

This report analyses measures taken in many cities in the OECD area and provides recommendations for dealing with these challenges.

Fields: 72 traffic and transport planning; 73 traffic control; 10 economics and administration; 15 environment

Keywords: freight transport, urban area, lorry, delivery vehicle, competition, accessibility, OECD, parking, policy, logistics, storage, demand (econ), planning, partnership, sustainability.